

Año

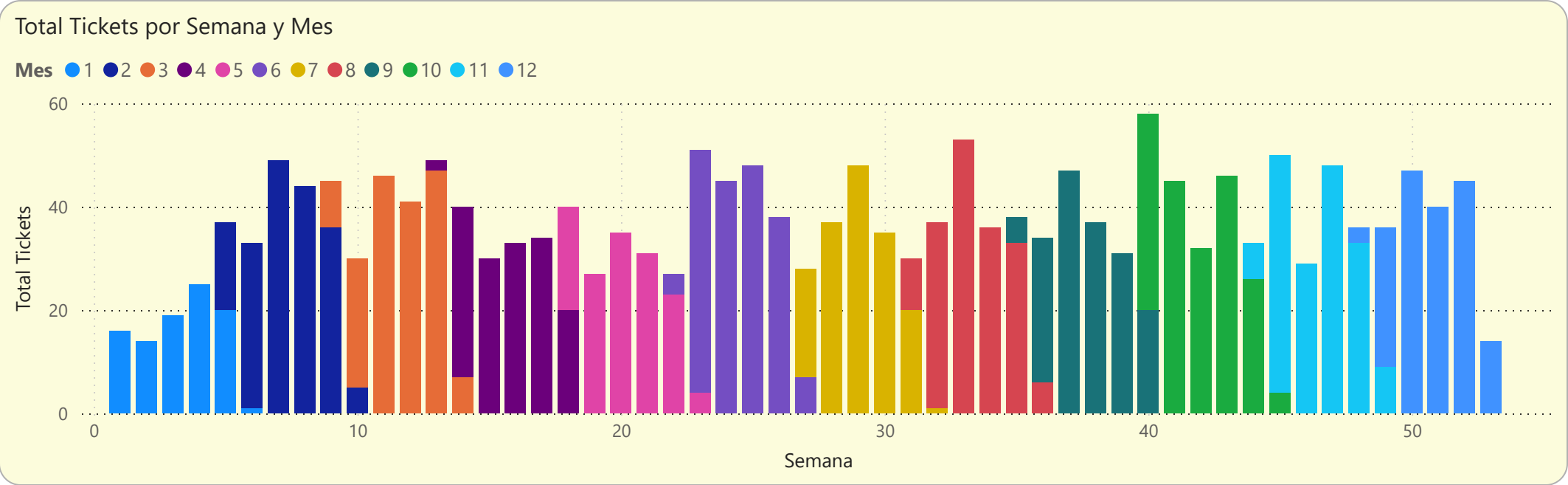
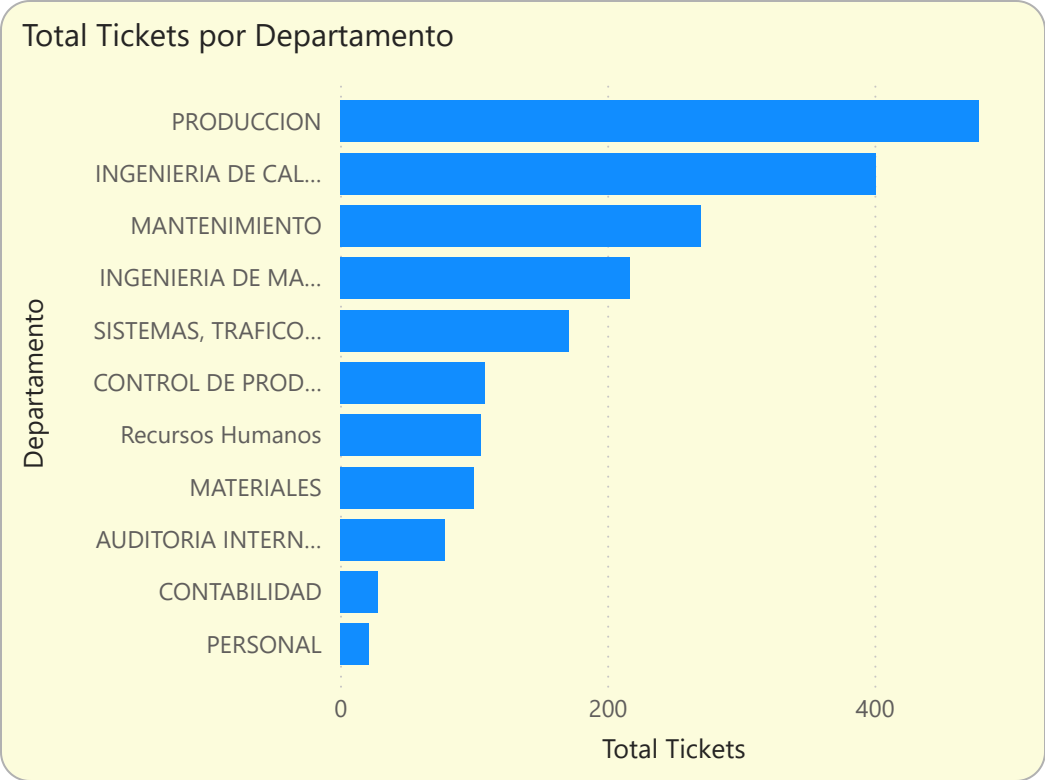
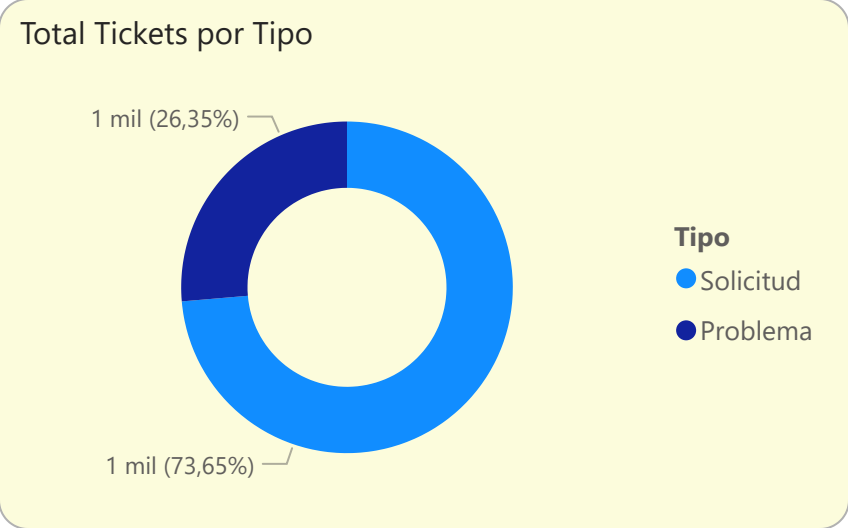
☐ 2016
 ☐ 2017
 ☐ 2018
 ☐ 2019
 ☐ 2020

