James R. Wilhelm

jrw0594@gmail.com | 313-316-5439

linkedIn.com/in/James-Wilhelm | github.com/Jrw0594

After many years in sales and customer service, I was able to pursue my passion for coding when I earned a full scholarship to Grand Circus Java Bootcamp. Since graduating, I've discovered my love for Quality Assurance, where I can ensure stability and scalability of business critical applications. I am eager to find a great company where I can continue to add value and grow in my role.

EDUCATION

Grand Circus Java Bootcamp Detroit, MI   June 2019 – Aug 2019
Projects include: Hotel Search, Mileage Calculator, A Very Meh RPG

Wayne State University, Detroit, MI   Aug 2012 – Dec 2016
Bachelor of Science in Business Administration, Marketing

TECHNICAL SKILLS

- Java
- OOP
- SQL

- GIT/Github
- JIRA
- Spring MVC/Hibernate

- Javascript
- QMetry
- TDD/JUnit

PROFESSIONAL EXPERIENCE

Quality Assurance Associate   Dec 2019 – Present
Powerly, Royal Oak, MI

- Work with Android and iOS developers to ensure go/no-go scenarios are met before product pushes
- Write and conduct automated and manual application tests and execution reports
- Check tag tests via Charles Proxy to ensure proper tagging are in place for analytic testing

IT Specialist   Oct 2019 – Dec 2019
Real Green Systems, Walled Lake, MI

- Configured and maintained client facing application software
- Answered customer tickets addressing technical issues they were having with our application
- Worked with databases relied upon to accurately store and retrieve customer information

Customer Service Representative   Feb 2019 – June 2019
Powers Chapman, Troy, MI

- Answered customer calls regarding existing accounts
- Improved customer satisfaction through resolution of conflicts, issues, and concerns