Add Customer: check the web page GUI

Priority	Behavior	Type	Layer
↓ Low	Positive	Other	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Check the web page GUI
Input data	
Expected result	The GUI design and visual elements is like website mockup

Step	2
Action	Check that all of the fields below have a placeholder: • First Name • Last Name • Email • Address • Mobile Number
Input data	
Expected result	All of the fields below have a placeholder: • First Name • Last Name • Email • Address • Mobile Number

Step	3
Action	Check that all required fields are marked with '*': • First Name • Last Name • Email • Address • Mobile Number
Input data	

Expected result	All required fields are marked with '*':
	- First Name
	- Last Name
	- Email
	- Address
	- Mobile Number

Add Customer: click on the website logo 'Guru99 telecom'

Priority	Behavior	Type	Layer
↓ Low	Positive	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Click on the website logo 'Guru99 telecom'
Input data	
Expected result	Web page 'Home' is displayed

Add Customer: select the radiobutton 'Background Check'

Priority	Behavior	Type	Layer
↑ High	Positive	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the radiobutton 'Background Check'
Input data	
Expected result	One of the options 'Done' or 'Pending' is selected

Add Customer: input valid data in the field 'First name'

Priority	Behavior	Type	Layer
↑ High	Positive	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar

Step	2
Action	Input valid data in the field
Input data	Any letters (Latin)
Expected result	Informational message with a customer ID is displayed

Add Customer: input valid data in the field 'Last name'

Priority	Behavior	Type	Layer
↑ High	Positive	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar

Step	2
Action	Input valid data in the field
Input data	Any letters (Latin)
Expected result	Letters are displayed in the field 'Last Name'

Add Customer: input valid data in the field 'Email'

Priority	Behavior	Type	Layer
↑ High	Positive	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Email'
Input data	
Expected result	The frame of the field 'Email' has the blue highlight bar

Step	2
Action	Input valid data in the field
Input data	Email in ****@***.domen format (Latin)
Expected result	Email is displayed in the field 'E-mail'

Add Customer: input valid data in the field 'Address'

Priority	Behavior	Type	Layer
↑ High	Positive	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar

Step	2
Action	Input valid data in the field
Input data	Any letters (Latin) and special characters ',' and '.'
Expected result	Letters are displayed in the field 'Address'

Add Customer: input valid data in the field 'Mobile number'

Priority	Behavior	Type	Layer
↑ High	Positive	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Mobile number'
Input data	
Expected result	The frame of the field 'Mobile number' has the blue highlight bar

Step	2
Action	Input valid data in the field
Input data	Any numbers
Expected result	Mobile number is displayed in the field 'Mobile number'

Add Customer: click the button 'SUBMIT'

Priority	Behavior	Type	Layer
↑ High	Positive	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

1. Open the page https://demo.guru99.com/telecom/addcustomer.php
2. All required fields are filled

Attachments

chrome_6KlkNIvx...

Steps to reproduce

Step	1
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message with a customer ID is displayed

Step	2
Action	Check customer ID
Input data	
Expected result	The customer ID consists of 6 numbers

Step	3
Action	Click the button 'HOME'
Input data	

Expected result	Web page 'Home' is displayed

Guru99 telecom

Access Details to Gu

Customer ID
Please Note Down Your Custom

HOME

Add Customer: click the button 'RESET'

Priority	Behavior	Type	Layer
↑ High	Positive	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

1. Open the page https://demo.guru99.com/telecom/addcustomer.php
2. All required fields are filled

Attachments

chrome_6KlkNIvx…

Steps to reproduce

Step	1
Action	Click the button 'RESET'
Input data	
Expected result	All field values removed

Add Customer: close the hamburger menu via button

Priority	Behavior	Type	Layer
○ Medium	Positive	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Click on the hamburger menu (three bars) in the top left corner
Input data	
Expected result	The hamburger menu is displayed

Step	2
Action	Close the hamburger menu by a button
Input data	
Expected result	The hamburger menu is closed

Add Customer: close the hamburger menu via empty space

Priority	Behavior	Type	Layer
○ Medium	Positive	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Click on the hamburger menu (three bars) in the top left corner
Input data	
Expected result	The hamburger menu is displayed

Step	2
Action	Close the hamburger menu by empty space clicking
Input data	
Expected result	The hamburger menu is closed

Add Customer: fill in only one required field

Priority	Behavior	Type	Layer
o Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select a field
Input data	
Expected result	The frame of the field has the blue highlight bar

Step	2
Action	Input valid data in the field
Input data	
Expected result	Letters are displayed in the field

Step	3
Action	Click the button "SUBMIT"
Input data	
Expected result	Popup window opened: 'Please fill all fields'

Add Customer: do not fill in all required fields

Priority	Behavior	Type	Layer
○ Medium	Negative	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Click the button "SUBMIT"
Input data	
Expected result	Popup window opened: 'Please fill all fields'

Add Customer: input incorrect data in the field 'First name' (numbers)

Priority	Behavior	Type	Layer
o Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any numbers
Expected result	Informational message is displayed: 'Numbers are not allowed'

Add Customer: input incorrect data in the field 'First name' (special characters)

Priority	Behavior	Type	Layer
o Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any special characters
Expected result	Informational message is displayed: 'Special characters are not allowed'

Add Customer: input incorrect data in the field 'First name' (Cyrillic)

Priority	Behavior	Type	Layer
○ Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any letters (Cyrillic)
Expected result	Informational message is displayed: 'Cyrillic are not allowed'

