

Pivotal®

# Accelerating Development Velocity

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**Pivotal Cloud Foundry**  
**Technical Introduction and Overview**

Manuel Franco, Felipe Gutierrez

# Agenda (Day 1)

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The Modern Cloud-Native Platform

## Introductions

### The Modern Application Landscape

- Capabilities that Advance the State of Software Development
- Modern Application Architectures
- The Rise of “DevOps”

### Pivotal Cloud Foundry - The Cloud Native Platform

- Why a Platform?
- Developer and Operator Benefits
- Four Abstractions

### Technical Architecture (Pivotal Cloud Foundry)

- Pivotal Application Service (PAS)
- Pivotal Container Service (PKS)
- Pivotal Functions Service (PFS)
- Open Service Broker API
- BOSH

### Lean Methodology

- Technical Practices that Enable Software Velocity

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# The Modern Application Landscape

**Business as usual** is no longer enough to remain competitive.

# You need to be good at software...

Customers  
expect it.

Meet the  
demands to  
operate at  
scale.

Give you  
more  
business  
options.

Your  
competitors  
are improving.

It makes your  
life better.

# Software has become more complex

- ... real-time
- ... distributed
- ... interactive
- ... customized
- ... expectations

More important!



# Modern Software Organizations



NETFLIX facebook.



# Modern Software Organizations



7 months and 72 steps  
to update software, to  
same day deployments



ships to production 1,500  
times a month



Scotiabank\*

15,000 deploys per month



builds and deploys an  
MVP in one month



1500 developers with an  
operator team of 4 people

**Capabilities that advance the state of software development ...**

- 1. Continuous Delivery (CI/CD)**
- 2. Architecture**
- 3. Product and Process**
- 4. Lean Management and Monitoring**
- 5. Culture**



A photograph of a group of people in an office environment. On the left, a man stands and writes on a whiteboard with a marker. In the center, two women sit on a stool, looking towards the right. To their right, a man sits at a desk, and further right, another man stands with his arms crossed. The background shows office equipment and a window.

# Software Evolutions

# Computing Ages

## Technology & Process

### MAINFRAME

**1960s-1980s**

(hardware led, no  
formal process)

# Computing Ages

## Technology & Process

CLIENT-SERVER

MAINFRAME

1960s-1980s

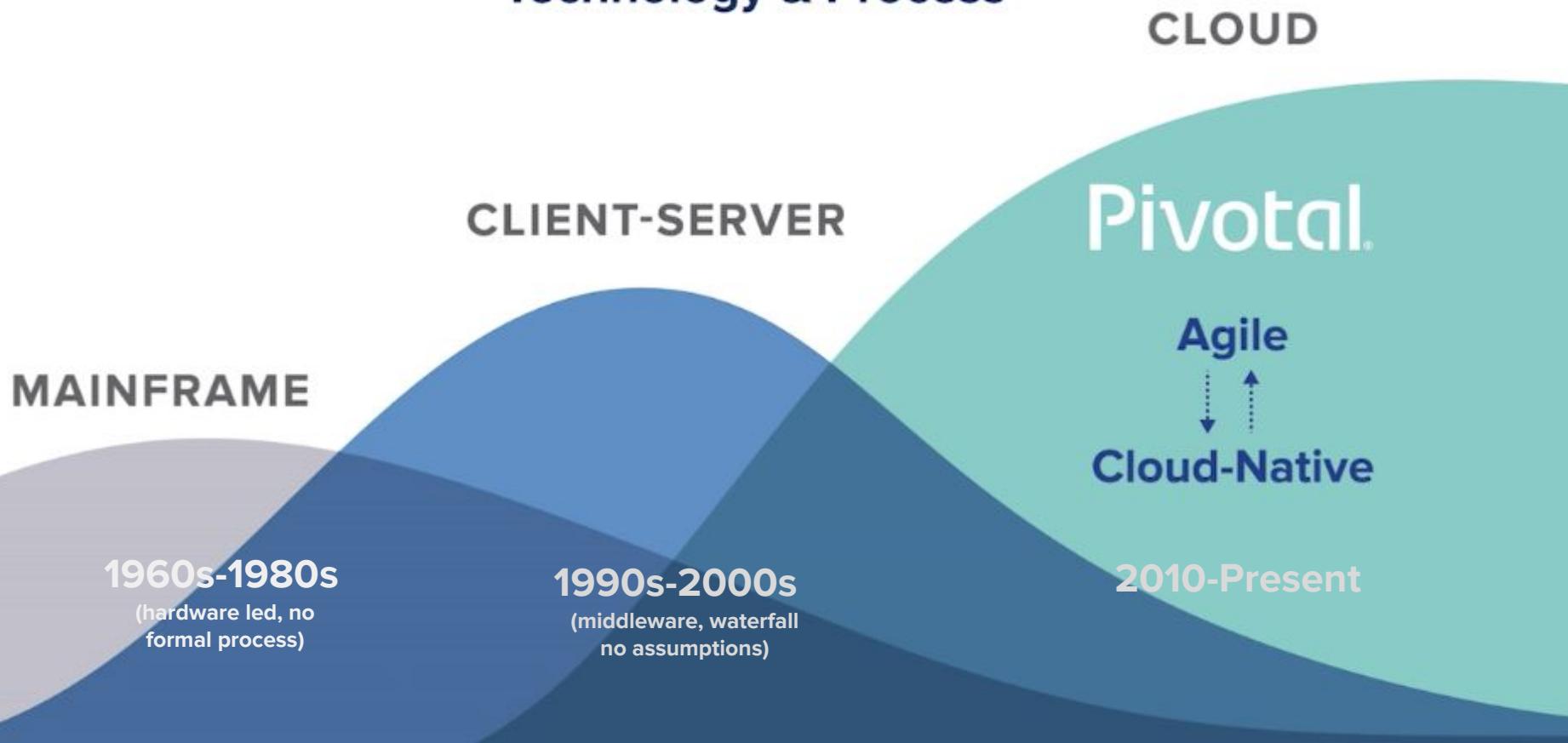
(hardware led, no  
formal process)

1990s-2000s

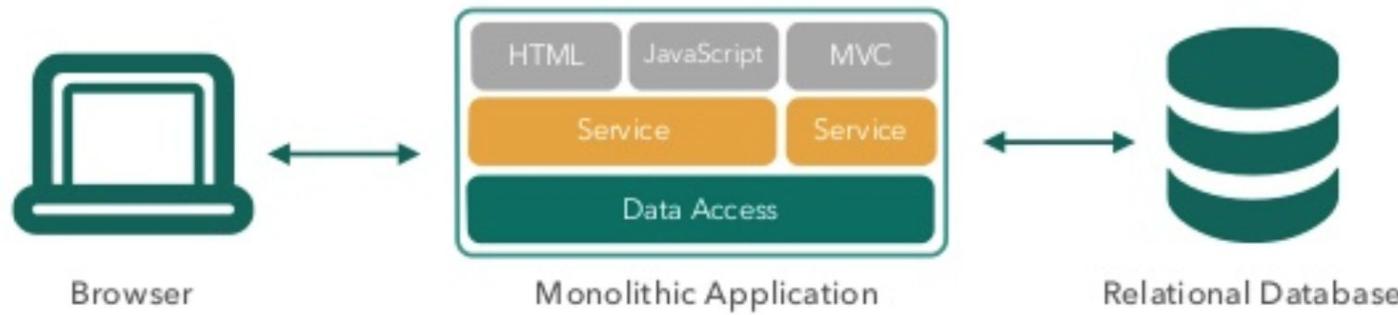
(middleware, waterfall  
no assumptions)

