

## Project Step 4 Observations and Change Explanations

### Observations:

The largest usability issue our testers noted was the log in screen. In the initial prototype, there were a total of four buttons that had the word “login” on them. Each user was consistently confused by this. The employee and admin users all logged in incorrectly at first, with their actions causing a login as a student user class. Several users asked for prompting as to why the login attempt was not working. It was clear to us by the end that the login page needed design change.

The next usability issue was in the employee’s pizza quantity view page. The employee tester was able to understand the quantity report intuitively. However the tester was unsure how to actually report a completed pizza, and attempted to interact with several static portions of the application before accidentally hitting the appropriate button.

There were no other major usability issues that came up during testing. Some users had suggestions, such as adding more option tabs to the bottom of the admin view’s sections. However most users reported that they understood how to accomplish their given tasks quickly and intuitively and were content with the interfaces.