Add Customer: check the web page GUI

Severity **Priority Behavior** Type Other Normal lacktriangle Low Positive Milestone Layer Is Flaky **Automation** Not set No Not automated Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Check the web page GUI
Input data	
Expected result	The GUI design and visual elements is like website mockup
Step	3
Action	Check that all of the fields below have a placeholder: • First Name • Last Name • Email • Address • Mobile Number
Input data	
Expected result	All of the fields below have a placeholder: • First Name • Last Name • Email • Address • Mobile Number
Step	4
Action	Check that all required fields are marked with '*': • First Name • Last Name • Email • Address • Mobile Number

Input data

All required fields are marked with '*':

- Expected result
- First Name
 - Last Name
 - Email
 - Address
 - Mobile Number

Add Customer: go to home page via the website logo 'Guru99 telecom'

SeverityPriorityBehaviorTypeo Normal↓ LowPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Click on the website logo 'Guru99 telecom'
Input data	
Expected result	Web page 'Home' is displayed

Add Customer: select the radiobutton 'Background Check'

Severity **Priority Behavior** Type Normal ↑ High Positive **Functional** Is Flaky Layer Milestone **Automation** Not set No Not automated Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the radiobutton 'Background Check'
Input data	
Expected result	One of the options 'Done' or 'Pending' is selected

Add Customer: input valid data in the field 'First name' (any Latin letters)

SeverityPriorityBehaviorTypeo Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar
Step	3
Action	Input valid data in the field
Input data	Any letters (Latin)
Expected result	Informational message with a customer ID is displayed

Add Customer: input valid data in the field 'Last name' (any Latin letters)

SeverityPriorityBehaviorTypeo Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar
Step	3
Action	Input valid data in the field
Input data	Any letters (Latin)
Expected result	Letters are displayed in the field 'Last Name'

Add Customer: input valid data in the field 'Email' (Email in ****@***.domen format, Latin letters)

SeverityPriorityBehaviorTypeo Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Email'
Input data	
Expected result	The frame of the field 'Email' has the blue highlight bar
Step	3
Action	Input valid data in the field
Input data	Email in ****@***.domen format (Latin)
Expected result	Email is displayed in the field 'E-mail'

Actual

Add Customer: input valid data in the field 'Address' (any Latin letters and special characters ',' and '.')

Severity **Priority Behavior** Type Normal ↑ High Positive **Functional** Is Flaky Milestone **Automation** Layer Not set No Not automated Status

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Class	
Step	2
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar
Step	3
Action	Input valid data in the field
Input data	Any letters (Latin) and special characters ',' and '.'
Expected result	Letters are displayed in the field 'Address'

Add Customer: input valid data in the field 'Mobile number' (any numbers)

SeverityPriorityBehaviorTypeo Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

1
Open the page https://demo.guru99.com/telecom/addcustomer.php
The page is opened
2
Select the field 'Mobile number'
The frame of the field 'Mobile number' has the blue highlight bar
3
Input valid data in the field
Any numbers
Mobile number is displayed in the field 'Mobile number'

Add Customer: successful user registration after clicking the button 'SUBMIT', provided that the required fields are filled in

Severity	Priority	Behavior	Туре
• Normal	↑ High	Positive	Functional
Layer	Is Flaky	Milestone	Automation
Not set	No	-	Not automated
Status			

Pre-conditions

Actual

All required fields are filled

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message with a customer ID is displayed
Step	3
Action	Check customer ID
Input data	
Expected result	The customer ID consists of 6 numbers
Step	4
Action	Click the button 'HOME'
Input data	
Expected result	Web page 'Home' is displayed

Add Customer: removing field values after clicking the button 'RESET'

SeverityPriorityBehaviorTypeo Normal↑ HighPositiveFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Pre-conditions

All required fields are filled

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Click the button 'RESET'
Input data	
Expected result	All field values removed

