Alliance ACO Progress Report

Northern Arizona Regional Behavioral Health Alliance Accountable Care Organization

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Introduction

The Northern Arizona Regional Behavioral Health Alliance (NARBHA), hereafter "The Alliance", is a collaborative project between The Narbha Institute (TNI) and Blue Cross Blue Shield of Arizona (BCBSAZ). It is a first of its kind Behavioral Health Accountable Care Organization (ACO), specifically created to improve the health outcomes of disadvantaged people in rural Arizona. The focus of the Alliance is quality improvement and member satisfaction in our rural communities, as well as clinical advancement of our providers and program development of best practices.

This report outlines Alliance Provider performance, areas of strengths and focus, and plans for improvement and advancement. Our initial review revealed that The Alliance is performing above average for all measures. Areas of focus were identified to assist individual providers that are not meeting the performance standard.

Overall, Alliance performance improved over the last month, increasing it's level of performance above and beyond the measures, Follow Up After Hospitalization (FUH 7 Day), Anti-depressant Medication Management (AMM2), and Use of Opioids at High Dosage (HDO).

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Alliance Membership Demographic Information

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The Alliance serves 96278 people, as of 2023-07-26.

Membership by County

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There are no significant changes in the balance of members across the Northern Region) since the last reporting period. Mohave is the most densely populated, accounting for nearly 0.4882008 of the membership. Conversely, Apache is the least densely populated, accounting for 0.0490455 of the membership. The figures below further outline the geographical distribution of the Alliance ACO membership.

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Member Distribution by County

2023-07-26

County of Residence	Members	Percent
Apache	4,722	4.90 %
Coconino	12,031	12.50 %
Mohave	47,003	48.82 %
Navajo	15,575	16.18 %
Yavapai	16,947	17.60 %

SOURCE: BCBSAZ Global Members

Gender and Age

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The Alliance serves adults and children aged 6 and older. Distribution of gender is balanced, with Male accounting for 0.4770353, and Female accounting for 0.5229647. There is no change over last month.

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Member Distribution by Sex

As of May 1, 2023

Sex	Members	Percent
Female	50,350	52.30 %
Male	45,928	47.70 %

SOURCE: BCBSAZ Global Members, extracted 07-26-2023

The figure below demonstrates age distributions of Alliance ACO members

Important

The figure below demonstrates age distributions of Alliance ACO members.