Rating

☐ ★
 ☒ ★ ★
 ☐ ★ ★ ★
 ☐ ★ ★ ★ ★
 ☐ ★ ★ ★ ★ ★

Nombre

☐ Alberto Barraza
 ☐ Alberto Casillas
 ☐ Alberto Gastelum
 ☐ Alberto Trejo
 ☐ Aldo Carrillo
 ☐ Alfonso Barraza
 ☐ Alfredo Barreras
 ☐ Armando Sierra
 ☐ Aurelio Tanori
 ☐ Barbara Grijalva





| DiaSemanaNombre | Total Tickets |
|-----------------|---------------|
|-----------------|---------------|

| | |
|-----------|------|
| lunes | 1377 |
| martes | 1408 |
| miércoles | 1408 |
| jueves | 1381 |
| viernes | 1389 |
| sábado | 1393 |

| | |
|--------------|--------------|
| Total | 97498 |
|--------------|--------------|

| Satisfaccion | Año | Total Tickets |
|--------------|-----|---------------|
|--------------|-----|---------------|

| | | |
|---|------|------|
| 1 | 2016 | 1607 |
| 1 | 2017 | 1616 |
| 1 | 2018 | 1980 |
| 1 | 2019 | 2084 |
| 1 | 2020 | 2620 |
| 2 | 2016 | 277 |
| 2 | 2017 | 297 |
| 2 | 2018 | 405 |

| | |
|--------------|--------------|
| Total | 97498 |
|--------------|--------------|

| Satisfaccion | 2016 | 2017 | 2018 | 2019 | 2020 | Total |
|--------------|------|------|------|------|------|-------|
|--------------|------|------|------|------|------|-------|

| | | | | | | |
|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| 1 | 1607 | 1616 | 1980 | 2084 | 2620 | 9907 |
| 2 | 277 | 297 | 405 | 451 | 547 | 1977 |
| 3 | 1141 | 1209 | 1356 | 1527 | 2049 | 7282 |
| 4 | 3775 | 4126 | 5366 | 6117 | 8178 | 27562 |
| 5 | 6251 | 7667 | 9847 | 11311 | 15694 | 50770 |
| Total | 13051 | 14915 | 18954 | 21490 | 29088 | 97498 |

| Año | MesNombre | Total Tickets | Total Tickets Positivos | % Tickets Positivos |
|-----|-----------|---------------|-------------------------|---------------------|
|-----|-----------|---------------|-------------------------|---------------------|

