

# Josiah Canada

Miami, FL 33172

[joeuniverse8@gmail.com](mailto:joeuniverse8@gmail.com)

7864275339

Authorized to work in the US for any employer

## Work Experience

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### **Grocery Team Member**

Whole Foods Market - Miami Beach, FL

June 2021 to May 2022

- Greeting and helping customers with a cheerful demeanor.
- Stocking and maintaining the shelves.
- Maintaining and cleaning the machinery on a superficial level.

### **Barista**

Motek - Miami, FL

April 2021 to June 2021

- Provide fast and friendly customer service.
- Maintain a clean working space and positive working environment.
- Make coffee and espresso based beverages for customers.
- Run food and beverages to customers seated outside and inside the café.
- Check on customers after they have received their food and drinks to assure that everything is well.
- Make lemonade and tea during downtime
- Bring back dirty dishes and clean tables.
- Polish silverware during downtime.
- Clean the oven at the end of the night.
- Prep syrups, lemons, and mint while opening and throughout the day.

### **Account Executive**

Astra - Miami, FL

March 2021 to April 2021

- Providing business to business marketing for clients and selling their service to small to medium sized businesses.
- Learning the 35 business and marketing principles.
- Creating personal relationships with customers while lowering the costs of their supplies.

### **Barista Lead**

Peet's Coffee & Tea - Miami, FL

December 2018 to March 2021

- Ensure that the money and equipment on the facility are being properly managed.
- Organize and keep track of deliveries.
- Provide service and goods for events.
- Making and preparing goods for purchase.

- Maintaining a clean and safe work environment.
- Ensuring the happiness and well being of co-workers.
- Delegating tasks among peers.
- Providing fast, friendly, and fun customer service.

### **Barista**

Starbucks - Miami, FL

April 2016 to December 2018

- Deliver the best possible drive through experience.
- Providing fast, friendly, and fun customer service.
- Maintaining a clean safe working environment.

### **Volunteer**

Cat Network - Miami, FL

April 2014 to April 2015

- Preparing and presenting cats for adoption
- Cleaning up after and caring for cats
- Socializing cats
- Discussing adoption with customers.

## Education

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### **Associate in Criminology**

Miami-Dade Community College - Miami, FL

August 2015 to Present

### **High school diploma**

Archbishop Curley Notre Dame - Miami, FL

August 2011 to June 2015

## Skills

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- Barista Experience
- Coffee Experience
- POS
- Cashiering
- Cash Handling
- Cleaning Experience
- Food Service
- Organizational Skills
- Order Entry
- Windows
- Microsoft Office
- Analysis Skills
- Leadership Experience

- Training
- Shift Management
- Customer Service
- Operating Systems
- Communication Skills
- Microsoft Outlook
- Microsoft Powerpoint
- Food Preparation
- Microsoft Excel
- Order fulfillment
- Account Management
- B2B Sales
- Latte art
- Negotiation
- Serving
- Restaurant experience
- Supervising experience
- JavaScript (Less than 1 year)
- HTML5 (Less than 1 year)

## Certifications and Licenses

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### **ServSafe Food Handler**

April 2020 to April 2023

- Certification #:4389265
- Verifies food safety knowledge at an employee level

### **Food Handler Certification**

## Assessments

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### **Food service: Customer situations — Highly Proficient**

April 2021

Ensuring customer satisfaction, prioritizing tasks, and suggesting products in a food service setting.

Full results: [Highly Proficient](#)

### **Customer focus & orientation — Highly Proficient**

April 2021

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

### **Retail customer service — Highly Proficient**

April 2021

Comprehending and responding to retail customer needs

Full results: [Highly Proficient](#)

### **Cooking skills: Basic food preparation — Highly Proficient**

April 2021

Preparing food, using cooking equipment, and converting ingredient measurements

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.