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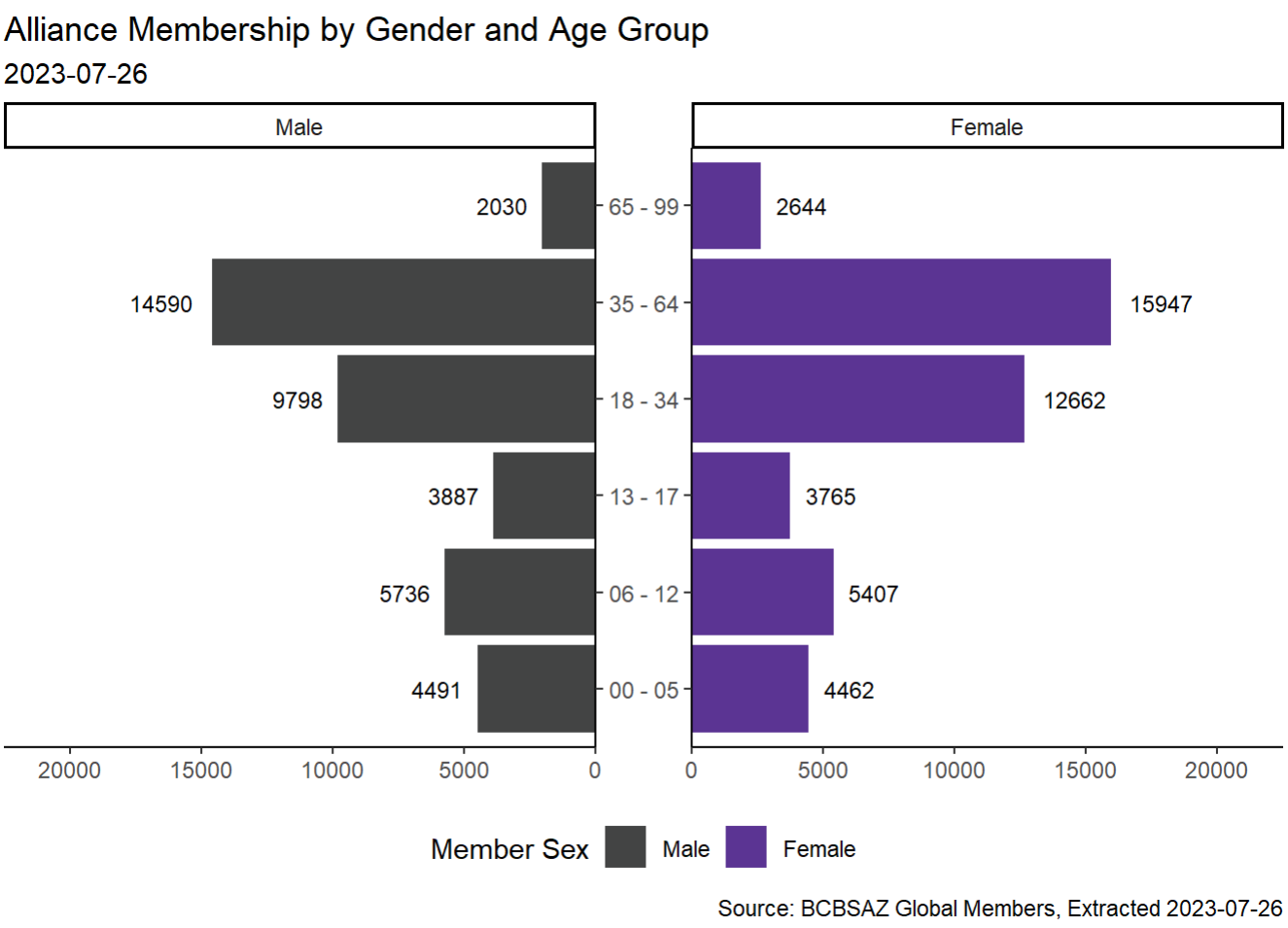

Alliance Membership Allocation Information

Alliance Providers are assigned members at the beginning of each contract year. The Alliance supports member voice and choice, and as such provider assignment changes throughout the year in accordance with changing member needs and new enrollments. The following table describes the assignment by provider at the beginning of the contract year, and the current health plan auto-assignment by provider at the time of this reporting.

The ***Alliance Allocation*** represents the number of members for whom the providers are incentivised through the ACO. The ***BCBSAZ Auto Assignment*** represents the population of members for whose care the providers are responsible, and for whom they are measured.

As the COVID19 pandemic public health emergency (PHE), and the resulting restrictions on disenrollment of Medicaid recipients, is ended, we will monitor the rates of enrollment. It is estimated that 37,000 enrolled BCBSAZ members will lose coverage when the PHE ends. It is unknown how many of those will be Alliance members.

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Alliance Provider Member Allocation

2023-07-26

Provider	Alliance Allocation	BCBSAZ Auto Assignment	Percent Difference	Percent of Membership
CBI	7,732	7,286	-5.768%	7.56%
CPIH	16,718	15,534	-7.082%	16.36%
LCBHC	5,129	4,734	-7.701%	5.02%
MMHC	33,025	31,095	-5.844%	32.31%
PH	9,151	9,497	3.781%	8.95%
SBHS	17,175	15,670	-8.763%	16.80%
SHG	5,910	5,659	-4.247%	5.78%
TGC	7,377	6,801	-7.808%	7.22%

Alliance Allocation based on Contract Year 2022-2023

Performance Measurement

HEDIS Measures

The goal of the Alliance is to improve the Effectiveness of Care in the ACO community. WE focus on the following three domains; Follow Up after Hospitalization (FUH), Anti-depressant Medication Management (AMM), and Use of Opioids at High Dosage (HDO).

