# Member and Network Information for Providers

Group #: 16404

Aetna Network

Member: JOSHUA SOILEAU **♥**aetna

Member ID: 6841258095

Dependent: LOUISE SOILEAU

KATHERINE W SOILEAU ANNA I SOILFAU ELLOREE R SOILEAU RACHEL E SOILEAU

Providers Only Provider Service: 866.761.3018 Precertification: 866.415.6831

Office Visit \$10 Specialist \$10 Urgent Care \$20 Emergency Room \$100 Network: Aetna Choice POS II Plan: PPO Claims Payer: Meritain Health For Submission, see reverse

Pharmacy Plan

RXBIN: 004336 RXPCN: ADV RXGRP: RX2334

**♥CVS** caremark

www.caremark.com Member: 844.246.4511 Pharmacy: 800.364.6331

Generic \$5 Preferred \$20 Non-Preferred \$35

1004/M 488 16404-1664-001-16406-36-01010 M/Pezidion 20210823B04 Sh: 0 Bin 2 J845 Env [476] CSets 1 of 1



# 20210823B04 Sh: 0 Bin 2 J845 Env [476] CSets 1 of

# Member Support

Call Accolade Healthcare Concierge at 844.287.3865

Visit member accolade com

Download Accolade Mobile to send a secure message with questions about eligibility, claims and plan benefits.

Nurses available by phone 24/7.

# Precertification

You do not have to choose a primary care doctor. Referrals are not required. However, some services may require precertification. Without pre-approval, you may pay more or even full price. PROVIDERS: For precertification call Meritain at 866.415.6831. Failure to comply with your plan's precertification requirements may result in a reduction of benefits.

Call Progyny at 844.734.8366 to pre-certify and authorize any fertility services.

# Claims Submission/ Appeals

Mail All Claims & Correspondence to: Meritain Health; PO Box 853921 Richardson TX 75085-3921 EDI: WebMD/Emdeon/Change Healthcare 41124 or McKesson/Relay Health 1761

Mail All Appeal Correspondence to: Meritain Health; PO Box 27881 Golden Valley MN 55427

# Elected into the NY Pool

Aetna participating Doctors and Hospitals are independent providers and are neither agents nor employees of Aetna.



