



Joydeep Bhatta

Managing Partner Executive

PROFILE SUMMARY

With a robust 27-year track record in IT delivery and 17 years of specialized project management experience, I am a seasoned professional adept at managing the full spectrum of product and project life cycles. My technical proficiency is grounded in hands-on .NET development, mastering MVC and SQL Server for seamless backend integration. As a technical project manager, I excel in Agile (SCRUM) methodologies, enhancing project agility and efficiency. My expertise includes meticulous management of project metrics, performance, budgeting, and profitability to align initiatives with financial and operational goals. Excellent communication is a key strength, enabling effective stakeholder engagement and reporting to navigate complex project landscapes. As a resource manager, I successfully deliver projects even under resource constraints, supported by my comprehensive JIRA expertise for project tracking and management. Known for meeting stringent deadlines and handling demanding clients.

PERSONAL INFORMATION

- ✉ **Email**
joydeep.bhatta73@gmail.com
- ☎ **Mobile**
(+91) 9674028804
- 📅 **Total work experience**
27 Years 0 Month
- 🌐 **Social Link**
<https://joydeepbhatta73.github.io/Joydeep-Bhatta/>

KEY SKILLS

Agile Methodology
Resource Management
Program Management
Delivery Management
Service Delivery Management
Project Management
Html And Css
Bootstrap
ASP.Net
SQL Server
MVC
ADO.Net
C#.Net
Node.Js
Express

EDUCATION

- 1993 B.Sc
Calcutta University

WORK EXPERIENCE

- Aug 2022 - Present
Managing Partner Executive
SB Consultancy Services, IT Development Partnership Company, Kolkata
Major Activities: 1. Led strategic vision, boosting growth by adding new clients through various business development initiatives 2. Cultivated client relationships, increasing re-work and number of projects 3. Streamlined operations, target increasing efficiency by 20% 4. Directed/Managed high-impact projects, achieving 100% on-time delivery with optimum quality 5. Guided and implemented extensive financial planning by enhancing budget accuracy 6. Built diverse teams in hybrid model and improving productivity by implementing best practices through project management tool

Product Management

People Management

jQuery

OTHER PERSONAL DETAILS

City Kolkata

Country INDIA

LANGUAGES

- English
- Bengali
- Hindi

Jun 2021 - Jun 2022

Senior Project Manager

INADEV INDIA (Formerly known as Optimize IT Systems)

1. Lead/Manage multiple projects under 2 major accounts 2. Lead projects to completion as per the SOW by maintaining all quality standards. 3. Provide project managers with feedback, encouragement and advice 4. Troubleshoot problems that come up during projects 5. Develop individual project plans complete with budgetary information and resource needs 6. Communicate with RMG department about resource allocation 7. Host a project meeting at least once per week for each project under my direction 8. Refine project budget as needed to ensure timeliness and fiscal responsibility 9. Coordinate with vendors and suppliers as needed - Mostly for resource needs 10. Communicate project objectives to all team members involved 11. Communicate with company and client stakeholders and update them about the project, risks, mitigations, status etc. 12. Manage/Lead day-to-day operations, delivery, production/UAT updates, talk to US stakeholders to maintain smooth operations. 13. Manage all projects in JIRA and review periodically, participate in sprint planning for key projects, Maintain project artifacts in Wiki, review release notes, deployment checklists etc to maintain smooth releases and many other activities.

Mar 2021 - Jun 2022

Senior Project Manager

Optimize IT Systems

Managing total 5 US based projects and total 40+ team members. Please refer the resume for project details

Mar 2020 - Jun 2021

Partner and Head, Product Management and Delivery

SB Consultancy Services

Product Owner and Head, Responsible for entire development, delivery and Sales. Manage Development and Testing team. Define yearly budget, Define product and sprint backlog, story writing and grooming the team, Review estimations, Planning, daily stand up, retrospective, risk management, sprint reports, stakeholder reporting and take feedback, manage delivery schedule, product demo, pre-sales activities, proposals, guiding the sales team about product pricing, lead generation and all MIS project related activities. Since SB Constancy Services is a startup company, I am leading a small but dynamic team of 10 members, who are all working remotely. SB Consultancy Services is currently developing products on HealthCare domain. Hence my stakeholders include Doctors and SPOCs from healthcare organizations. Talking to Doctors, taking feedback and planning the new features/Enhancements for upcoming release cycles and communicate back to them, is the key aspect of our product development and planning.

Dec 2016 - Feb
2020

Senior Product Manager - Technology

LearningMate Solutions Pvt. Ltd.

As a Sr. Product Manager-Technology, I am the process and technology owner for entire product development life cycle which includes Assessment Platform (QUAD and ACE) of LearningMate and FROST (A Next Gen Authoring Tool for Digital & Interactive Learning Content) and LOR. My Responsibilities include end to end Product development management, Pre-Sales Support, Client and Stakeholder interactions and Product Delivery Management. Apart from client interactions and pre-sales activities, my responsibility includes defining product road map, manage product development team, define release plan which includes planning and review up to sprint level, product quality management and continuous improvement, competitor analysis, internal and external demo, Stakeholder communication, team budget and resource planning etc. Guide the team to manage and maintain User stories, Defects in JIRA to have comprehensive reporting and tracking of all project artifacts. Guide the Architects and Leads to develop/improve all NFR Items (Security, Accessibility, Performance etc.) within given time period. Continuous brainstorming on making improvements as per the defined best practices. Manage Resource, Participate on Hiring Process and make sure that the best quality resources are on board, trained and utilized for projects. Continuous monitoring of their performances, Periodical Reviews, Feedback system to make the environment more transparent and efficient. Maintain different metrics and dashboard to monitor development and progress, highlight and mitigate risks, create contingencies by talking to client and company stakeholders. Periodical Reporting to client and upper management to review progress. Provide executive dashboard/reporting to all stakeholders to review all key items quickly and take decisions.

