

CHAO-YING (JOYCE) CHEN

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A highly motivated, passionate designer seeking an opportunity in IT field

Education

B.F.A. Interior Architecture & Design | May 2018
Academy of Art University, San Francisco, CA

Career Path

University of New Hampshire • Full StackCoding BootCamp • June 2022- Present

- Learning browser based technologic, API design, Databases, and server side development.
- Understand the basics of troubleshooting and enhancing legacy code.
- Learning how to build a front end website with implementing complex logical conditions.
- Learning towards a goal to create a complex team project.

The Tech Foundry | IT Live Course • 16 Weeks • Feb-June 2022

- Basic IT knowledge training with hardware troubleshooting to help solve the issue.
- Learned system administration: Windows Server and Active Directory.
- Learned operating systems: Linux (OS Terminal) and Windows (PowerShell).
- Learned Network services: DHCP and DNS.
- Learned imaging and deployment to install software on computers.

ELVTR | UX Live Course • 12 courses • Jan-March 2022

- UX design skills in a B2B software environment.
- UX research- Ideate the solution, wireframing & prototyping, usability testing.
- Redesigned Airbnb adding feature and share function on APP to make it more usable.

Holyoke Community College • The Accelerated English Course • Dec 2021-Mar 2022

- Enhancing advanced level in grammar, listening, and writing for professional skills.
- Enriching English skills for higher education preparation and career change.
- Learning professional interview skills and receiving career coaching for career prep.

Work Experience

IT Internship • Tech Foundry • May-June 2022

- Reviewed 30 weeks Google IT courses for Tech Foundry.
- Created documentations and summarized a 30 weeks Google IT Support course.
- Explored Amazon Web Service (S3) for a hosting static website.
- Worked on WordPress to prepare creating a professional website.

Intermediate Designer • MA Dimensions Inc • 2019-2021

- Familiar with city submittal process for residential and commercial permit
- Onsite measuring for projects, creating floor plan and construction document set.
- Solutional design for projects with knowledge of regulations.
- Onsite/online meetings with clients to go over the design process/ options.
- Collaboratively with MEP engineers on the design goal to meet deadlines.

Interior Design Consultant & Sales • Gooder Supply Home Design, Inc. • 2018

- Created 2D floor plans for cabinetry using in house software 20/20 for clients.
- Helping clients to pick needed products to bring company values.
- Work closely with clients to their needs and offer solutions through space design.

Design Consultant Experience • Harley Ellis Devereaux (HED) • 2018

- Combined a portfolio of six projects on time with high quality aligned with requirements from the project architects.
- Structured bookmarks and created hyperlinks for navigation to all single drawing and to schematics into PDFs in Bluebeam Revu to meet DSA requirements.

Interior Design Internship • Ripple Ideas LLC • July-Dec 2018

- Created 2D floor plans in Revit based on project drawings from the manager.
- Researched building permit requirements for studied project.
- Arranged company website to organize each project with updated information.

Design Skills

Architectural Detailing
Architectural Presentations
Building Codes
Construction Document
Drawing | Drafting
Space Planning
Strategic Planning
Sourcing Finding (FFE)

Software Skills

Autodesk Revit
Adobe InDesign
Bluebeam Revu
Chief ArchiCAD
Github | Gitlab
Google Office Suite
Mac | Windows
Mac Terminal
Microsoft Office Suite
Monday.com Zoom | Slack
Visual Studio Code

Technical Skills

HTML | CSS | JavaScript
IT Documentation
Troubleshooting
VM VirtualBox

Personal Skills

Accountability
Attention to Details
Critical Thinking
Empathy | Understanding
Self-Paced Learner
Time Management
Open-Mindedness
Problem-Solving

Languages

English
Mandarin

Certifications

IT Support Training Certificate
Issued by Tech Foundry Program | June 2022

Google IT Support Certificate
Issued by Google and Coursera | June 2022

UX Design Certificate
Issued by ELVTR | March 2022

Guest Service Gold
Professional Certificate
Issued by AHLEI | Dec 2021

Autodesk Revit Architecture
Fundamentals Certificate
Issued by OXMAN College | Apr 2021

