



# Weekly Technical Office Hours for Partners

## *Remote Work in challenging times*

Friday, May 15, 2020

The meeting will start at  
WEST 12:00 - CET 13:00 – EEST 14:00

# Technical Office Hours for WE Microsoft Partners:

Remote Work in challenging times



## Agenda

1. Introduction
2. Teams for Healthcare
3. Q & A
4. Poll – Proposed topics for next session
5. How to get further help
  - Support channels and options

# Our Virtual Team



Jing Liu

Cloud Solution Architect (Azure)



Rick Slager

Account Tech. Strategist (Teams Healthcare)



Jos Verlinde

Partner Tech. Architect (Teams)



Stefano Ceruti

Partner Tech. Architect (Teams)



Olivier van der Kruijf

Cloud Solution Architect (Azure)



Sara Canteiro

Partner Tech. Architect (Teams)



Juha Saarinen

Partner Tech. Architect (Teams)



Philippe Goldstein

Partner Tech. Manager



Teodor Deaconescu

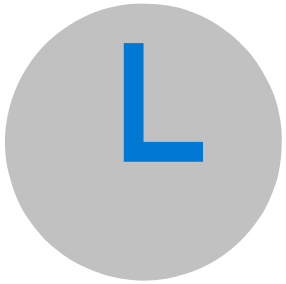
Partner Tech. Consultant (MW)



Aline Harmand

Partner Tech. Strategist (Security)

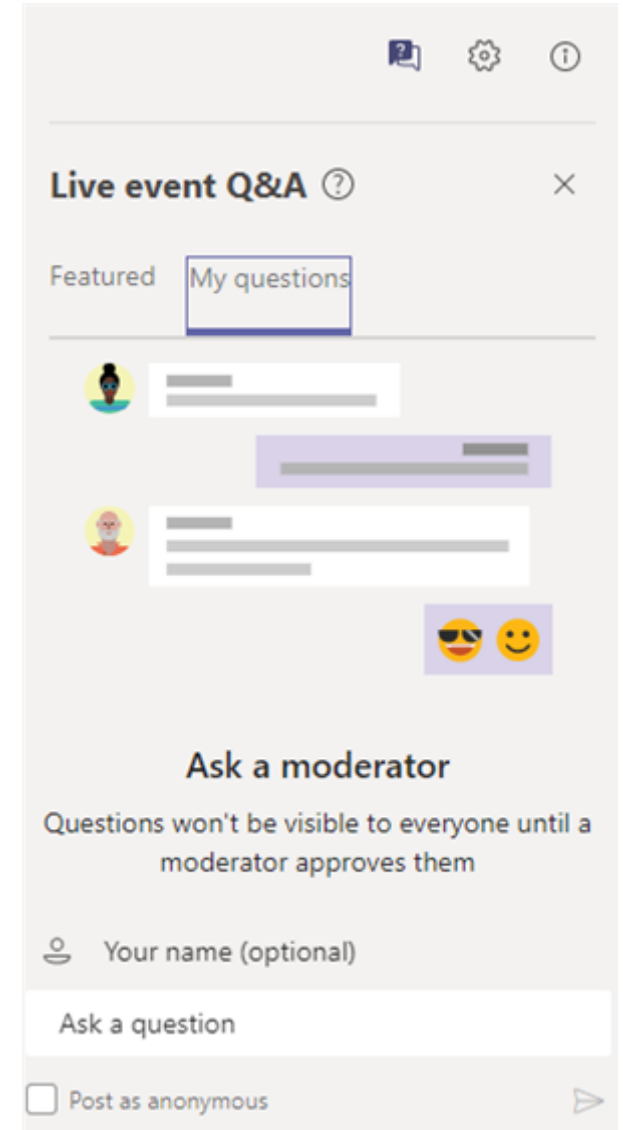
# WE Weekly Technical Office Hours – How it works



60 minutes  
40 min, presentation  
20 min, Q&A



Questions via  
chat through  
**Q&A**



# (WEEKLY) Technical Office Hours for WE Microsoft Partners:

## Remote Work in challenging times

JOIN  
UPCOMING  
SESSION



Currently we are receiving a lot of questions from our partners and customers with regards to recommendations and help on working remotely.

To address the **main technical topics** around **working remotely**, Microsoft's Western Europe OCP Technical Team is setting up a series of Weekly **Office Hours for Partners**,

every **Friday** at **13:00 – 14:00 CET (12:00 – 13:00 WEST)**

All sessions will be held in **English**.

