Weekly Technical Office Hours for Partners
Remote Work in challenging times

Friday, May 22, 2020

The meeting will start at
WEST 12:00 - **CET 13:00** – EEST 14:00

Agenda

1. **Introduction**

2. **Securing Teams – A Practical Approach**

3. **Q & A**

4. **Poll – Proposed topics for next session**

5. **How to get further help**
   - Support channels and options

Our Virtual Team

Sara Canteiro
Partner Tech. Architect (Teams)

Nuria Baeza Garcia
Cloud Solution Architect (Security)

Stefano Ceruti
Partner Tech. Architect (Teams)

Jos Verlinde
Partner Tech. Architect (Teams)

Toni Willberg
Cloud Solution Architect (Azure)

Jing Liu
Cloud Solution Architect (Azure)

Giorgio Cifani
Partner Tech. Architect (Teams)

Juha Saarinen
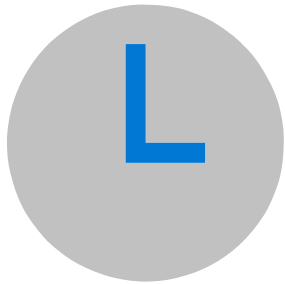Partner Tech. Architect (Teams)

Jesper Frisgaard Mortensen
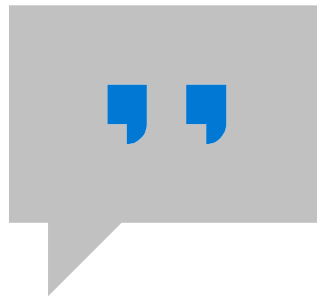Partner Tech. Architect (Teams)
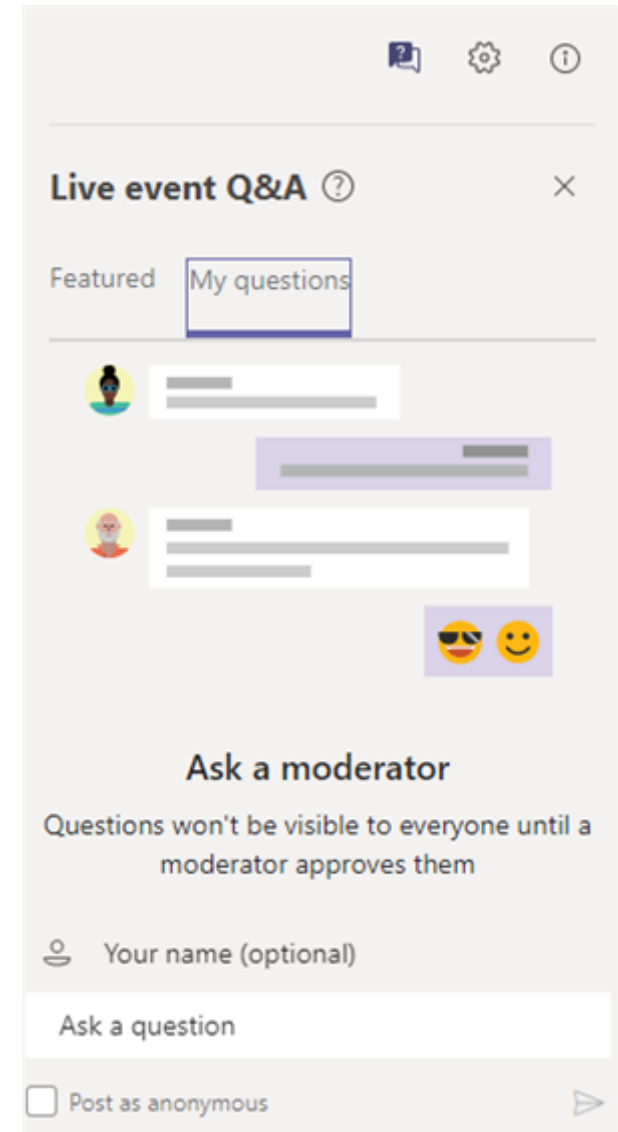
Philippe Goldstein
Partner Tech. Manager

WE Weekly Technical Office Hours – How it works

60 minutes
40 min, presentation
20 min, Q&A

Questions via
chat through

Q&A

(WEEKLY) Technical Office Hours for WE Microsoft Partners:

Remote Work in challenging times

JOIN UPCOMING SESSION

Currently we are receiving a lot of questions from our partners and customers with regards to recommendations and help on working remotely.

To address the **main technical topics** around **working remotely**, Microsoft's Western Europe OCP Technical Team is setting up a series of Weekly **Office Hours for Partners**,

every **Friday** at **13:00 – 14:00 CET** (12:00 – 13:00 WEST)

Add to Calendar

All sessions will be held in **English**.

https://aka.ms/WE-TechOfficeHours

Don't miss a session;

Update your calendar by using the invite above.

Next Session Details	Upcoming Sessions	Materials & Recordings	Other Resources	Feedback Form

Hey, This landing page is actually a PowerPoint. Click through to see the next slides.

Microsoft

Influence the Agenda

Please fill the following survey to influence the agenda and help us delivering session relevant for you.

or   http://aka.ms/WE-TechOfficeHours/Poll

Securing Teams – A Practical Approach

Nuria Baeza Garcia
Cloud Solution Architect (Security)

Akirabag works closely with **Retail Stores**: their employees collaborate sharing different kind of information (messages, documents, links).

Let's review how is their user experience

Our Actors Today

Nuria

Akirabag

Isaiah

Retail Store

Debra

Retail Store

Alex

Retail Store

What are we going to see?

