



I'M JOYDEEP BHATTA

I'm IT Program Manager with 26+ years of strong industry experience.

Personal Details

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[My LinkedIn Profile](#)

Profile Summary

- Extensive Software Product and Project portfolio management experience for more than 15+ years.
- Experts in Agile Methodology (SCRUM and KANBAN). Expert in making project life cycle very smart with continuous development, quality check and deployments.
- ISO and CMMI Level 3 Process Knowledge
- Worked on various domains like e-Learning, CRM, Health Care, e-commerce etc.
- Traveled extensively to different client locations (NY, FL, CA, Atlanta (GA) etc. in USA) several times for Delivery, business meetings, training activities and requirement understanding with clients.
- Managed People from different locations (India & USA). Actively participated in Pre-Sales, Product Demonstrations and Talent Acquisition activities.
- Having executive-level interpersonal, communication and presentation skills.

Education & Certifications

- Completed Graduation in Science (Maths, Physics and Chemistry) from Calcutta University in the year of 1993
- Completed One Year Diploma on Computer Management, Software and Systems from NIIT in the year of 1995

Completed following certifications from Udemy

- [The GIT & GitHub Bootcamp](#)
- [Learn DevOps: Docker, Kubernetes, Terraform and Azure DevOps](#)
- The Complete 2022 Web Development Bootcamp - In-Progress

Key Skills

Program Management

Project Portfolio Management	★★★★★	End to End Product Management	★★★★★
Agile Methodology (SCRUM, KANBAN)	★★★★★	Client Delivery, Budget and Risk Management	★★★★★
Stakeholder Management	★★★★★	Resource Management	★★★★★
JIRA	★★★★★	Wiki	★★★★★

Programming Languages

.NET Framework, C#	★★★★☆	Node.js, React.js, Angular, HTML, CSS, JavaScript	★★★★☆☆
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Databases

SQL Server	★★★★☆	MySQL, MongoDB	★★★★☆☆
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DevOps & Source Control

Docker, Kubernetes, Terraform and Azure	★★★★☆☆	Jenkins, SourceTree, GIT, SVN	★★★★☆☆
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Work Experience

Company Name	Position	Period	Reporting To	Location
INADEV INDIA (Formerly known as Optimize IT Systems)	Senior Project Manager	Jun 2021 to Jun 2022 (1 year 1 month)	VP, Technology	Kolkata
SB Consultancy Services	Partner and Head, Product Management and Delivery	Mar 2020 to Jun 2021 (1 year 4 months)		Kolkata

Company Name	Position	Period	Reporting To	Location
LearningMate Solutions Pvt. Ltd.	Senior Product Manager	Dec 2016 to Feb 2020 (3 years 3 months)	CTO	Kolkata
Analyticsplus Inc	Head- Product Management and Delivery	Sep 2015 to Nov 2016 (1 year 3 months)	CEO	Kolkata
Soffront Software Pvt. Ltd.	Delivery Manager	Apr 2014 to Aug 2015 (1 year 5 months)	CEO	Kolkata & USA
Arctern Consulting Pvt. Ltd.	Technical Delivery Manager	Aug 2009 to Feb 2014 (4 years 7 months)	Director, Technology	Bangalore & USA
I-LINK SOFTWARE Pvt. Ltd.	Associate Project Manager	Jun 2006 to Jul 2009 (3 years 2 months)	Delivery Manager	Bangalore & USA
DPS Technologies India Pvt. Ltd.	Manager	Feb 1996 to May 2006 (10 years 4 months)	Head of Software Development	Kolkata

Key Roles and Responsibilities (Top 5)

Organization	Roles	Responsibilities	Team Members	Client Locations
INADEV INDIA (Formerly known as Optimize IT Systems)	Senior Project Manager	<ul style="list-style-type: none"> Lead, Manage and Review Project development and delivery activities. Follow extensive processes, quality checks as per the CMMI and ISO guidelines. Availability and understanding of deliverables with timeline as per work order. Creating proper project plan and get approval from clients and internal stakeholders. Change Request Management and related activities and Budgeting Change Request Management and related activities and Budgeting 	15+	USA