| | | | | |
|------|------------|------|------|------|
| 2016 | enero | 1115 | 856 | 77 % |
| 2016 | febrero | 1056 | 793 | 75 % |
| 2016 | marzo | 1105 | 838 | 76 % |
| 2016 | abril | 1054 | 827 | 78 % |
| 2016 | mayo | 1160 | 884 | 76 % |
| 2016 | junio | 1051 | 802 | 76 % |
| 2016 | julio | 1101 | 830 | 75 % |
| 2016 | agosto | 1090 | 834 | 77 % |
| 2016 | septiembre | 1061 | 818 | 77 % |
| 2016 | octubre | 1088 | 838 | 77 % |
| 2016 | noviembre | 1046 | 822 | 79 % |
| 2016 | diciembre | 1124 | 884 | 79 % |
| 2017 | enero | 1125 | 924 | 82 % |
| 2017 | febrero | 1151 | 894 | 78 % |
| 2017 | marzo | 1283 | 1004 | 78 % |
| 2017 | abril | 1245 | 980 | 79 % |

| | | | |
|--------------|--------------|--------------|-------------|
| Total | 97498 | 78332 | 80 % |
|--------------|--------------|--------------|-------------|

| MesCorto | DiaSemanaNombre | Total Tickets | Total Tickets Positivos | % Tickets Positivos |
|----------|-----------------|---------------|-------------------------|---------------------|
|----------|-----------------|---------------|-------------------------|---------------------|

| | | | | |
|-----|-----------|------|-----|------|
| ene | lunes | 1003 | 853 | 85 % |
| ene | martes | 1068 | 896 | 84 % |
| ene | miércoles | 1150 | 917 | 80 % |
| ene | jueves | 1054 | 884 | 84 % |
| ene | viernes | 1012 | 849 | 84 % |
| ene | sábado | 962 | 809 | 84 % |
| ene | domingo | 993 | 803 | 81 % |
| feb | lunes | 1158 | 900 | 78 % |
| feb | martes | 1034 | 820 | 79 % |
| feb | miércoles | 1123 | 873 | 78 % |
| feb | jueves | 1167 | 942 | 81 % |
| feb | viernes | 1104 | 874 | 79 % |
| feb | sábado | 1229 | 980 | 80 % |
| feb | domingo | 1086 | 875 | 81 % |
| mar | lunes | 1132 | 888 | 78 % |
| mar | martes | 1154 | 926 | 80 % |

| | | | |
|--------------|--------------|--------------|-------------|
| Total | 97498 | 78332 | 80 % |
|--------------|--------------|--------------|-------------|



