

Jovan Ricardo Lopez Rueda

Computer Systems Engineer

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Education

Instituto Tecnológico De Culiacán

2019 – 2023

B.S. in Computer Systems Engineering

Professional Experience

Coppel – Support Engineer

07/2024 – 01/2025

- Provided technical support and handled internal and external user incidents
- Performed formatting, operating system installation and device configuration
- Proactively followed up on tickets, ensuring that they were solved within the established deadlines
- Configured the network system

Coppel – Software Engineer Intern

09/2023 – 03/2024

- Developed a CRUD as part of my training, using JavaScript and PHP internal framework
 - Implemented a data export function, using Angular, enabling users to extract information from a web page into Excel files
 - Gained hands-on experience in database systems
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Skills

Programming Languages: Python, SQL, JavaScript.

Software / Tools: React, Linux, Docker, Git, AWS (EC2, S3, Glue, Athena), GCP (Cloud Storage, BigQuery, Looker Studio), Jupyter Notebook, Power BI, Pandas.

Languages: Spanish (Native), English (B2).

Projects

Spotify Recently Played Tracks

- Development of a data engineering solution using Python, Spotify API and Docker.
- Implementation of a data ingestion pipeline to store song data in BigQuery
- Use of Looker Studio for data visualization, creating dashboards to analyze music listening