

RETURN INSTRUCTIONS

1. PREPARE THE PACKAGE	2. LABEL THE PACKAGE	3. DROP OFF THE PACKAGE
<ul style="list-style-type: none">• Include your return authorization number somewhere inside the package.• In order for the insurance to be valid, you must “double box” your shipment. Enclose your ring inside a ring box. For your convenience, we recommend using the original packaging from your order.• If you do not have the original packaging, please include the ring box inside a small FedEx priority box and seal it. Place this small FedEx priority box inside a medium FedEx priority box.• You do not need to return any of the accompanying materials or gem cleaner.	<ul style="list-style-type: none">• Open and print the FedEx return label attached. Please note this label expires in five days. Affix the label to the outside of the outer• box. Write down your return authorization number on the outside of the box. For security reasons, do not write• ‘jewelry’, ‘diamonds’ or other related words anywhere on the package.	<ul style="list-style-type: none">• Drop off your package at a FedEx location.• Obtain a FedEx receipt to confirm that the item is shipped—this receipt will act as proof of insurance.• Your package is not insured until it is scanned by a FedEx representative. Brilliant Earth and FedEx are not responsible for packages dropped off in FedEx Drop Boxes or Non-FedEx staffed locations.