Segmentar por Tipo de Ticket



Año

Todas

MesNombre

Todas

Agente

Buscar

- ☐ Alberto Barraza
- ☐ Alberto Casillas
- ☐ Alberto Gastelum
- ☐ Alberto Trejo

Ranking de Agentes

Histórico de Tickets desde 2016 a 2020 - Tractchun

Light

Dark

97 mil

Total Tickets

80 %

% Tickets Positivos

1950

Tickets por Agente

4,10

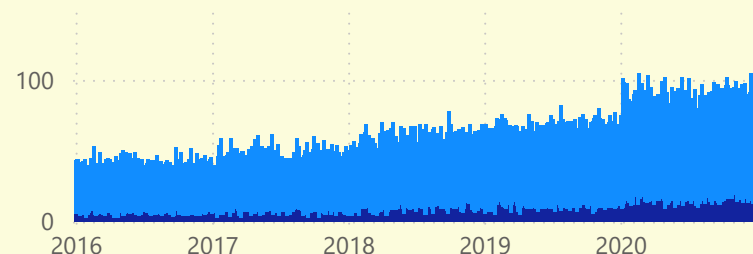
Media Satisfaccion

4,55

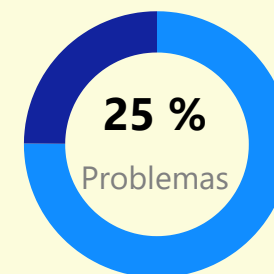
Media Dias Abierto

Total Tickets con BLANK por Fecha y Tipo

Tipo ● Problema ● Solicitud



Total Tickets por Tipo

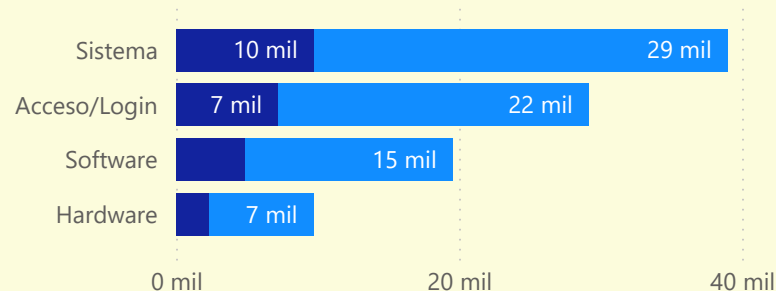


Tipo

- Solicitud
- Problema

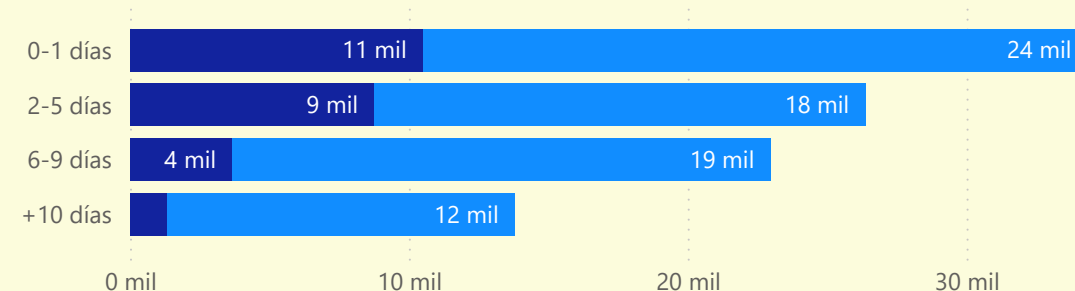
Total Tickets con BLANK por Categoría y Tipo

Tipo ● Problema ● Solicitud



Total Tickets por Dias Abierto Grupo y Tipo

Tipo ● Problema ● Solicitud





TRACTCHUN

Segmentar por Tipo de Ticket



Año

Todas

MesNombre

Todas

Agente

Buscar

- ☐ Alberto Barraza
- ☐ Alberto Casillas
- ☐ Alberto Gastelum
- ☐ Alberto Trejo
- ☐ Aldo Carrillo

Ranking de Agentes

Histórico de Tickets desde 2016 a 2020 - Tractchun

Light

Dark

97 mil

Total Tickets

80 %

% Tickets Positivos

1950

Tickets por Agente

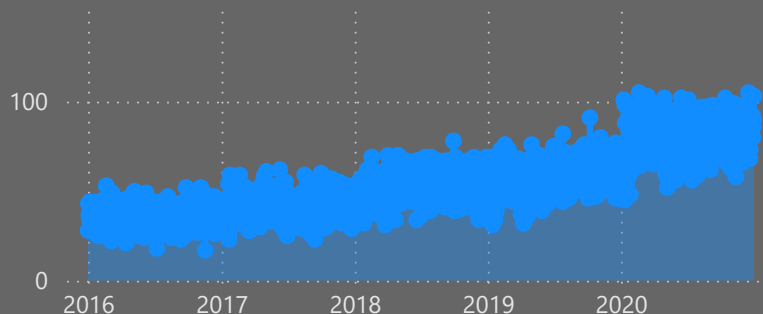
4,10

Media Satisfaccion

4,55

Media Dias Abierto

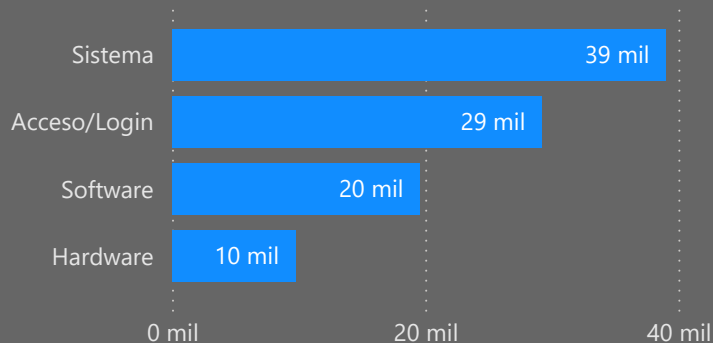
Total Tickets con BLANK por Fecha



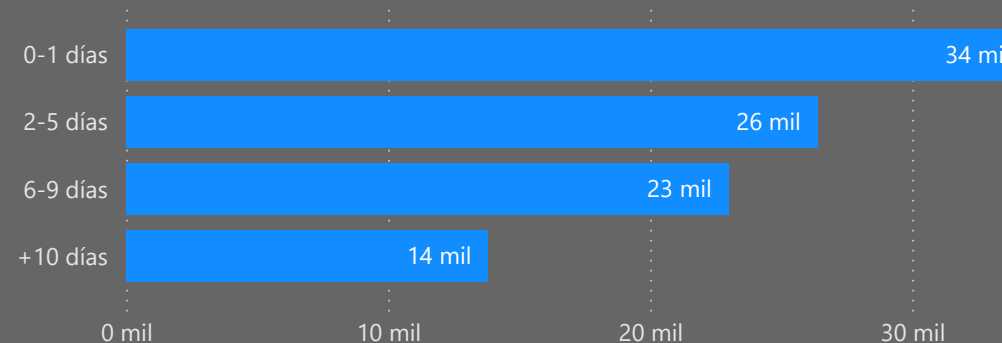
Total Tickets por Calificación Grupo



Total Tickets con BLANK por Categoría



Total Tickets por Dias Abierto Grupo



Año, Semestre, MesN...

