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☎ 8423-3356

📍 San José, Costa Rica

## WORK EXPERIENCE

### Data Analyst Amazon - BMA

*December 2020 - June 2021.*  
*Description*

Worked as outsourcing for Amazon Prime Air. Pre-processed high volumes of data. In March I became Quality Control, so I started reviewing other's people work.

### Customer Service Agent Teleperformance

*Middle October 2020 - December 2020.*  
*Description*

Worked as representative for an internet-provider company, receiving calls from customers and solving their problems. Used tools such as Salesforce and Microsoft Office.

## INTERSHIPS

### Master Data Management Analyst 3M

*End of 2019*  
*Description*

Process high volumes of information of company's customers. Used tools such as SAP and Excel. Worked in different projects.

## LANGUAGES

Spanish  
*Native Speaker*

English  
*Proficient - C1*

Portuguese  
*Upper Intermediate*

## EDUCATION

### Bachelors - Computer Science Universidad de Costa Rica

*2020 - Up to the Present*

### Exchange Student - Computer Science Universitetet i Bergen, Norway

*December 2021 - June 2022*

### Bachelor & Technical Degree in Executive for Service Center Colegio Técnico Profesional San Sebastián

*2017 - 2019*

## CERTIFICATIONS & OTHERS

English Language Course, Scholarship from CINDE, Idioma Internacional (2018 - 2019)

Basic English Language Course, INA (2019)

Portuguese Language Course, Centro de Estudios Brasileños (2017 - 2019)