Add Customer: close the hamburger menu via button

Severity Priority **Behavior** Type **o** Medium Normal Positive **Functional** Milestone **Automation** Layer Is Flaky Not set No Not automated Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Ston	2
Step	
Action	Click on the hamburger menu (three bars) in the top left corner
Input data	
Expected result	The hamburger menu is displayed
Step	3
Action	Close the hamburger menu by a button
Input data	
Expected result	The hamburger menu is closed

Add Customer: close the hamburger menu via empty space

Severity **Priority Behavior** Type Normal • Medium Positive **Functional** Milestone Layer Is Flaky **Automation** Not set No Not automated Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Click on the hamburger menu (three bars) in the top left corner
Input data	
Expected result	The hamburger menu is displayed
Step	3
Action	Close the hamburger menu by empty space clicking
Input data	
Expected result	The hamburger menu is closed

Actual

Add Customer: fill in only one required field

Severity Priority **Behavior** Type Negative Normal • Medium **Functional** Milestone **Automation** Layer Is Flaky Not set No Not automated Status

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select a field
Input data	
Expected result	The frame of the field has the blue highlight bar
Step	3
Action	Input valid data in the field
Input data	
Expected result	Letters are displayed in the field
Step	4
Action	Click the button "SUBMIT"
Input data	
Expected result	Popup window opened: 'Please fill all fields'

Add Customer: do not fill in all required fields

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Click the button "SUBMIT"
Input data	
Expected result	Popup window opened: 'Please fill all fields'

Add Customer: input incorrect data in the field 'First name' (any numbers)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Ston	2
Step	ζ
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any numbers
Expected result	Informational message is displayed: 'Numbers are not allowed'

Add Customer: input incorrect data in the field 'First name' (any special characters)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any special characters
Expected result	Informational message is displayed: 'Special characters are not allowed'

Add Customer: input incorrect data in the field 'First name' (any Cyrillic letters)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any letters (Cyrillic)
Expected result	Informational message is displayed: 'Cyrillic are not allowed'

Add Customer: input incorrect data in the field 'First name' (any numbers, special characters, Cyrillic letters)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any numbers, special characters and letters (Cyrillic)
Expected result	Informational message is displayed: 'Numbers, Cyrillic and special characters are not allowed'

Actual

Add Customer: do not fill in field 'First name'

Severity Priority **Behavior** Type **o** Medium Negative Functional Normal Milestone **Automation** Layer Is Flaky Not set No Not automated Status

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'First Name'
Input data	
Expected result	The frame of the field 'First Name' has the blue highlight bar
Step	3
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message is displayed: 'First Name must not be blank'

Add Customer: input incorrect data in the field 'Last name' (any numbers)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any numbers
Expected result	Informational message is displayed: 'Numbers are not allowed'

Add Customer: input incorrect data in the field 'Last name' (any special characters)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any special characters
Expected result	Informational message is displayed: 'Special characters are not allowed'

Add Customer: input incorrect data in the field 'Last name' (any Cyrillic letters)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any letters (Cyrillic)
Expected result	Informational message is displayed: 'Cyrillic are not allowed'

Add Customer: input incorrect data in the field 'Last name' (any numbers, special characters, Cyrillic letters

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any numbers, special characters and letters (Cyrillic)
Expected result	Informational message is displayed: 'Numbers, Cyrillic and special characters are not allowed'
Expected result	

Actual

Add Customer: do not fill in field 'Last name'

Severity Priority **Behavior** Type **o** Medium Negative Normal **Functional** Milestone **Automation** Layer Is Flaky Not set No Not automated **Status**

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Last Name'
Input data	
Expected result	The frame of the field 'Last Name' has the blue highlight bar
Step	3
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message is displayed: 'Last Name must not be blank'

Add Customer: input incorrect data in the field 'Email' (without '@')