- ^

■

2016
- ^

■

1

■

enero

□

febrero

□

marzo

□

abril

□

mayo

□

junio
- ✓

□

2

✓

□

2017

✓

□

2018

✓

□

2019

✓

□

2020
- | Categoría | Media Dias Abierto | Total Tickets Problemas | Total Tickets Positiv |
|--------------|--------------------|-------------------------|-----------------------|
| Hardware | 7,94 | 20 | |
| Software | 4,89 | 62 | 1 |
| Acceso/Login | 0,33 | 77 | 2 |
| Sistema | 6,40 | 125 | 3 |
| Total | 4,57 | 284 | 8 |
- | Nombre | Acceso/Login | Hardware | Sistema | Software | Total |
|---------------------|--------------|----------|---------|----------|-------|
| Alberto Barraza | 22% | 13% | 43% | 22% | 100% |
| Alberto Casillas | 35% | 10% | 35% | 20% | 100% |
| Alberto Gastelum | 25% | 4% | 58% | 13% | 100% |
| Alberto Trejo | 25% | 10% | 60% | 5% | 100% |
| Aldo Carrillo | 21% | 11% | 50% | 18% | 100% |
| Alfonso Barraza | 21% | 4% | 38% | 38% | 100% |
| Alfredo Barreras | 22% | 17% | 39% | 22% | 100% |
| Armando Sierra | 23% | 15% | 23% | 38% | 100% |
| Aurelio Tanori | 17% | 4% | 52% | 26% | 100% |
| Barbara Grijalva | 22% | 11% | 44% | 22% | 100% |
| Carlos Orci | 26% | 5% | 47% | 21% | 100% |
| Darwin Echeverry | 12% | 15% | 58% | 15% | 100% |
| Diana Rojo | 27% | 14% | 41% | 18% | 100% |
| Eduardo Luna | 38% | 4% | 46% | 12% | 100% |
| Elena Velez | 31% | 19% | 31% | 19% | 100% |
| Enrique Montiel | 38% | 14% | 43% | 5% | 100% |
| Estuardo Ocaño | 33% | 7% | 43% | 17% | 100% |
| Estuardo Torres | 16% | 13% | 48% | 23% | 100% |
| Eva Cardenas | 21% | 16% | 37% | 26% | 100% |
| Flores Sierra | 35% | 4% | 43% | 17% | 100% |
| Griselda Galindo | 15% | 5% | 55% | 25% | 100% |
| Guadalupe Galindo | 36% | | 50% | 14% | 100% |
| Guadalupe Hernandez | 12% | 18% | 41% | 29% | 100% |
| Guadalupe Torrico | 15% | 5% | 35% | 45% | 100% |
| Total | 28% | 11% | 41% | 21% | 100% |
- Total Tickets por Categoría
- Categoría Acceso/Login Hardware Sistema Software

| Categoría | Porcentaje |
|--------------|------------|
| Acceso/Login | 28% |
| Hardware | 11% |
| Sistema | 41% |
| Software | 21% |
- Total Tickets por Nombre y Categoría
- Categoría Acceso/Login Hardware Sistema Software

| Nombre | Acceso/Login | Hardware | Sistema | Software |
|------------------|--------------|----------|---------|----------|
| Alberto Barraza | 22% | 13% | 43% | 22% |
| Alberto Casillas | 35% | 10% | 35% | 20% |
| Alberto Gastelum | 25% | 4% | 58% | 13% |
| Alberto Trejo | 25% | 10% | 60% | 5% |
| Aldo Carrillo | 21% | 11% | 50% | 18% |
| Alfonso Barraza | 21% | 4% | 38% | 38% |
| Alfredo Barreras | 22% | 17% | 39% | 22% |
| Armando Sierra | 23% | 15% | 23% | 38% |
| Aurelio Tanori | 17% | 4% | 52% | 26% |
| Barbara Grijalva | 22% | 11% | 44% | 22% |
| Carlos Orci | 26% | 5% | 47% | 21% |
| Darwin Echeverry | 12% | 15% | 58% | 15% |
| Diana Rojo | 27% | 14% | 41% | 18% |
| Eduardo Luna | 38% | 4% | 46% | 12% |
| Elena Velez | 31% | 19% | 31% | 19% |
| Enrique Montiel | 38% | 14% | 43% | 5% |

