Emmanuel Vazquez Pando

QA Specialist Engineer

Thorough Quality Assurance Specialist with 8-year background in Software. Excellent resource management and allocation skills.

Work History

2022-01 – current

Quality Assurance Specialist

IBM El Salto, Jalisco

- Quality Assurance for web tools applications.
- Manual Testing, Functional testing
- Automation testing with Selenium and Java
- Automation testing Nightwatch and Java
- Tester Front End for web applications
- Professional creator of test cases implementing JIRA platform.
- Customer Meetings
- Scrum meetings
- Identified and tracked defects
- SQL knowledge
- IBM Certified Tester
- ISTQB Foundations level (see linkedin)

2021-04 – 2022-01

Quality Assurance Specialist

Robert Bosch, Zapopan, Jalisco

- Test on Service Factory to Quality Assurance for Development of Services.
- Manual Testing, Functional testing
- Tester Front End for web applications
- Professional creator of test cases implementing JIRA platform.
- Customer Meetings
- Scrum meetings
- Identified and tracked defects

Contact

Phone
(618)1691026

E-mail
vazpem@hotmail.com

LinkedIn
https://www.linkedin.com/in/emmanuel-vazquez-pando

Skills

Test implementation

Manual test case preparation

ISTQB Foundations

Technical Specialist

Automation knowledge

Team management

Problem resolution

Defect monitoring

Technical capacity

Software

JIRA

Selenium

Java

Quality Assurance Specialist

2018-06 – 2021-03

Toshiba Global Commerce Solutions, Zapopan, Jalisco

- Test on 4690 OS to Quality Assurance for Toshiba POS Systems.
- Automation and Manual Testing, New Functional and Regression Testing.
- Professional creator of test cases as owner of specific hardware component (using test matrix).
- Managed quality assurance program, including on-site evaluations, internal audits and customer surveys.
- Developed team communications and information for Scrum meetings.
- Identified and tracked defects with 4690 OS and supported developers in resolving problems by completing additional tests.
- Wrote and optimized test cases to maximize success of manual software testing with consistent, through approaches.
- Collaborated with developers and product owners to stay current on product features and intended functionality.

Quality Assurance Specialist

2015-08 - 2018-05

IBM, Guadalajara, Jalisco

- Test on AIX and Linux Enviroments to Quality Assurance for Power Systems.
- Hardware and Software Testing for Servers: Power 7, Power 8 & Power 9.
- Hardware and Software Performance testing thru Linux and UNIX Platforms.
- Involved on every aspect of the cycle such as: Test plan, requirements detection, analysis, data conditioning, scenario/script creation, script execution, Defect management and creation in every release.
- Managed quality assurance program, including on-site evaluations, internal audits and

customer surveys.
- Developed team communications and information for Scrum meetings.

2016-04 - 2016-05

NGP Power Systems

IBM, Austin, Texas
- Training and education sessions on IBM Austin Texas.
- Hardware and Software performance testing on Linux and UNIX systems.
- Test plan and regression testing for products NGP

2014-12 - 2015-08

Systems Support Specialist

OMANET TI, Durango, Durango
- Management and support of Mail, DNS and WEB servers on Linux Enviroments.
- Management of Enterprise Firewall
- Management and configuration of IP Telephony.
- Documented technology-related inquiries and fixes to compile knowledge-base resources.
- Coordinated technical communications and instructions to improve organizational IT effectiveness.
- Performed technical support and troubleshooting services to optimize system performance.
- Responded to requests-for-service, generating resolution based on knowledge of technical industry.
- Improved overall user experience through support, training, troubleshooting, improvements and communication of system changes.
- Performed network security design and integration duties.
- Designed and evaluated WAN and LAN connectivity technologies.

- Set up hardware and software in optimal configurations to meet network performance requirements.

Education

2011-07 - 2014-12

Telematics Engineer: Telecommunications

Universidad Politecnica De Durango - Durango, Durango, México

- Cisco CCNA recognition for having knowledge for Design, Configuration, Implementation and Administration of a computer network with CISCO equipment
- Awarded for best general-points average (GPA) by Durango State goverment on student day.
- Awarded for Third Place Competition Technology creativity held at the Universidad Politécnica de Durango.
- Graduated with 96 GPA