# Computing Ages

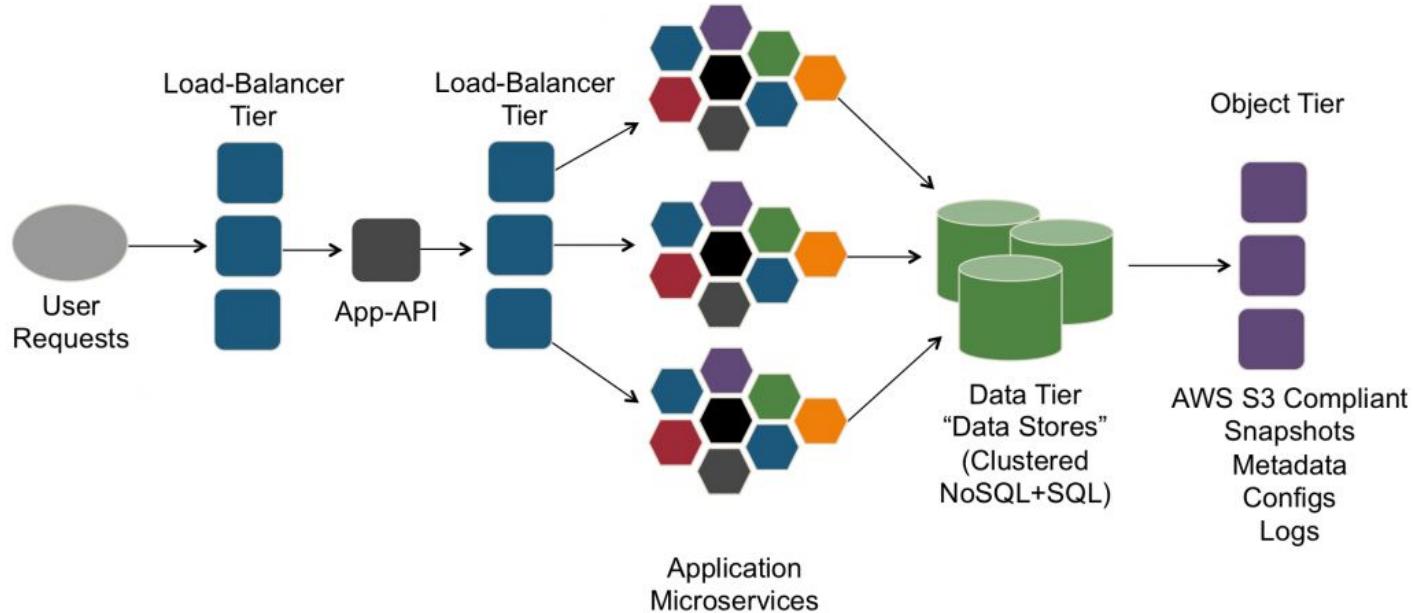
## Technology & Process

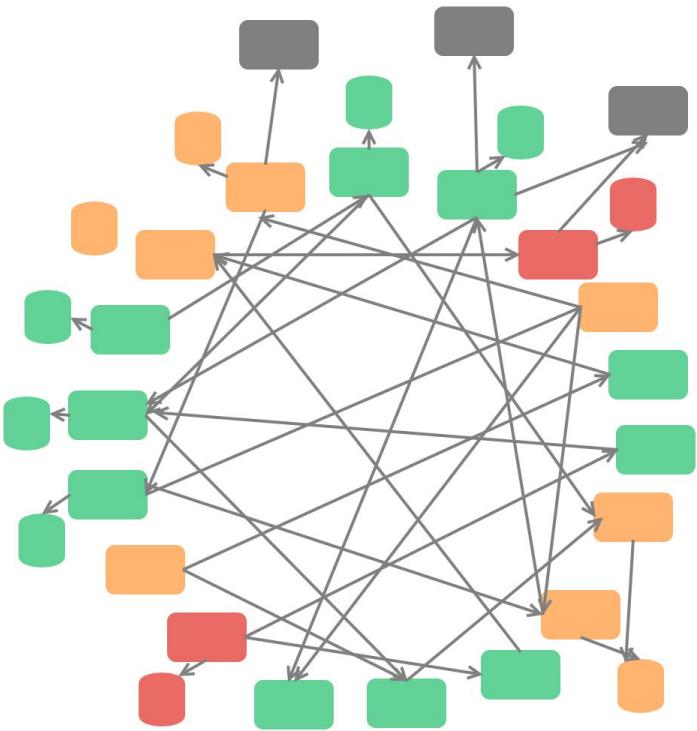


# Client-Server Architectures

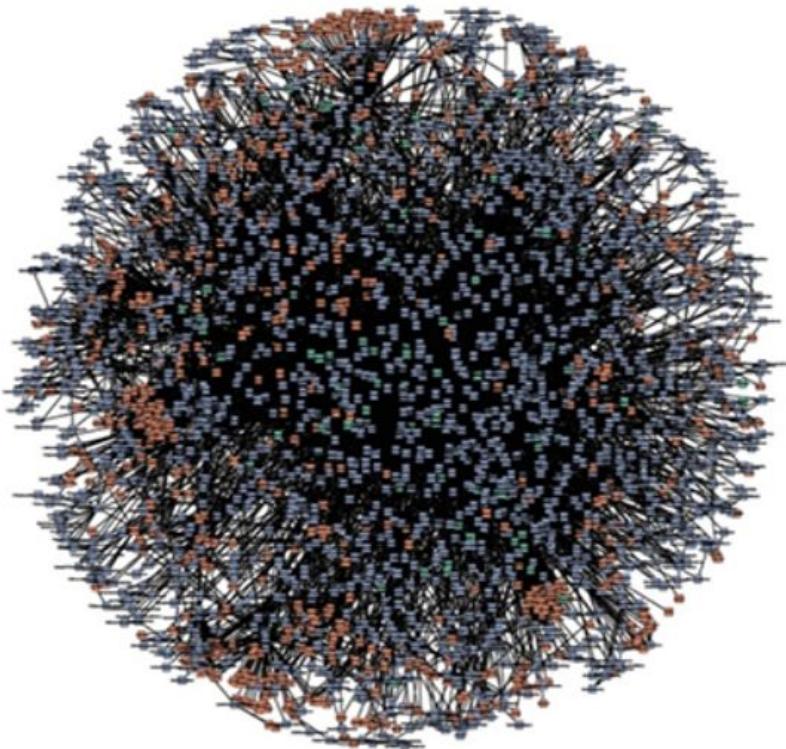


# Cloud-Native Architectures

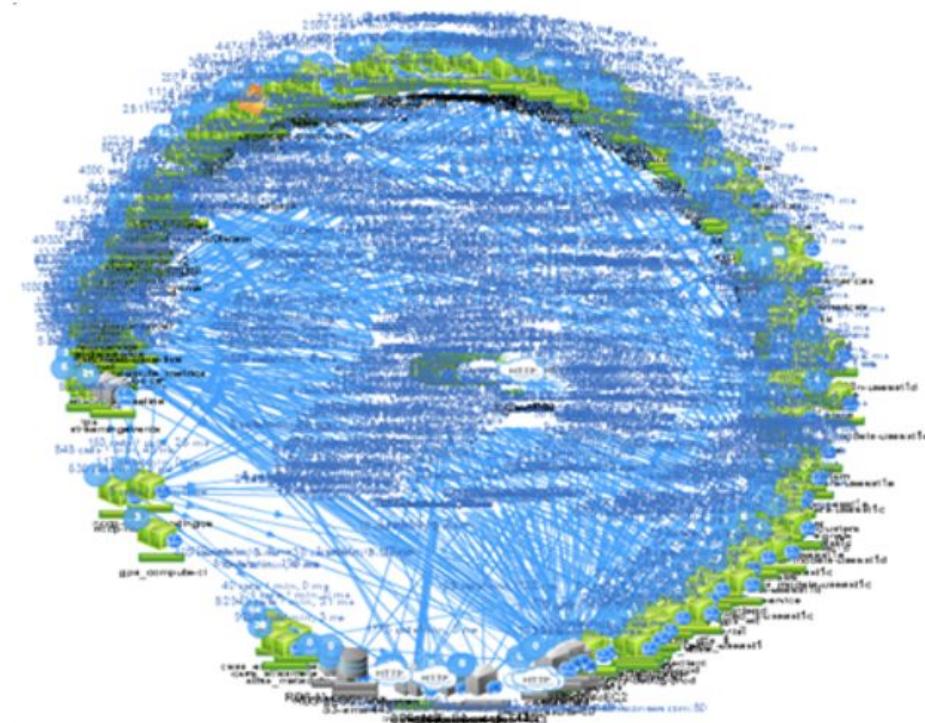




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**DevOps** emerged from companies solving the problem of **how to build secure, resilient and evolving distributed systems at scale**.

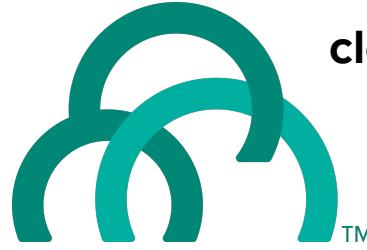
**Forrester** report determined 31% of organizations are not using practices considered necessary for accelerating technology transformations.

The most innovative and high performing companies are always striving to be better and **never consider themselves done** with their improvement or transformation journey.

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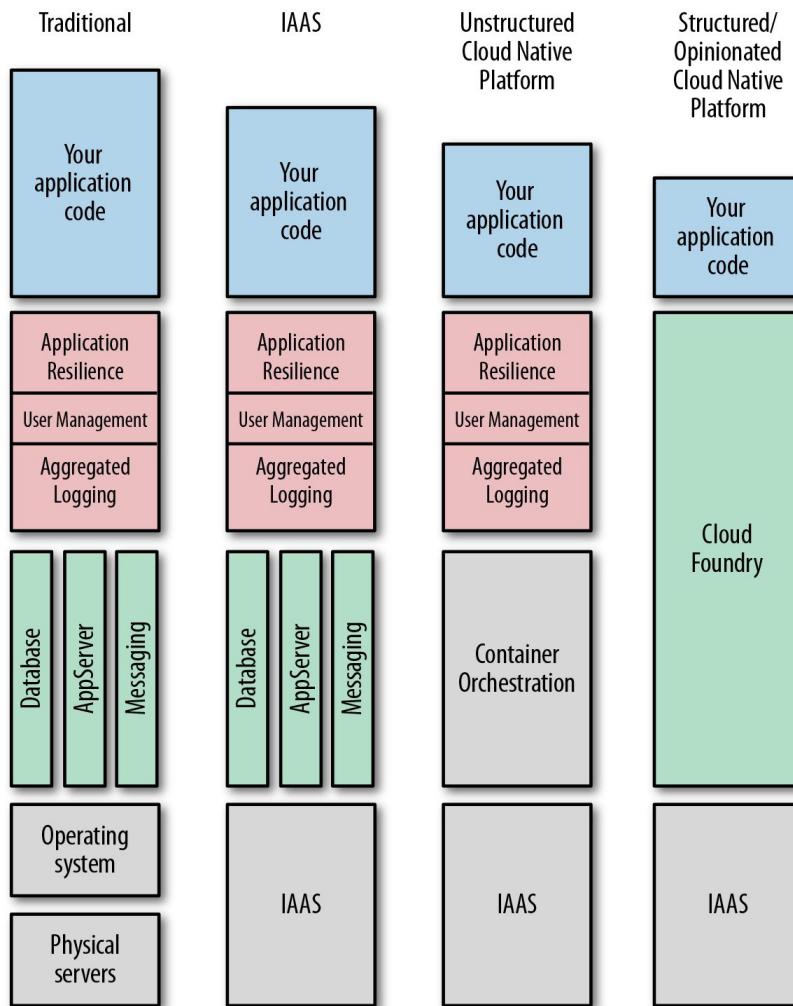
**You need a cloud-native platform  
with the right abstractions to  
capitalize on cloud-native patterns.**

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## cloud-native platform ( $n$ )

A platform designed to **reliably, securely and predictably** run applications and services at scale on top of potentially unreliable cloud-based infrastructure.



### App Definition & Development



### Orchestration & Management



### Runtime



### Provisioning



### Cloud



[github.com/cncf/landscape](https://github.com/cncf/landscape)

This landscape is intended as a map through the previously uncharted terrain of cloud native technologies. There are many routes to deploying a cloud native application, with CNCF Projects representing a particularly well-traveled path.



### Certified Kubernetes - Distribution



### Certified Kubernetes - Platform



### Non-Certified Kubernetes



### PaaS/Container Service



Kubernetes Certified Service Provider



### Observability & Analysis



### Monitoring

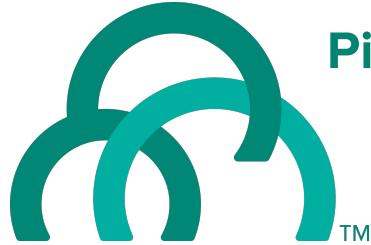


### Logging



See the separate serverless landscape

## Applications



## Pivotal Cloud Foundry

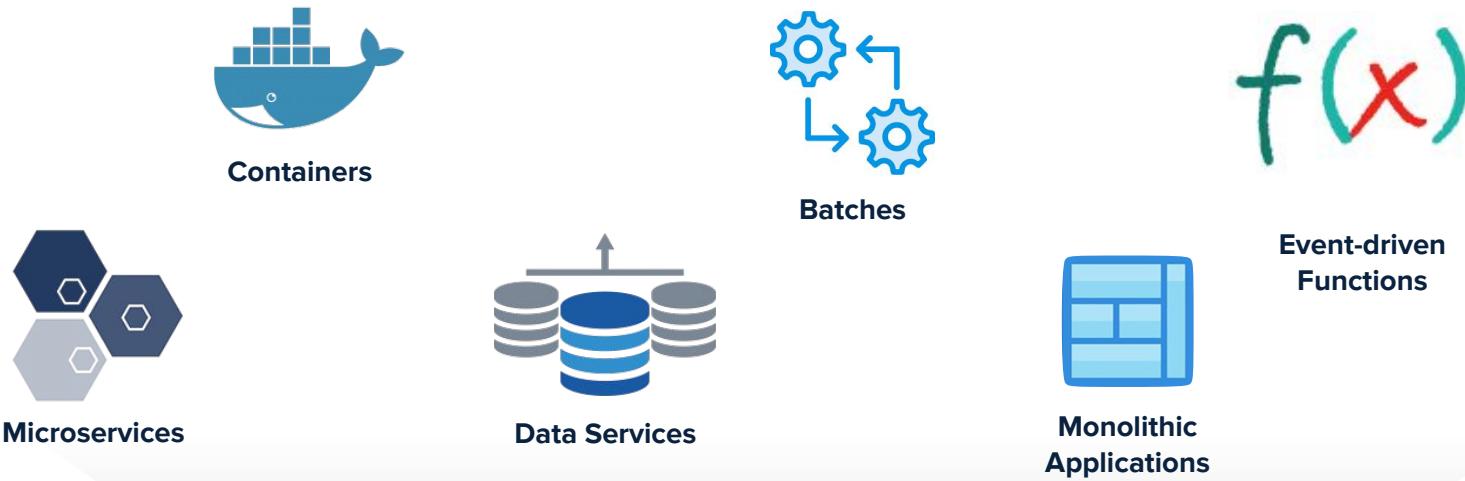
An opinionated, structured cloud-native platform that imposes a strict contract between the infrastructure layer underpinning it and the applications and services that it supports.



