

Appendix I Final Feedback Meeting with Client after Usage

Developer: Hello Mr Oz, how are you?

Mr Oz: Hiya, I am good, thank you.

Developer: How is StuCo Management doing?

Mr Oz: We have launched the app within Student Council internally and have been using it for the past two weeks. I have to say, it works very well and we have not experienced any significant issues while using it so far. The app matched my expectations of something coming from you and also looks very good as well. The students have definitely picked up how to use the app quickly and well. The UI is pretty and easily navigated. You know what? We have actually got an increase in profit since we started using the app! Maybe its because we no longer need to do manual calculations!

Developer: That is great to hear! It feels amazing knowing the effort has yielded fruit! Are there any potential improvements you think would be beneficial in future updates?

Mr Oz: Well, there are a few things that would make this app even better. Design-wise it is really good! But I think it could do a bit more with the data, such as finding which items are the best-sellers and showing us how many of each item has been sold? Or maybe something showing us our most profitable items. Something like that. Maybe a bit of machine learning involved? Who knows right? I think this type of stuff could also be done in the other sections of the app as well. It would also be good to see a list of all transactions not separated by category with abilities to perform searches and filters by date as well. I think that would be beneficial. But overall, I like it! And maybe who knows, maybe you can continue updating the app at uni or maybe someone else can take over!

APPENDIX

Developer: Okay, those sound like great improvements, I have a few of my own as well, so who knows! I enjoyed developing this app, maybe I will continue afterwards. But thank you so much for giving me this opportunity and allowing me to make this contribution!

Mr Oz: I should be thanking you! The app is a huge success and I am very proud of you as well, let me know if you develop any more apps in the future!