



Newcomer Connections
YMCA of Saint John
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September 3rd, 2020

To whomever it may concern,

I am pleased to provide this letter of support and attestation for Joy Chang. As one of our volunteer's, Joy has participated in a few roles for the YMCA of Greater Saint John throughout the summer. She has displayed a great deal of enthusiasm and eagerness to give back to her community.

Joy joined our team on two of our Community Walk & Talk events. Every summer we take Newcomer clients on outdoor activities to showcase our beautiful City and provide them the opportunity to meet some people and practice their English conversational skills as well. This was the most important summer to get clients out on these walks where they have been feeling very isolated being here in Canada away from their families and friends stuck in quarantine. Joy was able to support clients by talking with them and showing a great deal of kindness and compassion.

As per my suggestion Joy also was kind enough to donate a weekend of her time to help out our Community partner the City of Saint John by helping with their Open Streets event ensuring everyone at the event was following all Public Health Safety guidelines.

Joy being a Newcomer to Canada herself has shown great deal of enthusiasm to help others succeed. She was eager to begin volunteering straight away with us. Joy showcases all of the necessary traits needed to be a community leader.

Should you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

Katie Pierce