

# Jovan Ricardo Lopez Rueda

## Computer Systems Engineer

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### Education

Instituto Tecnológico De Culiacán

2019 – 2023

B.S. in Computer Systems Engineering

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### Professional Experience

Coppel – Support Engineer

07/2024 – 01/2025

- Management of technical incidents, ensuring the operational continuity of systems.
- Basic user and access administration.
- Setup of equipment and operating systems, applying security guidelines.
- Ticket follow-up and documentation, meeting response times and internal controls.
- Support for network infrastructure and internal systems.

Coppel – Software Engineer Intern

09/2023 – 03/2024

- Web application development using JavaScript and PHP.
  - Implementation of web data export modules (Excel).
  - Interaction with databases for managing and querying information.
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### Skills

**Programming Languages:** Python, SQL, JavaScript, Go.

**Software / Tools:** Linux, Docker, Terraform, Git, AWS (EC2, S3, Lambda), GCP (Cloud Storage, BigQuery)

**Languages:** Spanish (Native), English (B2).

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### Projects

**Cloud Resume** • [jovan.cloud](#)

- Resume website in the cloud, using an S3 bucket with Static Website Hosting
- Domain and records management with Route 53
- Serverless backend using API Gateway, Lambda functions in Go and DynamoDB
- Automated CI/CD Pipeline with GitHub Actions
- Managed infrastructure using Terraform