

Letter of Recommendation for Jamil Nemri

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To the Admissions Committee,

I am honored to provide this letter of evaluation for Jamil Nemri in support of his application to medical school. I have had the privilege of working directly with Jamil for the past year in my capacity as Analyst of Clinical Informatics at Oak Street Health, a national value-based primary care organization that serves older adults with complex medical, social, and behavioral needs. In this role, I have conducted all of Jamil's formal clinical documentation performance reviews and worked closely with him in clinical settings, observing his performance, growth, and professional behavior firsthand.

The Clinical Informatics Specialist (CIS) role is rigorous, fast-paced, and demanding. It requires strong clinical reasoning, interpersonal adaptability, and a deep understanding of the intersection between medicine, technology, and health systems. Jamil entered this role with a unique blend of intellectual ability, emotional intelligence, and humility. While many new CISs struggle to balance the demands of provider preferences, documentation standards, Medicare compliance, and team-based workflows, Jamil quickly stood out. He learned to navigate not only the complexities of clinical documentation but also the cultural and behavioral nuances of working in a multidisciplinary care team with patients from diverse backgrounds.

Jamil is relentless in his commitment to learning and growth. He frequently asks insightful questions, not to simply check a box, but to deeply understand the clinical reasoning behind decisions. He engages with feedback thoughtfully and actively applies it to improve his work. For example, when learning the intricacies of Medicare's ESP and MEAT documentation standards, Jamil sought additional clarification outside of structured sessions and incorporated feedback into his daily work with precision. He also demonstrated a deep curiosity about the scientific and systemic underpinnings of healthcare, often connecting clinical practices to broader ethical and public health contexts. These habits reflect a maturity in his learning process that will serve him well in the academic and clinical environments of medical school.

Jamil's interpersonal and communication skills are exemplary. He is able to adapt his language and tone depending on whether he is speaking with a physician, a nurse, a social worker, or a patient. I have witnessed him de-escalate tense moments and offer support to anxious individuals with empathy and clarity. He treats everyone with dignity, courtesy, and respect, and

has become a trusted colleague to both clinical and non-clinical team members. His emotional intelligence and ability to read social and behavioral cues are particularly impressive, and they allow him to work effectively in highly dynamic, patient-facing environments.

In terms of reliability, Jamil consistently meets or exceeds expectations. He is timely, accountable, and thorough in his documentation and other assigned tasks. He demonstrates a deep understanding of the importance of following through with responsibilities, especially those that directly impact patient care, such as closing preventative care gaps, ordering labs, and following up on referrals. His performance metrics in clinical documentation, suspect condition resolution, and note completion are consistently among the best in the region. More importantly, he handles this work with an unwavering sense of ethical responsibility and service orientation.

What sets Jamil apart most is his resilience and self-awareness. Medicine is challenging and can be emotionally and intellectually taxing. Yet, Jamil brings a calm, reflective approach to difficult situations. He handles setbacks with grace and is not afraid to acknowledge his limits. When he encounters uncertainty, he seeks help appropriately and uses the moment as a learning opportunity. This quality, paired with his kindness, work ethic, and empathy, is one of the reasons I believe he will become an outstanding physician.

Jamil's presence also enhances the environment around him. He brings warmth, liveliness, and a sense of camaraderie to the workplace without ever compromising professionalism. He knows when to lead and when to support others. Whether working on patient documentation or supporting a provider new to the Oak Street model, he adapts his role for the good of the team and the patients we serve.

In conclusion, I give Jamil my highest recommendation. His intellectual abilities, character, emotional intelligence, and dedication to improving the health and well-being of others make him an ideal candidate for medical school. He has the potential to bring not only knowledge and technical skills to your program but also empathy, cultural humility, and a deep commitment to service. I am confident that he will thrive as a medical student and go on to become a compassionate and capable physician.

If you would like any additional information about Jamil's qualifications or performance, please feel free to contact me directly.

Sincerely, Neil Truskolaski Analyst, Clinical Informatics Oak Street Health | Colorado

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