

What went well?

What should we keep doing?
What should we celebrate?
Where did we make progress?

What went poorly?

Where did we have problems?
What was frustrating to us or others?
What held us back?

Techpro solutions

Empathy Map (Laptop)

This was easier the last time I used

I am not expecting miracles

What brand to you like?

I liked that it stored my profile

Fear 😬

Confused 🤔

Excited 😄

Defensive



Shares expereince on

Refreshed the page to make if load

Hit back button instead of previous

What is best for me?

I am not sure what to do

The ades on the page are

Some decisions

I am determined to understand my

What ideas do you have?

What ideas do you have for future work together?
Where do you see opportunities to improve?
What has untapped potential?

How should we take action?

What do you believe we should do next?
What specific things should we change?
What should extend beyond this meeting?