

UNF	1NF	2NF	3NF
<u>Control Centre ID</u>	<u>Vehicle Reg</u>	<u>Vehicle Reg</u>	<u>Vehicle Reg</u>
Control Desk ID	Control Desk ID	Control Centre ID	*Control Desk ID
Vehicle Reg	Control Centre ID	Control Desk ID	*Car Make
Car Make	Car Make	Car Make	
Licensed to carry	Licensed to Carry	Licensed Passengers	<u>Control Desk ID</u>
(Driver ID			Control Centre ID
Driver First Name	<u>Vehicle Reg</u>	<u>Vehicle Reg</u>	
Driver Last Name	<u>Driver ID</u>	<u>Driver ID</u>	<u>Car Make</u>
Days	Driver First Name	Days Working	Licensed Passengers
Shifts)	Driver Last Name	Shift (AM/PM)	
(Call ID	Days working		<u>Vehicle reg</u>
Customer ID	Shift (AM/PM)	<u>Driver ID</u>	<u>Driver ID</u>
Date-Time		First Name	Days Working
Pick up Address	<u>Vehicle Reg</u>	Last Name	Shift (AM/PM)
Pick up Postcode	<u>Call ID</u>		
Drop off Address	Customer ID	<u>Vehicle Reg</u>	<u>Driver ID</u>
Drop off Postcode	Date Time	<u>Call ID</u>	First Name
Note	Pick up Address	Pick up Address	Last Name
Card #)	Pick up Postcode	Pick up Postcode	
	Drop off Address	Drop off Address	<u>Vehicle Reg</u>
	Drop off Postcode	Drop off Postcode	<u>Call ID</u>
	Note	Driver ID	*Pick up Address
	Card #		*Drop off Address
		<u>Call ID</u>	*Driver ID
		Note	
		Card #	<u>Pick up Address</u>
		Customer ID	Pick up Postcode
			<u>Drop off Address</u>
			Drop off Postcode
			<u>Call ID</u>
			Note
			Card #
			Customer ID

