

Juan Soto

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EDUCATION

University of Central Florida

Bachelor's of Arts, Film with Mass Communications Minor

Orlando, FL

2019

Valencia College

Associate's Degree

Orlando, FL

2015

CERTIFICATIONS

CompTIA Security+

July 2024

CompTIA Network+

October 2025

WORK EXPERIENCE

IT Specialist - Hourglass Brewing

August 2024 - Present

- Performs functional and integration testing on POS systems, printers and network components such as routers to ensure reliable daily operations.
- Conducts root-cause analysis using system logs and device behavior to quickly resolve recurring technical issues.
- Configures and validates UniFi Access Point segmentation, improving network reliability and reducing connection issues.
- Creates network diagram to simplify troubleshooting, installation and upgrades.
- Monitors SimpliSafe security to ensure all proper functions are operating as intended and all alarms are up-to-date.
- Utilizes cybersecurity best practices to harden network infrastructure through firewall configuration and least privilege access controls.

Taproom Manager / Bartender - Hourglass Brewing

July 2021 - Present

- Coaches team members on best practices for serving and customer handling.
- Creates an open and welcoming environment through personal connection between staff and guests.
- Trains team of 10 members on POS usage, technical procedures, new incoming products and future events.
- Updates daily sales metrics, submits payroll and monthly taxes.
- Maintains proper and accurate count of stock, places orders and handles delivery handoff.

PROJECTS

LabEx Linux Validation Labs

- Executes Bash/Python Scripts to create automated tasks, creates log files to store and access task data.
- Runs Linux commands to create and modify directories, display user and group information and changes permissions.
- Executes MySQL commands to modify, analyze and create databases.

TryHackMe

- Made use of tools such as Wireshark, snort and TCP dump to perform network traffic analysis and network monitoring. Implemented security best practices by utilizing phishing and hacking tactics to harden security.
- Utilized networking concepts to practice simulated labs, ensuring connectivity and troubleshooting.
- Practiced with firewall configuration to allow or deny access and created logs to track any changes and segmented network into zones to allow for specific rules and limit movement.