<https://aka.ms/WE-TechOfficeHours>

Next  
Session  
Details

Upcoming  
Sessions

Materials &  
Recordings

Other  
Resources

Feedback  
Form

Fridays



Don't miss a session;  
Update your calendar by  
using the invites above.

Hey, This landing page is actually a PowerPoint. Click through to see the next slides.

# Influence the Agenda

Please fill the following survey to influence the agenda and help us delivering session relevant for you.



or <http://aka.ms/WE-TechOfficeHoursAgenda>

# Teams for Healthcare



Rick Slager

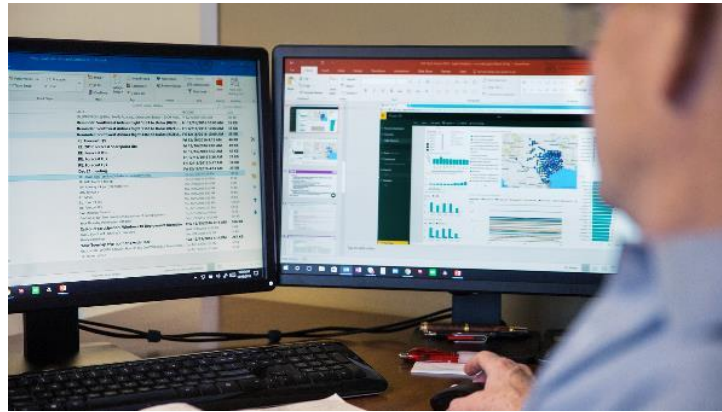
Account Tech. Strategist (Teams Healthcare)

# Evolution of health solutions

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Systems of  
record



Systems of  
insight



Systems of  
engagement

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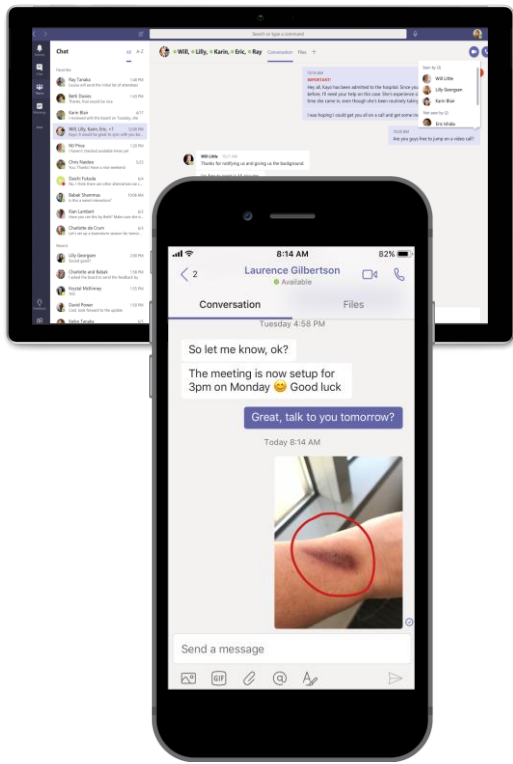
# Teams Healthcare Scenarios

- Secure chat
- Virtual Consult (Patient – Doctor)
- Virtual Visits (Patient – Family, remote and local)
- Virtual Rounding
- Process optimization (PowerApps)



