JOSIEL DELGADILLO

Josieldelgadillo98@gmail.com   570-578-3105   www.linkedin.com/in/josieldelgadillo   https://josieldelgadillo.com

EDUCATION

2016 – Exp. May 2021	**The Pennsylvania State University**
*GPA: **3.67**/4.00*	B.S. Information Sciences & Technology: Design and Development
	Minor in Security and Risk Analysis, Honor student

EXPERIENCE

Pfizer — **Project Lead Digital Intern** — *June 2020 – Present*

- Responsible for gathering user requirements, conducting technical solutions analysis with alignment to requirements, planning, designing, development, and deployment of an incident communication solution for more than 20,000 users.
- Streamlined the current communication process by providing a centralized repository for information and developed a website for the management of communications to reduce overhead costs.
- Lead the creation of weekly networking groups, participated in a game development project, and co-hosted a panel of colleague resource group representatives to educated interns on D&I programs.

United Parcel Service — **Workforce Planning Reporting Specialist** — *Aug. 2018 – Aug. 2019*

- Conducted auditing and manipulating HR data for transformation report generation that affecting business decisions within the region to the Transformation Office.
- Organized data into dashboards using visualizations (i.e. graphs, charts, and tables) and analyzed MOM and YOY census data to assist with tracking the International Business Scorecard goals.
- Assisted in increasing Female Management Representation in Operations in the region by 10%.
- Utilized relationship building throughout the organization, handled difficult situations such as validating confidential information with region senior managers.

Business Process Improvement Intern — *Jan. 2018 – Aug. 2018*

- Responsible for automating time-consuming and bottleneck business processes.
- Developed programs that leveraged web-scraping technology to automate entire and partial processes with the click of a button.
- Impacted business that amounted to cycle time savings of 1,500 hours, total time savings of 1,900 hours, and cost savings of more than $36,000 per year.

The Pennsylvania State University — **Peer Tutor** — *Sept. 2017 – May 2018*

- Tutored students within the subjects of Java and U.S. History, aiding in one letter grade improvement.

PROJECTS

Dev - PSU — **Advanced-Vehicle-Technology** — More Info

- Collaborated in developing a level-two autonomous lane detecting simulation using image classification in Python 3 with the OpenCV library. Built an understanding of neural networks for deep learning applications.

Hack - PSU — **Alexa Integration** — More Info

- Participated in a multitenant solution that integrated the Amazon Echo voice functionality and executed learning-based commands in Windows OS. Accomplished with Java and IFTT support.

Pfizer — **The Long Road to Drug Discovery**

- Cooperated in the development of a multiplayer boardgame platform to educate of the amount of resources that are used during the drug development process.
- User participated in a multiplayer environment from the in-vitro phase to FDA approval.

SKILLS AND ABILITIES

Programming Languages	Java, Python, HTML5, CSS, JSON, SQL, React.JS, GDScript, Typescript, Node.JS and JavaScript
Applications	Microsoft Office, SharePoint, SSMS, Oracle BI, and Power BI
Frameworks, Libraries, & design patterns	Object-oriented programming, human-design-development, SDLC, MVC, Bootstrap, Flask, and OpenCV
Methodologies	Agile, Scrum, DMAIC, and Lean Six Sigma