Jon McCarrick

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# [Portfolio](https://jonmccarrick.wordpress.com/)

# Education

**University of Louisville, Louisville, Kentucky**

Bachelor of Science in Business Administration, Computer Information Systems

Concentration in Cybersecurity

Graduated Summer 2023

# Work History

Dairy Queen, Louisville, Kentucky June 2023-Present

**Shift Manager**

* Strategically optimized product placement to enhance operational efficiency and elevate customer satisfaction.
* Collaborated in inventory management and streamlined stock ordering processes.
* Proficiently resolved customer concerns and complaints, upholding a professional standard of service.

Aqlan Labs, Louisville, Kentucky June 2023-August 2023

**Intern, Team Lead**

* Demonstrated effective leadership as a team lead, overseeing a small group project and facilitating its successful execution.
* Played a pivotal role in the development of an intricate virtual reality map of Founder's Square, including the creation of 3D modeled assets.
* Maintained meticulous project documentation and actively communicated with stakeholders to ensure project alignment.

Kentucky Kingdom, Louisville, Kentucky March 2022-August 2022

**Food and Beverage Senior Supervisor**

* Exemplified strong leadership qualities, guiding and mentoring team members in their pursuit of leadership roles.
* Expertly trained staff in waste control, theft prevention, staffing optimization, and adherence to sanitation standards.
* Maintained impeccable product organization, safety, and cleanliness standards throughout all dining areas.

Dairy Queen, Louisville, Kentucky October 2019-January 2022

**Assistant General Manager**

* Skillfully optimized schedules to align with sales and labor demands, resulting in increased operational efficiency.
* Spearheaded a successful team revitalization initiative, revitalizing profitability and fostering a collaborative work environment.
* Actively promoted teamwork and harmony among staff members, enhancing overall team performance.

**Shift Manager**

* Efficiently organized merchandise for optimal efficiency.
* Effectively managed a 30-member team, overseeing sales data and expertly handling customer inquiries and concerns.

Yang Kee Noodle, Louisville, Kentucky August 2017-October 2019

**Manager**

* Managed inventory and personnel with diverse backgrounds and attitudes, contributing to the overall success of the operation.
* Developed and maintained sales spreadsheets for data-driven decision-making.

# Technical Skills

* Proficient in Microsoft Office Suite
* Experienced with Adobe Dreamweaver
* Skilled in a range of programming languages: C, C++, C#, Python, SQL, JavaScript, and HTML
* Proficient in working with various databases, including Microsoft Azure SQL and Oracle
* Competent with the Unity game engine
* Proficient in creating 3D models using Blender and Sketchup
* Familiar with Linux backend
* Demonstrated expertise in website development
* Excellent troubleshooting of technical issues
* Demonstrated knowledge of Windows Server