Weekly Technical Office Hours for Partners
Remote Work in challenging times

Thursday, April 9, 2020

The meeting will start at
WEST 12:00 - **CET 13:00 –** EEST 14:00

Technical Office Hours
for WE Microsoft Partners:

Remote Work in challenging times

Agenda

1. **Introduction**

2. **MS Teams Interoperability with other workloads**

3. **Q & A**

4. **Poll – Proposed topics for next session**

5. **How to get further help**
   - Support channels and options

Our Virtual Team

Sara Canteiro
Partner Tech. Architect (Teams)

Jos Verlinde
Partner Tech. Architect (Teams)

Stefano Ceruti
Partner Tech. Architect (Teams)

Teodor Deaconescu
Partner Tech. Consultant (MW)

Juha Saarinen
Partner Tech. Architect (Teams)

Jing Liu
Cloud Solution Architect (Azure)

Toni Willberg
Cloud Solution Architect (Azure)

Luke Kennedy
Partner Tech. Strategist
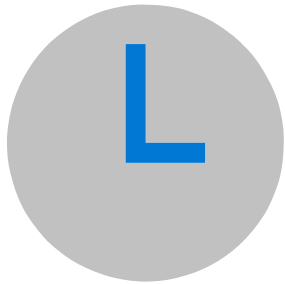
Olivier van der Kruijf
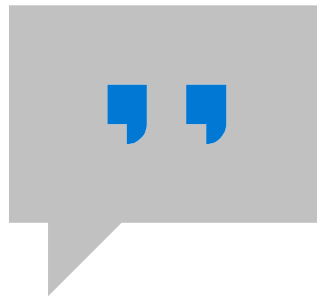Cloud Solution Architect (Azure)

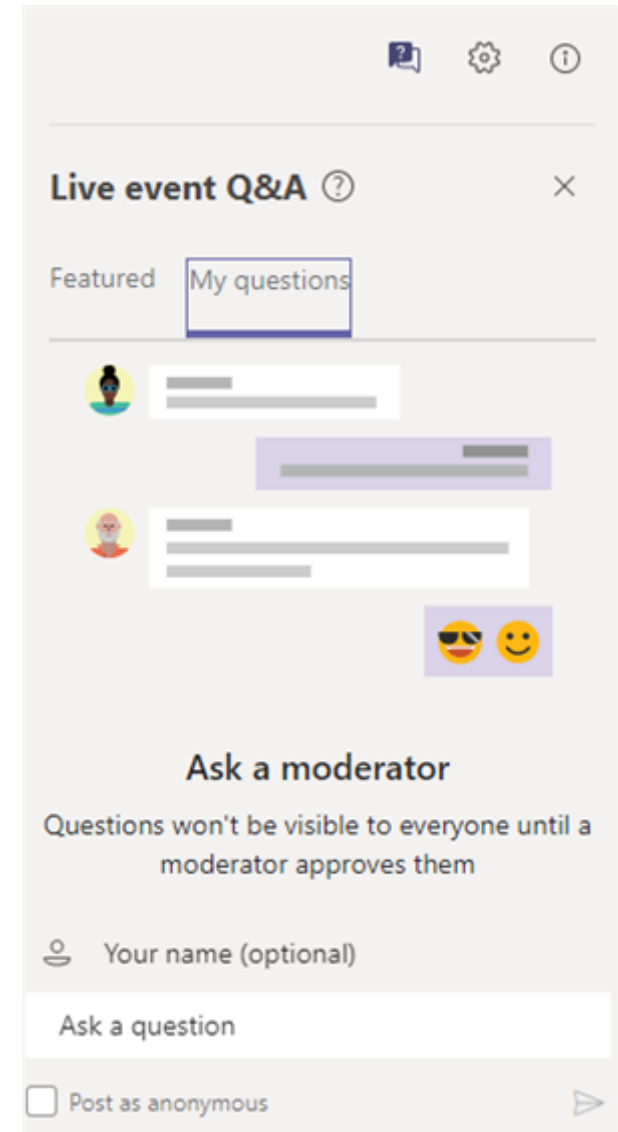**Philippe Goldstein**
Partner Tech. Manager

WE Weekly Technical Office Hours – How it works

60 minutes
40 min, presentation
20 min, Q&A

Questions via
chat through

Q&A

(WEEKLY) Technical Office Hours for WE Microsoft Partners:

Remote Work in challenging times

https://aka.ms/WE-TechOfficeHours

Currently we are receiving a lot of questions from our customers with regards to recommendations and help on working remotely.

To address the **main technical topics** around **working remotely**, Microsoft's Western Europe OCP Technical Team is setting up a series of Weekly **Office Hours for Partners**,
- every **Wednesday** at   **12:00 – 13:00 CET** (11:00 – 12:00 WEST)
- every **Friday** at   **13:00 – 14:00 CET** (12:00 – 13:00 WEST)

Note: on the week before Easter, exceptionally, we'll have **a single session** on
- Thursday **April 9** at   **13:00 – 14:00 CET** (12:00 – 13:00 WEST)

All sessions will be held in **English**.

| Next Session Details | | Upcoming Sessions | | Materials & Recordings | | Other Resources |