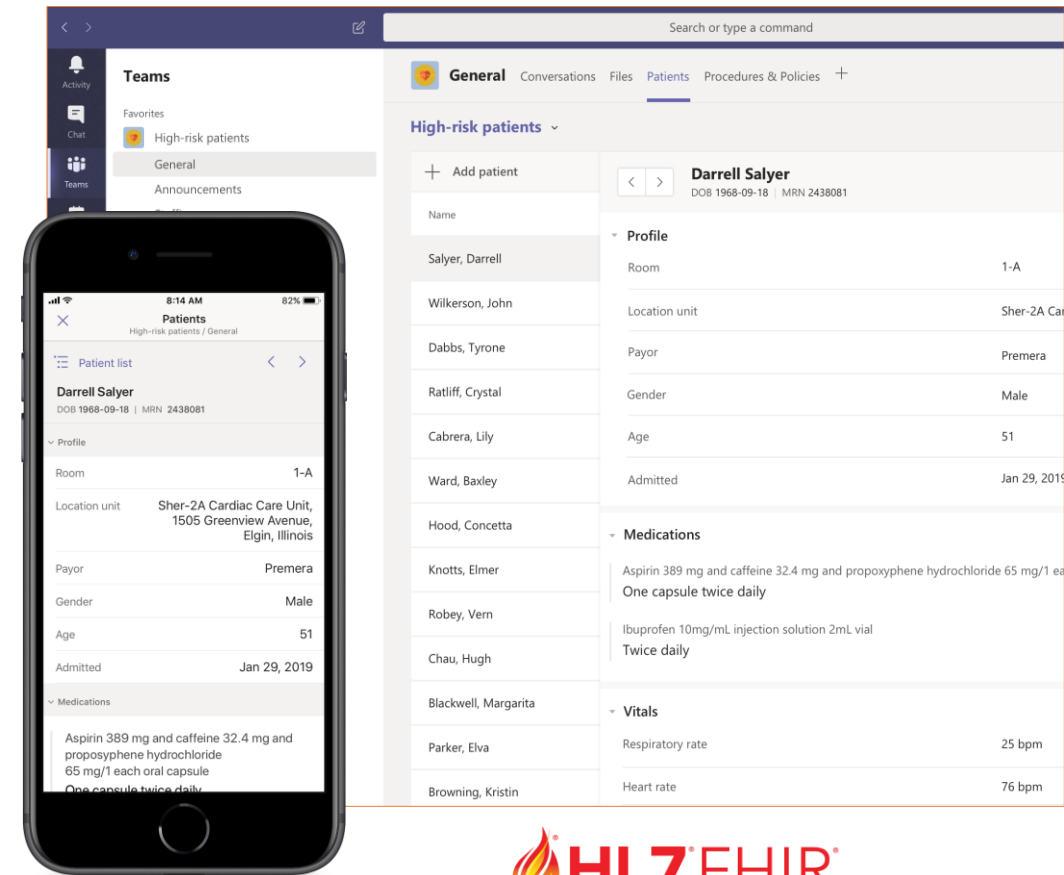
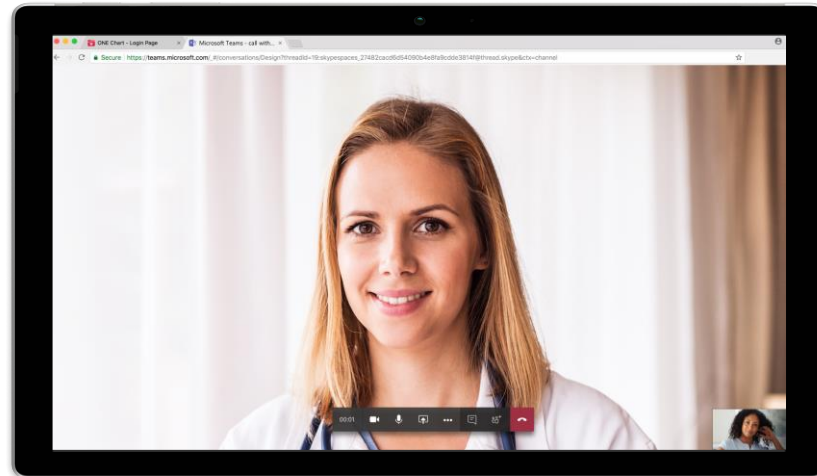
The new employees in health care!

