Jon McCarrick

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# Work History

Kentucky Kingdom, Louisville, Kentucky March 2022-August 2022

**Food and Beverage Senior Supervisor**

* Ensure our Guests have a memory worth repeating
* Model leadership qualities that promote a fun working space
* Mentor and train employees to hold leadership positions
* Assist in the direction the department is heading in, and help develop systems to use
* Train employees and current leadership on controlling food and supply waste and theft.
* Ensures proper staffing from our employee par level to maximize efficiency and quality
* Organized product storage and placement to maximize efficiency
* Implementing safety, sanitation, and accident prevention principles
* Ensure proper par levels for stock is followed and replenished
* Oversee that the highest standard of sanitation, cleanliness and safety are maintained throughout all the dining areas at all times.

Dairy Queen, Louisville, Kentucky October 2019-January 2022

**Assistant General Manager**

* Organized Schedule to better fit our sales and labor needs
* Trained up team members to maximize strengths
* Orchestrated a full staff turn around to make store profitable again
* Worked with the current staff to help create teamwork
* Helped create harmony between team members and company.
* Organized merchandise to maximize efficiency.
* I managed a staff of 30 individuals to successfully run the store
* Managed spreadsheets to find our sales and organize our daily information
* Handled customer complaints and resolved their problems

Yang Kee Noodle, Louisville, Kentucky August 2017-October 2019

**Manager**

* Managed how much product we have on hand and order what we need
* Managed a crew of people with different cultures and attitudes and make our store very successful
* Created spreadsheets to figure out sales and organize our daily information
* Handled customer complaints and made them happy

# Education

**University of Louisville, Louisville, Kentucky** 2018 – Present

Bachelor of Science in Business Administration, *Computer Information Systems*

Concentration in Information Security

Expected Graduation: Fall 2023

# Technical Skills

* Microsoft Office Programs
* Adobe Dreamweaver
* Programming languages: C, C++, C#, Python, SQL, JavaScript, and HTML
* Worked on my high school’s website, and designed and published several websites over the last 10 years
* Worked with several databases including Microsoft Azure SQL and Oracle.