Sep 2015 - Nov 2016

Head- Product Management and Delivery

Analyticsplus Inc

Job responsibilities include, Work with U.S. team to set priorities for Product development and work with the software team to deliver it on agreed upon deadlines. Lead and collaborate in designing, developing, and implementing product, a web and mobile-based application built for health consumers world-wide. To meet expectations and goals for completion of the product's web and mobile platform. Define and meet key project milestones and dates for feature freeze, code freeze, translation milestones, performance analysis, production integration and external partner integration. To ensure that stakeholders, client project teams, Internal departments and development teams understand the end goal of a project and how we are going to get there. Work closely with the US based clients and team to translate new designs and improvements into projects, tasks, assignments and milestones for the team. Evolve the existing software system applications and architecture in various areas as needed, i.e. web and mobile platform. Previous Employment(s)/Designation(s)

Apr 2014 - Aug 2015

Delivery Manager

Soffront Software Pvt. Ltd.

Responsible for CRM Product delivery Management from offshore office, Kolkata. Responsible for being part of team responsible for re-designing the CRM product architecture, research and introduce market competitive features. To provide successful leadership to offshore development team and coordination with Quality Assurance, Product support and global delivery team. To provide functional, technical, tactical and process leadership by maintaining Organizational priorities and strategies. To re-define process at organizational and product development level to ensure quality product

Aug 2009 - Feb 2014

Technical Delivery Manager

Arctern Consulting Pvt. Ltd.

Responsible for policies and standards for client's programs and projects, cross-functional project management, support and coordination, and business process support functions. Responsible for designing, implementing, and maintaining strategic, multi-disciplinary IT programs in support of corporate strategy. Provided successful leadership to deliver multiple projects on different platforms and locations on time, within budget and with optimum quality. Provided functional, technical, tactical and process leadership by maintaining Organizational priorities and strategies.

Jun 2006 - Jul 2009

Associate Project Manager

I-LINK SOFTWARE Pvt. Ltd.

Responsible for hands-on development using Microsoft technologies like Visual Studio 2008, ASP.NET, C #, WCF, SQL Server etc. along with JavaScript, HTML, and Oracle etc. Designed database and developed framework for multiple projects. Responsible for Team building, Technical Training for team members, creating design documents and defining and reviewing team members work items. Meeting with Client's architect daily/weekly to discuss various technical aspects of projects.

Feb 1996 - May 2006

Manager

DPS Technologies India Pvt. Ltd.

I had started my career with DPS as a Data Processing trainee programmer and spent more than 10 years before leaving the company for better opportunities. I started my career as a developer in the year of 2003. My last designation was Manager and I had completed various projects in different domains before leaving the company.

Projects

565 Days

Transport & Fleet Management

This project was developed and maintained to manage daily fleets of trucks carrying items from one city to another within India and Nepal. Starting from Bilty creation, Truck Loading at source, Challan, Unloading at destination, Gate Pass and collection of money - the entire cycle is maintained through this application. This is a web based application developed with ASP.NET, C#, SQL Server, HTML5, CSS, Bootstrap 5.3 and jQuery.

626 Days

Product - Inventory & Stock Management

Inventory Management System is a robust, web-based software solution designed to streamline and optimize the end-to-end processes related to inventory control, tracking, and management within your business. This platform provides a comprehensive list of features to ensure accurate, efficient, and real-time control over a company's inventory. Unique Features Item / Product details (name, description and many more...) with categorization and classification, Product Image Catalogue with Export and Email, Supplier and Customer Information, Warehouse and Stock Management, Invoicing and Order Management, Daily Cash Sales with Receipts and Register, Unique Comprehensive Dashboard This product is developed using .NET framework, ASP.NET, C#, SQL Server, HTML5, CSS, jQuery. JIRA is used to manage the project and tasks

1081 Days	DCRA Projects - Permits Wizard, BBL, DC Sports Wagering Online System and SCOUT Please download Resume for project details
245 Days	Financial forecasting and scenario planning Please download Resume for project details
396 Days	Prescription Automation (Web Based And Windows Based Solution) Please download Resume for project details.
1095 Days	FROST-LOR product development Please download Resume for project details
1126 Days	LearningMate QuAD Delivery/ QuAD Authoring/Analytics Please download resume for project details.
275 Days	Consol Application Enhancements Please download resume for project details.
396 Days	Echocardiography Information Management System Migration Please download Resume for project details

COURSES & CERTIFICATIONS

- Diploma in Computer Management
- The GIT & GitHub Bootcamp
- Learn DevOps: Docker, Kubernetes, Terraform and Azure DevOps