

What is a Turf?

A turf is a synthetic sports ground that can be booked for games like football, cricket, badminton, and others. Bookings are made for hourly time slots. Most turfs are synthetic and designed for fast-paced play in small groups.

User Roles in Turf Management

There are three main types of users:

- Players: People who book the turf and play.
- Admins or Managers: They manage the turf schedule, approve bookings, and handle payments.
- Staff (optional): They help with maintenance or checking bookings on-ground.

How Turf Booking Works

To book a turf, users provide:

- Location (e.g., Bandra Turf)
- Sport (e.g., Football)
- Date (e.g., 2025-07-24)
- Time Slot (e.g., 18:00–19:00)

Each booking is usually for 1 hour.

Booking Status Definitions

Booking requests go through these statuses:

- booked: The booking request has been placed.
- waiting for approval: Admin review is pending.
- approved: Admin has confirmed the slot.
- rejected: Admin declined the booking.

Booking Approval Process

Step-by-step:

1. User submits booking with details.
2. Admin checks if the turf is available.
3. Admin approves or rejects the booking.
4. On approval, a message or QR code may be sent to the user.

Turf Pricing Factors

Pricing depends on:

- Time of day: Evening slots (17:00–20:00) are usually higher.
- Sport type: Some sports may have premium pricing.
- Day type: Weekends and public holidays may cost more.

Pricing may be fixed or dynamically adjusted using AI-based demand models.

Example Booking:

Turf: Juhu Ground

Sport: Cricket

Date: 2025-07-25

Time: 17:00–18:00

Status: waiting for approval

Q1: What is a turf?

A: A turf is a synthetic sports ground used for games like football, cricket, badminton, and more. It can be booked for specific time slots, usually per hour.

Q2: How do I book a turf?

A: To book a turf, select your preferred location, sport, date, and time slot. Submit the booking and wait for admin approval.

Q3: What does "waiting for approval" mean?

A: It means your booking request has been submitted, but the turf admin has not yet accepted or rejected it.

Q4: Can I book a turf for more than one hour?

A: Yes, you can book multiple time slots consecutively if they are available.

Q5: What happens after my booking is approved?

A: Once approved, you may receive a confirmation message or QR code. You can then arrive at the turf at your scheduled time.

Q6: How is pricing decided for turf bookings?

A: Pricing depends on the time of day, the type of sport, and whether it is a weekday, weekend, or public holiday.

Q7: What if I need to cancel my booking?

A: You must contact the turf admin to request a cancellation. Cancellation policies may vary.

Q8: Who manages turf bookings?

A: Turf bookings are managed by admins or managers who review and approve each booking request.

Q9: Can I see available time slots before booking?

A: Yes, most turf platforms show available time slots for each date and location before you book.

Q10: What is a typical turf booking duration?

A: A standard turf booking lasts 60 minutes (1 hour), but users may book multiple slots if needed.