Joshua Pruitt

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Summary

Retail and Customer Service Professional with a strong background in store operations, inventory management, and customer engagement. Skilled in shipment processing, stocking, point-of-sale operations, and maintaining a clean, organized store environment. Known for exceptional interpersonal skills, problem-solving, and teamwork. Additional technical skills in full stack web development, offering the ability to adapt to technology-driven retail systems.

Skills

Customer Service & Retail Operations: Inventory Management, POS Systems, Shipment Processing, Merchandising, Store Upkeep

Programming & Tools: JavaScript, TypeScript, HTML, CSS, React, React TypeScript, Node.is,

Express.js

Databases: Postgres, PostgresSQL, Sequelize, MongoDB, MongoDB Atlas, Mongoose

Testing & DevOps: Git, GitHub, Cypress, Vite, Vitest **Additional:** GraphQL, Socket.io, JWT, Tailwind CSS

Experience

Brick Specialist 2025-Current

The Lego Group Scottsdale, AZ

Process and organize incoming shipments, stocking shelves and managing overstock. Upholding key company values and creating unique personalized customer experiences. Kept a consistent knowledge of products within the store and online. Operated LEGO POS systems to complete purchases and process orders. Maintain store cleanliness and organization. Encouraging customers to complete Net Promoter Scores (NPS) surveys to enhance customer feedback. Ensure shelves remain well stocked and displays are visually appealing.

Casual Team Member 2023-2024

JOANN Las Vegas, NV

Greeted and supported customers within the store. Used JOANN systems to process sales, returns and locate products on the sales floor. Answered customer calls and resolved issues. Kept the workplace area clean and neat. Recovered misplaced stock and fulfilled online orders. Closing the store after operating hours.

Projects

Loop Lab | https://github.com/AlecTaber/LoopLab | https://looplab.onrender.com/

- O Summary: A web application that gives users the tools to create and share short animations.
- O Personal Role: Developed the canvas for animation creating and back-end functionality for reading and writing loops to the database.
- O Tools: MongoDB, JWT, Socket.io, Cloudinary, GraphQL, React, Typescript, Tailwind CSS

$\label{lem:book-cond} \textbf{Book Collection} ~|~ \underline{\text{https://github.com/JoshuaPruitt/Challenge-18-Book-Collection}}~|~ \underline{\text{https://challenge-18.onrender.com/}}$

- O Summary: A web application that lets users search and save books to document a user's book collection.
- O Personal Role: Designed schemas and typedefs required to enable successful GraphQL integration.
- O Tools: MongoDB, JWT, GraphQL, React, Typescript,

Cypress-Testing-Quiz | https://github.com/JoshuaPruitt/Challenge-19-Cypress-Testing

- O Summary: A quiz application demonstrating Cypress integration for front-end and back-end testing.
- O Personal Role: Created comprehensive tests used to prove end to end and component functionality and reliability.
- O Tools: React, Typescript, Cypress, Vite, Vitest

Education

Certificate, Full Stack Web Development – University of Utah

Salt Lake City, UT

Coursework in Computer Science – College of Southern Nevada

Las Vegas, NV

Diploma, High School - Shadow Ridge High School

Las Vegas, NV