# Modern communication & collaboration



Secure Messaging

Telehealth

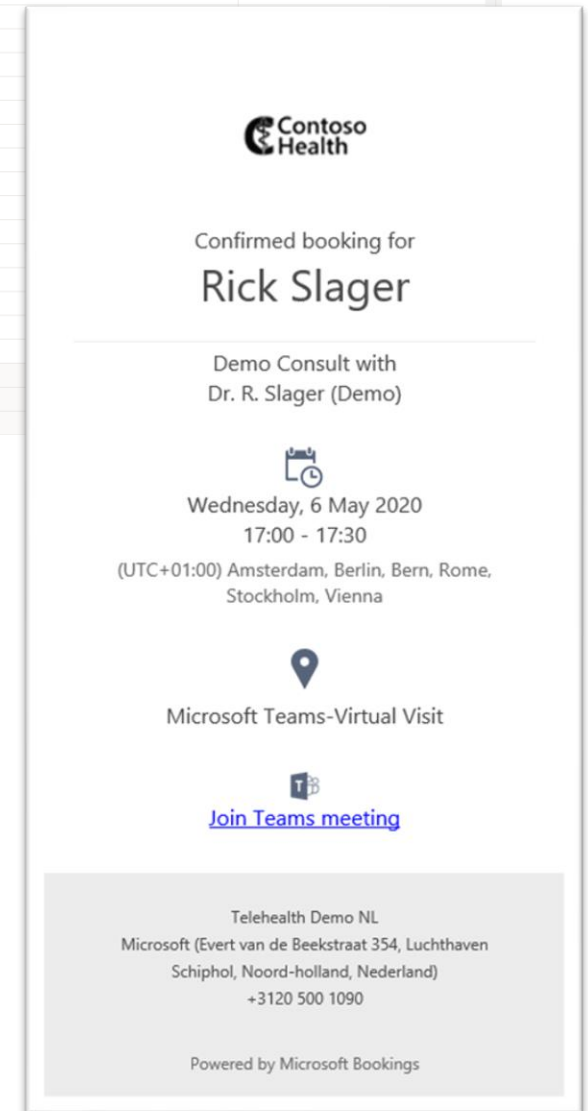
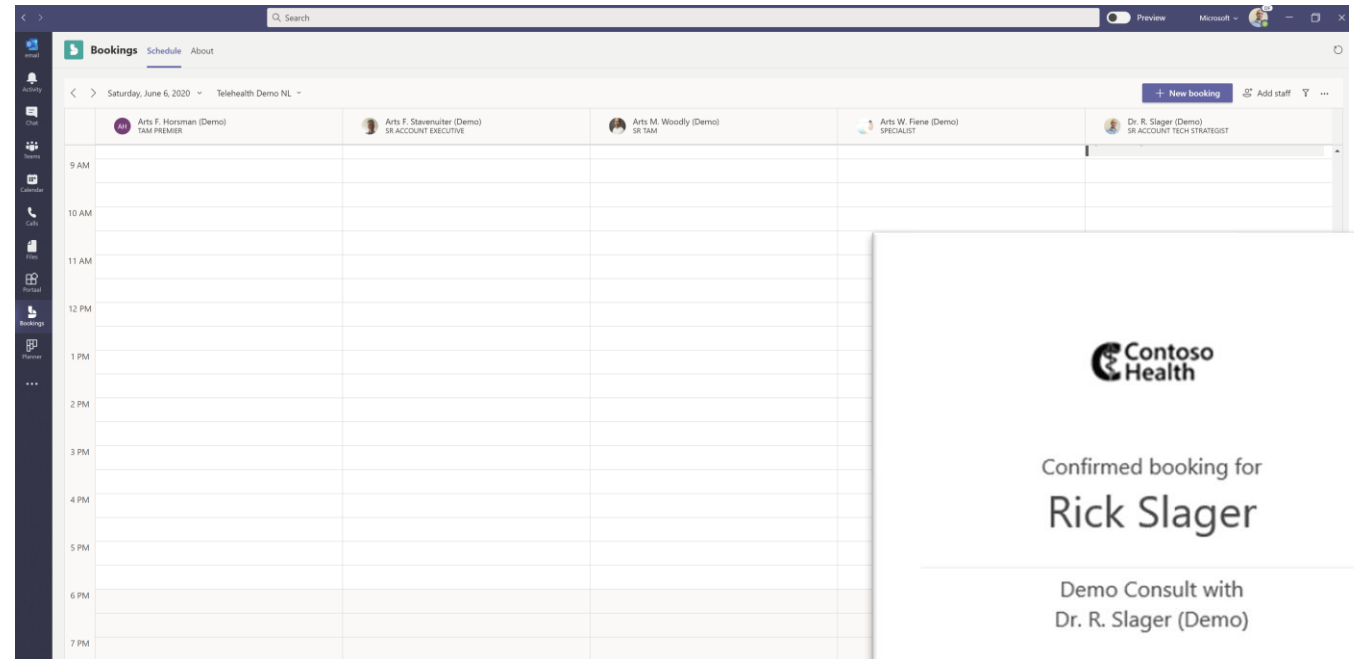


EMR data in Teams




# Virtual Consult

- Microsoft Bookings
- Teams
- Teams Virtual Visits (soon to be GA)
- The planner (doctors assistance) that books the appointment needs to have an Office 365 E3 license
- Doctors mailbox needs to be stored in EXO



# Virtual Visits

- Microsoft Bookings
  - Teams
  - PowerAutomate
  - Intune Kiosk mode
- 
- Family member books meeting
  - Per device a user account

Contoso Health

Telehealth Demo NL

Virtueel Bezoek - Afdeling X

Demo Consult  
30 minutes

Virtueel Bezoek - Afdeling X  
20 minutes

May 07

< > May 2020

Su	Mo	Tu	We	Th	Fr	Sa	11:00 am	11:30 am	12:00 pm
					1	2	12:30 pm	1:00 pm	1:30 pm
3	4	5	6	7	8	9	2:00 pm	2:30 pm	
10	11	12	13	14	15	16			
17	18	19	20	21	22	23			
24	25	26	27	28	29	30			
31									

All times are in (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna

Add your details

Name

Email

Phone number

Please let us know if you have any special requests.  
Thank you.