Año

2016

2017

2018

2019

2020

MesNombre

enero

febrero

marzo

abril

mayo

junio

julio

agosto

septiembre

octubre

noviembre

diciembre

97

mil

Total Tickets

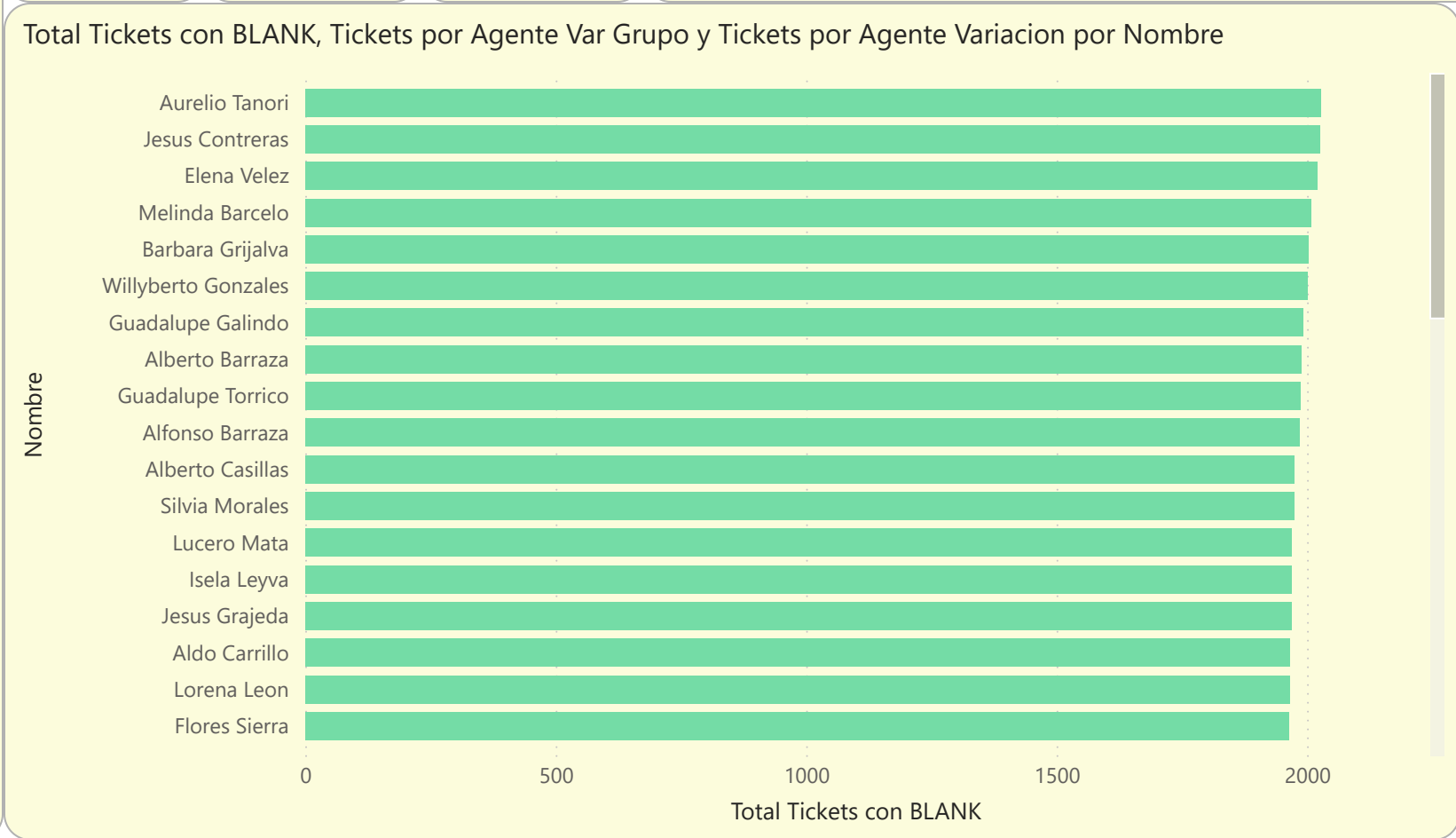
50

Total Agentes

1950

Tickets por Agente

| Nombre | Total Tickets con BLANK | Tickets por Agente | Total Tickets ALLSELECTED | Total Tickets ALL | Total Tickets por Agente ALLSELECTED | Tickets por Agente Variacion | Tickets por Agente Var Grupo |
|---------------------|-------------------------|--------------------|---------------------------|-------------------|--------------------------------------|------------------------------|------------------------------|
| Aurelio Tanori | 2027 | 2027 | 97498 | 97498 | 1.950 | 77 | ↑ Arriba de promedio |
| Jesus Contreras | 2026 | 2026 | 97498 | 97498 | 1.950 | 76 | ↑ Arriba de promedio |
| Elena Velez | 2021 | 2021 | 97498 | 97498 | 1.950 | 71 | ↑ Arriba de promedio |
| Melinda Barcelo | 2007 | 2007 | 97498 | 97498 | 1.950 | 57 | ↑ Arriba de promedio |
| Barbara Grijalva | 2003 | 2003 | 97498 | 97498 | 1.950 | 53 | ↑ Arriba de promedio |
| Willyberto Gonzales | 2000 | 2000 | 97498 | 97498 | 1.950 | 50 | ↑ Arriba de promedio |
| Guadalupe Galindo | 1991 | 1991 | 97498 | 97498 | 1.950 | 41 | ↑ Arriba de promedio |
| Alberto Barraza | 1988 | 1988 | 97498 | 97498 | 1.950 | 38 | ↑ Arriba de promedio |
| Guadalupe Torrico | 1987 | 1987 | 97498 | 97498 | 1.950 | 37 | ↑ Arriba de promedio |
| Alfonso Barraza | 1984 | 1984 | 97498 | 97498 | 1.950 | 34 | ↑ Arriba de promedio |
| Alberto Casillas | 1974 | 1974 | 97498 | 97498 | 1.950 | 27 | ↑ Arriba de promedio |
| Silvia Morales | 1974 | 1974 | 97498 | 97498 | 1.950 | 27 | ↑ Arriba de promedio |
| Lucero Mata | 1969 | 1969 | 97498 | 97498 | 1.950 | 23 | ↑ Arriba de promedio |
| Isela Leyva | 1968 | 1968 | 97498 | 97498 | 1.950 | 22 | ↑ Arriba de promedio |
| Jesus Grajeda | 1968 | 1968 | 97498 | 97498 | 1.950 | 22 | ↑ Arriba de promedio |
| Aldo Carrillo | 1966 | 1966 | 97498 | 97498 | 1.950 | 21 | ↑ Arriba de promedio |
| Lorena Leon | 1966 | 1966 | 97498 | 97498 | 1.950 | 21 | ↑ Arriba de promedio |
| Flores Sierra | 1963 | 1963 | 97498 | 97498 | 1.950 | 19 | ↑ Arriba de promedio |
| Total | 97498 | 1950 | 97498 | 97498 | 1.950 | 95548 | Arriba de promedio |