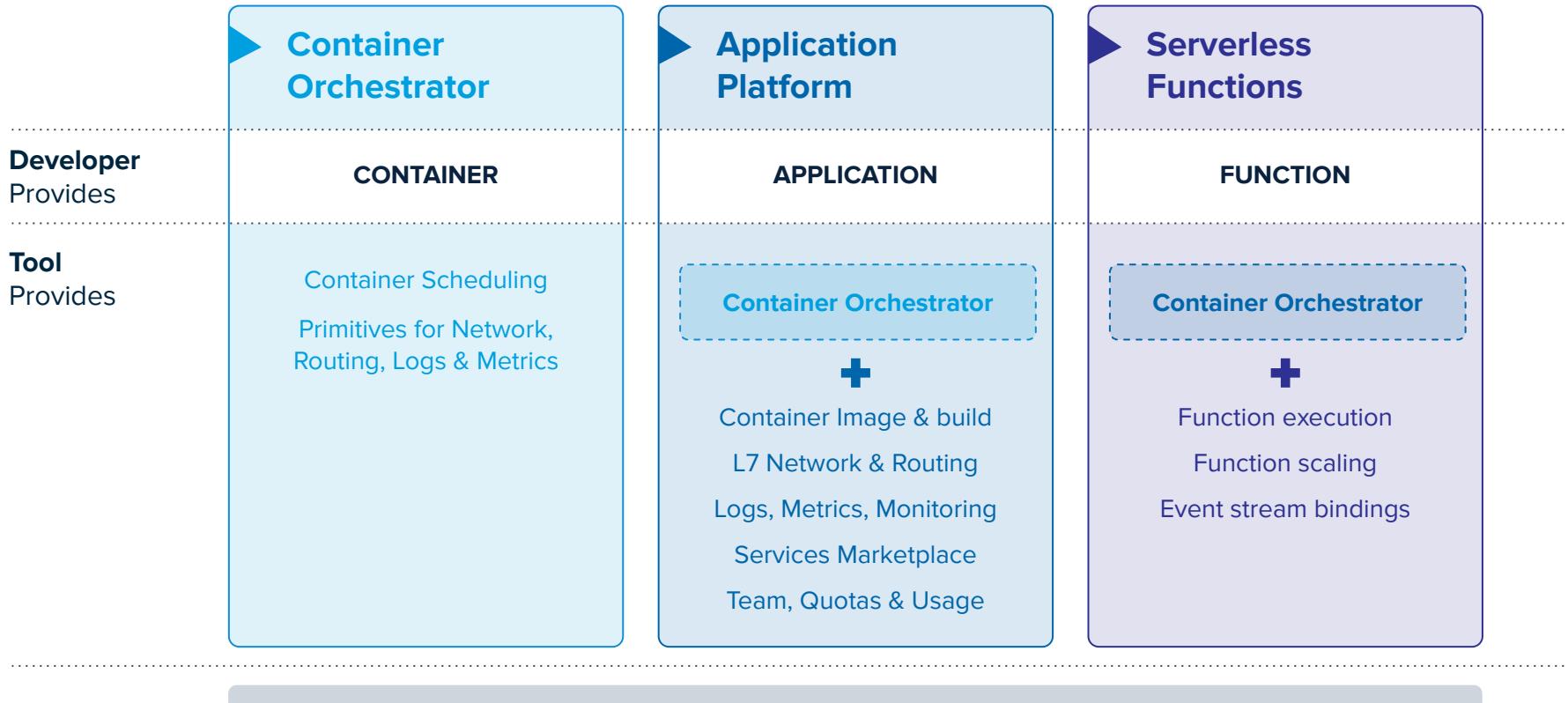
## BOSH

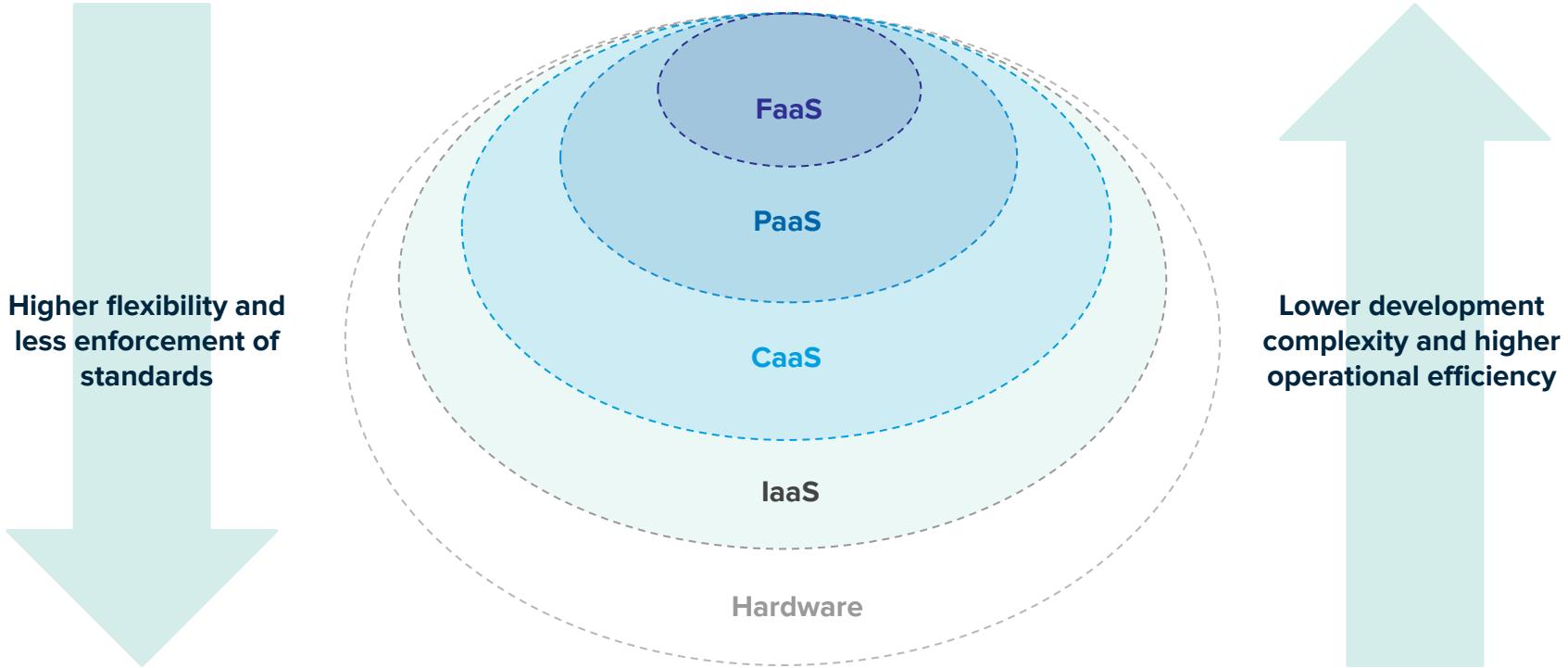


# Providing Choice for Workloads



# Choose the right tool for the job



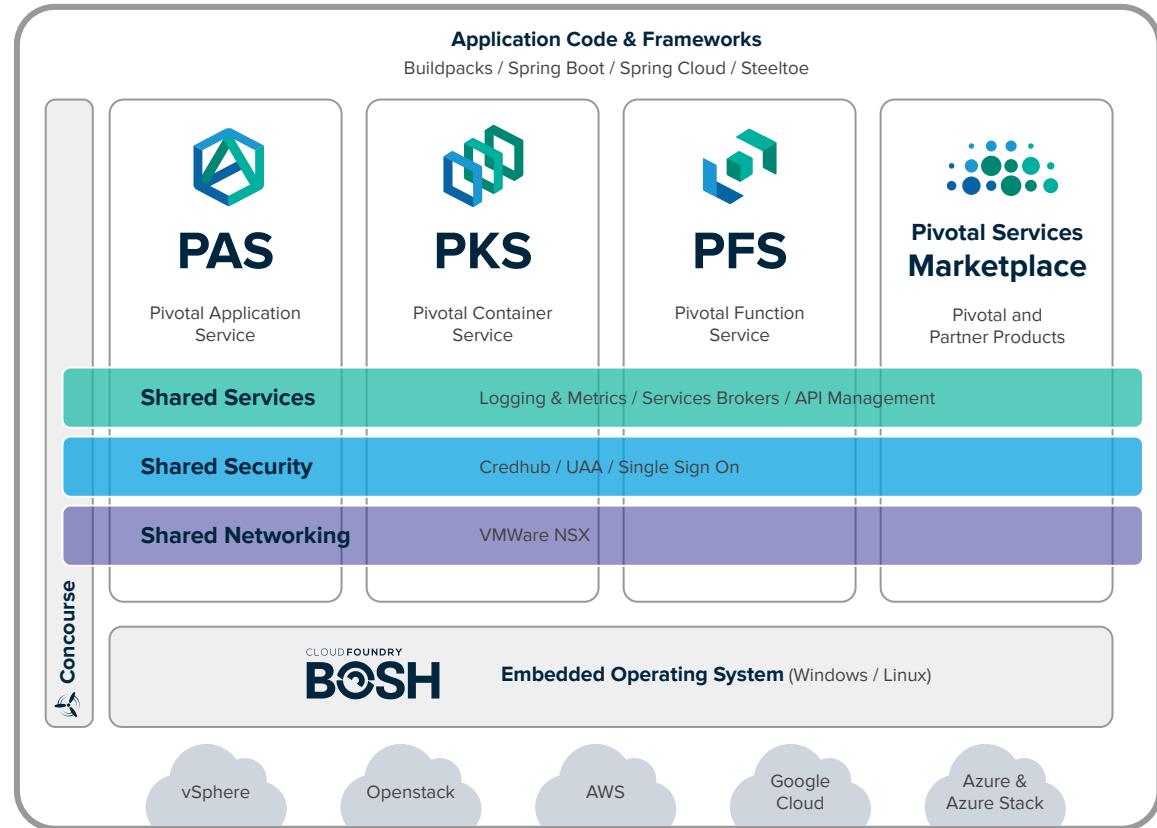


**Strategic goal:** Push as many workloads as technically feasible to the top of the platform hierarchy

# Any App Every Cloud One Platform

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PCF — for everything  
that matters







## App Instance

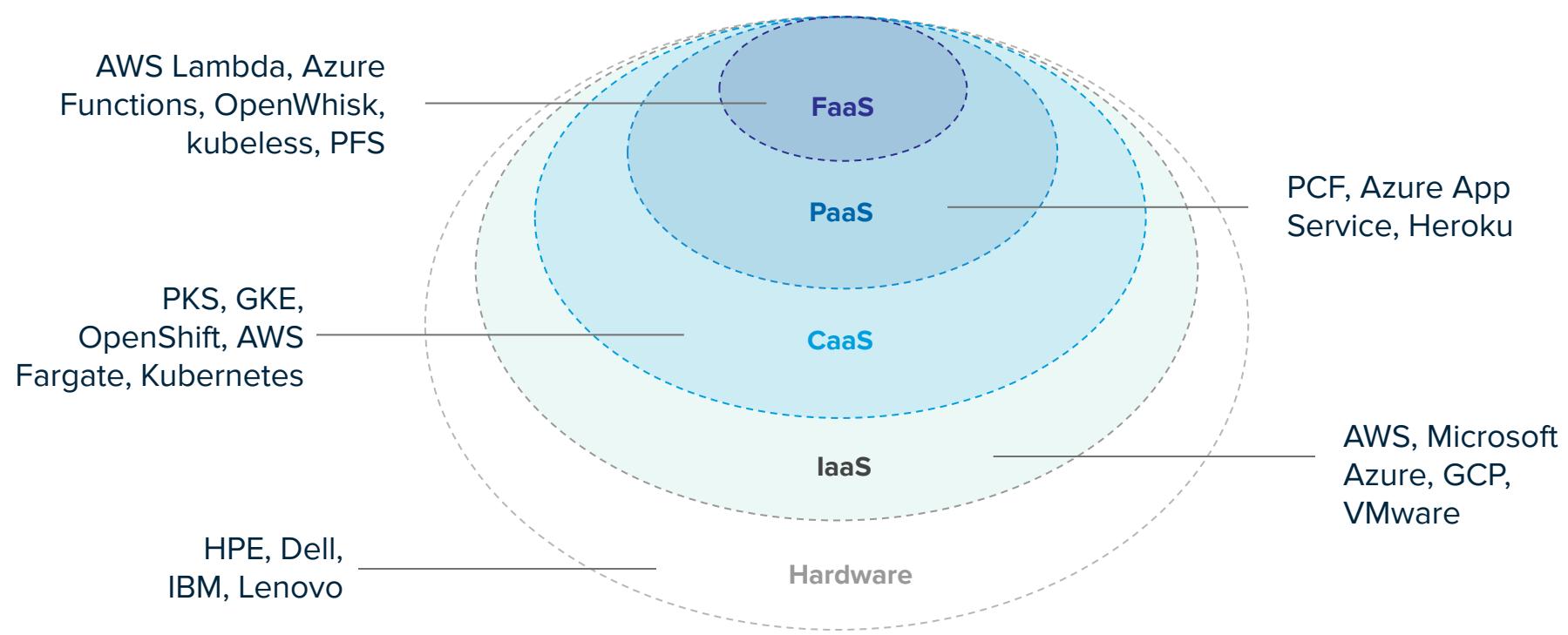
### Developers:

- Polyglot Env.
- CI/CD
- Blue/Green Deploys
- Incremental Changes
- Self-Service Marketplace
- Env. Consistency
- Spring Cloud Services
- Cloud Native & Legacy Apps
- Log Aggregation
- App & Platform Metrics
- App Health Mgmt.
- App Autoscaling Up & Down
- Routing & Routing Services
- Industry Stds Compliance

- ✓ Multi-Cloud
- ✓ Scalability
- ✓ Logging (SIEM)
- ✓ KPIs & Metrics
- ✓ Spring (SCS)
- ✓ .NET Support
- ✓ Containerization
- ✓ Orchestration
- ✓ Service Broker
- ✓ Marketplace
- ✓ Svc Instances
- ✓ Security
- ✓ HA

### Operators:

- Zero Downtime
- Bosh Automation
- Health Mgmt.
- Stemcell (OS)
- Middleware
- PCF Metrics
- PCF Health KPIs
- Platform Logs
- 3<sup>rd</sup> Party Ecosystem
- Environment Parity
- Rolling Upgrades
- Quotas & RBAC
- Windows2012R2/2016
- Secure by Default



# The Pivotal value proposition



## Developer Productivity

- Accelerate feedback loops by improving delivery velocity
- Focus on applications, not infrastructure
- Give developers the tools and frameworks to build resilient apps



## Operational Efficiency

- Employ 500:1 developer to operator ratio
- Perform zero-downtime upgrades
- Runs the same way on every public/private cloud



## Comprehensive Security

- Adopt a defense-in-depth approach
- Continuously update platforms to limit threat impact
- Apply the 3 R's → repair, repave, rotate



## High Availability

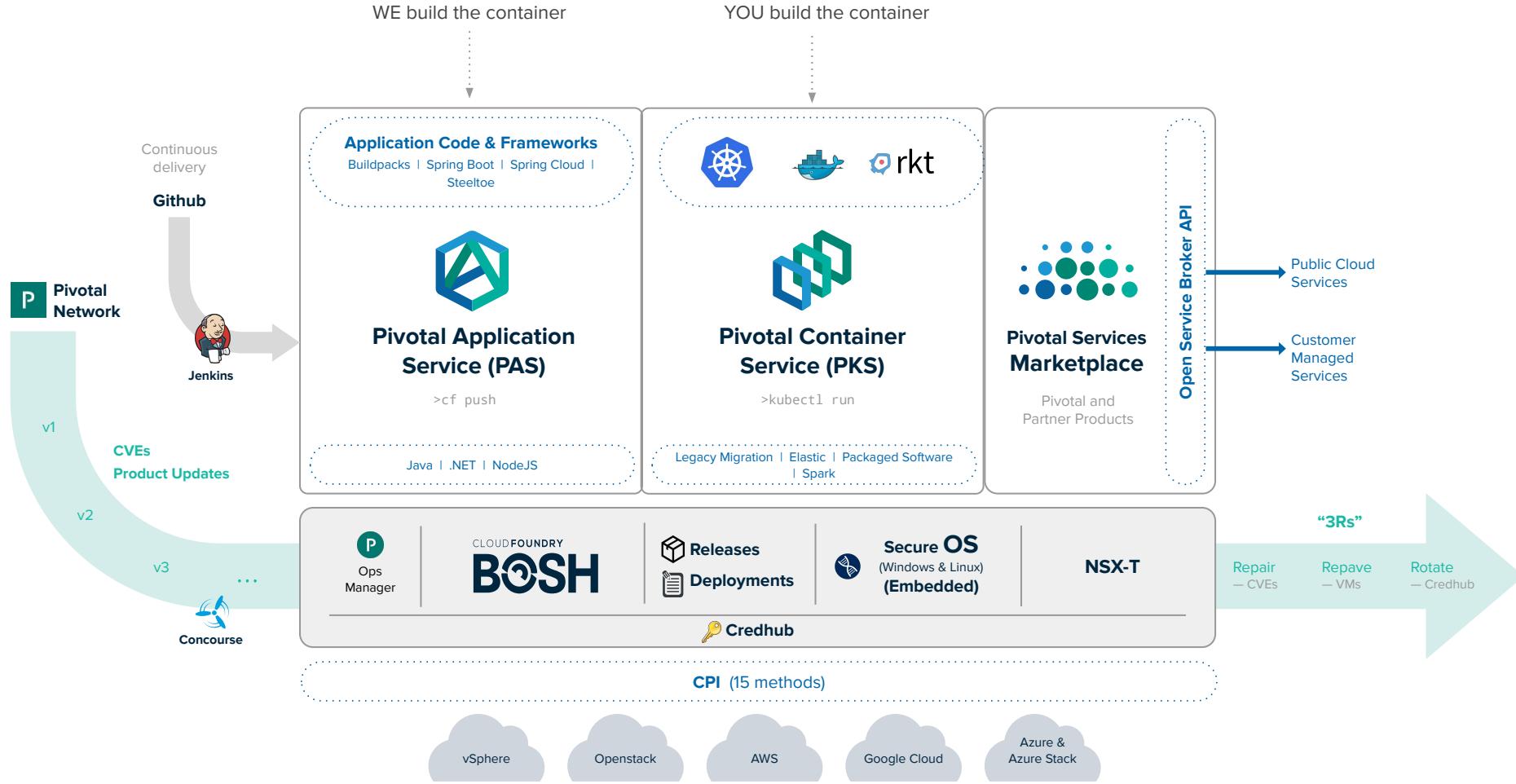
- Run platforms that stays online under all circumstances
- Scale up and down, in and out, through automation
- Deploy multi-cloud resilience patterns