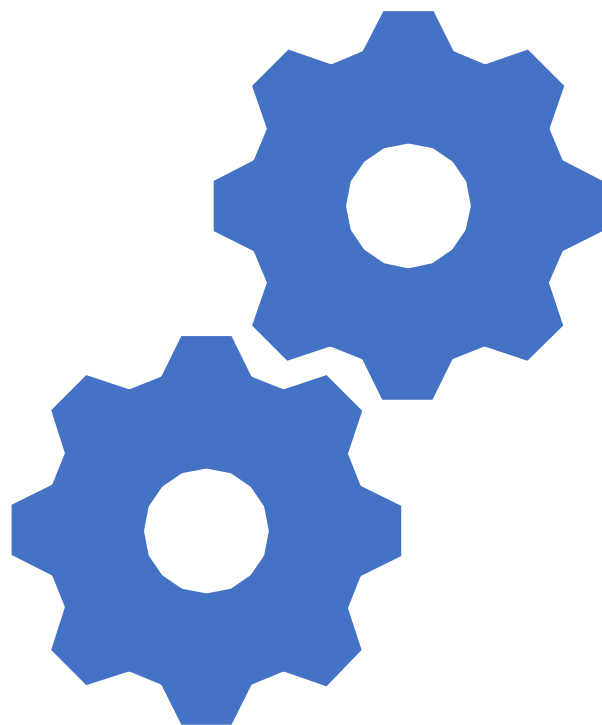| Wednesdays | 🗓 |
| Fridays | 🗓 |
| April 9th | 🗓 |

Don't miss a session;

Update your calendar by using the invites above.

Hey, This landing page is actually a PowerPoint. Click through to see the next slides.

Microsoft

Interoperability with other workloads
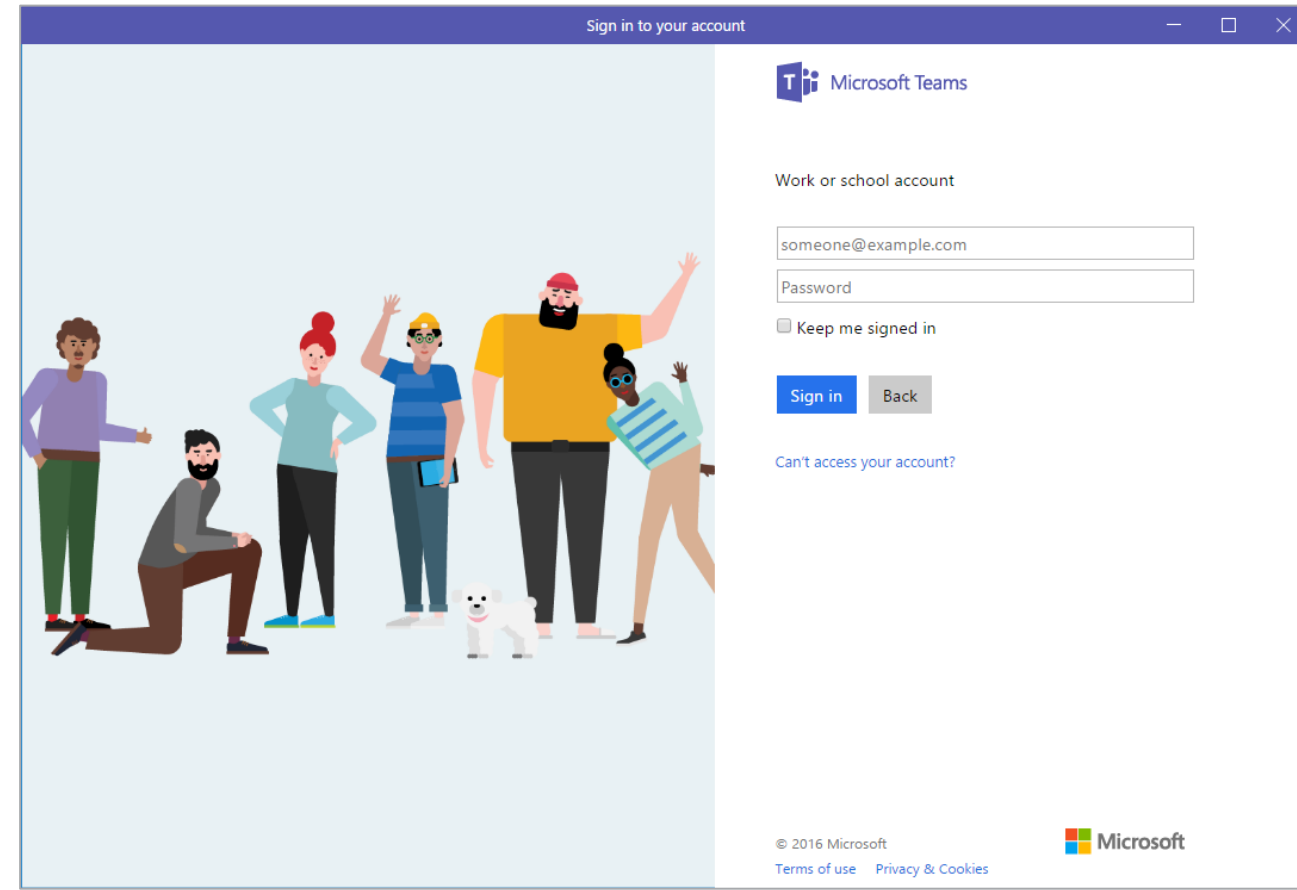
Teodor Deaconescu
Partner Tech. Consultant (MW)

