# Market Research: INSOLAR

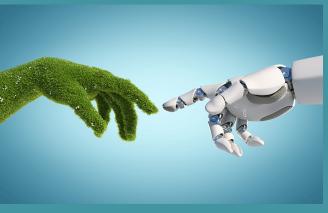
**Presented by Joy Chang** 



# **Market Overview**

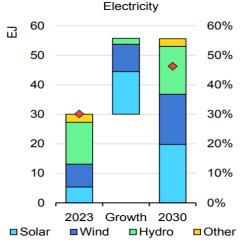
- The business of INSOLAR intersects a few markets:
  - Renewable energy: solar energy and solar panels
  - Technology: its business is powered by Al
  - E-commerce: it connects the customers with the solar panel companies







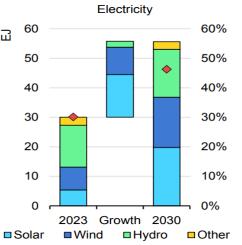
## Renewable Energy & Al

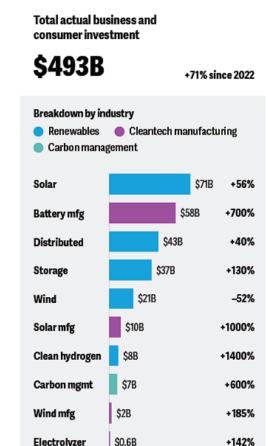


- Solar power in the renewable energy market
  - In 2024, the demand for and investment in renewable energy continued to grow, accounting to almost 90% of all new builds and expansions
  - Global renewable capacity is expected to grow by 2.7 times by 2030
  - As of 2024, solar became the fourth-largest source of installed capacity, which increased 88% compared to 2023
  - Industrial policies encourage **local** manufacturing of solar panels

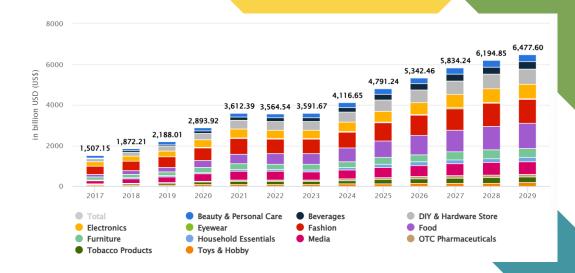


- All is being increasingly leveraged to optimize the **supply chains** of solar panels
- The industry is using AI to deploy and integrate the renewables that the industry
  - **Al-powered robots** help install large solar deployments in the desert powering data centers
  - The US Department of Energy has funded research using AI to accelerate the development of new circuit technologies to integrate remote renewable generation





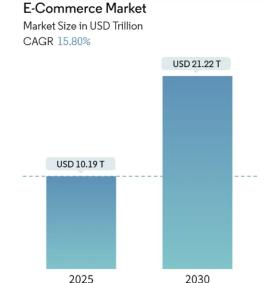
## E-Commerce & Al



- Solar industry in the e-commerce market
  - Revenue in the e-commerce market is projected to reach US\$4,791 billion in 2025, with an expected annual growth of 7.83%
  - Consumers increasingly select the digital marketplace for a smooth shopping process and the ease of online buying
  - E-procurement is emerging as a preferred strategy to source solar panels and components
  - B2B solar marketplaces provide product buyers with a central location to request quotes and order supplies

#### E-commerce & Al

- Al-powered chatbots, predictive analytics, and digital assistants have become essential components of e-commerce customer care
- E.g., Amazon's Alexa, Apple's Siri, and Microsoft's Cortana
- Generative AI help e-commerce businesses write product descriptions





## **SWOT Analysis**

#### Strength

- Uses AI for instant, customized solar proposals
- Cutting customer acquisition costs allows INSOLAR to offer prices up to 50% cheaper than other providers
- Transparent purchase process and clear cost breakdown for customers
- Comprehensive service covering designing, getting permits, installation, and working with utility

#### Weaknesses

- Lack of physical, in-person stores
- Could face challenges in building and selling a brand in the competitive market
- Customers could be skeptical about Al-driven decisions

#### Opportunities

- Growing demand for renewable energy, among which solar solutions are the fastest-growing
- Leveraging government incentives such as state and local rebates
- Developing AI chatbots and predictive analytics

#### Threats

- Larger, more established solar providers could imitate the features of INSOLAR
- Changes in energy policies could impact INSOLAR's business
- Issues with AI systems could undermine customer satisfaction so it needs regular maintenance