Notes (optional)

Provide additional information

Wie is uw familie lid

welke kamer nummer (optional)

Wilt u een verpleegkundige spreken (optional)

Ja

Book



Microsoft 365 admin center - Pu... X

https://admin.microsoft.com/Adminportal/Home?source=applauncher#/catalog

Contoso Electronics Microsoft 365 admin center

business apps 0/0

Dark mode The new admin center

### Purchase services

Select up to three products for a detailed comparison.

Product 1 Product 2 Product 3 Compare products

Booking

We didn't find anything that matched your search: "Booking".

Try searching again, or check [Add-ons category](#).

Purchase services

Products & services

Licenses

Bills & payments

Billing accounts

Payment methods

Billing notifications

Setup

Customize navigation

Show all

- Use payment by Invoice

Microsoft 365 admin center - Pu... X

https://admin.microsoft.com/Adminportal/Home?source=applauncher#/catalog

Contoso Electronics Microsoft 365 admin center

business apps 0/0

Dark mode The new admin center

### Purchase services

Select up to three products for a detailed comparison.

Product 1 Product 2 Product 3 Compare products


#### Add-ons


Get even more value from the subscriptions you already have.


<b>Advanced eDiscovery Storage</b> 500GB Storage add-on for Office 365 Advanced eDiscovery to analyze non-Office 365 content Starting at €84.30 add-on/month	<b>Office 365 Advanced Threat Protection (Plan)</b> Provides rich insights on advanced threats, supports proactive defense against them, and integrates Starting at €4.20 user/month	<b>Business Apps (free)</b> Includes Microsoft Bookings – business apps from Office 365 that'll help you run and grow your Free
<b>Microsoft Stream Plan 2 for Office</b>	<b>Microsoft Stream Storage Add-On</b>	<b>Microsoft 365 E5 Compliance</b>


# Bookings Setup


- Services
- Staff or tables


 Microsoft B





Telehealth Demo  
NL 


 Home


 Calendar

 Booking Page

 Customers

 Staff

 **Services**

 Business Information

# Virtual Rounding

- Teams
- PowerApps
- Intune
- Conditional Access



Welcome to SmarterHealth Hospitals.  
Please click Join so that your doctor or nurse  
can communicate with you.

Join

Doctors and nurses may join your the device to communicate with you.  
You can also have family members invited so that they may visit you through this device as well. Please contact a  
nurse to set this up, or click the button to the right. You currently have 0 family members invited.

Invite Family



## Virtual Rounding Configuration

Use this page to invite a patient's family, reset a room, or  
add a patient's name for identification.



### Selected Room Information

Name  
Room 101

Room Location  
Building 1

Room SubLocation  
Floor 1

Patient Name  
Max Fritz

Shared to  
1

Last Share  
4/13/2020 12:53 AM

Last Reset

### Set Patient Name

Enter the Patient's Name. This will be used to identify the patient in the system, and in all  
emails sent for inviting external participants (above).

Max Fritz

Set Name

Clear Name

### Invite External Participants

Enter an email address to share the meeting invite to. An email will automatically be sent to  
them with join instructions, and they will be able to join until the meeting is reset (below).