- External and Guest experiences
- MFA for Guest users
- Access Review
- DLP
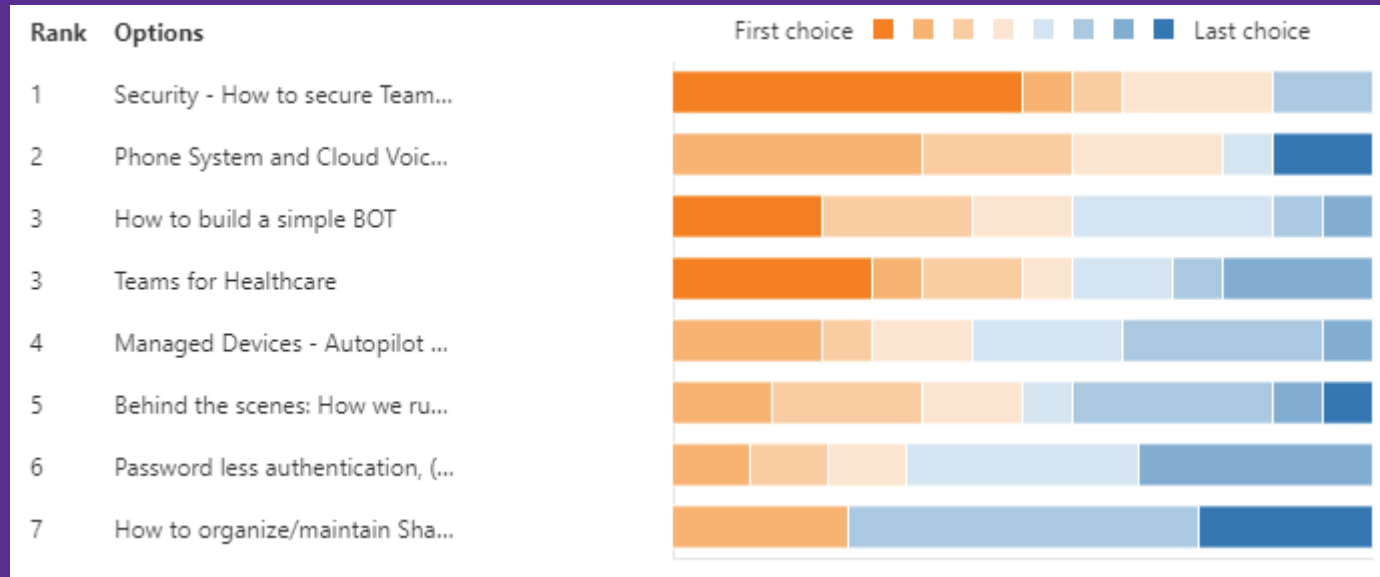
Open Q & A

Please ask any question in the Q&A

We will read your questions and answer them in this meeting , or a next meeting.

https://aka.ms/WE-TechOfficeHours/Poll

Sessions

Planned Sessions	Main Topics
Friday, May 22, 2020	Securing Teams – A Practical Approach
Friday, May 29, 2020	Security – Passwordless Authentications & Friends
Friday, June 5, 2020	Phone System and Cloud Voice: Architecture and Flow (TBC)

https://aka.ms/WE-TechOfficeHours/Poll

Partner Support Resources

WE Weekly Technical Office Hours

- **Goal:** address the main technical topics around working remotely and leveraging Microsoft technology (incl. Teams, Security, Power Platform, Windows Virtual Desktop…)

- Weekly Sessions – aka.ms/WE-TechOfficeHours
  - **Fridays** at **13:00 – 14:00 CET** (12:00 – 13:00 WEST, 14:00 – 15:00 EEST)

- Hosted and moderated by **experts** on these topics, from **WE OCP Technical Team**, **EMEA Partner Tech Services** and **Corp Engineering Team**

https://aka.ms/WE-TechOfficeHours-Materials

Get help now

- Check out the [Technical Support Options](https://support.microsoft.com/en-us/help/4020188/technical-support-for-microsoft-partners) for Microsoft Partners
https://support.microsoft.com/en-us/help/4020188/technical-support-for-microsoft-partners

- If you have a **dedicated Partner Development Manager** / **Partner Technology Strategist** – reach out to them directly with your query

- If you do not have a dedicated Partner Development Manager / Partner Technology Strategist, and you need **guidance on a specific customer scenario** (pre-sales technical or deployment assistance) – make use of your advisory hours and reach out to Partner Technical Services

Other Partner Resources

- **Best practices and discussion for remote work**
  - [Best practices](#), based on Microsoft internal learnings
  - (new) [Microsoft Tech Community](#) forum for discussing / sharing best practices

- **Enabling Microsoft Teams**
  - We recommend that partners lead with the **[CSP Trial](#)**. See details in our [news article](#).
  - For customers who **don't align to the CSP Trial**, partners can get access to the **Office 365 E1 Trial** for them. Go to [Partner Center Support](#) and click on *CSP > Cannot find an offer in the catalog*.

- **Resources for Education Partners**
  - Check out the [EDU Partner Flash on Yammer](#)
  - **[Office 365 A1](#)** – **Free** versions to **all educational institutions**: unlimited chat, built-in group and one-on-one audio or video calling, 10 GB of team file storage, and 2 GB of personal file storage per user. You also get real-time collaboration with the Office apps for web, including Word, Excel, PowerPoint, and OneNote. No restrictions for # of users.
  - **[Microsoft Teams for Free](#)** (**Individuals** and **IT roll-out** – in Office 365 A1 above): unlimited chat, built-in group and one-on-one audio or video calling, 10 GB of team file storage, and 2 GB of personal file storage per user.
  - **[Minecraft: Education Edition](#)**: We've extended access to Minecraft: Education Edition to all free and paid O365 Education accounts through the end of June 2020 and published a [M:EE remote learning toolkit](#) with links to >100 Minecraft lessons and STEM curriculum.

Microsoft

Thank You!