

JOHN R. FALK

Richmond, VA 23220

Phone: 717-542-3823 | Email: jrofalk@gmail.com

LinkedIn: [linkedin.com/in/john-falk/](https://www.linkedin.com/in/john-falk/) | Github: github.com/Jrofalk | Portfolio: www.johnrobertfalk.com

SUMMARY

I am a web developer focused on the intersection of creative design and technology. I graduated from a certificate program in Full-Stack Web Development at the University of Richmond in October. Having roots in social work and the arts, I enjoy creating products that address real-world problems while incorporating clean and accessible design.

TECHNICAL SKILLS

JAVASCRIPT JQUERY HTML5 CSS3 MONGODB MYSQL REACT NODE.JS BOOTSTRAP EXPRESS

PROJECTS

Pet Adopt | github.com/Jrofalk/Pet-Adopt

- Pet Adopt is an application intended for a shelter environment that connects users with an animal companion that meets both their needs and those of the pet to be adopted
- Solo project employing a MongoDB database, a React.js user interface, Express, Mongoose, and Material Design
- <https://afternoon-bastion-93138.herokuapp.com/>

RVA Local Eats | <https://github.com/Jrofalk/RVALocalEats>

- A restaurant review application that allows users to create reviews for local restaurants and search for dining options based on their preferences
- An Agile team based project utilizing a MySQL database, Sequelize, Bootstrap, jQuery, and Node.js
- <http://stormy-reaches-32335.herokuapp.com/>

Rabbits | <https://jrofalk.github.io/Rabbit-Game/>

- A game that challenges users to match a randomly generated score
- Solo project that utilizes jQuery and Bootstrap
- <https://jrofalk.github.io/Rabbit-Game/>

RELEVANT EXPERIENCE

TEAM LEAD

Benefits Data Trust
PA

2016 – 2018
Philadelphia,

- Acted as liaison between state partners and the organization's North Carolina and Connecticut campaign locations, prepared briefs detailing the project's overall performance
- Developed individualized performance reports for caseworkers, identified gaps in performance and assessed where staff members could benefit from additional training procedures

- Created and utilized qualitative data to inform and guide outreach tactics, built a comprehensive strategic plan to ensure the team met project goals

BENEFITS QUALITY SPECIALIST

2015 – 2016

Benefits Data Trust

Philadelphia,

PA

- Provided detailed, immediate verbal and written feedback for caseworkers in regards to their work, created strategies for improvement for those requiring additional training
- Developed training materials and standard operating procedures for internal document handling procedures, ensured standardization across projects

BENEFITS OUTREACH SPECIALIST

2015

Benefits Data Trust

Philadelphia,

PA

- Screened clients for eligibility for public benefits such as SNAP, LIHEAP, and Medicaid
- Applied clients for benefits utilizing state submission websites and provided guidance surrounding documentation required for admission into programs

ADDITIONAL EXPERIENCE

VAULT COORDINATOR

2018-2019

Hoover & Strong

Richmond, VA

- Ascertained the weight, type, and relative quality of client material and entered itemized data into the company's custom computer software
- Introduced clients to the company's refining process, and explained Hoover & Strong's methodology

EDUCATION

University of Richmond, Richmond, VA

Full-Stack Web Development Boot Camp, 2019

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, jQuery, Bootstrap, Firebase, Node.js, MySQL, MongoDB, Express & ReactJS

Millersville University, Millersville, PA

Literary Criticism BA, Studio Art Minor, 2009