| Nombre | Total Tickets con BLANK |
|---------------------|-------------------------|
| Aurelio Tanori | 2027 |
| Jesus Contreras | 2026 |
| Elena Velez | 2021 |
| Melinda Barcelo | 2007 |
| Barbara Grijalva | 2003 |
| Willyberto Gonzales | 2000 |
| Guadalupe Galindo | 1991 |
| Alberto Barraza | 1988 |
| Guadalupe Torrico | 1987 |
| Alfonso Barraza | 1984 |
| Alberto Casillas | 1974 |
| Silvia Morales | 1974 |
| Lucero Mata | 1969 |
| Isela Leyva | 1968 |
| Jesus Grajeda | 1968 |
| Aldo Carrillo | 1966 |
| Lorena Leon | 1966 |
| Flores Sierra | 1963 |
| Total | 97498 |

Año

2016

2017

2018

2019

MesNombre

enero

febrero

marzo

abril

Nombre

Alberto Bar...

Alberto Ca...

Alberto Ga...

Alberto Trejo

Aldo Carrillo

Alfonso Ra

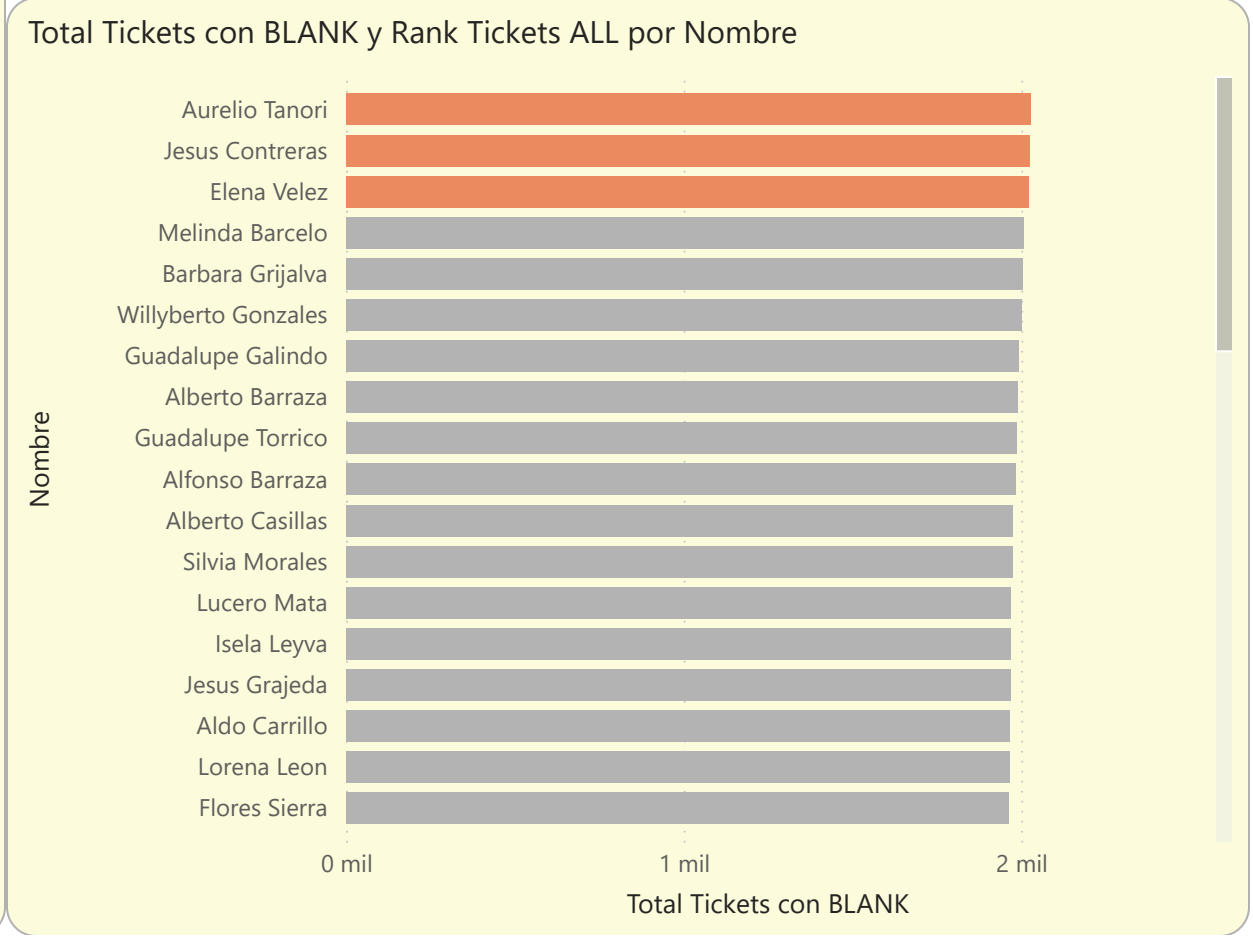
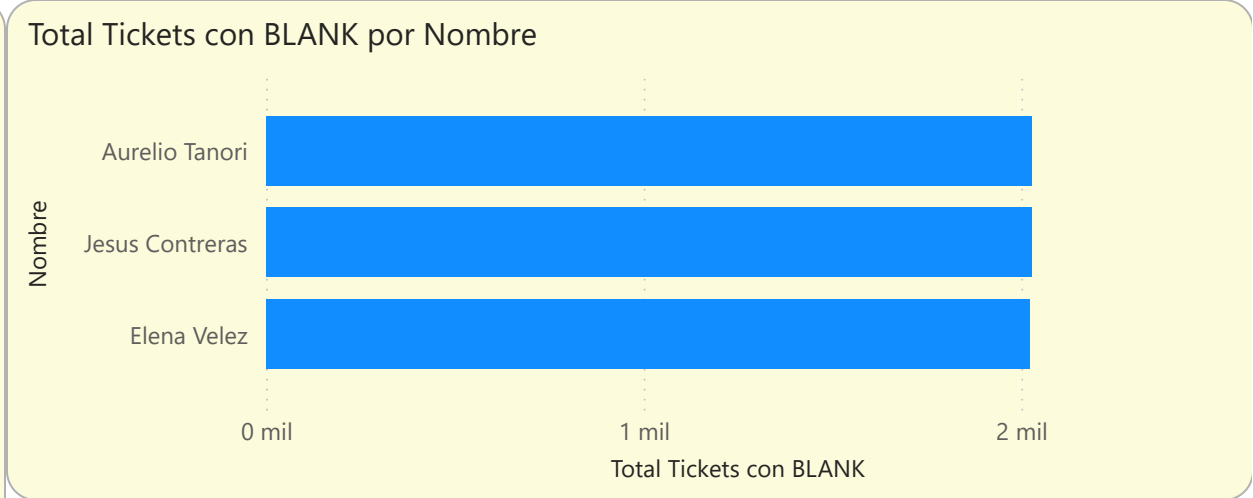
Edad Grupo

20-29

30-39

40+

