



HI FOLKS!

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ANDigital




Coach

MANAGING CHAOS

TODAY'S LESSON

- What happened the first time I organised a hackathon
- 5 steps to dealing with chaos
- A secret about event organising



Storytime

THE HACKADEMY

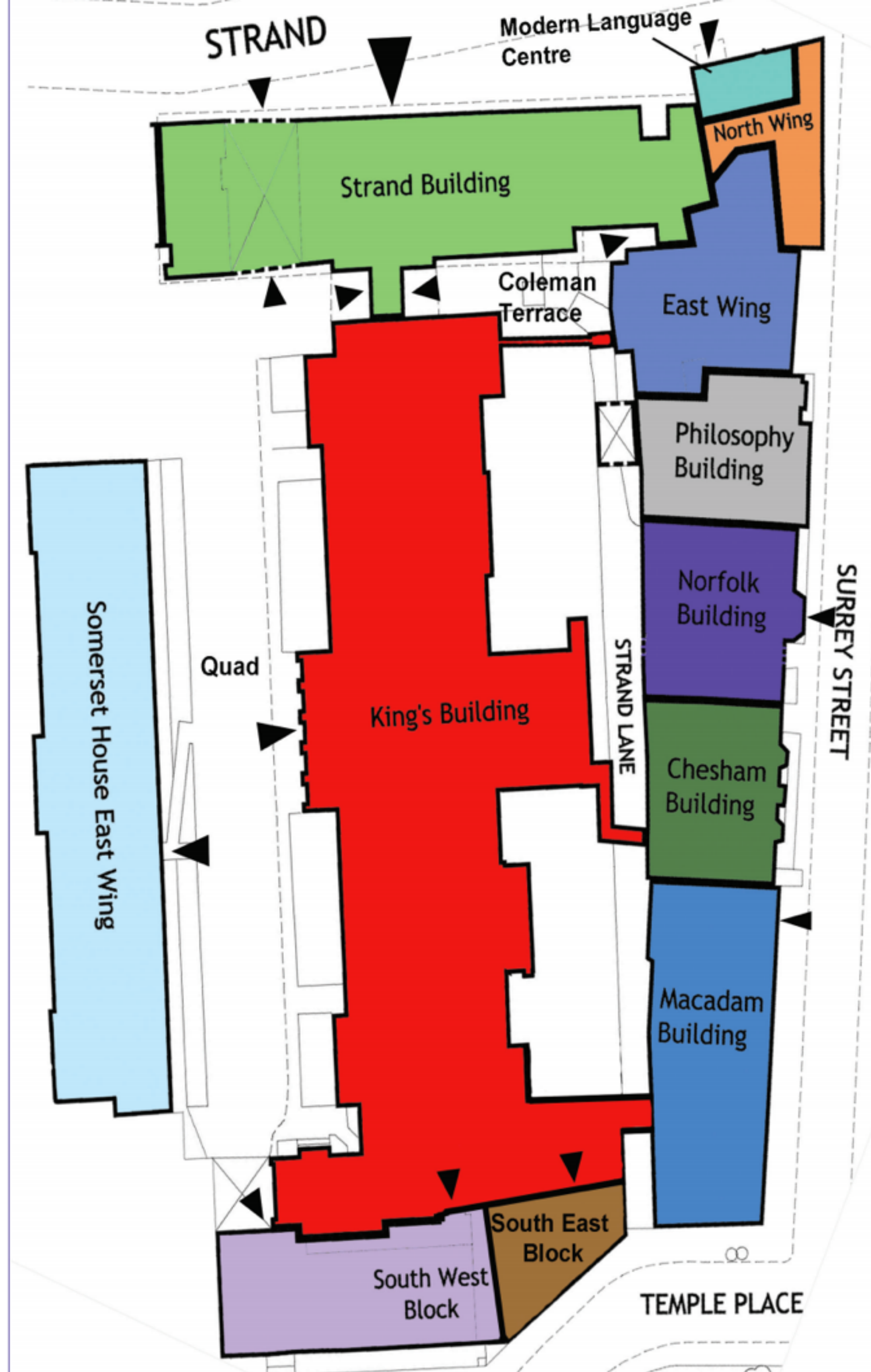
AWARDS



THE RUGBY TEAM

hey! nice one on the event today – me and my mate were skating around if you saw us... basically, we're shooting a naked photoshoot at strand

tomorrow, and we're going to be around the corridors / quad / reggie the lion / outside the great hall