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# Technical Architecture

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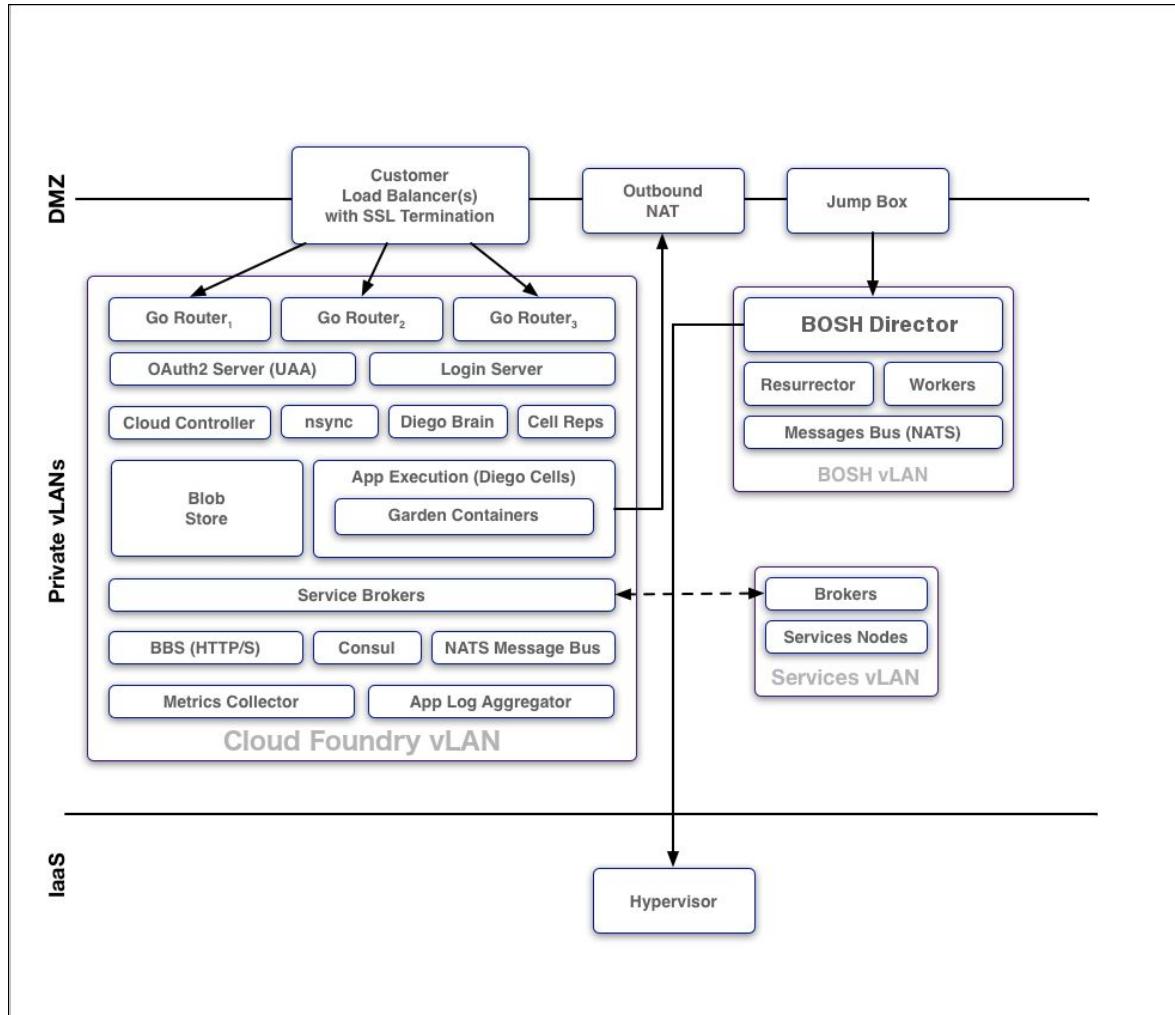
Pivotal Cloud Foundry Suite



# **Pivotal Application Service (PAS)**

## PAS Architecture

Routing  
Authentication  
App Lifecycle  
App Storage and Execution  
Services  
Messaging  
Metrics and Logging



# **Pivotal Container Service (PKS)**

# Pivotal Container Service (PKS): A Runtime for Containers

A turnkey solution to provision,  
operate and manage enterprise  
grade Kubernetes clusters

Pivotal<sup>®</sup>

+

vmware<sup>®</sup>

+

Google

## Kubernetes Dial Tone:

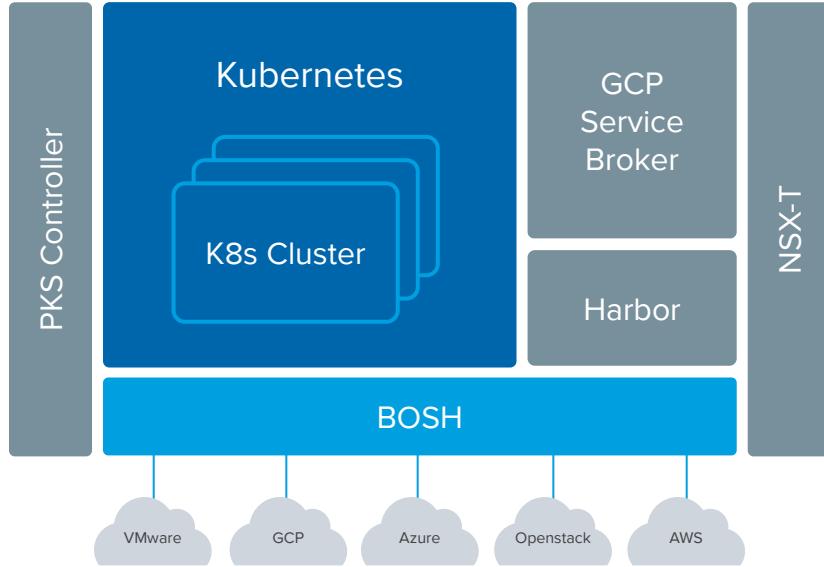
- Health management
- Aggregated Metrics and Logging
- Autoscaling
- Persistence interface

## Control Plane:

- Provisioning Engine
- T-shirt sized clusters
- Self-service Clusters
- Software Update Automation
- Load balancing
- Networking
- Multi-tenancy



# Pivotal Container Service™



**Built with open-source Kubernetes** — Constant compatibility with the current stable release of Kubernetes, operated by BOSH. No proprietary extensions.

**Production-ready** — Highly available from apps to infrastructure, no single points of failure. Built-in health checks, scaling, auto-healing and rolling upgrades.

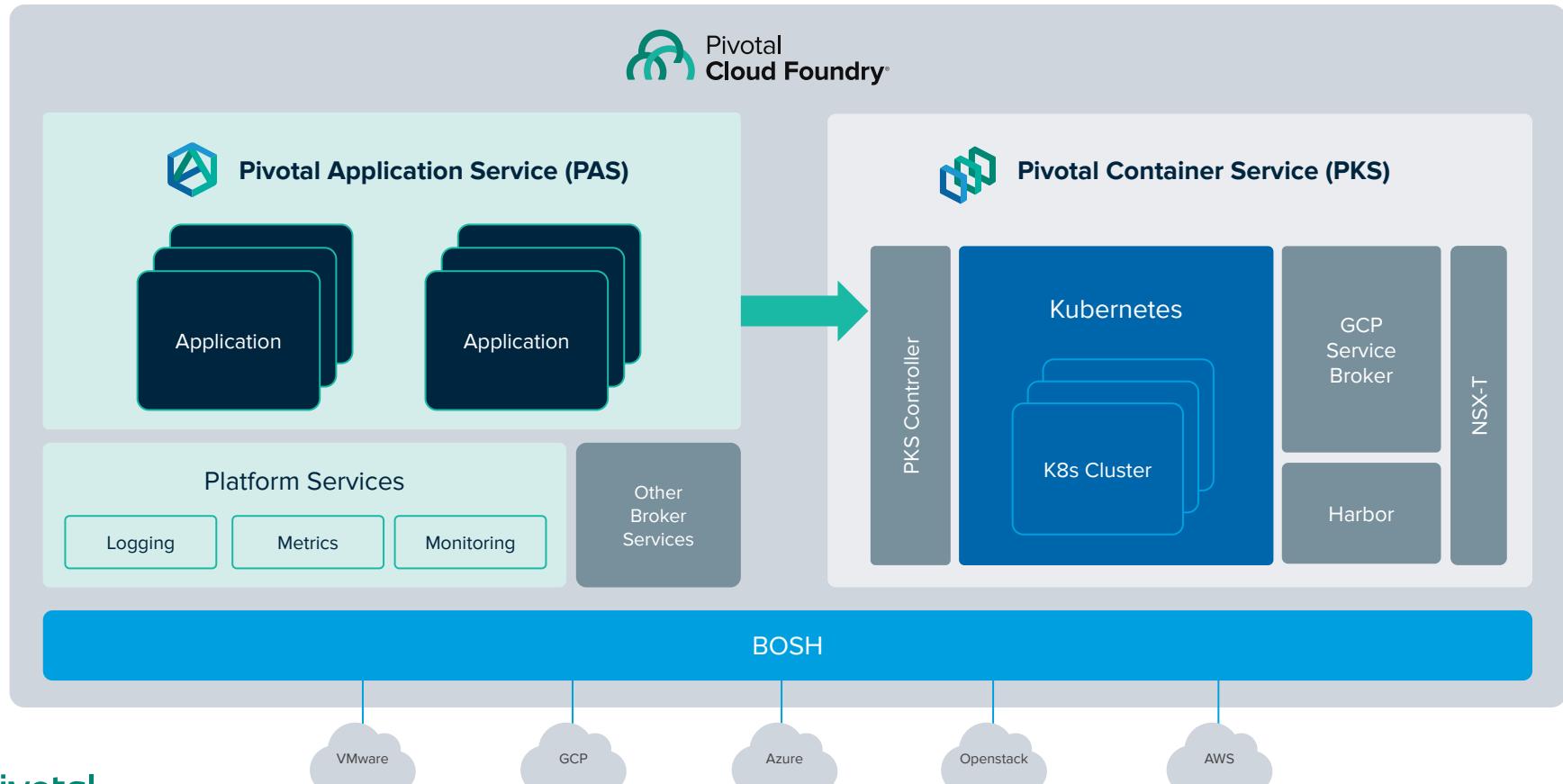
**Multicloud** — BOSH provides a reliable and consistent operational experience. For any cloud.

