



Less-Than-Truckload (LTL) Terms and Conditions

1. Transit time is an estimate based on the carrier's published times and has no definite date and time for pickup or delivery. If you need delivery by a specific date, PLS can arrange a guaranteed shipment with advance notice and proper notes on the BOL. If a guaranteed delivery arrives late, you will not be charged and PLS is not liable for additional charges or the damages due to a late guaranteed delivery.
2. If your freight exceeds any of the following items may be considered a "volume shipment" and additional charges may apply: 5000 lbs., 8 double-stacked standard-sized pallets, 4 non-stackable standard-sized pallets, 12 feet of linear space, or 650 cubic feet. Please contact your PLS salesperson to verify your freight details are accurately reflected in your quote.
3. PLS assumes all quoted information is accurate and will not change. Adjustments to the lane, pallets, dimensions, weight or class, including corrections made by the carrier, may result in additional charges and accessorial. Please notify PLS of any inaccuracies or changes to your quote to get an accurate confirmation.
4. PLS may help classify your freight but is not responsible for the accuracy of its suggestion. If a carrier determines the incorrect class was used, then additional charges may apply.
5. Accessorials such as delivery appointment, lift gate, pallet jack, redelivery, or reweigh/re-class may be added to your freight in order to complete delivery. While PLS strives to notify you of all charges in advance, this is not always possible and unanticipated accessorial may be added to your shipment.
6. The shipper must use PLS's bill of lading on top of any shipping document. The customer is responsible for notifying PLS of any incorrect information on the bills. Additional charges may result from incorrect information on the bill of lading including, but not limited to inspection fees, re-consignments, and rebills.
7. Your freight will be insured by the carrier at the default amount for your commodity and class per NMFTA guidelines and carrier tariffs, but your freight may not be insured for its full value.