



JOYDEEP BHATTA

IT PROGRAM MANAGER
WITH 27 YEARS OF
EXPERIENCE

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Ariadaha, Kolkata, 700057, India

ABOUT ME

With a robust 27-year track record in IT delivery complemented by 17 years of specialized experience in project management, I am a seasoned professional adept at overseeing the full spectrum of product and project life cycles. My technical proficiency is anchored in hands-on .NET development, including mastery of MVC and SQL Server, ensuring seamless backend integration. As a technical project manager, I am well-versed in Agile (SCRUM) methodologies, enhancing project agility and efficiency.

My expertise extends to meticulous management of project metrics, encompassing performance, budgeting, and profitability, ensuring that each initiative is aligned with financial and operational goals. Communication is one of my strong suits, particularly in stakeholder engagement and

WORK EXPERIENCE

SENIOR PROJECT MANAGER

OPTIMIZE IT SYSTEMS / INADEV
JUN 2021 - JUN 2022

Lead, Manage and Review project development and delivery activities for multiple accounts.

PARTNER AND HEAD, PRODUCT MANAGEMENT AND DELIVERY

SB CONSULTANCY SERVICES
MAR 2020 - JUN 2021

Managing Partner and Head of Product and Project service development, Marketing and Business Development.

SENIOR PRODUCT MANAGER

LEARNINGMATE SOLUTIONS PVT. LTD.
DEC 2016 - FEB 2020

To lead, manage and review end to end Product development and Service project development activities for clients.

HEAD- PRODUCT MANAGEMENT AND DELIVERY

ANALYTICSPLUS INC
SEP 2015 - NOV 2016

To lead a team of statistical genius for developing a product on health care domain.

DELIVERY MANAGER

SOFFRONT SOFTWARE PVT. LTD.
APR 2014 - AUG 2015

To lead and manage entire offshore end to end product development, client engagements and support system.

TECHNICAL DELIVERY MANAGER

ARCTERN CONSULTING PVT. LTD.
AUG 2009 - FEB 2014

- Delivery Manager leading, Managing and supporting the production for all client projects.
- I was based in Mumbai and Bangalore.

ASSOCIATE PROJECT MANAGER

I-LINK SOFTWARE PVT. LTD.
JUN 2006 - JUL 2009

Technical Lead for all .Net Projects.

MANAGER

DPS TECHNOLOGIES INDIA PVT. LTD.
FEB 1996 - MAY 2006

reporting, which has been pivotal in navigating complex project landscapes.

As a resource manager, I have a proven ability to deliver projects successfully, even when faced with resource constraints. My familiarity with JIRA is comprehensive, ranging from daily use to administrative knowledge, which has been instrumental in project tracking and management.

I am an experienced manager known for handling stringent deadlines and demanding clients with structured project planning, ensuring timely delivery without compromising quality. My capability to independently manage an entire project and product portfolio has been demonstrated repeatedly throughout my career.

My international exposure includes extensive travel across the US, working closely with clients onsite to fulfill project requirements to their satisfaction. Leading multi-location teams of over 50 members, I have honed my leadership skills to effectively coordinate and inspire diverse groups.

My commitment to quality is evidenced by my proficiency with CMMI L3 processes, documentation, and tools, as well as my successful participation in quality audits without any non-conformances. This blend of technical acumen, management prowess, and quality focus positions me as an asset to any organization seeking excellence in IT project delivery.

EDUCATION

BACHELOR OF SCIENCE
CALCUTTA UNIVERSITY
1993

Leading multiple developments on e-commerce domain.

LINKS

LinkedIn:
www.linkedin.com/in/joydeep-bhatta-1b66a07271

GitHub:
<https://github.com/Joydeep-Bhatta/>

LANGUAGES

English

Hindi

Bengali

HOBBIES

Photography

KEY PROJECTS

DCRA PROJECTS - PERMITS WIZARD, BBL, DC SPORTS WAGERING ONLINE SYSTEM AND SCOUT

OPTIMIZED IT SYSTEMS, SENIOR PROJECT MANAGER
JAN 2022 - JUN 2022

The Department of Consumer and Regulatory Affairs (DCRA) has requirements for a comprehensive online Information Technology (IT) system to help property Owners/Contractors to apply for new permit or renewal of an expired permit for the renovation of the interior and exterior of their property. They also had requirement of a separate online system comprising of all business regulatory information, wizards and dashboards to help aspiring entrepreneurs and current business owners easily find, understand and comply with relevant DC Government business regulations (BBL). The online IT system was developed and called the ACA. This is now renamed to PermitWizard between projects. This project was used to apply for new permits, renewals and accept all relevant documents in different stages and provide required approval after verifications.

