JOSIEL DELGADILLO

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2016 – Exp. May 2021	The Pennsylvania State University
GPA: 3.67 /4.00	B.S. Information Sciences & Technology: Design and Development
	Minor in Security and Risk Analysis, Honor student
EXPERIENCE	
Pfizer	Project Lead Digital Intern June 2020 – Present
	 Responsible for gathering user requirements, conducting technical solutions analysis with alignment to requirements, planning, designing, development, and deployment of an incident communication solution for more than 20,000 users.
	 Streamlined the current communication process by providing a centralized repository for information and developed a website for the management of communications to reduce overhead costs. Lead the creation of weekly networking groups, participated in a game development project, and cohosted a panel of colleague resource group representatives to educated interns on D&I programs.
United Parcel Service	Workforce Planning Reporting Specialist Aug. 2018 – Aug. 2019
	 Conducted auditing and manipulating HR data for transformation report generation that affecting business decisions within the region to the Transformation Office.
	 Organized data into dashboards using visualizations (i.e. graphs, charts, and tables) and analyzed MOM and YOY census data to assist with tracking the International Business Scorecard goals. Assisted in increasing Female Management Representation in Operations in the region by 10%. Utilized relationship building throughout the organization, handled difficult situations such as
	validating confidential information with region senior managers.
	Business Process Improvement Intern Jan. 2018 – Aug. 2018
	 Responsible for automating time-consuming and bottleneck business processes. Developed programs that leveraged web-scraping technology to automate entire and partial processes with the click of a button.
	 Impacted business that amounted to cycle time savings of 1,500 hours, total time savings of 1,900 hours, and cost savings of more than \$36,000 per year.
The Pennsylvania State	Peer Tutor Sept. 2017 – May 2018
University	 Tutored students within the subjects of Java and U.S. History, aiding in one letter grade improvement.
PROJECTS	
Dev - PSU	Advanced-Vehicle-Technology More Info
	 Collaborated in developing a level-two autonomous lane detecting simulation using image classification in Python 3 with the OpenCV library. Built an understanding of neural networks for deep learning applications.
Hack - PSU	Alexa Integration More Info
	 Participated in a multitenant solution that integrated the Amazon Echo voice functionality and executed learning-based commands in Windows OS. Accomplished with Java and IFTT support.
Pfizer	The Long Road to Drug Discovery More Info
	 Cooperated in the development of a multiplayer boardgame platform to educate of the amount of resources that are used during the drug development process. User participated in a multiplayer environment from the in-vitro phase to FDA approval.
SKILLS AND ABILITIES	
Programming Languages	Java, Python, HTML5, CSS, JSON, SQL, C++, React.JS, GDScript, Typescript, Node.JS, jQuery, and API's.
Applications	Microsoft Office, SharePoint, SSMS, Oracle BI, Power BI, Postman, Power Automate, PowerApps, and Git
Frameworks, Libraries, & design patterns	Object-oriented programming, human-design-development, SDLC, MVC, Bootstrap, Flask, and OpenCV

Agile, Scrum, DMAIC, and Lean Six Sigma

Methodologies