Jesus Perez

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Objective

Computer Information Systems student with hands-on experience in IT support and web development, seeking an internship to apply skills in hardware troubleshooting, system configuration, and responsive web design, while advancing technical proficiency.

Education

California State University, Los Angeles
Bachelor of Science in Computer Information Systems | Expected 2026
GPA: 3.4
Relevant Coursework: Web Design (HTML/CSS, JavaScript, Bootstrap), Hardware & Software Architecture, Communication Systems

Technical Skills

Programming: Java, Python, C, C++ | Web: HTML5, CSS3, JavaScript, Bootstrap 5 | **IT Support**: Hardware/Software Troubleshooting | **Networking**: TCP/IP, Wireshark | **OS**: Windows, macOS, Linux | **Tools**: GitHub, VS Code, Figma, Tableau, SQL Workbench

Experience

IT Support & Systems:
- Built/upgraded PCs; selected components for performance.
- Troubleshot 100+ software/hardware issues (BSOD, drivers, disk failures).
- Installed/configured Windows, macOS; created dual-boot setups.
- Automated driver updates, reducing manual tasks by 50%.

Web Development (Coursework):
- Designed 5+ responsive websites (HTML/CSS, JS, Bootstrap).
- Enhanced SEO with semantic HTML and metadata.
- Debugged cross-browser compatibility issues.

Projects

Emotional Support Animals Website | GitHub Repository | Live Demo
- Built an accessible, SEO-optimized responsive website.

Bootstrap Mineral Gallery | GitHub Repository | Live Demo
- Customized Bootstrap templates; mobile-first design; semantic HTML.

Certifications

- CS50: Introduction to Computer Science (Harvard)
- Prompt Engineering with ChatGPT (LinkedIn Learning)
- Figma Essential Training (LinkedIn Learning)