



PhoneNow Dashboard

Call Centre Insights

Total Calls

5000

Resolved Calls

3646

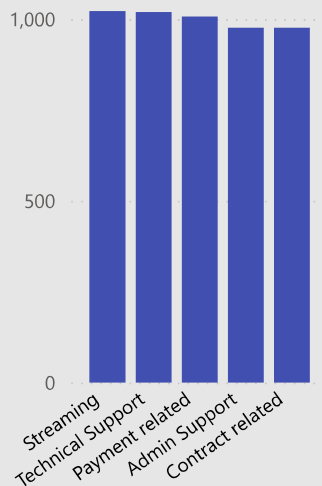
Unresolved Calls

1354

Agent

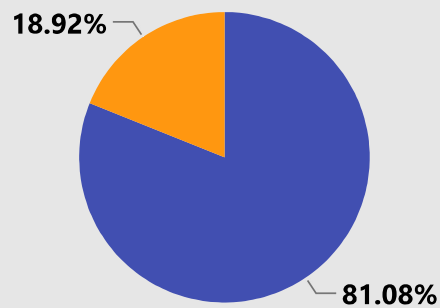
All

Total Calls by Topic

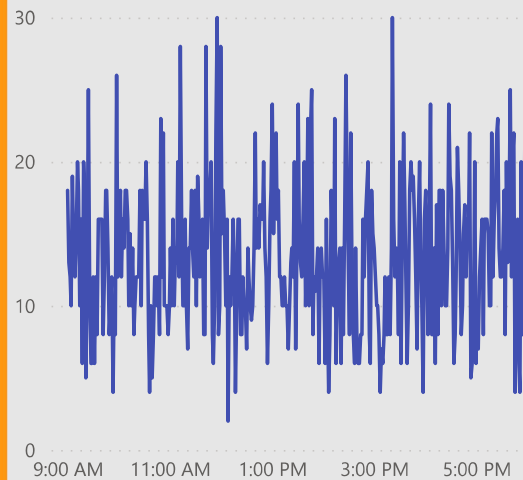


Calls Answered?

● Yes ● No



Calls Per Time



Overall Satisfaction Rating