**Network management and security** out-of-the-box with VMware NSX-T. Multi-cloud, multi-hypervisor.

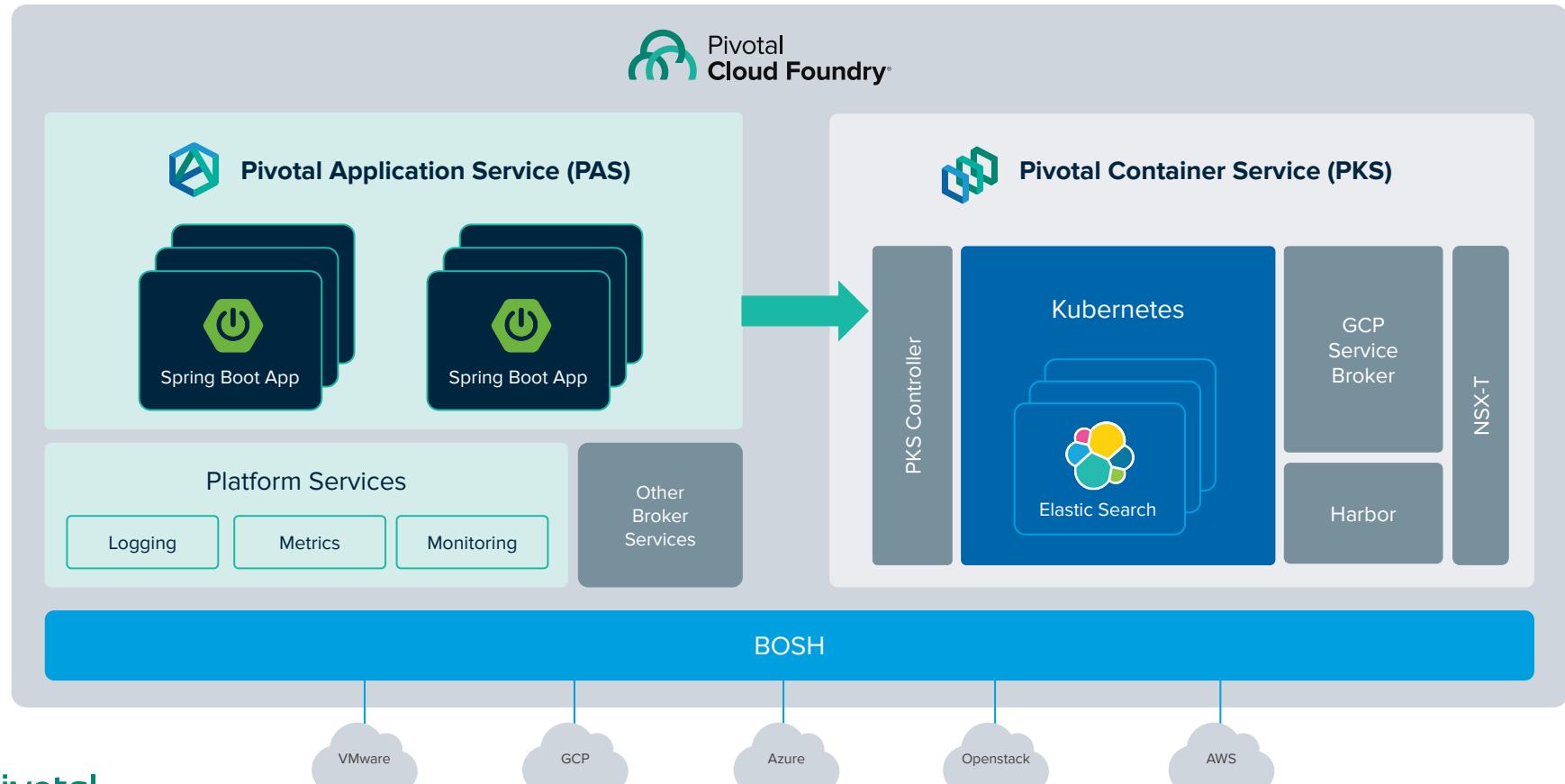
**GCP APIs access** — The GCP Service Broker allows apps to transparently access Google Cloud APIs, from anywhere. Easily move workloads to/from Google Container Engine (GKE).

**Fully automated Ops** — Fully automated deploy, scale, patch, upgrade. No downtime. Use CD pipelines to deploy your platform, too.

# Leveraging more than one abstraction



# Sample Use Case



# **Pivotal Function Service (PFS)**

# Pivotal Function Service (PFS): A Runtime for Functions



Execute functions in response to events. Use PFS to handle web events, event-based integration, and large scale streaming data.

**Trigger functions via HTTP/Message Broker** — PFS is architected to support event stream processing, connecting to message topics via a language-neutral, function container interface.

**Run functions anywhere** — PFS lets you easily run functions on-premises and in the public cloud for maximum flexibility.

**Use modern DevOps workflows** — PFS allows you to use familiar, container-based workflows for serverless scenarios.

**Pluggable event brokers** — PFS can be connected easily with popular message brokers such as Kafka, RabbitMQ, Google Pub/Sub, and AWS Kinesis.

**Polyglot** — PFS supports the authoring of functions in your chosen framework - Node.js, Spring/Java, or Shell.

**Kubernetes Native** — PFS runs natively on top of Kubernetes, making it easy to trigger code or containers in response to events.

# PFS Scenarios & Use Cases

## Web Events

- Website back-end services like form post handlers, authentication, tracking and logging.
- APIs to back-end data services for mobile and web apps e.g GraphQL
- Webhook handlers
- Chat integrations
- Digital assistant services e.g. Alexa skills

## Event-based Integration

- Scheduled tasks, ETL
- File processing e.g. images and videos
- Security scanning
- Complex Event Processing and Change Data Capture
- Monitoring, notifications and alerting
- Custom auth e.g. via API Gateway

## Stream Processing

- IoT streams
- Log ingestion
- Event streams e.g. with Kinesis
- ML pipelines

# App Platforms + Functions

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Comparing the experience for Devs + Ops

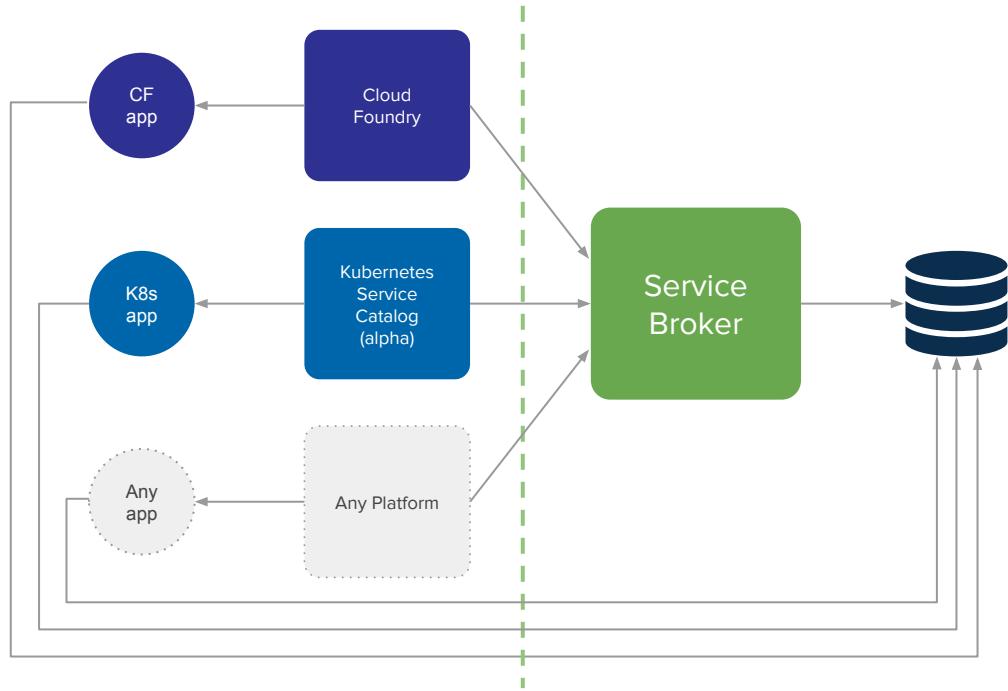
App Platform Abstraction	Functions Abstraction
runs <b>apps</b>	runs <b>functions</b>
push app to deploy server	register function and bind it to a trigger
server runs and waits for requests	function doesn't run until triggered
server listens to network	platform deploys and invokes functions
server handles lots of requests	functions handle <b>events</b> and then go away
scale out manually or by policy	<b>auto-scale</b> based on concurrent event load
pay per instance	pay per use – time & memory

# **Open Services Broker API**

# Easy Extensibility

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Service Broker Model across  
Abstractions simplifies ops



# Extend Apps with Brokered Services from Pivotal



## MySQL for PCF

- Enterprise-ready MySQL for your developers
- Automate database operations in developer workflows
- **NEW:** Leader-follower for multi-site HA



## Pivotal Cloud Cache

- High performance, in-memory, data at scale for microservices  
Look-aside caches & HTTP session state caching
- **NEW:** WAN replication



## RabbitMQ for PCF

- Easily connect distributed applications with the most widely deployed open source message broker
- Enable connected scalable, distributed applications
- **NEW:** On-demand clusters



## Redis for PCF

- In-Memory cache and datastore, configured for the enterprise
- Efficient provisioning matched to use cases

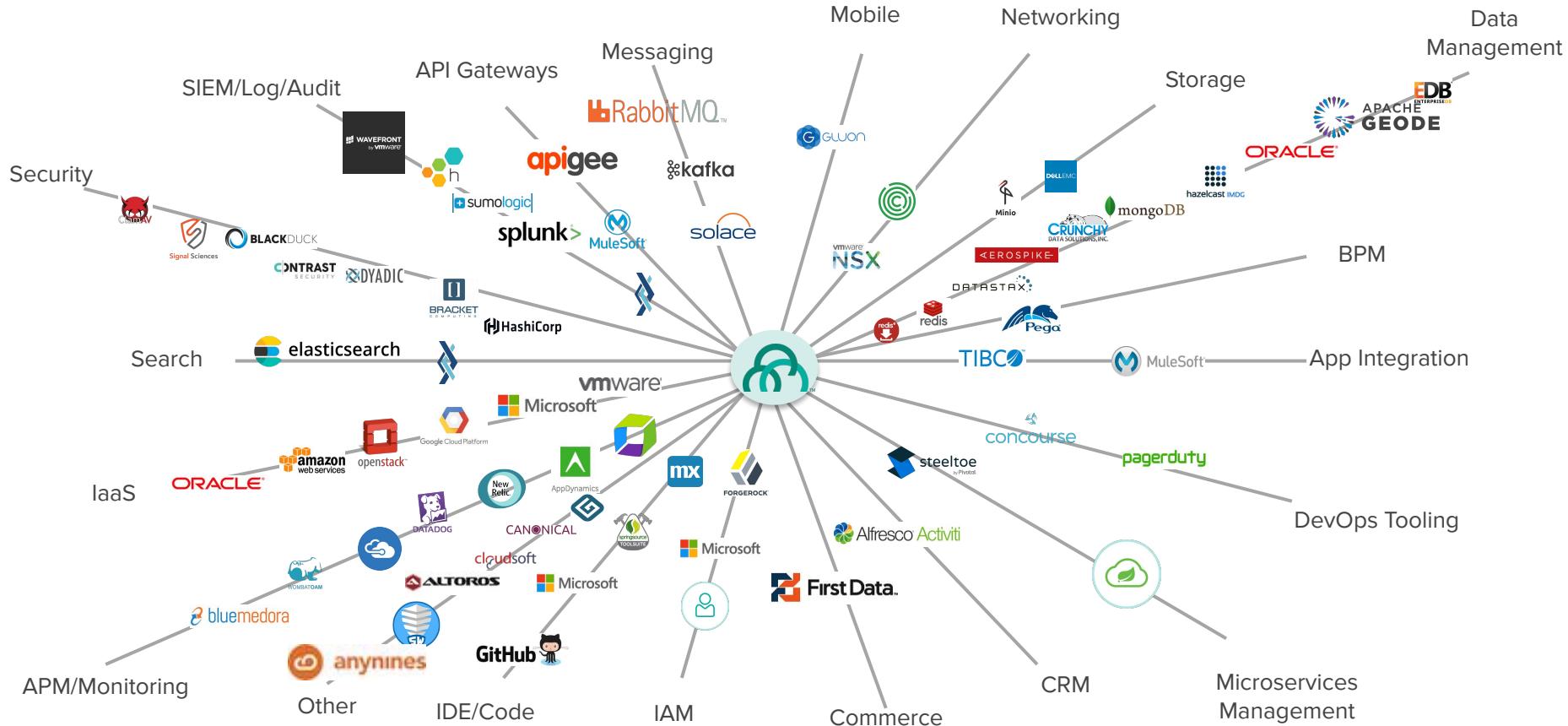
BOSH Managed

| On-Demand Provisioning

| Dedicated Instances

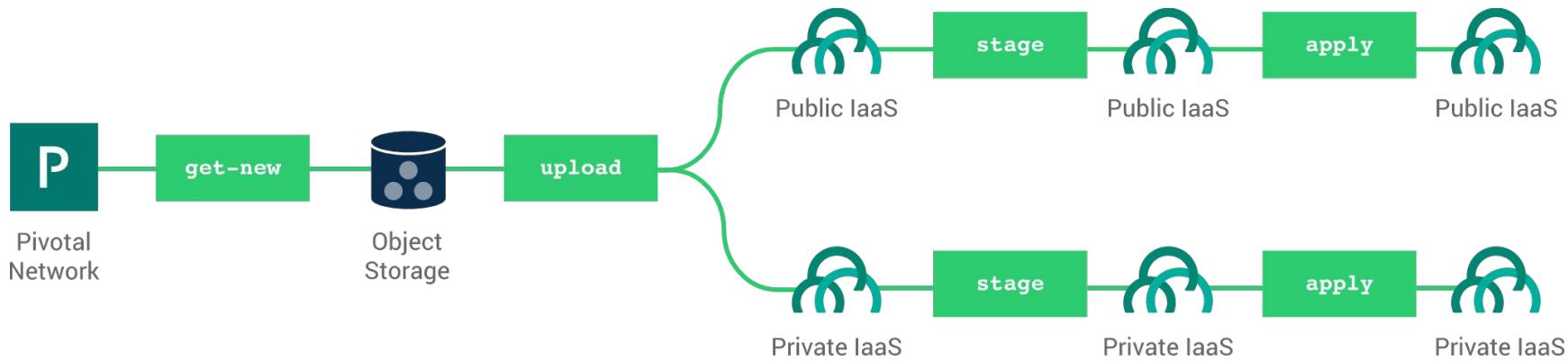
| Custom Service Plans

# The Growing PCF Ecosystem



# Pipelines ... Pipelines ... Pipelines ...

(CI is the secret sauce to go warp speed)





