Joshua Walkup

West Columbia, SC | 803-354-2013

Jrwalkup@email.sc.edu

Education

University of South Carolina; Columbia SC

Expected May 2029

Bachelor of Science in Computer Information Systems

Experience

Moore's Cable Construction, Columbia, SC

Fiber Optic Splicing Technician

May 2018 – August 2022

- Installed, tested, and repaired fiber optic cables to support reliable service for residential and commercial customers
- Diagnosed and resolved signal loss, damaged lines, and connection faults using industry-standard testing equipment
- Responded to hundreds of on-call outages, providing 24/7 emergency troubleshooting and ensuring rapid service restoration
- Completed month-long on-call rotations, coordinating with field managers to minimize downtime
- Maintained precise documentation of repairs, splicing activities, and network configurations

Jimmy John's, Columbia, SC

Manager

2014 – 2017

- Supervised daily store operations, including scheduling and workflow management for a small team
- Trained and coached new employees, improving team performance and reducing onboarding time
- Managed shift coverage and coordinated schedules to maintain an efficient and productive work environment
- Communicated effectively with customers, resolving issues promptly to uphold service quality

Skills

Fiber Optic Testing and Repair, Troubleshooting and Diagnostics, Network Fundamentals, Hardware Installation and Maintenance, Java Programming, Microsoft Excel