How Teams Interacts With Other Office 365 Workloads

Teodor Deaconescu – Partner Technical Consultant
teod@microsoft.com

Azure Active Directory (AAD)

- Microsoft Teams uses existing O365 credentials to provide access

- Identities are stored in Azure Active Directory (AD Connect needed for Sync);

Security - Authentication

- Aligns with existing O365 AAD authentication policies

- Modern authentication: multi-factor authentication, Pass-Through Auth (short term); smart card, and certificate-based authentication possible (long term);
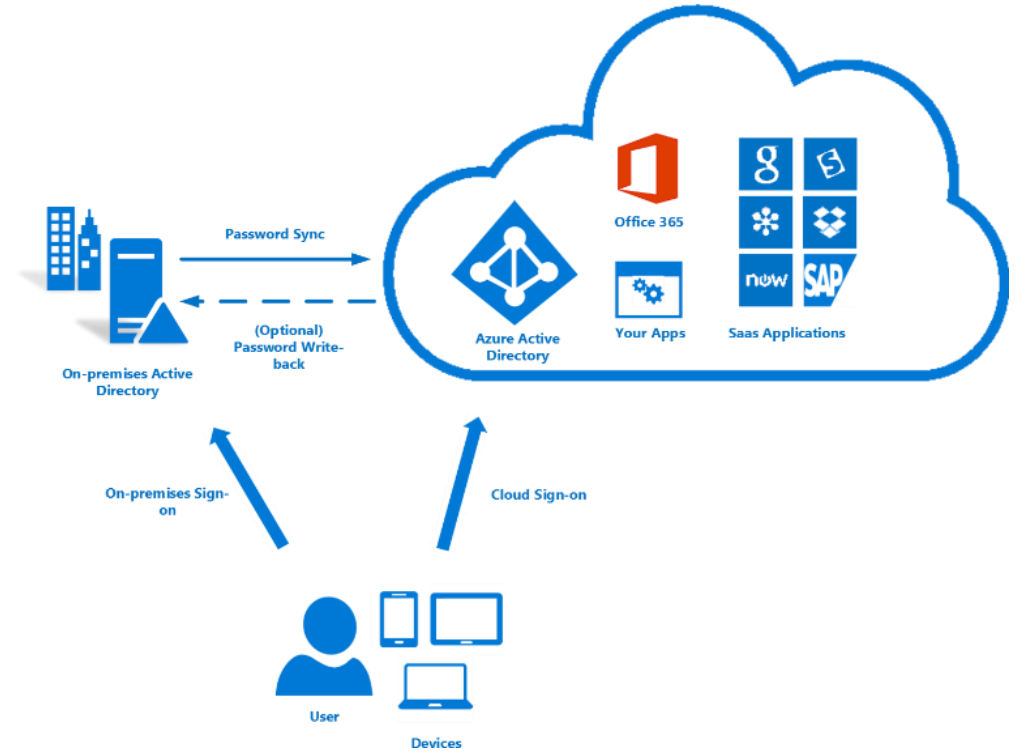
SharePoint Online

- The Teams site is created in SharePoint Online (SharePoint Server is not supported with Teams);

- Each Channel in a Team gets a folder on this SharePoint Online site

- The Files tab uploads your collaboration files to this SharePoint Online site

- Files shared within a conversation are automatically added to the Files tab

- Permissions and file security options set in SharePoint are automatically reflected within Teams

- Files can be managed in the SharePoint web client by clicking the "…" next to the file name – read more here
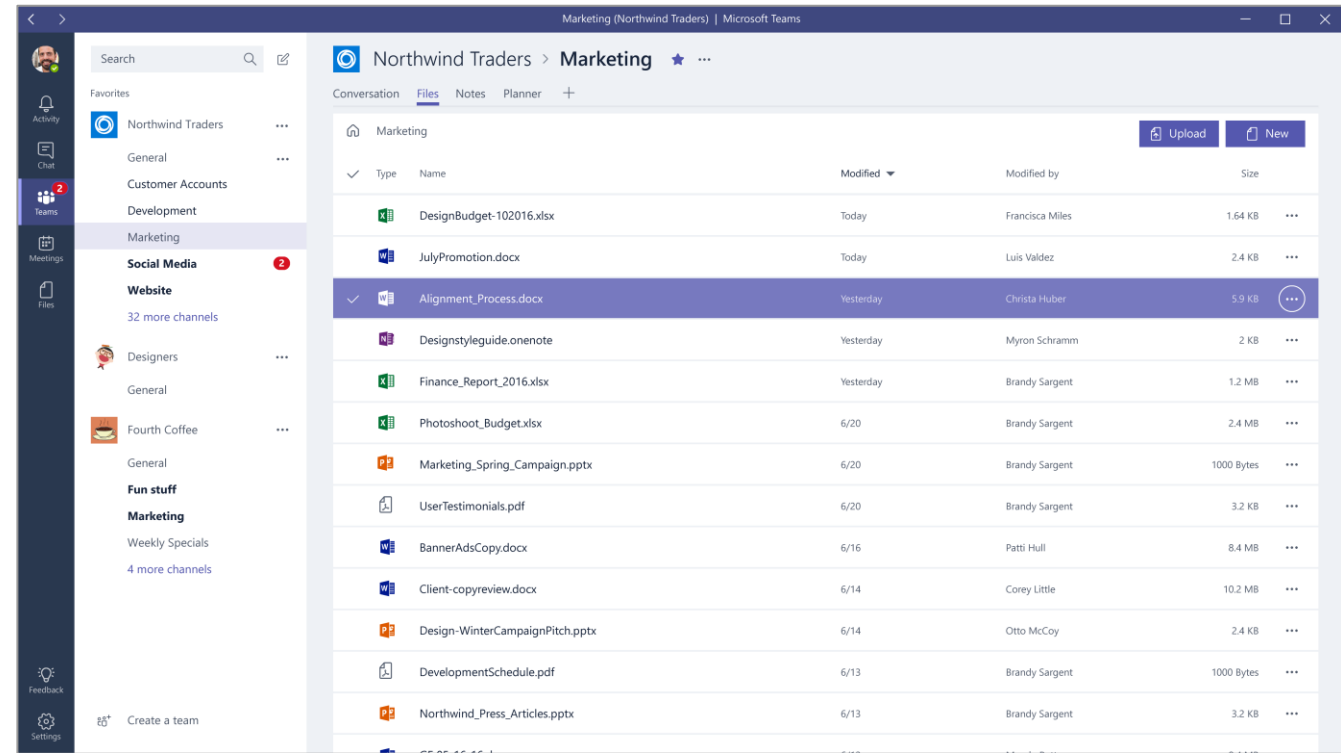
Private Channel