Family email

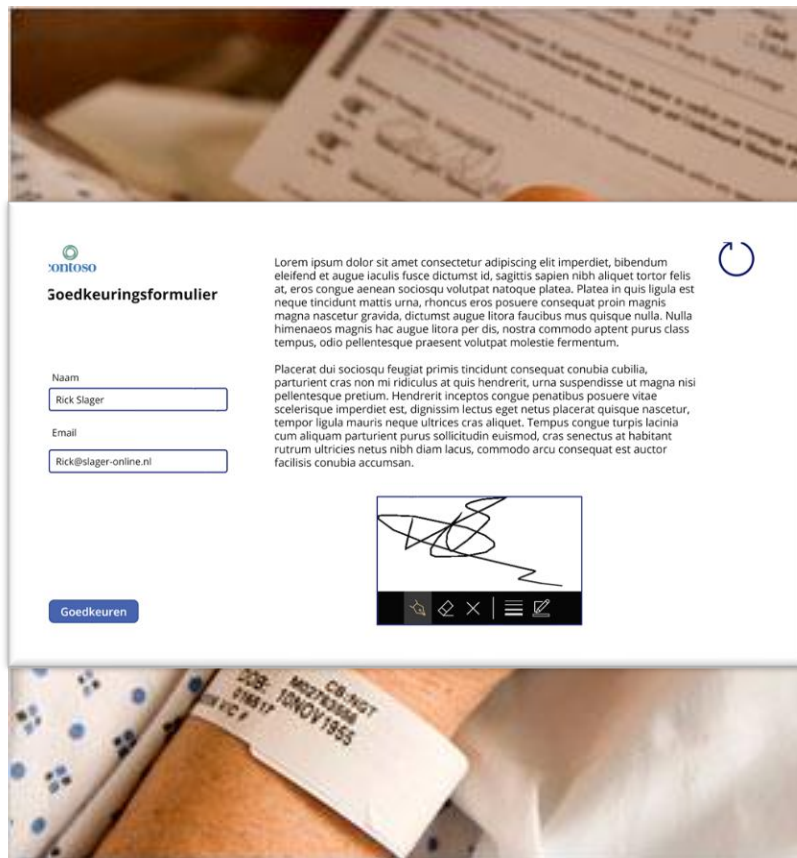
Invite

### Reset Meeting

Click the button below to reset the meeting. This will ensure any family members that already  
have the invite will no longer have access, and the patient name will be blank again.  
Someone will need to end the meeting on the patient device and rejoin after complete.

Reset Meeting





**contoso**


### Soedkeuringsformulier

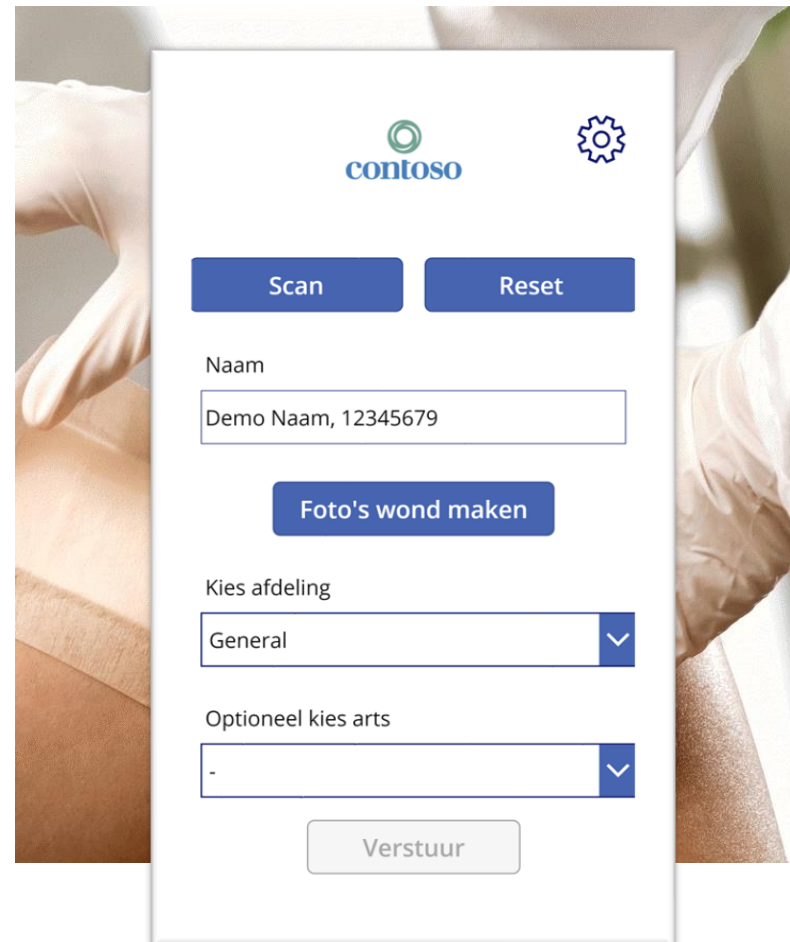
Naam

Email

Goedkeuren

Placerat dui sociosqu feugiat primis tincidunt consequat conubia cubilia, parturient cras non mi ridiculus at quis hendrerit, urna suspendisse ut magna nisi pellentesque pretium. Hendrerit inceptos congue penatibus posuere vitae scelerisque imperdiet est, dignissim lectus eget netus placerat quisque nascetur, tempor ligula mauris neque ultrices cras aliquet. Tempus congue turpis lacinia cum aliquam parturient purus sollicitudin euismod, cras senectus at habitant rutrum ultricies netus nibh diam lacus, commodo arcu consequat est auctor facilisis conubia accumsan.





