

## Appendix A Transcript of Initial Discussion with Client

**Developer:** Hello Mr Oz, how are you?

**Mr Oz:** Hi Developer, I am good, thank you.

**Developer:** From what I know, you are the Student Council Advisor, so what does Student Council do exactly?

**Mr Oz:** In our school, Student Council is organising some charity events and also there is Tuck Shop which is running almost everyday and we also organise some parties, some events that the whole school body is invited to.

**Developer:** So, how do you currently manage finances in Student Council?

**Mr Oz:** At the moment until so far, we have been using Excel sheets for the income and how much we spend on different items and sometimes it gets a little bit complicated and difficult to follow how much we have and how much money we make. We use Excel most of the time.

**Developer:** How useful is this solution? Is it a workable solution?

**Mr Oz:** Well, it is a workable solution, but it takes a lot of time when something goes wrong to find where the mistake was. And it is not easy to follow and analyse the data and know the amount of stuff that we have and how much we sell from every single item. So those are the challenges. It is not impossible, but it takes some time to analyse the data in terms of those things.

**Developer:** What about Tuck Shop? You said that there was a Student Council Tuck Shop, do you have a system for that?

**Mr Oz:** We use again a separate Excel Spreadsheet for that, for the income and everything. But we do not have systems for stock management, it is too much effort for nothing. It is tons of Excel sheets together.

**Developer:** So are there any noticeable problems with Student Council using these systems?

## APPENDIX

**Mr Oz:** So far we did not have super big major problems. But again the biggest problem is it is a little time consuming and it is difficult to keep track of expenses for us as advisors and for the students for the head of Student Council and the rest of them to analyse the data and prepare a report at the end.

**Developer:** So, do the students also have individual access to the Excel spreadsheets?

**Mr Oz:** Yeah, they can have access to the Excel Spreadsheet through the advisors, but they do not have editing privileges, they check the numbers but they are not allowed to change anything.

**Developer:** Thank you very much for your time, I will look to propose a suitable solution in the near future.

**Mr Oz:** That would be great, we appreciate that kind of support and new ideas on this. It sounds perfect.