NCQA Performance Measures, HEDIS My2023

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Alliance Performance Measures (NCQA)

2023-07-26

Domain	Measure	NCQA_Mean
Behavioral Health	Antidepressant Medication (AMM), Effective	57.29%

Alliance Performance Measures (NCQA)

2023-07-26

Domain	Measure	NCQA_Mean
	Acute Phase Treatment	
Behavioral Health	Follow-Up After Hospitalization for Mental Illness (FUH), Follow-Up Within 7 Days Post-Discharge	39.36%
Behavioral Health	Follow-Up After Emergency Department Visit for Mental Illness (FUM). Not required by Contract	40.00%
Overuse/Approrpiateness	Use of Opioids at High Dosage (HDO)	93.00%

Provider Performance

All Alliance Performance

In order to report performance of the dependent variable, the Alliance Progress Report utilizes the VBP Validation Model [1] data set. The monthly table *VBPQR_AllApsCombined_Cleaned_complete* is imported and transformed to summarize the aggregation for the individual providers and the entire Alliance ACO network.

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Overall Performance of Alliance Provider Network

Report as of 2023-07-26

NCQA Measure	Compliant	Eligible	Percent Compliant	NCQA Mean	Performance Level
AMM	1090	1709	63.78%	57.29%	+6.49%
FUH	241	508	47.44%	39.36%	+8.08%
FUM	53	192	27.60%	40.10%	−12.50%

SOURCE: BCBSAZ VBP Performance Reports, Claims Adjudicated Through 2023-06-30
FUM not required by contract

Overall Performance of Alliance Provider Network

Report as of 2023-07-26

NCQA Measure	Compliant	Eligible	Percent Compliant	NCQA Mean	Performance Level
HDO	2428	2581	94.07%	93.00%	+1.07%

SOURCE: BCBSAZ VBP Performance Reports, Claims Adjudicated Through 2023-06-30
FUM not required by contract

Alliance Performance Levels

- AMM: The overall performance score for AMM was 0.6377999 (0.0648999)
- FUH: The overall performance score for FUH was 0.4744094(0.0808094)
- HDO: The overall score for HDO was 0.9407207(0.0107207)

Important

The figure below demonstrates The Alliance performance scores.

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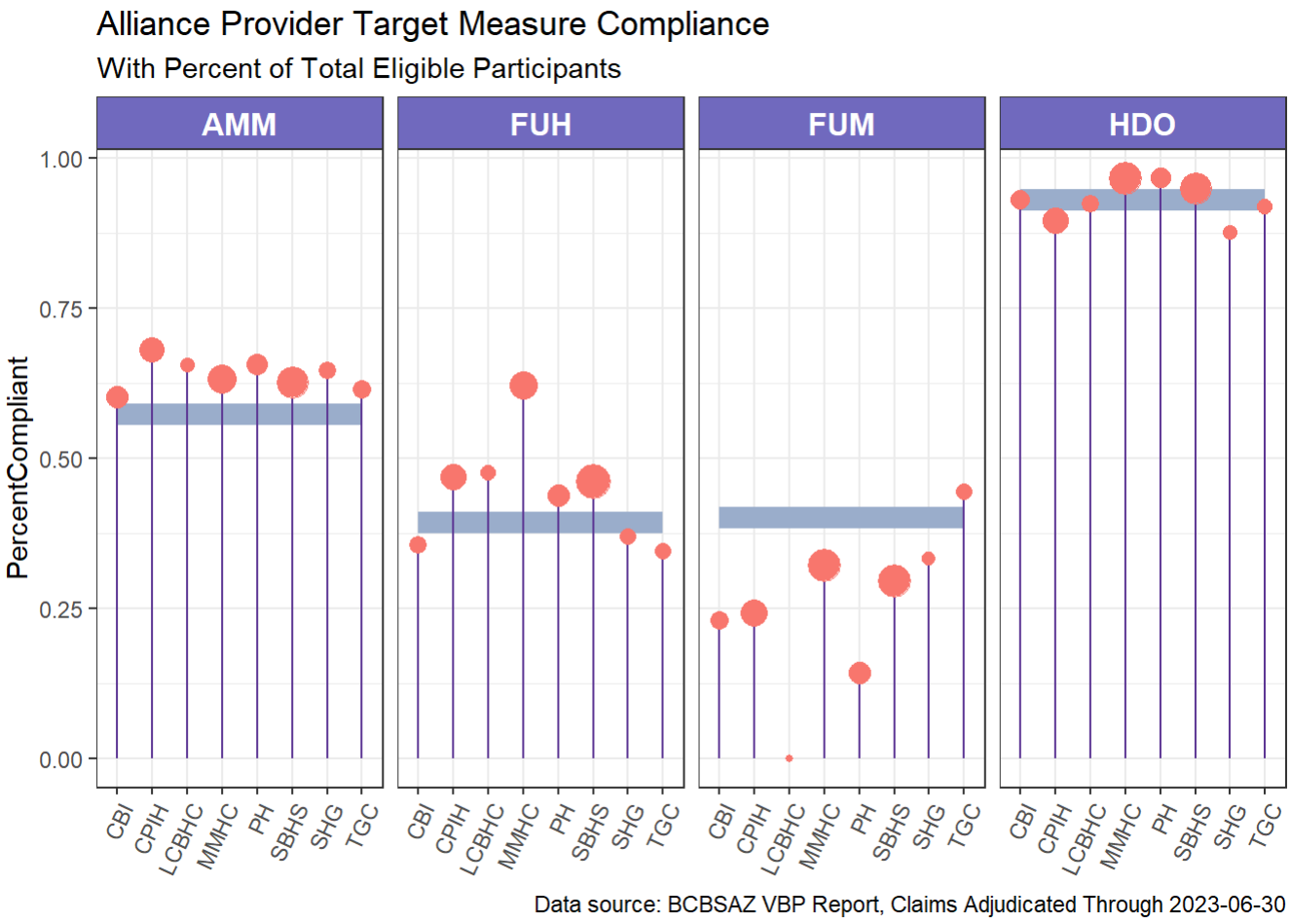

