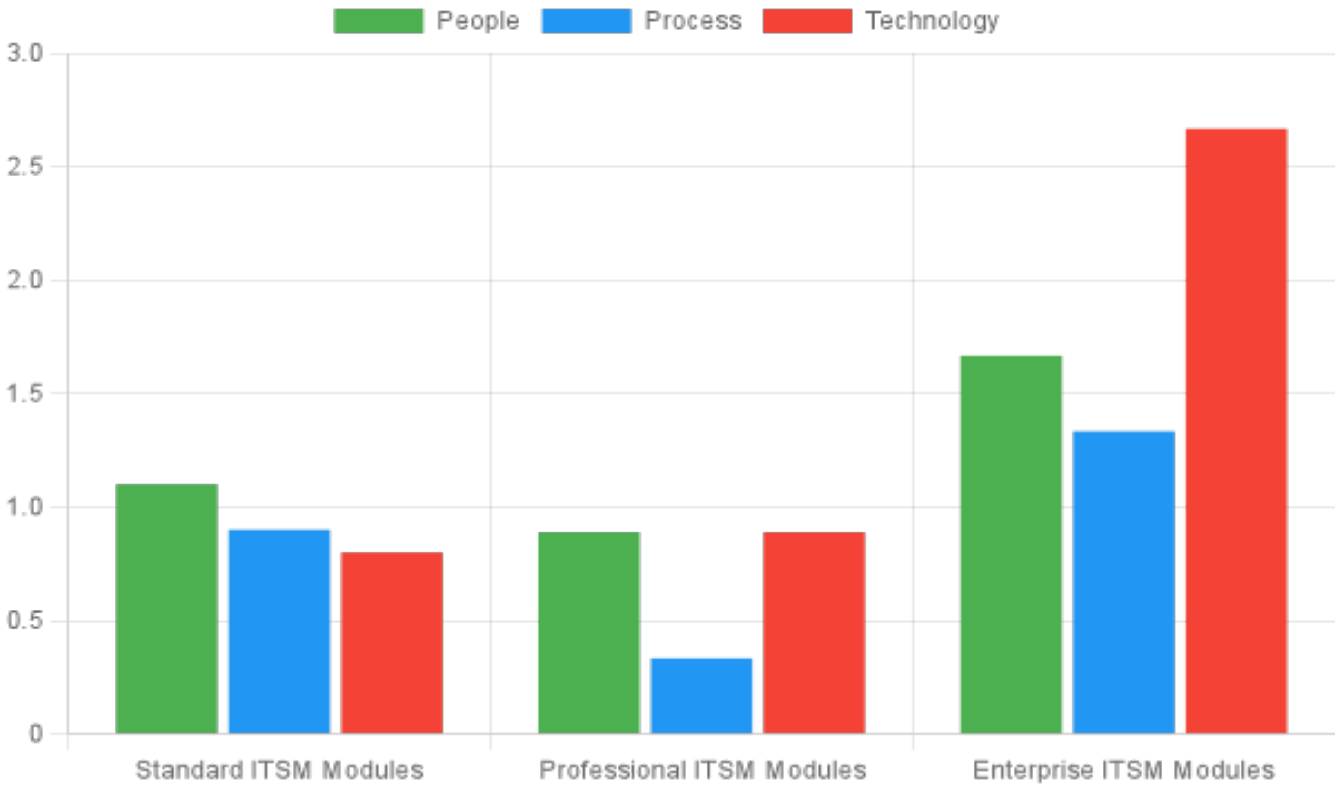


ITSM Investment Report for Customer Name

This report provides an analysis of your ITSM investments based on the modules...



People Scores: Standard 1.1, Professional 0.8888888888888888, Enterprise 1.6666666666666667
Process Scores: Standard 0.9, Professional 0.3333333333333333, Enterprise 1.3333333333333333
Technology Scores: Standard 0.8, Professional 0.8888888888888888, Enterprise 2.6666666666666666