cli:   
version: v2.8.0

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## Quick Introduction



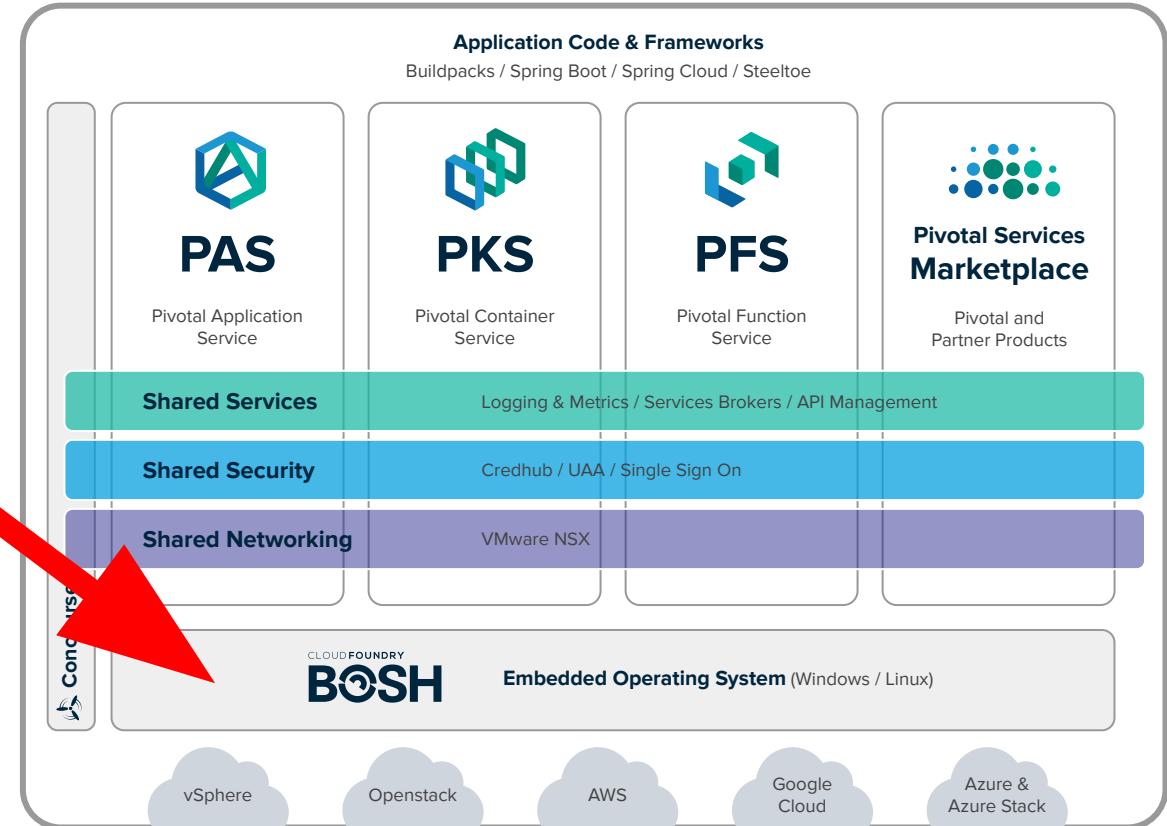
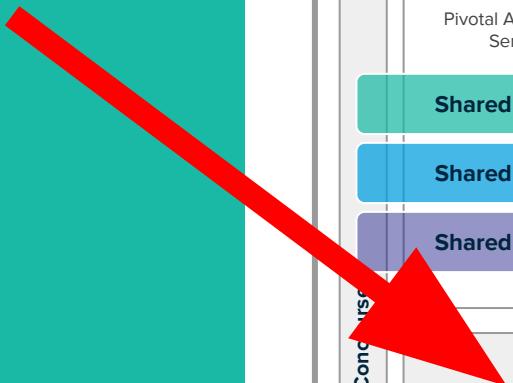
## bosh (n)

an open source tool chain for release engineering, deployment, and lifecycle management of large scale distributed services.

(syn) borg++



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What is it?

- Handles packaging, distribution, orchestration and management
- Allows for complex clustered deploys
- Captures the skills required for decade+ cluster lifecycle management
- **Director** - the main actor
  - The “**stemcell**” - Ubuntu image with an agent
  - The “**release**” - like an SRPM
  - The “**manifest**” - details about your particular deployment of a release

CLOUD FOUNDRY

# BOSH™

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Fundamental Outcomes

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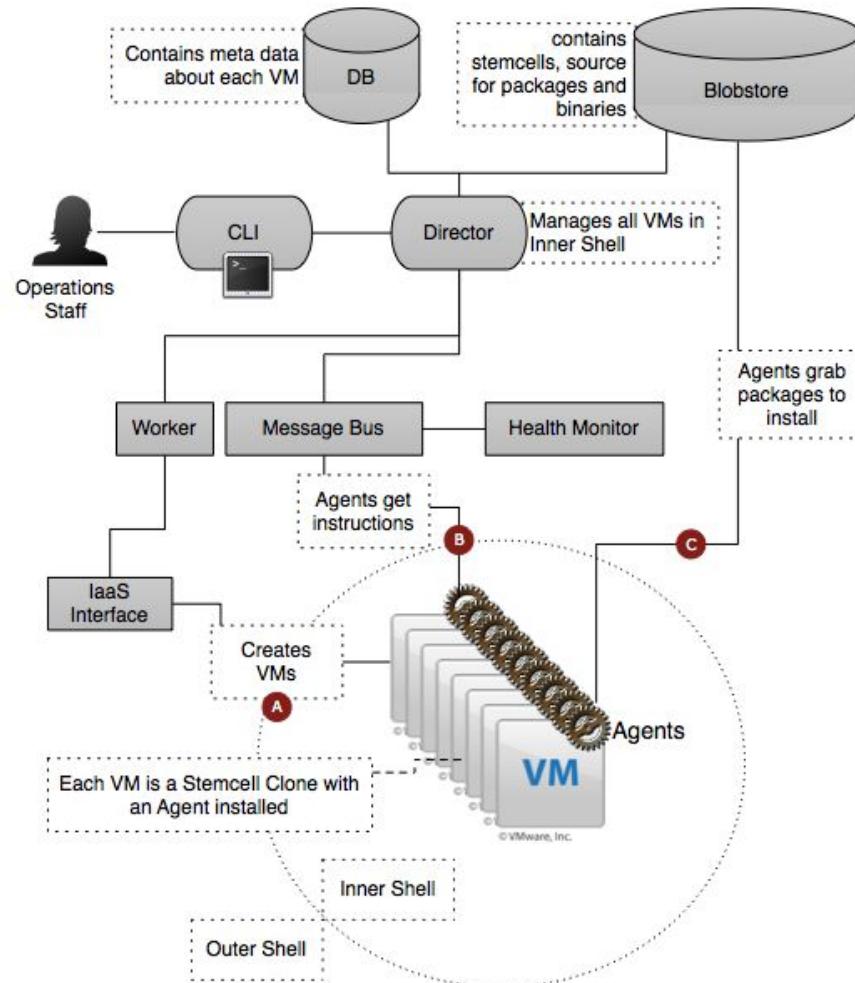
- Packaging with embedded OS
- Server provisioning on any IaaS
- Software deployment across clusters



- Service & server state monitoring
- Self-healing w/ Resurrector
- Rolling upgrades via canaries
- Dynamic scaling up or down

# CLOUD FOUNDRY BOSH™

## Architecture



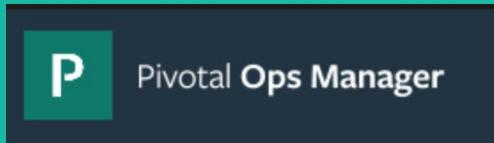
CLOUD FOUNDRY



## Declarative YMLs

9332\_cf-0c20d18b3ed338e0e0a2.yml

```
enable: false
- name: mysql
  release: cf-mysql
  consumes: {}
  provides:
    internal-mysql-database:
      as: direct-mysql
  properties:
    cf_mysql:
      mysql:
        port: 3306
        cli_history: true
        interrupt_notify_cmd: "/var/vcap/jobs/send-email/bin/run"
        innodb_buffer_pool_size: 2147483648
        innodb_strict_mode: true
        max_open_files: 1048576
        startup_timeout: 120
        cluster_probe_timeout:
        cluster_health:
          password: "((mysql-cluster-health-credentials.password))"
        disable_auto_sst: false
        remote_admin_access: false
        seeded_databases:
        - name: account
          username: "((pivotal-account-db-credentials.username))"
          password: "((pivotal-account-db-credentials.password))"
        - name: app_usage_service
          username: "((app-usage-db-credentials.username))"
          password: "((app-usage-db-credentials.password))"
        - name: autoscale
          username: "((autoscale-db-credentials.username))"
          password: "((autoscale-db-credentials.password))"
        - name: ccdb
          username: "((cc-db-credentials.username))"
          password: "((cc-db-credentials.password))"
        - name: credhub
          username: "((credhub-db-credentials.username))"
          password: "((credhub-db-credentials.password))"
```



A gateway to managing PCF (via BOSH)

**PCF Ops Manager**

[Import a Product](#)

- ▶ Stemcell 3468.28
- ▶ Stemcell 3445.30
- ▶ Stemcell 3363.52
- ▶ PCF Small Footprint
  - 2.1.0
  - 2.0.8
- ▶ Pivotal Application Service for Windows 2012R2
  - 2.1.0-rc.1
  - 2.0.2
- ▶ RabbitMQ
  - 1.12.0-beta.1
- ▶ Pivotal Container Service
  - 1.0.0
  - 1.0.0-build.3
- ▶ PCF Healthwatch
  - 1.1.6
- ▶ Redis Enterprise
  - 5.0.1100012

Download PCF compatible products at [Pivotal Network](#)

### Installation Dashboard

v2.0-build.236	v2.0.6	v1.11.3	v03.090512.109
v1.11.8	v1.2.4	v1.1.6-build.3	v1.5.0-build.13
v0.8.1	v1.10.12	v1.5.3	v1.5.2



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# Demo

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# Lean Methodology

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August, 2017

A dark, slightly blurred background image showing two people from the chest up, both looking down at a computer keyboard. The person on the left has short hair and is wearing a light-colored shirt. The person on the right has long hair tied back and is wearing a dark top.

through lean, agile & user centered design immersion

# We enable organizations to deliver value fast, forever.

Three teal-colored curved arrows originate from the text "through lean, agile & user centered design immersion" at the top, and point downwards to the underlined words "enable organizations", "deliver value", and "fast, forever." in the main title.

meeting business & user  
needs through live features

releasing  
early & often

ongoing at a  
sustainable pace

# Common problems we hear from clients...

**“It takes forever to release new features.**  
We see opportunities to sell to new customers, but we **can’t respond to change** fast enough.”



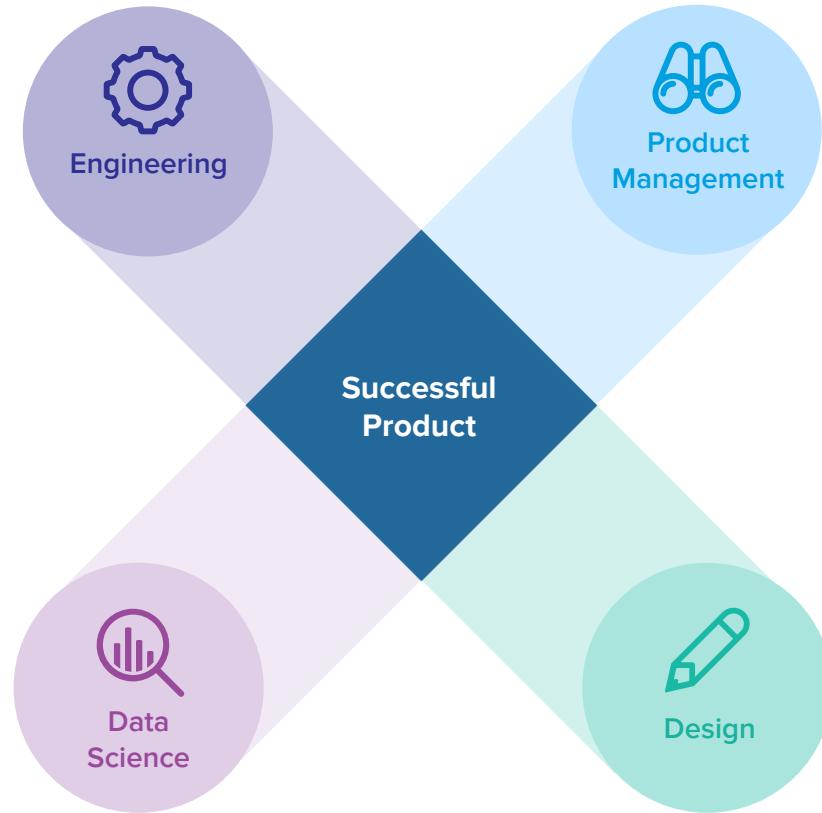
“We built something for our customers but it doesn’t meet their needs. **Users aren’t adopting our product”**



“We handed off the requirements to IT, but then 6 months later we got a **product that didn’t meet our expectations.”**



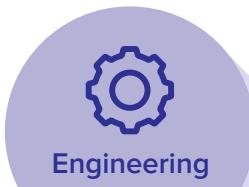
# Our Solution: a product focused ‘Balanced Team’



# Our Solution: a product focused ‘Balanced Team’

**Feasible**

Can we build this?



**Viable**

Will this help the business?

**Successful Product**

**Measurable**

Can data help us make better decisions?



**Desirable**

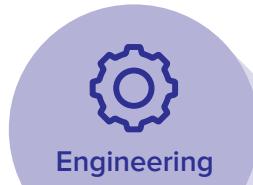
Will this resonate with users?

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# Our Solution: a product focused ‘Balanced Team’

## Feasible

“How can we build a system that will respond in the face of changing requirements?”



Successful  
Product

## Measurable

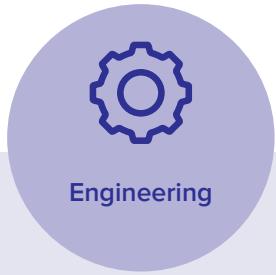
“Where can data add value? What actionable insights can we learn from data?”