- A group of people in a team want a focused space to collaborate without having to create a separate team.

- A subset of people in a team want a private channel to discuss sensitive information, such as budgets, resourcing, strategic positioning, and so on.

- Each private channel has its own SharePoint site collection optimized for file sharing and fast provisioning.

- Read more [here](#)
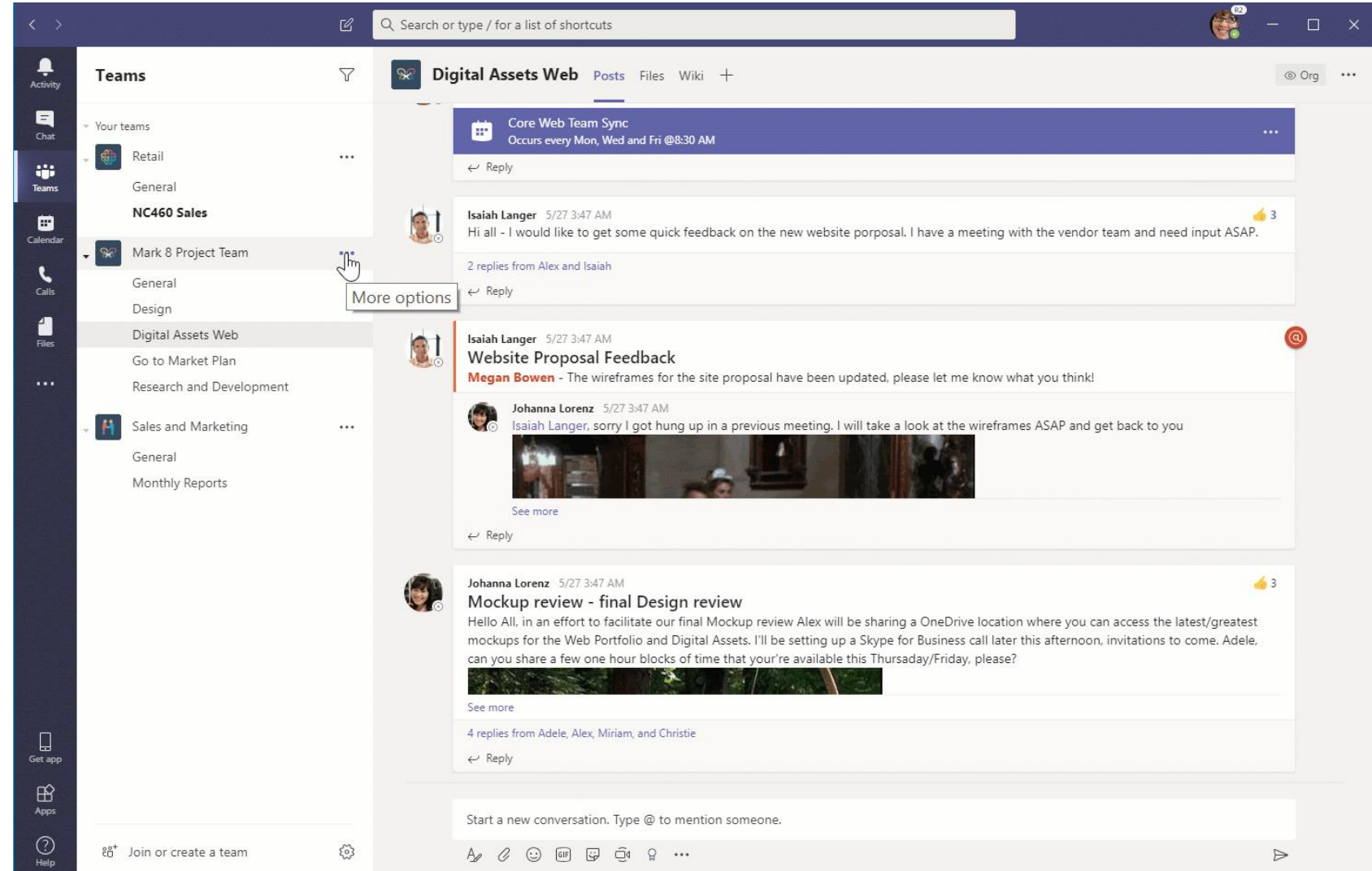
OneDrive for Business