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Ston	2
Step	
Action	Select the field 'Email'
Input data	
Expected result	The frame of the field 'Email' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Email without '@': any Latin letters and domain '.com'
Expected result	Informational message is displayed: 'Email is not valid'

Add Customer: input incorrect data in the field 'Email' (without a domain)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Email'
Input data	
Expected result	The frame of the field 'Email' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Email without a domain: any Latin letters and the character '@'
Expected result	Informational message is displayed: 'Email is not valid'

Add Customer: input incorrect data in the field 'Email' (any Cyrillic letters)

SeverityPriorityBehaviorTypeo Normal↑ HighNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Chan	
Step	2
Action	Select the field 'Email'
Input data	
Expected result	The frame of the field 'Email' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Email in Cyrillic with characters '@' and domain '.com'
Expected result	Informational message is displayed: 'Email is not valid'

Actual

Add Customer: do not fill in field 'Email'

Severity Priority **Behavior** Type **o** Medium Negative Functional Normal Milestone **Automation** Layer Is Flaky Not set No Not automated Status

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Email'
Input data	
Expected result	The frame of the field 'Email' has the blue highlight bar
Step	3
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message is displayed: 'Email must not be blank'

Add Customer: input incorrect data in the field 'Address' (any numbers, special characters, Cyrillic)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any numbers, special characters and letters (Cyrillic)
Expected result	Informational message is displayed: 'Numbers and special characters are not allowed'

Add Customer: input incorrect data in the field 'Address' (any special characters)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any special characters other than ',' and '.'
Expected result	Informational message is displayed: 'Special characters are not allowed'

Add Customer: input incorrect data in the field 'Address' (any Cyrillic letters)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any letters (Cyrillic)
Expected result	Informational message is displayed: 'Cyrillic are not allowed'

Add Customer: input incorrect data in the field 'Address' (any special characters, Cyrillic letters)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any letters (Cyrillic) and special characters other than ',' and '.'
Expected result	Informational message is displayed: 'Cyrillic and special characters are not allowed'

Actual

Add Customer: do not fill in field 'Address'

Severity Priority **Behavior** Type **o** Medium Negative Functional Normal Milestone **Automation** Layer Is Flaky Not set No Not automated **Status**

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Address'
Input data	
Expected result	The frame of the field 'Address' has the blue highlight bar
Step	3
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message is displayed: 'Address must not be blank'

Add Customer: input incorrect data in the field 'Mobile number' (any special characters)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Mobile number'
Input data	
Expected result	The frame of the field 'Mobile number' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any special characters
Expected result	Informational message is displayed: 'Special characters are not allowed'

Add Customer: input incorrect data in the field 'Mobile number' (any letters)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Mobile number'
Input data	
Expected result	The frame of the field 'Mobile number' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any letters
Expected result	Informational message is displayed: 'Characters are not allowed'

Add Customer: input incorrect data in the field 'Mobile number' (any letters, special characters)

SeverityPriorityBehaviorTypeo Normalo MediumNegativeFunctionalLayerIs FlakyMilestoneAutomationNot setNo-Not automated

Status Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Mobile number'
Input data	
Expected result	The frame of the field 'Mobile number' has the blue highlight bar
Step	3
Action	Input incorrect data in the field
Input data	Any special characters and letters
Expected result	Informational message is displayed: 'Letters and special characters are not allowed'

Add Customer: do not fill in field 'Mobile number'

Severity Priority **Behavior** Type **o** Medium Negative Normal **Functional** Milestone **Automation** Layer Is Flaky Not set No Not automated **Status** Actual

Step	1
Action	Open the page https://demo.guru99.com/telecom/addcustomer.php
Input data	
Expected result	The page is opened
Step	2
Action	Select the field 'Mobile number'
Input data	
Expected result	The frame of the field 'Mobile number' has the blue highlight bar
Step	3
Action	Click the button 'SUBMIT'
Input data	
Expected result	Informational message is displayed: 'Mobile number must not be blank'