## Viable

“Are we creating valuable business outcomes? How might we measure those outcomes?”

## Pivotal



Engineering

## Extreme Programming

Building working software at a consistent speed and quality in the face of changing requirements.

### PRACTICES

- Pair Programming
- Test-Driven Development
- Short iterations
- Continuous Integration / Continuous Deployment



Design

## User Centered Design

Ensuring the software solves a real problem for real users in a desirable and usable product.

### PRACTICES

- User Interviews
- Ethnographic studies
- Persona definition
- Prototype creation



Product Management

## Lean

Reducing the risk of building the wrong thing while comfortably changing direction.

### PRACTICES

- Minimum Viable Product (MVP) definition
- Lean experiments
- Identify & test assumptions
- Data driven decisions



Data Science

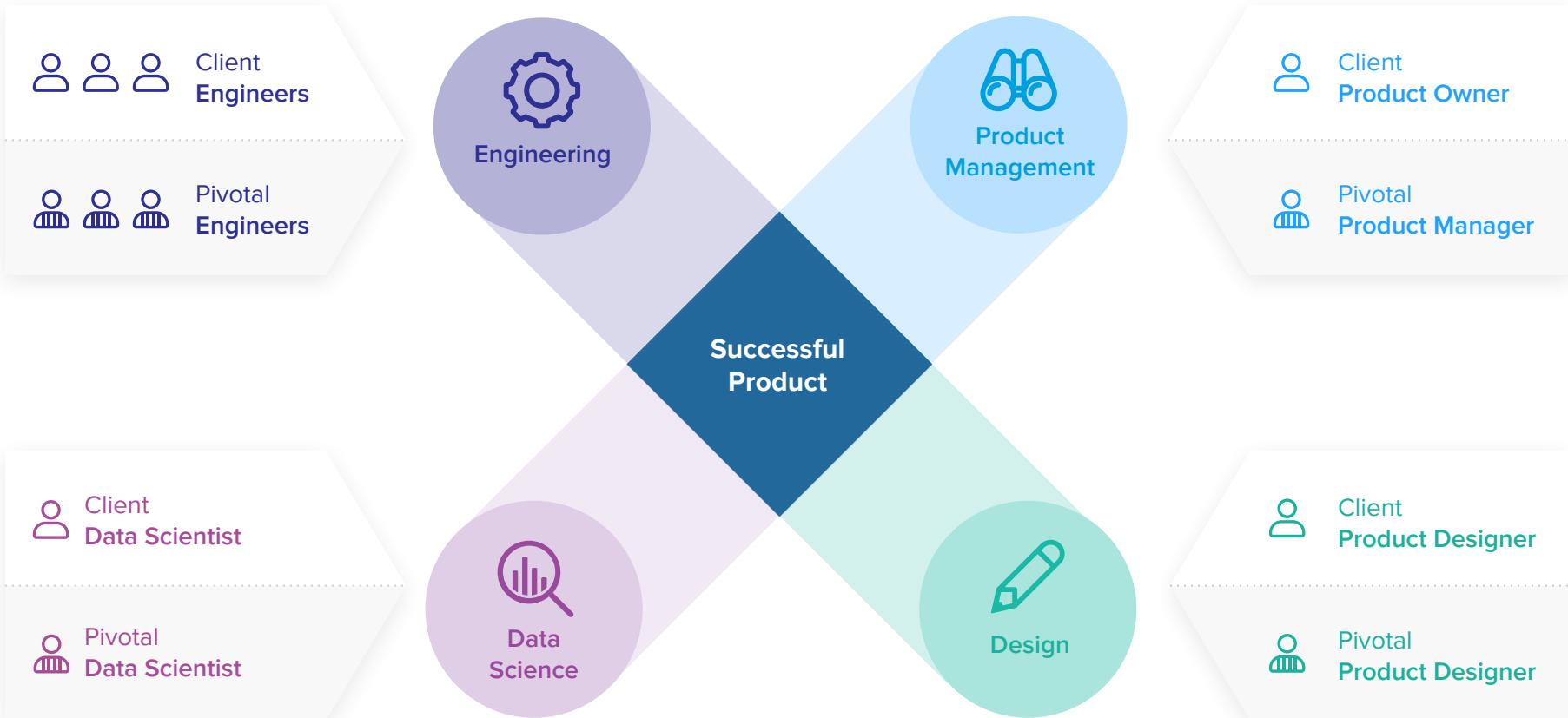
## Data Driven

Informed decision making through data to improve the viability of the product

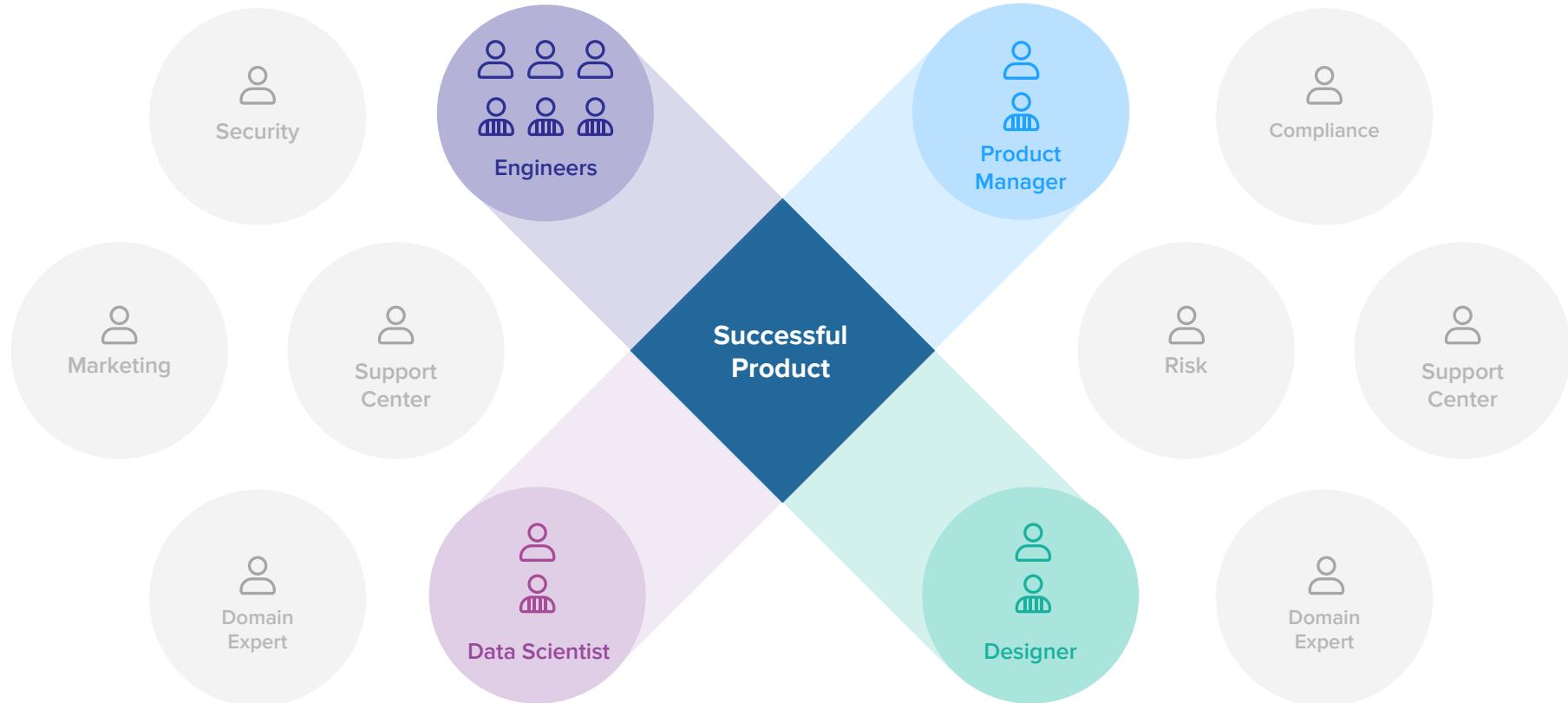
### PRACTICES

- Artificial Intelligence
- Data discovery
- Deployment to production
- Preventative analytics
- Personalisation

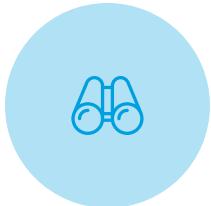
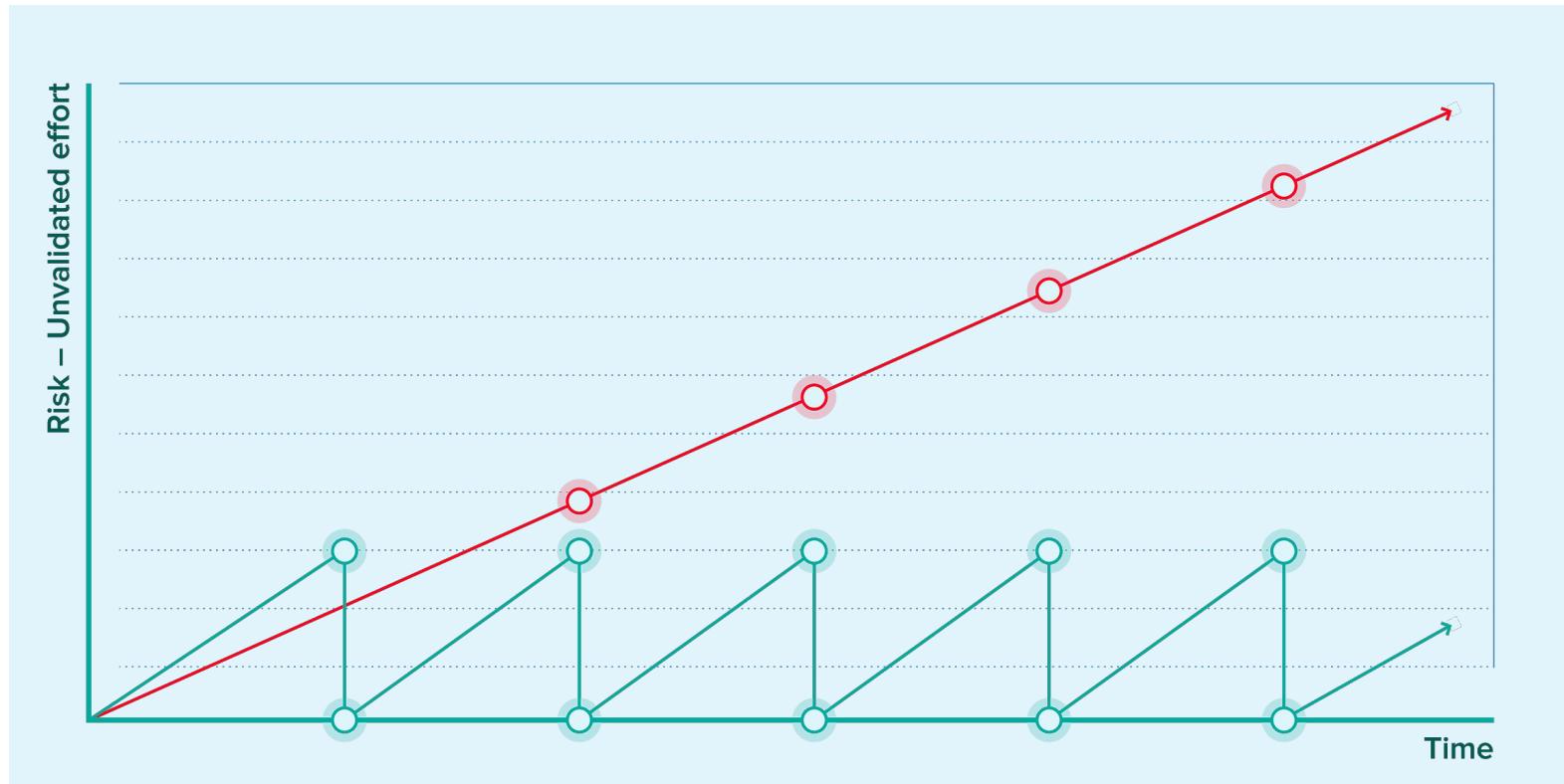
# Paired Staffing Model



