

JOANNE LISZEWSKI

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PROFESSIONAL SUMMARY

Detail-oriented and mission-driven QA Analyst and Front-End Developer with 4+ years of experience ensuring high-quality, accessible, and user-centered digital products. Skilled in exploratory testing, accessibility validation, UX analysis, and collaboration with design and engineering teams. As a visually impaired professional, I bring a uniquely valuable perspective to accessibility testing, approaching applications from the same lens as the users who depend on inclusive design. Proficient in using modern QA tools, analytics, and AI-assisted testing to identify risks and improve product performance. Passionate about building sustainable, data-informed QA practices that align with BibleProject's mission to deliver meaningful, inclusive, and excellent user experiences.

CORE COMPETENCIES

- Exploratory and UX Testing (Web and Mobile)
 - Accessibility Validation (WCAG 2.1 AA, Keyboard Navigation, Screen Reader Testing)
 - Automated Testing Collaboration (UI/API Criteria and Synthetic Monitoring)
 - Usability and Experience Quality Auditing
 - Analytics, Logs, and Real-User Monitoring (RUM) Analysis
 - QA Documentation and Reproducible Defect Reporting
 - Agile / Scrum Team Participation and Cross-Functional Collaboration
 - DevTools, Postman, GraphQL Clients, and API Spot Checks
 - AI-Assisted Quality Tools and Testing Data Generation
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TECHNICAL SKILLS

Languages and Frameworks: HTML5, CSS3, JavaScript, TypeScript, React, Node.js, Express, MongoDB

Testing Tools: Chrome DevTools, Postman, GraphQL Clients, Session Replay, BrowserStack

Accessibility Tools: Axe DevTools, Wave, NVDA/VoiceOver, Color Contrast Analyzer

Automation and Monitoring: Familiar with CI/CD pipelines, synthetic monitoring, and automatable acceptance criteria

Analytics and Performance: Google Analytics, Core Web Vitals, API Metrics, User Session Data

Collaboration and Workflow: Git, GitHub, GitLab, Agile, JIRA, Notion, Confluence

PROFESSIONAL EXPERIENCE

Quality Assurance and Front-End Developer (Intern)

Banyan Labs – Remote | 2025–Present

- Conduct exploratory and accessibility testing for web applications built in React and Node.js.
 - Identify UX and performance issues, documenting reproducible defects with user impact summaries.
 - Partner with developers to define automatable acceptance criteria and ensure comprehensive test coverage.
 - Use Postman, DevTools, and analytics data to validate site behavior across browsers and devices.
 - Participate in Agile ceremonies, collaborating with design and engineering teams to improve usability and experience correctness.
 - Leverage AI-assisted tools to generate test ideas, streamline bug documentation, and enhance reporting workflows.
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Full Stack Web Development (Training)

Persevere – Phoenix, AZ | August 2024 – June 2025 (11 months)

- Built accessible, responsive web applications using **React, Node.js, Express, and MongoDB**.
 - Applied **UX heuristics** and accessibility testing methods during project development.
 - Learned to design APIs, validate RESTful architecture, and integrate testing into builds.
 - Conducted peer code reviews and debugging in **collaborative, Agile environments**.
 - Gained experience analyzing **Core Web Vitals** and front-end performance metrics.
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Shelter Coordinator and Housing Advocate

Coalition for Compassion and Justice – Prescott, AZ | 2016–2018

- Maintained precise documentation and data accuracy across multi-agency systems.
 - Advocated for accessibility and clarity in communication to improve client engagement.
 - Strengthened operational processes through organization, empathy, and problem-solving.
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Customer Service Call Center Manager / GUI Programmer

Turn Key Solutions – Glendale, AZ | 2012–2016

- Supported front-end interface rollouts for tablet-based platforms used by major digital publications.
 - Conducted user acceptance testing (UAT) for new features and updates.
 - Supervised data entry accuracy, CMS updates, and technical troubleshooting.
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EDUCATION AND CERTIFICATIONS

- **IBM Data Analytics Certificate** – Coursera (2023)
 - **Full Stack Web Development** – Persevere Coding Program (2024–2025)
 - **Prompt Engineering for ChatGPT** – Vanderbilt University (2025)
 - **AWS Cloud Practitioner Essentials** – Amazon Web Services (2025)
 - **Learn Python Specialization** – Scrimba (2025)
 - **Colombia University**-AI Engineering Principles-Currently Enrolled
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SELECTED HIGHLIGHTS

- Conduct exploratory QA sessions focusing on usability, accessibility, and performance.
- Experienced with accessibility testing workflows, WCAG 2.1 standards, and usability heuristics.
- Collaborate with developers and QA teams to improve test coverage and automation readiness.
- Analyze logs, session replays, and analytics to identify and address user experience issues.
- Bring a unique perspective as a visually impaired QA professional, ensuring inclusive and effective accessibility validation.
- Committed to continual learning, automation literacy, and quality-driven product improvement.