Organization	Roles	Responsibilities	Team Members	Client Locations
		<ul style="list-style-type: none">• Ensure extensive UX design reviews with client for work order items and change requests, Code Reviews, Implement Code Quality checks through tools, Unit testing etc.• Implementation of Agile (Scrum) Methodologies for Project development for better productivity and transparency. Implemented the extensive use of JIRA for reporting.• Implement Smart Development Organization by adopting continuous development, testing and deployment process through DevOps.• Implement several monitoring for project delivery quality, budget and lesson learned. Include client SPOC for all critical tasks and monitoring.• Ensuring the availability and timely updating of all technical and functional document across all projects as required.• Stakeholder Management - Present the upcoming release and resource plan with risks mitigation and contingencies. Periodical Status Reporting.• Ensure project closer within the given timeline and identified budget to maintain profitability		

Organization	Roles	Responsibilities	Team Members	Client Locations
SB Consultancy Services	Managing Partner and Head of Software Development	<ul style="list-style-type: none">• Head the Product and Project service development, Marketing and Business Development.• Define Product RoadMap after discussing with clients and other stakeholders, Day to Day Resource engagements, Create development plan and execute.• Company Budget, Project and Product Development budget calculation and allocations, Continuous Monitoring of progress• Continuous client engagements, create leads, meeting clients, requirement study, proposal creation and negotiations• Implement the best practices, processes for development environment, selecting correct tools and reporting and deployment environments within budget	5+	Kolkata

Organization	Roles	Responsibilities	Team Members	Client Locations
LearningMate Solutions Pvt. Ltd.	Senior Product Manager	<ul style="list-style-type: none">• Lead, Manage and Review Product development activities.• Defining and managing Road Maps, Review Technical and Functional Implementations (FRs & NFRs) with developers, business Analysts, QA and System Team. Also checking product quality with testing teams.• Ensure extensive UX design reviews, Code Reviews, Implement Code Quality checks through tools, Unit testing etc.• Implementation of Agile (Scrum) Methodologies for product development for better productivity and transparency. Implemented the extensive use of JIRA for reporting.• Implement Smart Development Organization by adopting continuous development, testing and deployment process through DevOps.• Implement several monitoring for product delivery quality, budget and lesson learned.• Ensuring the availability and timely updating of all technical and functional document across organization.• Stakeholder Management - Continuous discussion with product owner about new requirements and product health and update roadmap accordingly. Present the upcoming release and resource plan with risks mitigation and contingencies. Periodical Status Reporting.• Ensuring skilled talent hiring for product development, proper training, good technical strength in bench, Reward and Recognition for resources	50+	USA , Kolkata and Mumbai

Organization	Roles	Responsibilities	Team Members	Client Locations
Arctern Consulting Pvt. Ltd.	Delivery Manager	<ul style="list-style-type: none">• Leading and Managing the production Support Team based in Mumbai and Bangalore.• Hiring the best quality resources for production support activities from India and train them to perfection to start the support activities.• Ensure the high delivery rate of product fixes, escalation on time to product development team for critical fixes, 24*7 availability of resources, environments and training• Ensure the development and deployment processes are being followed, All level of quality checks are completed before pushing the code to production, Established continuous monitoring.• Continuous discussion with US Reporting Managers, Stakeholders and Indian Stakeholders and update them about the progress, achievements, Risks and Mitigations.• Visit USA several times for training, Knowledge Transfer and critical strategy meetings.• Collaboration with other teams like Quality Assurance, Talent Acquisition, Systems, Product Development and Administration for smooth running of business• Ensuring the availability of updated metrics data to represent correct status of issue resolutions, quality, improvements and hiring.	50+	USA, Bangalore and Mumbai

Organization	Roles	Responsibilities	Team Members	Client Locations
I-Link Software Pvt. Ltd.	Associate Project Manager	<ul style="list-style-type: none">• Technical Project Lead for all .NET Projects• Hands On development with .NET Framework, ASP.NET, C#, SQL Server, JavaScript etc. for all major projects• Lead the team of Junior developers, development of base framework of projects, guiding the team for entire development life cycle etc.• Delivery of technical design and architecture, documentations, discussion with client's team and manager to get required approval before start of development.• Went to US several times for development, training, requirement analysis.• Collaboration with other teams like Quality Assurance, Talent Acquisition, Systems, business analysis etc for different project purposes.• Help Project Manager to collect the project status and reporting. Ensure on-time quality deliverables.	10+	USA and Bangalore