# The product team composition can vary

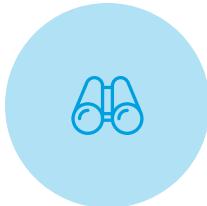
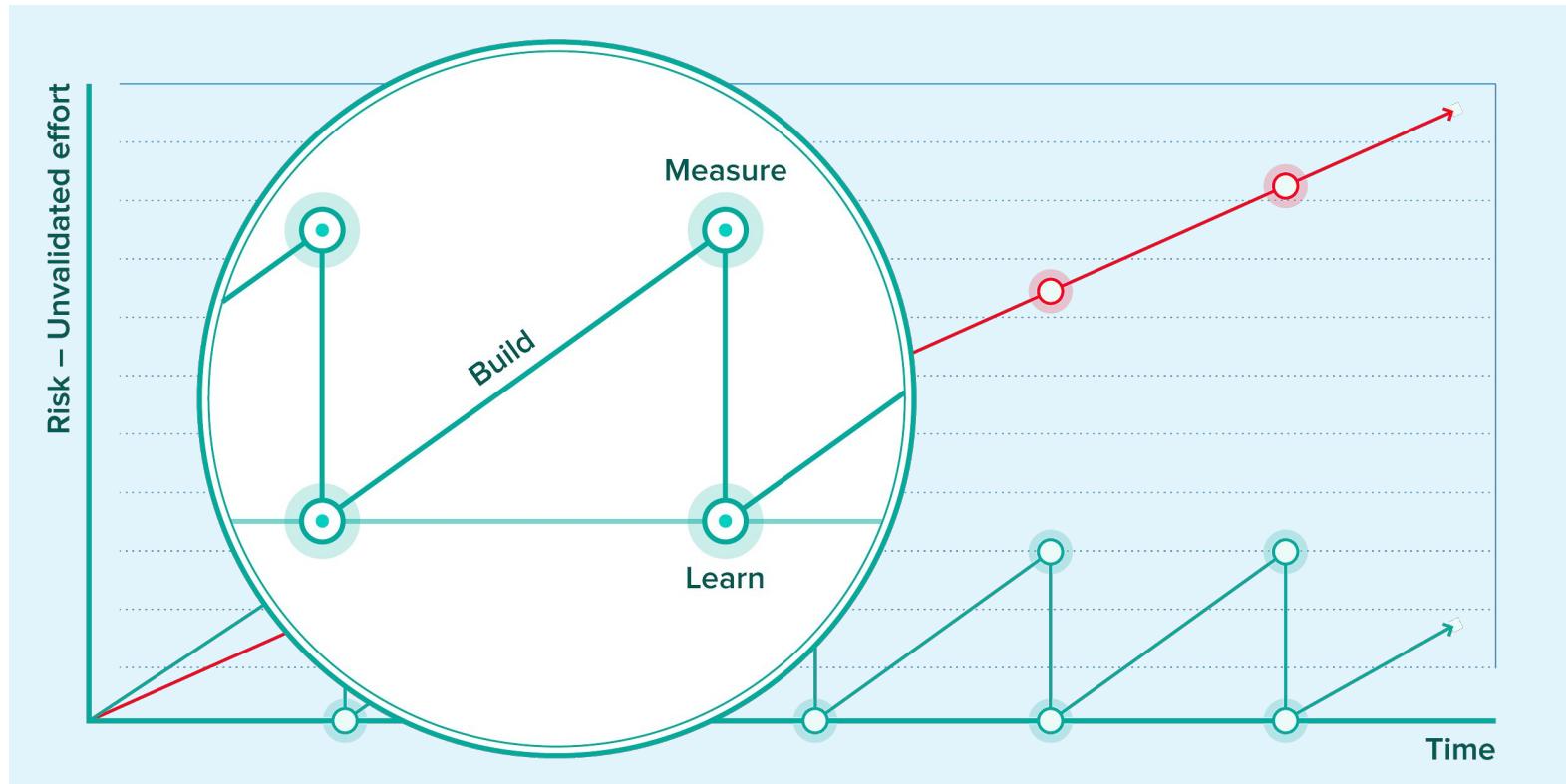


# Lean Product Management Practices



Product  
Management

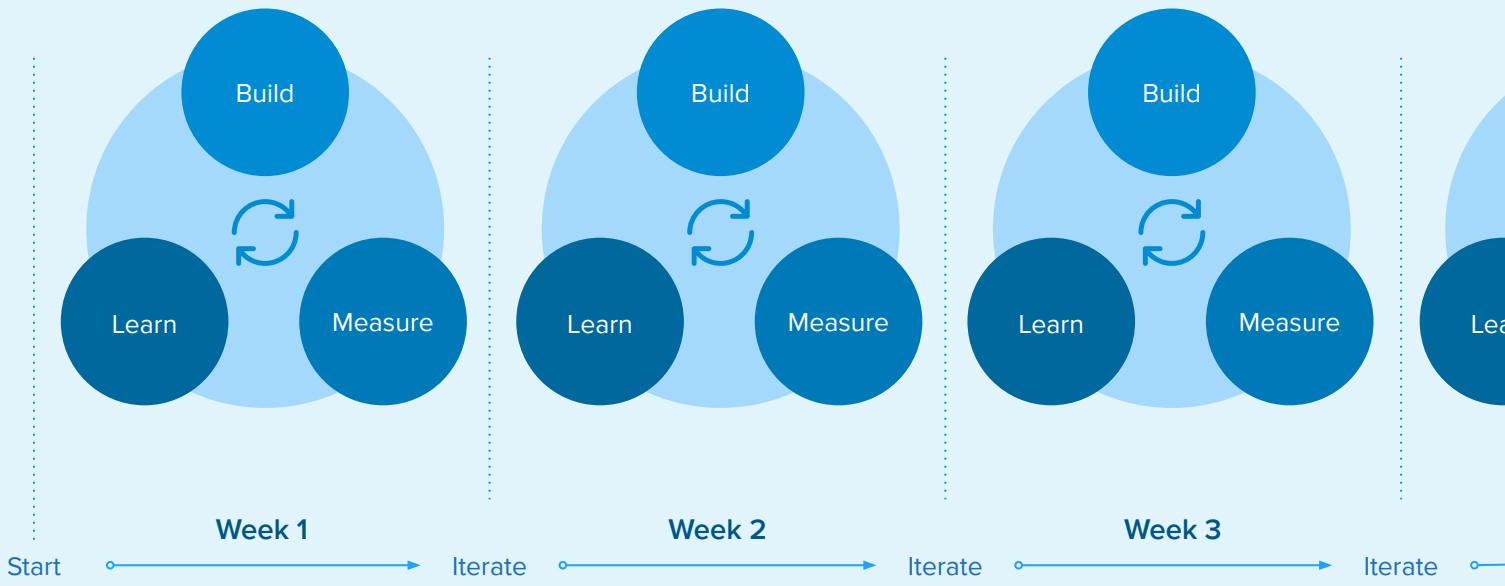
# Lean Product Management Practices



Product  
Management

# Agile Development

Iterative: Short feedback loops, lower risk



# Lean Product Management Practices

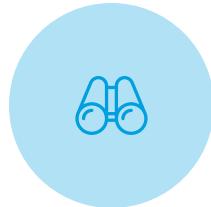
Not like this...



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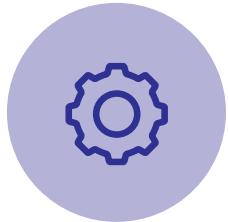
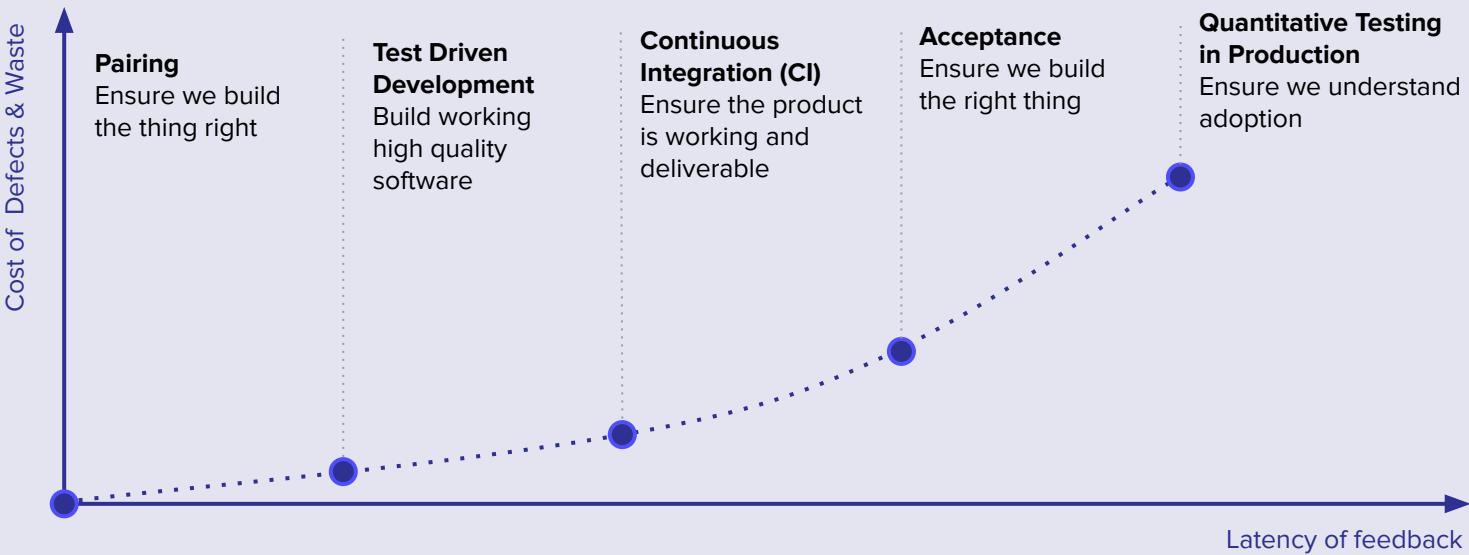
Created by Henrick Kniberg



Product  
Management

# Extreme Programming

Practices to ensure development of high quality software and catch defects and reduce waste early in the development cycle



Development

# User-Centered Design (UCD) Practices

Exploration

What are the problems?

Validation

Is this solution valuable?

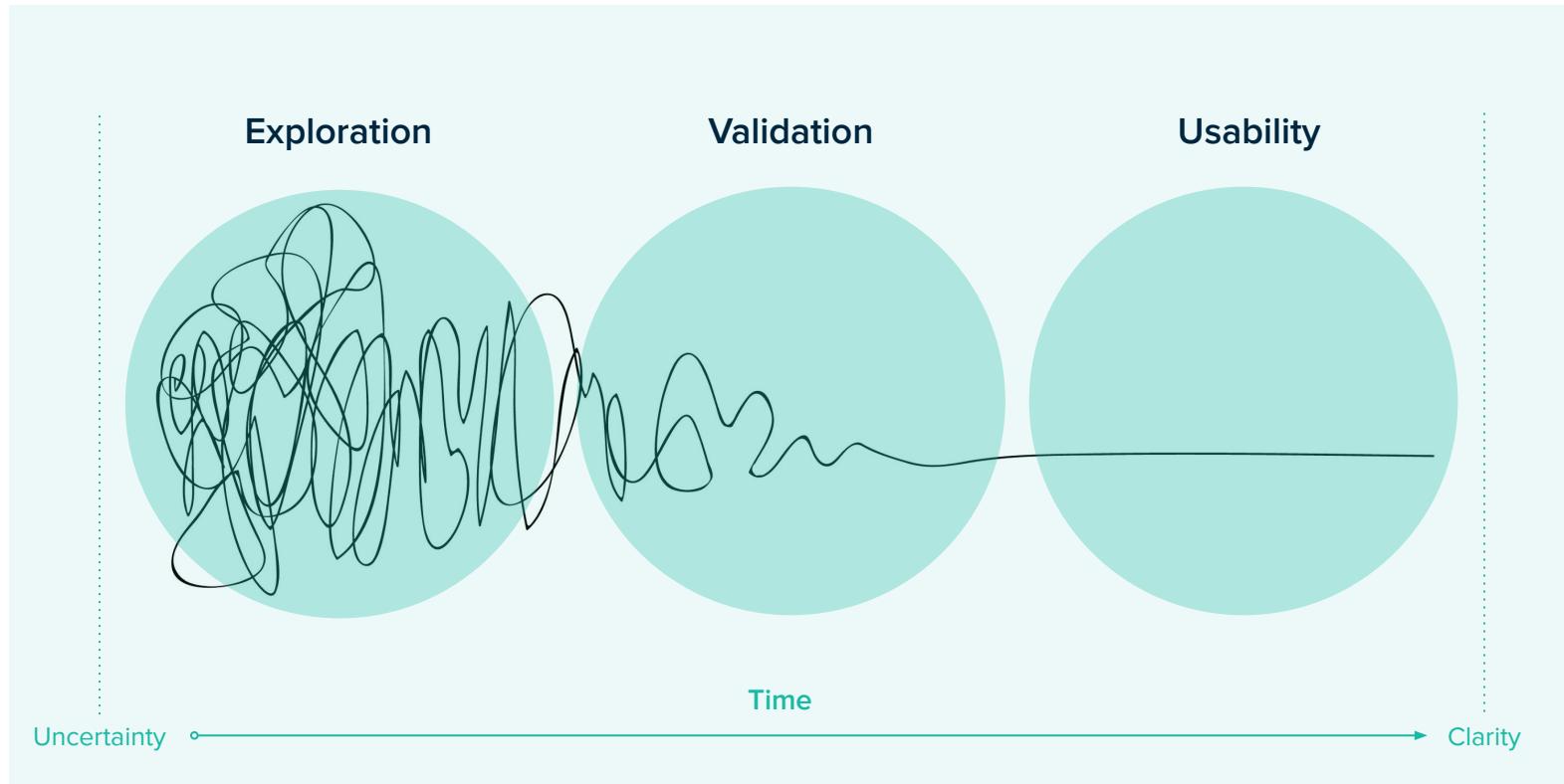
Usability

Is this solution easy to use?



Design

# User-Centered Design (UCD) Practices



# A Week-in-the-Life



## Daily Standup

- One-minute meeting to discuss daily activities
- Team discuss what they did yesterday and what they'll do today



## IPM

- The product manager leads the team through the backlog for that week
- The team clarifies and ensures consistency
- Stories are estimated



## Iteration

- Product backlog and user stories are written and prioritised daily by the product manager.
- The team sit together, self-organise, and are highly collaborative
- Prototypes are built, tested, and refined by the designer
- User research eliminates unnecessary features



## Retrospective

- The team meets to decompress, identify issues, and discuss areas for improvement
- Actions are captured for and reviewed weekly
- Retros allow teams to continuously improve and iterate the agile process

# THANK YOU!

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