- Private chat files are hosted in your OneDrive for Business

- Files shared in private chat are automatically shared in the sender's OneDrive

- Permissions are automatically granted to all participants in a private chat where a file is shared

- Clicking Files in the left rail gives you instant access to your OneDrive for Business files
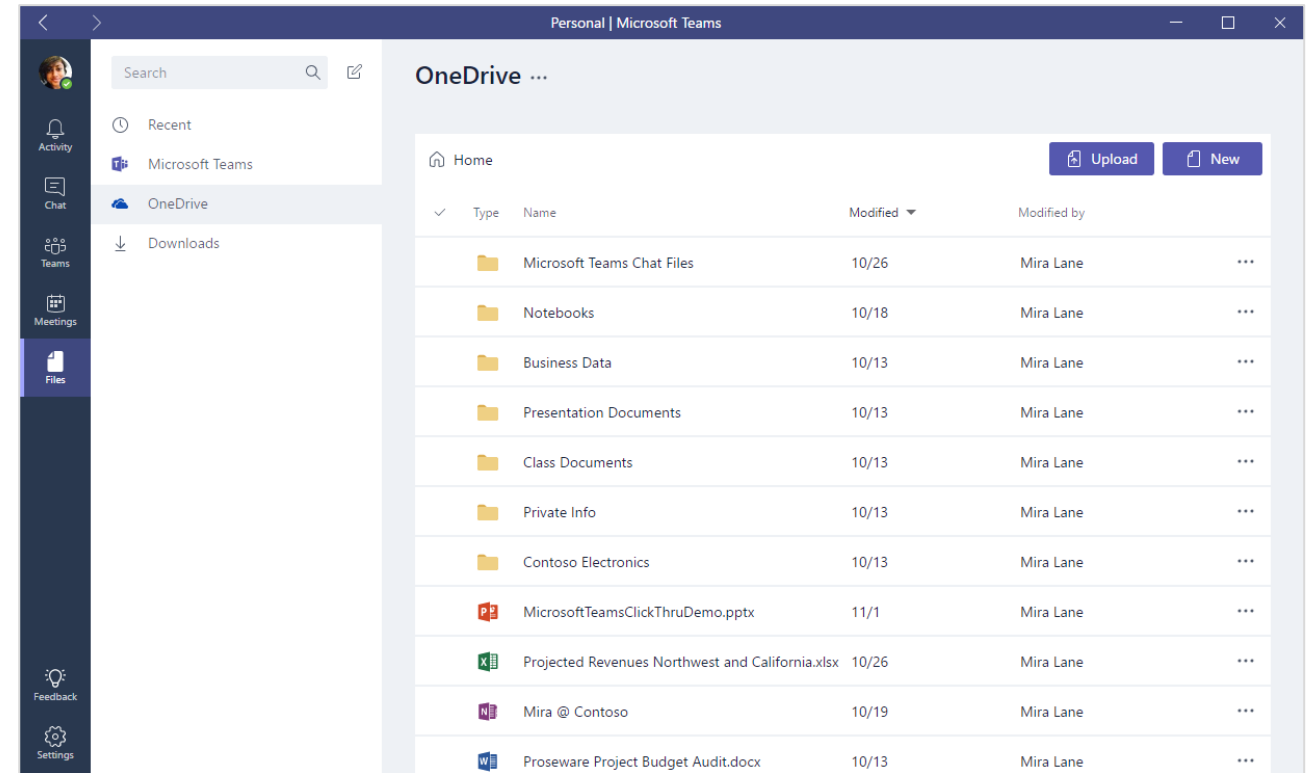
Groups in Office 365

- Microsoft Teams uses group membership as the access control list for Files and Notes tabs

- Owners of existing Groups can move them over to Microsoft Teams

- When a Group becomes a Team, its existing SharePoint and OneNote are automatically ported over to Teams

- To work with Teams, Groups must be private and must have fewer than 10000 members

- Team creation settings are controlled through the admin portal where you control group creation settings