FSPS (FINANCIAL FORECASTING AND SCENARIO PLANNING SYSTEM)

OPTIMIZED IT SYSTEMS, SENIOR PROJECT MANAGER
JUN 2021 - DEC 2021

FSPS (Financial Forecasting & Scenario Planning System) is a cloud-based offering that is hosted in a datacenter with on-premises servers. This was supposed to be moved to Azure Cloud once completed. This application allows users to do financial planning using the financial data in the FSPS, user input and data from other

SKILLS

Service Delivery Management

End To End Product Management

Project Portfolio Management

Agile Software Development
(SCRUM & KANBAN)

Stakeholder Management, Metrics
And Reporting

Resource Management

Processes - CMMI L3, ISO,
Information Security

Managing Budgets, Client Delivery
And Risks

Requirement Analysis

Business Analysis

Enterprise Application Integration

JIRA Cloud With Complete
Administration

HTML5, CSS, Bootstrap 5, React JS,
NodeJS

ASP.NET/C#/.Net Framework,
MVC, SQL Server

MySQL, SQL Server And MongoDB

Jenkins, SourceTree, GIT, SVN

Amazon AWS, Docker, Kubernetes,
Terraform And Azure DevOps

Supporting Production Systems

Building And Coaching Teams

On-Site/Offshore Model

Business Domain Knowledge In
Health Care, E-Learning, CRM, E-
Commerce Etc.

accounting systems (UNANET), CRM or other external information systems in future. It has the ability to import the data using file import functionality for Actuals (Trial Balance and Time), Set up (Org Codes, Organizations, Expense Codes, People Codes, People, Projects and Chart of Accounts) and Planning Data (People, Expense and Fixed Price). The system has 31 BoE (Basis of Estimates) based on a number of parameters in the Income Statement and Balance Sheet that could be used as the basis for financial forecasting. Certain BOEs are used on both the Balance Sheet and Income Statement and may operate differently on each. The current application provides the option to calculate scenario results based on user-defined plan names such as Forecast, Baseline, or any name given by the user. In addition, there is always an Actual plan reflecting imported actual financial results.

PRODUCT DEVELOPMENT - FROST & LOR

SENIOR PRODUCT MANAGER - LEARNINGMATE

JAN 2017 - JAN 2020

FROST is middle layer content management system where end user can create and maintain online courses and epub. This has integration with LOR, a learning object repository, which holds different types of learning objects, assets etc. LOR is a centralized storage of all types of learning objects with features like object tagging, metadata (learning standards) association, object preview and many other features. This is exposed to outer world through API endpoints.

This project started from scratch and now successfully sold to many big universities (HE) and K12 institutions.

This project has many areas (FRs and NFRs) where we had to work in parallel like publish and export courses in different IMSCC formats, Learning Standards or Metadata management, Multi Tenancy, Roles and Privileges, Project TOC and editor etc. Also we have taken care of different NFRs like accessibility, Security, Performance optimizations etc. Agile Scrum methodology was being followed to manage this project.

QUAD DELIVERY, AUTHORING AND ANALYTICS

SENIOR PRODUCT MANAGER, LEARNINGMATE

DEC 2016 - JAN 2020

QuAD platform help the clients to author, manage and deliver their online assessments. With the data in one place, QuAD makes it easy to improve academic achievement and provide timely insights to stakeholders. With flexible options for item development and test construction, QuAD helps to deliver a variety of high-quality, accessible, and interoperable assessments. Clients can easily import and update large quantities of legacy items or develop from scratch using various question templates to jump start development. This is a on-going product development by following Agile Scrum methodology. We define the Road Map by discussing various requirements received from the clients, create priorities, create sprint level planning based on Epics, User Stories and Improvements. We also create team budget, execution and release plan, arrange demos with stake holders after every release. We also keep updated all project artifacts, document etc to help pre-sales team and stake holders.

ECHOCARDIOGRAPHY INFORMATION MANAGEMENT SYSTEM MIGRATION

TECHNICAL LEAD AND LEAD DEVELOPER, I-LINK SOFTWARE
PVT. LTD. (BANGALORE)

MAY 2008 - JUN 2009

To migrate the web based Echocardiography Information Management System (EIMS), which was developed using Java technologies, to Microsoft .Net Framework 3.5 and SQL Server 2005. The EIMS application is an integrated web based application that helps the Echocardiography Laboratories to manage their workflow and contains an expert designed engine to capture procedure based measurements and create appropriate reports for review by physicians and sonographers. EIMS Application consists of the following Sub Systems:

- Visit Management
- Work Basket
- Lab Management
- Patient Study

Visit Management, Work Basket, Lab Management Sub Systems are directly accessible from the User Interface based on user authorization. Patient Study is accessed through Visit management and Work Basket Modules. Patient Study is the core module of the application and contains the work flow and propriety and unique knowledge of the EIMS application.

COURSES

DIPLOMA IN COMPUTER APPLICATION, NIIT

APR 1995 - APR 1996

THE GIT & GITHUB BOOTCAMP, UDEMY

AUG 2022 - AUG 2022

LEARN DEVOPS: DOCKER, KUBERNETES, TERRAFORM AND AZURE DEVOPS, UDEMY

AUG 2022 - AUG 2022

PERSONAL DETAILS

Date of birth

15 Jan 1973

Nationality

Indian

Marital status

Married