Data Not Loading in AP Balance, AP Aging (LC), and AP Open Invoices Reports

SR Number: 4-0001773747

Issue:

Data was available till Jan 7, 2026. On Jan 8, 2026 Data is not loading in AP Balance Analysis, AP Aging Analysis (LC), and AP Open Invoices Analysis reports. All three reports are built using the Financials – AP Aging subject area. Data reload has been performed for the relevant functional areas; however, the issue is still not resolved.

Solution:

> 💬 **Message from Oracle**   Jan 26, 2026 9:20 AM
>
> Hello Team -
> Please find the below update from ops team
> Payables Aging generates aging snapshots only if calendar with open period exists. It appears that the customer does not have any open calendar defined on the Fusion side. Could you please ask the customer to verify this? Once the calendars are set up on Fusion side, a full load of AP Aging will need to be performed.
> Thanks,
> Sowmya

Doubt:

RK **rajkumar.kl@4iapps.com**   Jan 26, 2026 12:20 PM

Hi Sowmya,

Regarding your note that "Payables Aging generates aging snapshots only if calendar with open period exists", I checked the customer's setup and noticed that their fiscal calendar currently ends with Fiscal Year 2025. There is no Fiscal Year 2026 defined in the Payables/Accounting calendar.

Could you please confirm if the absence of Fiscal Year 2026 (and therefore no open period in 2026) would prevent AP Aging snapshots from being generated for current data, and if extending the calendar to include FY 2026 and opening the relevant AP period is mandatory before we run a full AP Aging load?

Confirmation:

Message from Oracle   Jan 26, 2026 5:35 PM

Hello rajkumar loganathan

Yes your understanding is correct,

the absence of Fiscal Year 2026 (and therefore no open period in 2026) would prevent AP Aging snapshots from being generated for current data,

if you are extending the calendar to include FY 2026 and opening the relevant AP period is mandatory before you run a full AP Aging load.

NOTE: this SR meets the criteria for the "Significant Impairment" issue type.
      The Issue type of the SR has been changed accordingly.

Regards
Siva