- Teams Naming Policies will help determine a consistent org-wide naming strategy.
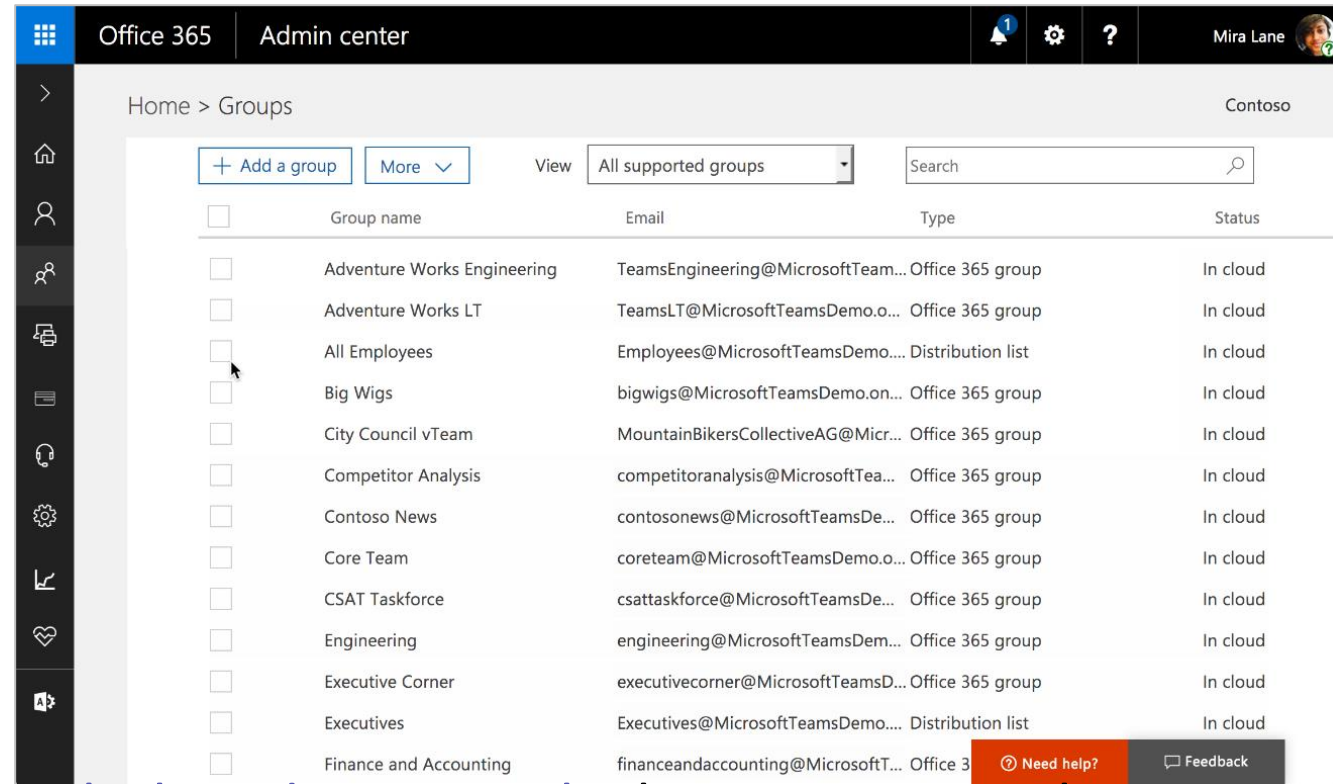
Groups building blocks
