RODEL S.M. TAGUIAM JR.

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OBJECTIVE

Motivated IS graduate seeking to apply technical skills in software development, system administration, or cybersecurity within a dynamic team environment. Committed to driving innovation and supporting organizational goals through dedication and enthusiasm.

RELEVANT WORK EXPERIENCE

All Around Intern (*Software Tester, Project management, and UX/UI Design and Research***)**
- **Qairos Asia**
  - *September 2023 - November 2023*
- Designed website and app interfaces, page sections and other interaction elements
- Performed product testing and troubleshooting for prototypes and products
- Participate in brainstorming for the product features and functionalities

Freelance Graphic / Web Designer
- **Freelance**
  - *October 2020 - Present*
- Designs brochures, newspaper, and magazines.
- Layout event posters such as birthday banner, etc.
- Develop initial and personal web designs.

OTHER WORK EXPERIENCE

Customer Service Representative
- **Telus International Philippines**
  - *December 2023 - April 2024*
- Customer Support
- Process customers' orders and utility payments
- Assist customers' requests

Service Crew
- **Black Scoop Fairview Terraces**
  - *August 2023 - September 2023*
- Kitchen Staff
- Process customers' orders
- Inventory management
- Barista

Customer Support (Non-voice)
- **DRBIGS Digital**
  - *January 2023 - July 2023*
- Help customers' inquiry about their orders
- Process replacement or exchange customer's orders
- Process email for customers inquiries
- Inventory management

RELEVANT SKILLS

- UI/UX
  - Figma
  - Adobe XD
- Front-End Development
  - Bootstrap/CSS
  - HTML
  - Basic JavaScript
- Graphic Design
  - Adobe Photoshop
  - Adobe Illustrator
- Basic Troubleshooting
- Identifying technical issue
- Problem solving
- Technical assitance

EDUCATIONAL ATTAINMENT

De La Salle-College of Saint Benilde
  - ***Bachelor of Science in Information Systems***
    - *2020 - 2024*
- *Cum Laude, BS-IS, 2020-2024*
- *Best Capstone, BS-IS, 2020-2024 Batch*
- *Dean Lister's 1st Honors, 1st Term, 2020-2021*
- *Dean Lister's 1st Honors, 2nd Term, 2020-2021*
- *Dean Lister's 1st Honors, 3rd Term, 2020-2021*
- *Dean Lister's 1st Honors, 1st Term, 2021-2022*
- *Dean Lister's 1st Honors, 2nd Term, 2021-2022*
- *Dean Lister's 2nd Honors, 1st Term, 2022-2023*

School of Saint Anthony
  - ***Information and Communications Technology***
    - *2018- 2020*
- *With Honors, TVL-ICT, 2020*
- *Best in TVL (ICT), 2020*
- *Best in Research (ICT), 2020*

SEMINARS ATTENDED

- SMIT TechTalk Series: Disruptive Technologies
- AIMternship
- IS11: Cybersecurity Talk
- Samsung Developer Workshop
- ISTalks Series: UIX Talks
- ISTalks Series: Workshop on ReactJS
- ISTalks Series: DevOps
- ISTalks Series: Career Talks
- Samsung Developer Workshop
- ISTalks Series: #ISLife, Your Story
- ISTalks Series: Coding Girls Manila, The Next Chapter

ORGANIZATIONAL INVOLVEMENT

Web Designer/Developer
  - ***The Ad Astra, Benildean Yearbook***
    - *July 2022 - March 2024*
- Creates wireframes, and initial designs of website using Figma.
- Develop website using HTML, CSS, and JavaScript.

Designs Committee Head
  - ***Association of Information Management***
    - *October 2021 - January 2022*
- Organizes all social media publicity materials
- Approves all content to be posted on social media
- Organizes and manages events and projects