

Jose Estrada

Cypress, TX 77429

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Innovative and detail-oriented software engineer with hands-on experience in system design, IT support, managerial /supervision and web development. Proficient in a variety of programming languages and technologies with proven expertise in managing cloud systems, securing networks, and optimizing workflows. Recent graduate with an Associate Degree in Computer Science and currently pursuing advanced cybersecurity studies. Adept at creating impactful solutions that enhance efficiency and security.

Skills

- Python, C#, Swift, React, Java, SQL, HTML, CSS
- Digital Marketing Strategies
- Communication
- Strategic Thinking
- Team leadership expertise
- Strategic planning skill
- Financial leadership expertise
- Programming
- Library design
- Code debugging
- Software development
- Full-Stack Development
- Team Leadership
- Problem Solving
- Training and development background
- Business operations background
- Business operations
- Promotions implementation
- Hardware and software installation
- Project management
- Testing and debugging

Work History

Assistant General Manager

Houston Window Cleaning, Houston, TX

January 2016 - Current

- Spearheaded operational workflows, including scheduling, invoicing, client relations, and field operations
- Supervised and mentored a team of 30 employees, improving team performance by 15% and overall sales and client retention by 35% through training and workflow optimization.
- Implementation of modern tactics of social marketing and work-client -employee relationship to acquire company goals and increase productivity by 25% each quarter.
- Delivered robust IT solutions, ensuring system updates, data security, and operational stability
- Designed and developed the company website, resulting in a 30% increase in online client inquiries
- Implemented and managed cloud servers, maintaining 99.9% uptime and secure data accessibility
- Configured and secured office firewalls and network systems, protecting sensitive data from external threats

Education

Lone Star College at Cypress, TX
Associate Degree in Computer Science

Lone Star College at Cypress, TX
B.A.T. in Cybersecurity

Websites, Portfolios, Profiles

- <https://portfolio2024-knn8.onrender.com>

Certifications

- Google Cybersecurity Certificate, Expected, 07/01/24
- CompTIA Security+, In Progress
- CompTIA Network+, In Progress

Volunteer Experience

CyfairCoders Online, Mentor, Mentored high school students in web development and programming using Python, Scratch, and SQL.

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