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Scan Reset

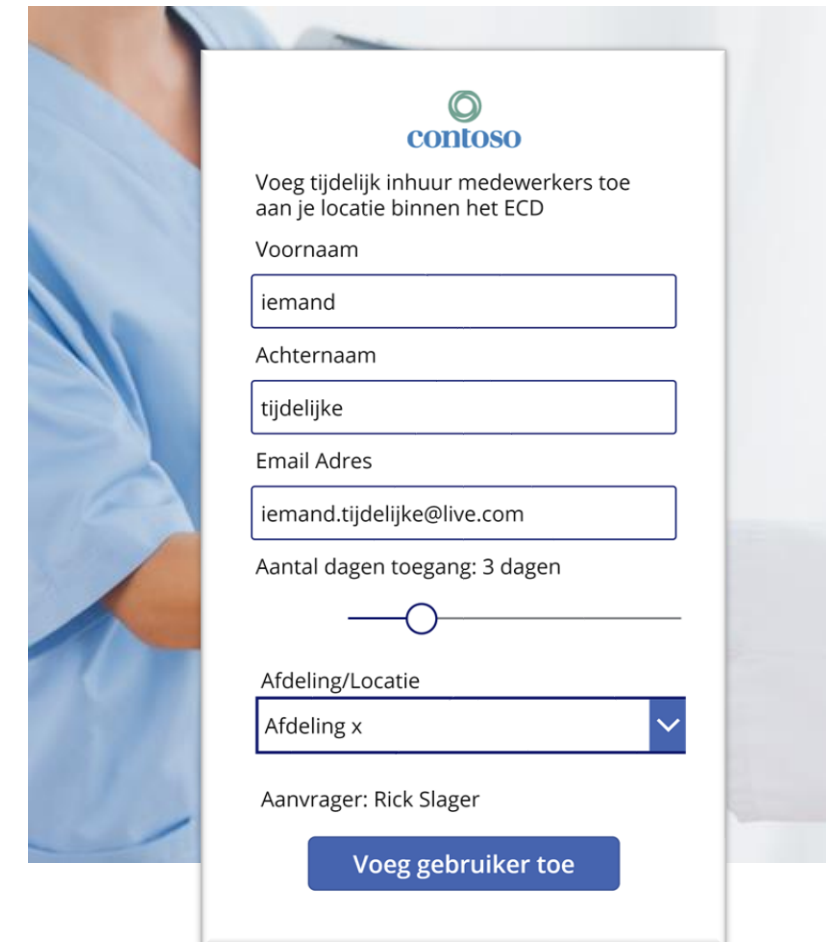
Naam

Foto's wond maken

Kies afdeling

Optioneel kies arts

Verstuur



**contoso**

Voeg tijdelijk inhuur medewerkers toe aan je locatie binnen het ECD

Voornaam

Achternaam

Email Adres

Aantal dagen toegang: 3 dagen

Afdeling/Locatie

Aanvrager: Rick Slager

Voeg gebruiker toe

# Process optimization

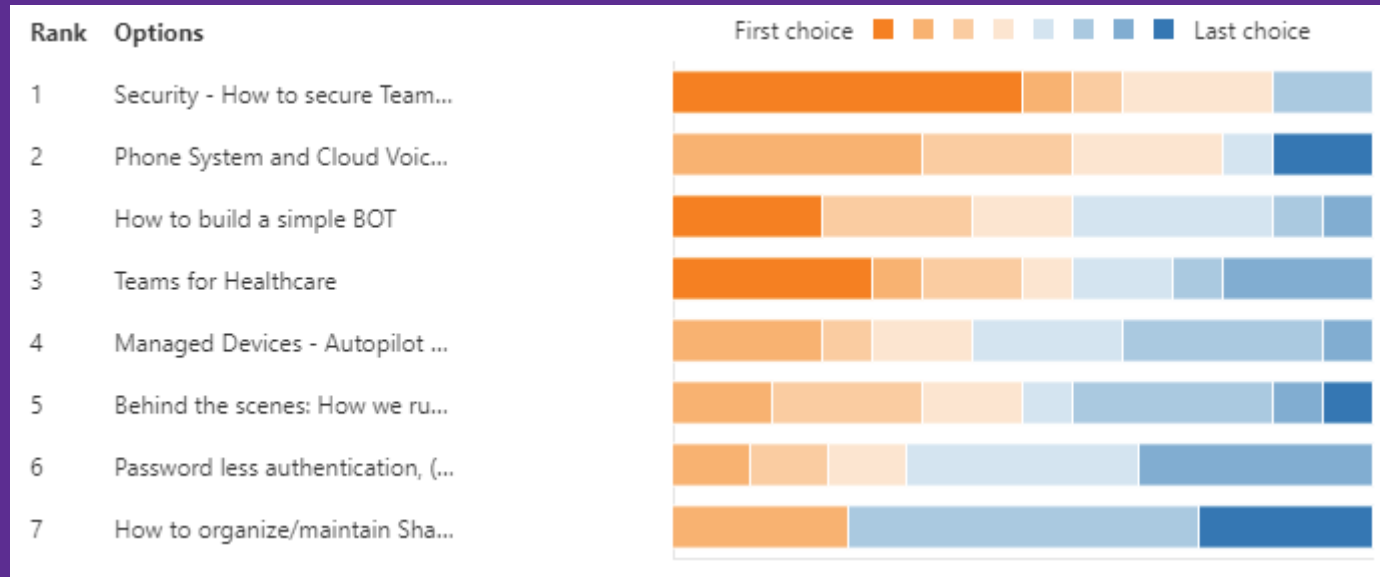
# Open Q & A

Please ask any question in the Q&A

We will read your questions and answer them in this meeting , or a next meeting.



# <https://aka.ms/WE-TechOfficeHours/Poll>



1. Please order the following topics based on the priority it has for your organization  
Would you like us to cover something else which is not listed above? \*

Security - How to secure Teams practical example

Phone System and Cloud Voice: Architecture and flow

How to build a simple BOT

Managed Devices - Autopilot and Intune

How you can quickly build Teams Application using Templates

Teams for Healthcare

Meeting Room and Teams Meeting Best Practices

Behind the scenes: How we run Office Hours on Teams Live Events

Password less authentication, (FIDO2, Windows Hello, SMS sign-ins...)

# Sessions

Planned Sessions	Main Topics
Friday, May 15, 2020	Teams for Healthcare
Friday, May 22, 2020	Security – How to secure Teams practical examples
Friday, May 29, 2020	TBD

<https://aka.ms/WE-TechOfficeHours/Poll>

# Partner Support Resources

# WE Weekly Technical Office Hours

- **Goal:** address the main technical topics around working remotely and leveraging Microsoft technology (incl. Teams, Security, Power Platform, Windows Virtual Desktop...)
- Weekly Sessions – [aka.ms/WE-TechOfficeHours](https://aka.ms/WE-TechOfficeHours)
  - **Fridays at 13:00 – 14:00 CET** (12:00 – 13:00 WEST, 14:00 – 15:00 EEST)
- Hosted and moderated by **experts** on these topics, from **WE OCP Technical Team**, **EMEA Partner Tech Services** and **Corp Engineering Team**

<https://aka.ms/WE-TechOfficeHours-Materials>

# Get help now

- Check out the [Technical Support Options](https://support.microsoft.com/en-us/help/4020188/technical-support-for-microsoft-partners) for Microsoft Partners  
