

Jonathan Bedoya

jotaslee3@gmail.com | 3182646012 | [Linkedln](#) | Location: Medellín, Colombia

Summary

Systems Engineer with 4+ years of experience in data analysis, technology solutions, and process optimization. Tech skills in Python, Power BI, DAX, Snowflake, AWS, SQL and Excel. Certified in Machine Learning, Data Science with Python, and Full Stack Development. Recognized for innovative problem-solving and delivering impactful business insights. Seeking to contribute technical expertise and leadership to Stanley Black & Decker's data-driven initiatives.

Professional Experience

Stanley Black & Decker

Product Data Analyst

Jan 2024 - Nov 2025

- Maintained and updated product power source data and attributes in company databases, ensuring 100% accuracy for all product categories.
- Collaborated cross-functionally with directors and managers to validate and clarify product information.
- Streamlined data processes, reducing reporting time and enhancing decision-making for leadership.

GTS Reporting Analyst

Jun 2021 – Jan 2024

- Administered company databases, ensuring data integrity, security, and accessibility for all business units.
- Designed, developed, and maintained a Power BI dashboard using DAX formulas to have calculated columns and measures, and reports, supporting data-driven business strategies.
- Managed and updated data rosters, improving data resource efficiency for reporting needs.
- Collaborated with cross-functional teams to gather requirements and deliver actionable insights.

Senior Customer Service

Oct 2019 – Dec 2023

Provided high-quality customer support, consistently exceeding performance targets.

Teleperformance

QA Analyst

Dec 2016 – May 2019

- Conducted quality assurance reviews, ensuring compliance with company standards and client requirements.

- Analyzed data to identify trends and recommend process improvements.
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Education

CUN: Corporación Unificada Nacional de Educación Superior

Bachelor's in systems engineering (GPA: 4.5)

Nov 2022 – Jun 2025

SENA

Technology in Analysis and Development of Information Systems (GPA: 4.5)

Aug 2020 – Feb 2023

Certifications

- Machine Learning, Corporación Unitaria de Educación Superior (Dec 2023)
 - [Data Science Bootcamp \(Ciencia de Datos con Python \(Mar 2025\)\)](#)
 - Python Full Stack Development, Codo a Codo (Mar 2023)
 - Backend Python/Django, Platzi (Feb 2023)
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Skills

- **Data & BI:** Power BI, DAX, Snowflake, AWS (Alteryx), Excel, Access, Power Query, Power Automate, SQL
- **Programming:** Python, JavaScript, HTML, CSS
- **Design:** Illustrator, Photoshop
- **Project Tools:** Jira
- **Languages:** English (B2/C1)