

**Jose Estrada**  
**Software Engineer | IT Specialist | Aspiring Cybersecurity Professional**  
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Portfolio: <https://020dbc2d-b387-4cf3-a1b5-db949ead0ec6-00-l7ojwg09mii2.janeway.replit.dev/#>

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## Summary

Detail-oriented and proactive software engineer with hands-on experience in system design, IT support, and web development. Skilled in a wide range of programming languages and technologies, with a proven ability to manage cloud systems, secure networks, and optimize workflows. Recently completed an Associate Degree in Computer Science and currently pursuing advanced studies in cybersecurity. Dedicated to building innovative solutions and contributing to secure, efficient systems.

## Professional Experience

### Assistant General Manager

*Houston Window Cleaning, Houston, TX*

January 2016 – Present

- Managed operational workflows, including scheduling, invoicing, client interactions, and field operations.
- Supervised a team of 30 employees to ensure high performance and productivity.
- Delivered IT solutions, including system updates, data security, and operational stability.
- Implemented and managed cloud servers, maintaining data integrity and accessibility.
- Designed and developed the company website while spearheading digital marketing initiatives.
- Configured and secured office firewalls and network systems to protect company resources.

## Education

### Lone Star College, Cypress, TX

Associate Degree in Computer Science (\*Completed, August 2024\*)

B.A.T. in Cybersecurity (\*In Progress, Expected July 2024\*)

## Key Skills

- Programming Languages: Python, C#, Swift, React, JavaScript, SQL, Ruby, HTML, CSS
- IT Infrastructure: Cloud System Management, Firewall Configuration, Network Security
- Cybersecurity Fundamentals: Risk Assessment, Security Hardening, Incident Response
- Web Development: Full-Stack Development, Digital Marketing Strategies
- Languages: Fluent in English and Spanish
- Soft Skills: Team Leadership, Communication, Problem Solving

## **Certifications**

- Google Cybersecurity Certificate (\*Expected July 2024\*)
- CompTIA Security+ and Network+ (\*In Progress\*)

## **Volunteer Work**

### **CyCoders Online**

- Mentored high school students in web development and programming, including Python, Scratch, and SQL.