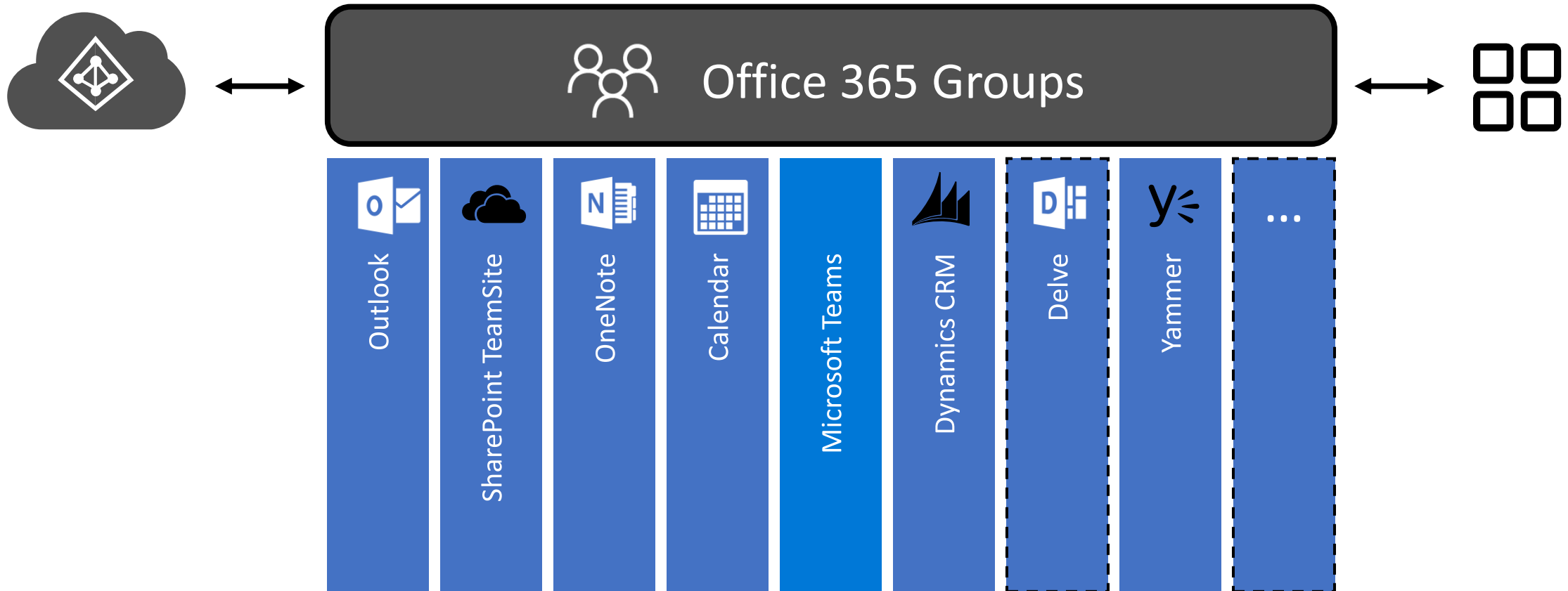
Entry-points for self-service creation of O365 Groups
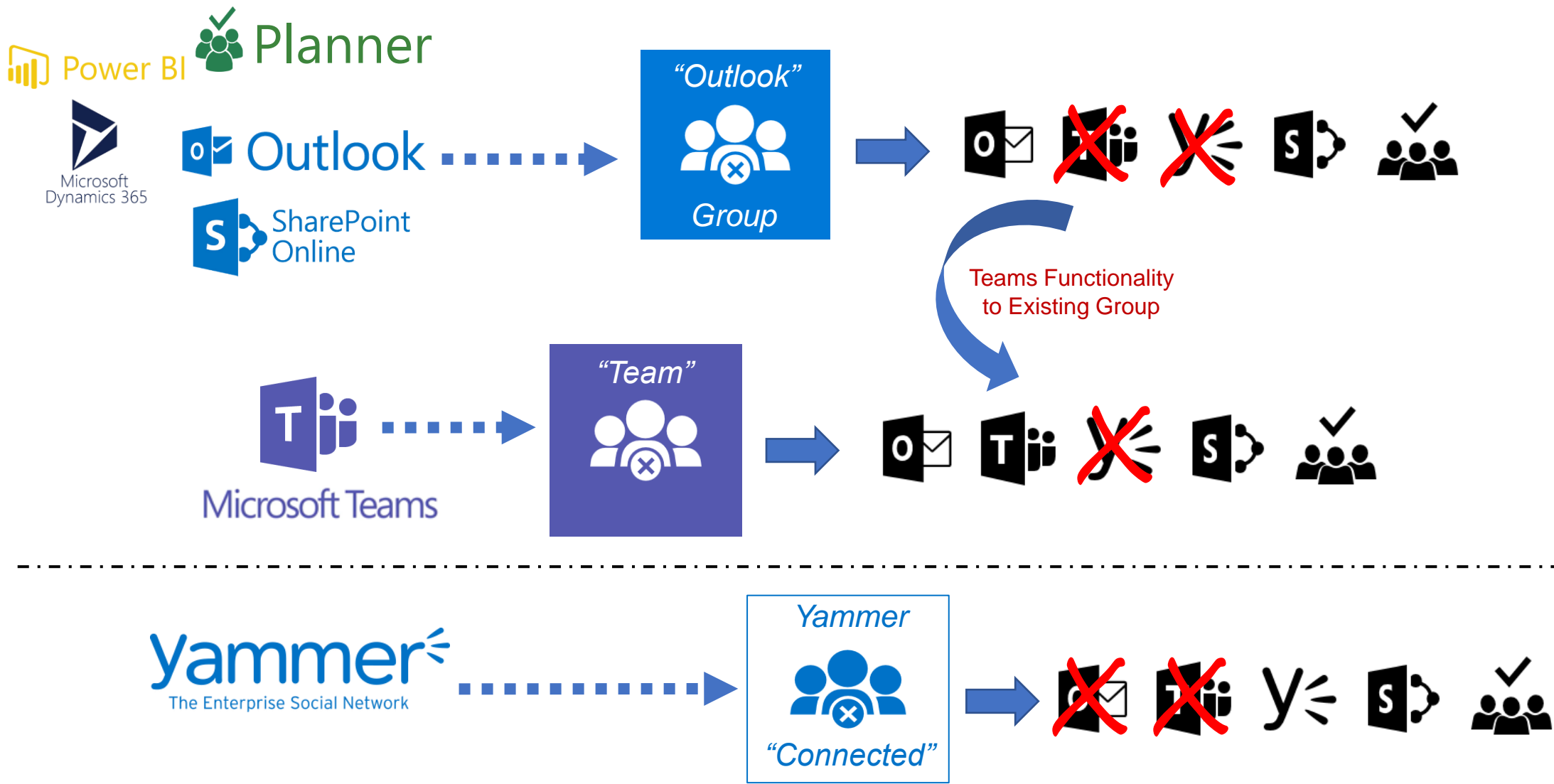
Exchange