Add Customer: input incorrect data in the field 'First name' (numbers, special characters, Cyrillic)

Priority	Behavior	Type	Layer
Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any numbers, special characters and letters (Cyrillic)
Expected result	Informational message is displayed: 'Numbers, Cyrillic and special characters are not allowed'

Add Customer: do not fill in field 'First name'

Priority	Behavior	Type	Layer
o Medium	Negative	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar

Step	2
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message is displayed: 'First Name must not be blank'

Add Customer: input incorrect data in the field 'Last name' (numbers)

Priority	Behavior	Type	Layer
○ Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any numbers
Expected result	Informational message is displayed: 'Numbers are not allowed'

Add Customer: input incorrect data in the field 'Last name' (special characters)

Priority	Behavior	Type	Layer
o Medium	Negative	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any special characters
Expected result	Informational message is displayed: 'Special characters are not allowed'

Add Customer: input incorrect data in the field 'Last name' (Cyrillic)

Priority	Behavior	Type	Layer
o Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any letters (Cyrillic)
Expected result	Informational message is displayed: 'Cyrillic are not allowed'

Add Customer: input incorrect data in the field 'Last name' (numbers, special characters, Cyrillic)

Priority	Behavior	Type	Layer
○ Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any numbers, special characters and letters (Cyrillic)
Expected result	Informational message is displayed: 'Numbers, Cyrillic and special characters are not allowed'

Add Customer: do not fill in field 'Last name'

Priority	Behavior	Type	Layer
o Medium	Negative	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar

Step	2
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message is displayed: 'Last Name must not be blank'

Add Customer: input incorrect data in the field 'Email' (without '@')

Priority	Behavior	Type	Layer
↑ High	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Email'
Input data	
Expected result	The frame of the field 'Email' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Email without '@': any Latin letters and domain '.com'
Expected result	Informational message is displayed: 'Email is not valid'

Add Customer: input incorrect data in the field 'Email' (without a domain)

Priority	Behavior	Type	Layer
↑ High	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Email'
Input data	
Expected result	The frame of the field 'Email' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Email without a domain: any Latin letters and the character '@'
Expected result	Informational message is displayed: 'Email is not valid'

Add Customer: input incorrect data in the field 'Email' (Cyrillic)

Priority	Behavior	Type	Layer
↑ High	Negative	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Email'
Input data	
Expected result	The frame of the field 'Email' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Email in Cyrillic with characters '@' and domain '.com'
Expected result	Informational message is displayed: 'Email is not valid'

Add Customer: do not fill in field 'Email'

Priority	Behavior	Type	Layer
○ Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Email'
Input data	
Expected result	The frame of the field 'Email' has the blue highlight bar

Step	2
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message is displayed: 'Email must not be blank'

Add Customer: input incorrect data in the field 'Address' (numbers, special characters, Cyrillic)

Priority	Behavior	Type	Layer
o Medium	Negative	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any numbers, special characters and letters (Cyrillic)
Expected result	Informational message is displayed: 'Numbers and special characters are not allowed'

Add Customer: input incorrect data in the field 'Address' (special characters)

Priority	Behavior	Type	Layer
○ Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any special characters other than ',' and '.'
Expected result	Informational message is displayed: 'Special characters are not allowed'

Add Customer: input incorrect data in the field 'Address' (Cyrillic)

Priority	Behavior	Type	Layer
○ Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any letters (Cyrillic)
Expected result	Informational message is displayed: 'Cyrillic are not allowed'

Add Customer: input incorrect data in the field 'Address' (special characters, Cyrillic)

Priority	Behavior	Type	Layer
o Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any letters (Cyrillic) and special characters other than ',' and '.'
Expected result	Informational message is displayed: 'Cyrillic and special characters are not allowed'

Add Customer: do not fill in field 'Address'

Priority	Behavior	Type	Layer
○ Medium	Negative	Functional	Not set

Is Flaky	Milestone	Automation	Status
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar

Step	2
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message is displayed: 'Address must not be blank'

Add Customer: input incorrect data in the field 'Mobile number' (special characters)

Priority	Behavior	Type	Layer
○ Medium	Negative	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Mobile number'
Input data	
Expected result	The frame of the field 'Mobile number' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any special characters
Expected result	Informational message is displayed: 'Special characters are not allowed'

Add Customer: input incorrect data in the field 'Mobile number' (letters)

Priority	Behavior	Type	Layer
o Medium	Negative	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Mobile number'
Input data	
Expected result	The frame of the field 'Mobile number' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any letters
Expected result	Informational message is displayed: 'Characters are not allowed'

Add Customer: input incorrect data in the field 'Mobile number' (letters, special characters)

Priority	Behavior	Type	Layer
o Medium	Negative	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Mobile number'
Input data	
Expected result	The frame of the field 'Mobile number' has the blue highlight bar

Step	2
Action	Input incorrect data in the field
Input data	Any special characters and letters
Expected result	Informational message is displayed: 'Letters and special characters are not allowed'

Add Customer: do not fill in field 'Mobile number'

Priority	Behavior	Type	Layer
○ Medium	Negative	Functional	Not set
Is Flaky	**Milestone**	**Automation**	**Status**
No	-	Not automated	Actual

Pre-conditions

Open the page https://demo.guru99.com/telecom/addcustomer.php

Steps to reproduce

Step	1
Action	Select the field 'Mobile number'
Input data	
Expected result	The frame of the field 'Mobile number' has the blue highlight bar

Step	2
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message is displayed: 'Mobile number must not be blank'