THE CASE OF THE TIME TRAVELLING BREAKFAST







- Assessment
- Prevention
- Preparation
- Response
- Recovery

- **Assessment**
- Prevention
- Preparation
- Response
- Recovery

- Food
- Venue
- Medical Emergency
- Complaints
- Power / WiFi
- Sponsor issues

- Assessment
- **Prevention**
- Preparation
- Response
- Recovery

HAVE ACCESS TO EVERYTHING YOU NEED, AT ALL TIMES

- Receipts & Contracts
- Centralised location
- Gitbooks are good

SLEEP

CONSIDER YOUR 'BUS FACTOR'

- Should be no single point of failure

CLEAR POINTS OF CONTACT

- Identify main organisers and MLH rep
- Give 'backups'
- Communication medium - walkie talkies, slack, facebook
- Helpdesk!

SLEEP

~~STICK TO THE SCHEDULE~~ THAT'S NOT GOING TO HAPPEN

- Do your best to stick to schedule
- Schedule ideally should be half-hour blocks
- Push back by a block
- Communicate

"Total genius." —Jonathan Lethem, father of two
"This is no-guilt funny and a godsend!" —Cristina García, mother of one

Go the Folk to Sleep



by Adam Mansbach · illustrated by Ricardo Cortés

- Assessment
- Prevention
- **Preparation**
- Response
- Recovery

PREPARATION - FOOD

- Not enough, dietary requirements, or no-show
- Emergency budget

PREPARATION - VENUE

- Paperwork
- Fire exits

PREPARATION - MEDICAL EMERGENCY

- *Calm*
- Medically trained **people**
- Venue security, in a pinch
- First aid kit

COMPLAINTS

- Clear lines of communication
- MLH rep where possible
- Treat **every** complaint as serious

POWER / WIFI

- Power - check with venue
- Budget for generator if necessary
- WiFi *should* scare your provider - stress test where you can
- Bandwidth \neq no of devices it can handle
- $2.5 \times$ no of attendees

SPONSOR ISSUES

- Don't make promises

- Assessment
- Prevention
- Preparation
- **Response**
- Recovery



CALM YOUR SHIT

PROBLEM > CAUSE

USE THE AVAILABLE RESOURCES

DELEGATE



HACKERS FIRST.

MLH EXISTS TO SERVE HACKERS, AS A GROUP AND AS INDIVIDUALS. EVERYONE DESERVES THE OPPORTUNITY TO BE A HACKER AND MLHERS FOSTER THOSE OPPORTUNITIES.

WE TAKE OUT THE TRASH.

NO TASK IS TOO SMALL FOR AN MLHER. WE DO WHAT
NEEDS TO GET DONE TO MAKE THINGS RUN, EVEN IF
THAT MEANS TAKING OUT THE TRASH OR CLEANING
UP BEHIND OTHER PEOPLE.

MLH PROVIDES.

AS A TEAM, WE LEVERAGE OUR
RESOURCES TO ACCOMPLISH THE
IMPOSSIBLE.

HACKER COMMUNITY

- Assessment
- Prevention
- Preparation
- Response
- **Recovery**

PROPAGATE INFORMATION

- Your team *and* your attendees where applicable
- PA systems are awesome
- Noticeboards / dedicated screens
- Slack, at a stretch
- Also SMS is pretty cool

POST MORTEM



**I made up a new dance move.
It's called the 'move on with your life.'**



THE BIG SECRET

NOBODY



CARES



CURIOUS ABOUT COACHING?

- 10:30
- 11:25
- 12:30

SO

- **Assess** your 6 main points of chaos
- **Prevent** chaos where you can by organising your team well
- **Prepare** well for chaos where you can't prevent it
- **Respond** calmly, and using all the resources available
- **Recover** with communication, and analyse what went wrong
- **Remember** that people won't notice anyway

THANKS FOR LISTENING!



<https://github.com/JoshuaSimpson/hackconiv>

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