A Closer Look

AMM

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Performance of Alliance Provider Network (AMM)

2023-07-21 NCQA Mean = 57.29%

Provider	Eligible	Compliant	Percent Compliant	Performance Level
Provider_Shortname				
CBI	191	115	60.21%	+2.92%
CPIH	260	177	68.08%	+10.79%
LCBHC	67	44	65.67%	+8.38%

SOURCE: BCBSAZ VBP Quality Roster, Claims Adjudicated Through 2023-06-30

Performance of Alliance Provider Network (AMM)

2023-07-21 NCQA Mean = 57.29%

Provider	Eligible	Compliant	Percent Compliant	Performance Level
MMHC	361	228	63.16%	+5.87%
PH	169	111	65.68%	+8.39%
SBHS	442	277	62.67%	+5.38%
SHG	102	66	64.71%	+7.42%
TGC	117	72	61.54%	+4.25%

SOURCE: BCBSAZ VBP Quality Roster, Claims Adjudicated Through 2023-06-30

FUH

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Performance of Alliance Provider Network (FUH)

2023-07-21 NCQA Mean = 39.36%

Provider	Eligible	Compliant	Percent Compliant	Performance Level
Provider_Shortname				
CBI	31	11	35.48%	−3.88%
CPIH	83	39	46.99%	+7.63%
LCBHC	21	10	47.62%	+8.26%
MMHC	98	61	62.24%	+22.88%
PH	57	25	43.86%	+4.50%
SBHS	165	76	46.06%	+6.70%
SHG	27	10	37.04%	−2.32%
TGC	26	9	34.62%	−4.74%

Performance of Alliance Provider Network (FUH)

2023-07-21 NCQA Mean = 39.36%

Provider	Eligible	Compliant	Percent Compliant	Performance Level

SOURCE: BCBSAZ VBP Quality Roster, Claims Adjudicated Through 2023-06-30

HDO

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Performance of Alliance Provider Network (HDO)

2023-07-21 NCQA Mean = 93.00%

Provider	Eligible	Compliant	Percent Compliant	Performance Level
Provider_Shortname				
CBI	187	174	93.05%	+0.05%
CPIH	406	364	89.66%	−3.34%
LCBHC	144	133	92.36%	−0.64%
MMHC	742	717	96.63%	+3.63%
PH	212	205	96.70%	+3.70%
SBHS	680	646	95.00%	+2.00%
SHG	98	86	87.76%	−5.24%
TGC	112	103	91.96%	−1.04%

SOURCE: BCBSAZ VBP Quality Roster, Claims Adjudicated Through 2023-06-30

Footnotes

1. Kivela, John Ryan. (2023). Value Based Purchasing Validation Model. The Alliance ACO.