- Exchange Online preferred, Exchange Hybrid also supported (Exchange Server 2016 CU3 and above);

  - Set up OAuth between Exchange on Premise and Exchange Online after setting up the Hybrid;

- Calendar Tab not visible if no Exchange Mailbox or Exchange Hybrid set up;

- Teams Add-on in Outlook working, regardless of mailbox location.

- Teams Add-on needs min. Office 2016 Click-To-Run, MSI not supported.

  More details here

Exchange – Make it Work!

- Run Hybrid Configuration Wizard – at least a minimal;

- Alternatively – only sync User and install Teams – get the Outlook add-in – it will work against your Exchange Server Mailbox. Calendar tab not visible in Teams;

  - *Open Question: Are there many customers who will want to sync users, but not implement Exchange Hybrid? Answer in Q&A* ☺

Skype for Business

- Teams with Skype Co-Existence Modes:
  - Island Mode – Teams and Skype co-exist. No overlap, no integration, they work side by side;
  - Teams Only Mode – Skype will redirect to Teams.

- Skype for Business Hybrid:
  - TeamsOnly mode possile;

- Skype for Business present, but no Hybrid:
  - Island mode possible, if msRTCSIP-DeploymentLocator is synced to Azure AD.

  More details here

New Small Business Subscriptions

Microsoft 365 for business
(and old names for reference)

Microsoft 365 Business **Basic**
(Office 365 Business Essentials)

Exchange | Teams | Sharepoint | OneDrive | + web versions of **Word**, **Excel** and **PowerPoint**

Microsoft 365 Business **Standard**
(Office 365 Business Premium)

Exchange | Teams | Sharepoint | OneDrive | Outlook | Word | Excel | PowerPoint | Publisher | Access

Microsoft 365 Business **Premium**
(Microsoft 365 Business)

Exchange | Teams | Sharepoint | OneDrive | Outlook | Word | Excel | PowerPoint | Publisher | Access

Adv. Threat Protection | Intune | Information Protection | Defender | Conditional Access | Windows Virtual Dsktp

Read more on the blog [here](#)

Open Q & A

Please ask any question in the Q&A

We will read your questions and answer them in this meeting , or a next meeting.

Poll

Which Topics should we cover next?

Planned Sessions	Main Topics
Thursday, April 09, 2020	• Microsoft Teams Interoperability with other workloads/systems
Wednesday, April 15, 2020	• Microsoft Teams Governance, Compliance and Security (Information Protection)
Friday, April 17, 2020	• Skype for Business to Microsoft Teams Migration • Guest access & external access in Microsoft Teams
Wednesday, April 22, 2020	• Teams for Education
Friday, April 24, 2020	• Teams for Healthcare

1) Power Platform (how to leverage, deep dive on Crisis Communication App,...)
2) Security
3) Information Protection
4) ..... Any Other Suggestions?

Feedback Form

- Feedback on sessions
- Topic suggestions

Please take 1 minute to fill the survey and help us improve!

or https://aka.ms/WE-TechOfficeHoursSurvey

Partner Support Resources

WE Weekly Technical Office Hours

- **Goal:** address the main technical topics around working remotely and leveraging Microsoft technology (incl. Teams, Security, Power Platform, Windows Virtual Desktop...)

- Weekly Sessions – aka.ms/WE-TechOfficeHours
  - **Wednesdays** at **12:00 – 13:00 CET** (11:00 – 12:00 WEST, 13:00 – 14:00 EEST)
  - **Fridays** at **13:00 – 14:00 CET** (12:00 – 13:00 WEST, 14:00 – 15:00 EEST)

- Hosted and moderated by **experts** on these topics, from **WE OCP Technical Team**, **EMEA Partner Tech Services** and **Corp Engineering Team**

https://aka.ms/WE-TechOfficeHours-Materials

Microsoft Teams Healthcare Partner Workshop

- **Target Audience:** healthcare practice leads and product managers

- **Session Topics**
  - Microsoft in Healthcare
  - Microsoft Teams in Healthcare
  - Microsoft Teams as a Healthcare Platform and Customer Scenarios
  - Go to Market Opportunities and Partner Community

- **NDA Event**
  - The link to the event will be forwarded to registered attendees only one day prior to the event date.
  - All attendees must have a NDA on file with Microsoft. If you don't know if your company has a NDA, please contact your Partner Account Manager.

DATE	TIME + ZONE	REGISTRATION
Tuesday, April 14, 2020	U.S. 09:00AM-12:00PM PDT UTC-7	[Register here](#)
Wednesday, April 15, 2020	APAC 09:00AM-12:00PM SGT UTC+8	[Register here](#)
Thursday, April 16, 2020	EU 09:00AM-12:00PM BST UTC+1	[Register here](#)

Resources

[Empowering care teams with Microsoft 365](#)

[Get the details on virtual visits](#)

Get help now

- Check out the [Technical Support Options](#) for Microsoft Partners

- If you have a **dedicated Partner Development Manager** / **Partner Technology Strategist** – reach out to them [directly](#) with your query

- If you do not have a dedicated Partner Development Manager / Partner Technology Strategist, and you need **guidance on a specific customer scenario** (pre-sales technical or deployment assistance) – make use of your [advisory hours](#) and reach out to [Partner Technical Services](#)

Other Partner Resources

- **Best practices and discussion for remote work**
  - [Best practices](), based on Microsoft internal learnings
  - (new) [Microsoft Tech Community]() forum for discussing / sharing best practices

- **Enabling Microsoft Teams**
  - We recommend that partners lead with the **[CSP Trial]()**. See details in our [news article]().
  - For customers who **don't align to the CSP Trial**, partners can get access to the **Office 365 E1 Trial** for them.
    Go to [Partner Center Support]() and click on *CSP > Cannot find an offer in the catalog*.

- **Resources for Education Partners**
  - Check out the [EDU Partner Flash on Yammer]()
  - **[Office 365 A1]()** – **Free** versions to **all educational institutions**: unlimited chat, built-in group and one-on-one audio or video calling, 10 GB of team file storage, and 2 GB of personal file storage per user. You also get real-time collaboration with the Office apps for web, including Word, Excel, PowerPoint, and OneNote. No restrictions for # of users.
  - **[Microsoft Teams for Free]()** (**Individuals** and **IT roll-out** – in Office 365 A1 above): unlimited chat, built-in group and one-on-one audio or video calling, 10 GB of team file storage, and 2 GB of personal file storage per user.
  - **[Minecraft: Education Edition]()**: We've extended access to Minecraft: Education Edition to all free and paid O365 Education accounts through the end of June 2020 and published a [M:EE remote learning toolkit]() with links to >100 Minecraft lessons and STEM curriculum.

Thank You!