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# Object Oriented Analysis & Design Module-2 (RL 2.3.1)

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## Use Cases Types



# Use case types and formats

- Black-box use cases describe system responsibilities, i.e. define what the system must do.
- Uses cases may be written in three formality types
  - Brief: one-paragraph summary, usually of the main success scenario.
  - Casual: Informal paragraph format (e.g. Handle returns)
  - Fully dressed: elaborate. All steps and variations are written in detail.

# Use case types and formats



- **Handle returns**

*Main success scenario:* A customer arrives at a checkout with items to return. The cashier uses the POS system to record each returned item...

*Alternate scenarios:*

If the credit authorization is reject, inform customer and ask for an alternative payment method.

If item identifier not found in the system, notify the Cashier and suggest manual entry of the identifier code.