Jovan Beas

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Education

Simon Fraser University   Vancouver, BC
Bachelor of Science, Computing Science.   2021 – 2024

Certifications

ISC's Certified in Cybersecurity **(CC)**, Currently pursuing CompTIA's **Security+**

Experience

Fraser International College   Vancouver, BC
IT Manager   2021 – 2023

- Oversaw IT department operations and training.
- Conferred with supervisors to advise and plan for short-term and long-term IT system upgrade needs.
- Established a ticking system that allowed for efficient method to track, escalate and resolve incidents and service requests.
- Troubleshooted hardware and software issues, while adhering to company and department strategies and standards
- Utilized help desk procedures and processes to document and resolve technical issues for end-user requests.
- Provided assistance with user access, creation, editing and troubleshooting in Google Workspace and Active Directory.

Simon Fraser University.   Vancouver, BC
Web Designer   2023 – 2023

- Provided front-end website development using WordPress.
- Performed network and web application penetration testing using Burp Suite and SQLmap.
- Quarantined and removed issues to ensure security, regularly scanning sites for malware and security risks.
- Supported testing concepts and version control.
- Integrated the web applications for the mobile environment.

Leadership & Activities

Fraser International College   Vancouver, BC
IT Manager   2021 – 2023

- Coordinated ongoing technical training and personal development workshops for staff members.
- Conducted technical instruction, onboarding and education.
- Managed a team of twenty, wherein I successfully managed conflicts, schedules and facilitated an environment for upward momentum.
- Committed to improving my leadership skills by attending workshops like 'Passport to Leadership' and "Effective Intercultural Communication".

Technical Skills & Projects

Technical: Proficient in C, C++, Python, JavaScript and HTML.
Language: English, Malayalam and Hindi.
Projects: Website Landing Page, To Do List App, SIEM Dashboard.