





## Jesus Perez

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## Objective

Detail-oriented Computer Information Systems student with hands-on experience in IT support and web development, seeking an internship to leverage technical skills in hardware troubleshooting, system configuration, and responsive web design. Passionate about problem-solving and optimizing user experiences.

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## Education

### California State University, Los Angeles

Bachelor of Science in Computer Information Systems | Expected 2026

- GPA: 3.4
  - Relevant Coursework:
    - Intermediate Web Design & Development (HTML/CSS, JavaScript, Bootstrap)
    - Hardware & Software Architecture (PC assembly, OS installation)
    - Communication Systems (Networking fundamentals)
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## Technical Skills

- **Programming:** Java (Intermediate), Python(Intermediate), C, C++
  - **Web Development:** HTML5, CSS3, JavaScript, Bootstrap 5, Responsive Design, SEO
  - **IT Support:** Hardware Troubleshooting, Software Installation, System Configuration, BIOS/UEFI Updates
  - **Networking:** TCP/IP, Wireshark (Packet Analysis), Basic Network Architecture
  - **Operating Systems:** Windows, macOS, Linux (Ubuntu)
  - **Tools:** Git/GitHub, Visual Studio Code, Figma, Tableau, SQL Workbench
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## Experience

### IT Support & Systems

- Built and upgraded PCs, selecting components (GPUs, NVMe SSDs) for optimal performance.
- Troubleshoot 100+ software/hardware issues (BSOD errors, driver conflicts, disk failures) for peers/family.
- Installed/configured Windows, and macOS, including dual-boot setups.
- Automated driver updates, reducing manual tasks by 50%.

### Web Development (Coursework)

- Designed 5+ responsive websites using HTML/CSS, JavaScript, and Bootstrap 5.
  - Improved SEO through semantic HTML and metadata optimization.
  - Debugged cross-browser compatibility issues.
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## Projects

Emotional Support Animals Website | [GitHub Repository](#) | [Live Demo](#)

- Developed an accessible, SEO-friendly site with a clear typography hierarchy and responsive layouts.

Bootstrap Mineral Gallery | [GitHub Repository](#) | [Live Demo](#)

- Customized Bootstrap templates for a mobile-first design, fixing layout issues via grid breakpoints.
  - Optimized readability and engagement using semantic HTML5 tags.
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### **Certifications**

- CS50: Introduction to Computer Science (Harvard) | [Credential](#)
  - C, Python, JavaScript, Algorithms & Data Structures
- Prompt Engineering with ChatGPT ([LinkedIn Learning](#) )
- Figma Essential Training ( [LinkedIn Learning](#) )