<https://support.microsoft.com/en-us/help/4020188/technical-support-for-microsoft-partners>
- If you have a **dedicated Partner Development Manager / Partner Technology Strategist** – reach out to them [directly](#) with your query
- If you do not have a dedicated Partner Development Manager / Partner Technology Strategist, and you need **guidance on a specific customer scenario** (pre-sales technical or deployment assistance) – make use of your [advisory hours](#) and reach out to [Partner Technical Services](#)

# Other Partner Resources

- **Best practices and discussion for remote work**
  - [Best practices](#), based on Microsoft internal learnings
  - (new) [Microsoft Tech Community](#) forum for discussing / sharing best practices
- **Enabling Microsoft Teams**
  - We recommend that partners lead with the [CSP Trial](#). See details in our [news article](#).
  - For customers who **don't align to the CSP Trial**, partners can get access to the **Office 365 E1 Trial** for them.  
Go to [Partner Center Support](#) and click on *CSP > Cannot find an offer in the catalog*.
- **Resources for Education Partners**
  - Check out the [EDU Partner Flash on Yammer](#)
  - [Office 365 A1](#) – **Free** versions to **all educational institutions**: unlimited chat, built-in group and one-on-one audio or video calling, 10 GB of team file storage, and 2 GB of personal file storage per user. You also get real-time collaboration with the Office apps for web, including Word, Excel, PowerPoint, and OneNote. No restrictions for # of users.
  - [Microsoft Teams for Free](#) (**Individuals** and **IT roll-out** – in Office 365 A1 above): unlimited chat, built-in group and one-on-one audio or video calling, 10 GB of team file storage, and 2 GB of personal file storage per user.
  - [Minecraft: Education Edition](#): We've extended access to Minecraft: Education Edition to all free and paid O365 Education accounts through the end of June 2020 and published a [M:EE remote learning toolkit](#) with links to >100 Minecraft lessons and STEM curriculum.



# Thank You!

