JOSH MOORE

SOFTWARE DEVELOPER

CONTACT INFORMATION

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APPLICATIONS

MYST

- Social Media Gaming Application with Game Library of over 350,000 games.
- Scrum Management
- Vue, NodeJS, JS, SCSS, MongoDb

The Network

- Full Stack Developer
- Social Media Application
- Vue.js, API, UI/UX Design, Javascript

EDUCATION BACKGROUND

SPECIALIZATIONS

- Vue.js
- Javascript
- C#.Net
- HTML/CSS
- MySQL

- MongoDB
- Agile/Scrum
- Mongoose
- Bootstrap
- •Node.js

WORK EXPERIENCE

Customer Loyalty Specialist

AT&T

6/2020 - 8/2021

- Work to maintain healthy relationships AT&T customer Base
- Consistent 100% customer Service Rating
- Maintain specific scheduling while remaining productive at all times

Store Manager

AT&T CONNECT WIRELESSS 10/2016-5/2021

- Unwavering commitment to customer service, with the ability to build productive relationships, resolve complex issues and win customer loyalty
- Maintained staffing levels, trained new employees, as well as created month to month scheduling for all employees
- Planned and executed on "Win-Local" events to maintain good relationships with local businesses
- Professionally resolved conflicts with upset customers and often a turned a negative situation into a positive customer experience

Codeworks(2021)

• Full Stack Software Development