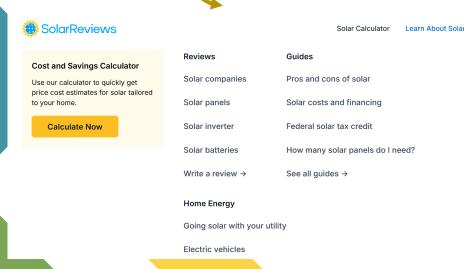
## **Key Competitors**

| Name         | Revenue      | Founder            | Founded<br>Year | Headquarter   | Industry  |
|--------------|--------------|--------------------|-----------------|---------------|---|
| INSOLAR      | -            | Ali Sina           | 2017            | Irvine, CA    | AI, Clean Energy,<br>Solar, Sustainability          |
| SolarReviews | \$33.7M/year | Andrew Sendy       | 2012            | Denver, CO    | Clean Energy, Solar,<br>Marketplace                 |
| EnergySage   | \$15M/year   | Vikram<br>Aggarwal | 2009            | Boston, MA    | Energy Storage,<br>Renewable Energy,<br>Marketplace |
| Heliose      | -            | -                  | 2021            | Park City, UT | Energy Management,<br>Solar                         |



## **Key Competitor: SolarReviews**

Website pros: clear and straightforward, has the essential solar calculator function at the home page



#### Strength:

- One-stop resource for solar info (i.e., solar companies, panels, inverters, batteries)
- Provides unfiltered, trustworthy reviews
- Data-driven ratings for panel installers
- Educational guides on solar costs, taxes credits, and financing
- Simple cost-and-savings calculator

#### Weaknesses:

- Primarily informational; doesn't offer end-to-end solar services
- Quality and availability of solar installers may vary by location, potentially affecting customer satisfaction
- Facing strong competition from other solar marketplace and review platforms

#### Opportunities:

- Expanding educational content such as detailed guides and video tutorials
- Partnering with top-rated solar providers to offer exclusive discounts and services
- Diving deeper in local regulations on solar installations to provide insights on rebates and costs

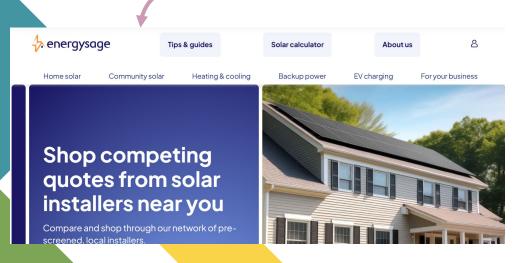
#### Threats:

- Unprofessional and fake reviews on the platform could undermine customer trust
- High upfront costs of solar installations could deter customers during economic downturns



## **Key Competitor: EnergySage**

Website: has its major businesses listed clearly on the home page. However, the overall website is not visual-appealing



#### Strength:

- Offering comparison tools for a wide range of clean energy solutions (i.e., solar, heat pumps, EV charging)
- Consumer-friendly as it provides prescreened installer quotes
- Help users maximize saving through federal, state, and local rebates
- Community solar access

#### Weaknesses:

- A wide range of products and services may overwhelm customers
- Limited control over the quality of installation and maintenance services
  it relies on third-party partners

#### Opportunities:

- Integrating more clean energy solutions such as wind power and smart home energy management
- Use Al and big data to recommend energy solutions for users based on their profiles
- Partnering with businesses to provide bundled and economic energy solutions

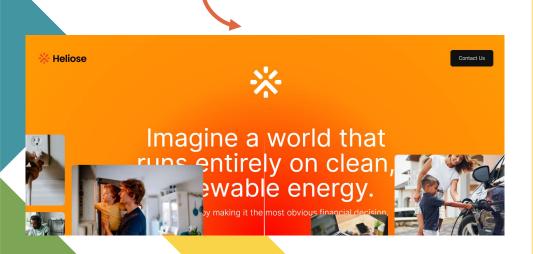
#### Threats:

- Competing with platforms such as SolarReviews and direct providers such as Tesla Solar
- The clean energy market is reaching saturation



## **Key Competitor: Heliose**

Website: strong, captivating color choice. However, it only has key metrics on the home page but without any essential functions. It could move its "get a quote" to the top of the page



#### Strength:

- Aiming to reduce residential solar costs by 50%
- Cutting the post-sale installation timeline from 60 days to under 72 hrs
- Targeting the under-penetrated U.S. residential solar market
- Alignment with the trends (i.e., climate change mitigation and sustainable solutions

#### Weaknesses:

- As a new company, Heliose has limited customer base
- Small-scaled company with limited number of employees and resources
- Reducing costs and installation timelines significantly seems to be challenging and suspicious

#### Opportunities:

- Its low cost and short installation timeline are intriguing. Heliose can sell more about this
- It can seek more **collaborations** with installers, lenders, and distributors
- Leveraging its vertical software solution to offer unique features like real-time quotes

#### Threats:

- Customers tend to choose larger, more credible solar companies with extensive resources
- Heliose's goals are ambiguous it is hard to tell what its selling point is

### Source

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- https://www.iea.org/reports/renewables-2024
- https://www.grandviewresearch.com/industry-analysis/e-commerce-market
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