| Nombre | Edad | Total Tickets con BLANK | Rank Tickets ALL | Rank Tickets ALLSELECTED |
|----------------------|------|-------------------------|------------------|--------------------------|
| Yomaira Agudelo | 49 | 1933 | 34 | 34 |
| Willyberto Gonzales | 51 | 2000 | 6 | 6 |
| Silvia Morales | 43 | 1974 | 11 | 11 |
| Segura Garcia | 51 | 1931 | 35 | 35 |
| Sandra Lujan | 35 | 1906 | 44 | 44 |
| Rosa Olguin | 39 | 1950 | 24 | 24 |
| Reyna Santacruz | 39 | 1897 | 45 | 45 |
| Ramon Macias | 44 | 1949 | 25 | 25 |
| Parra Luna | 28 | 1963 | 18 | 18 |
| Nurio Zepeda | 42 | 1946 | 28 | 28 |
| Miller Gaviria | 43 | 1892 | 47 | 47 |
| Melinda Barcelo | 28 | 2007 | 4 | 4 |
| Marisol Piedrahita | 30 | 1960 | 21 | 21 |
| Luis Torres | 41 | 1913 | 43 | 43 |
| Luis Arguello | 41 | 1929 | 37 | 37 |
| Lucero Mata | 35 | 1969 | 13 | 13 |
| Lourdes Leon | 52 | 1961 | 20 | 20 |
| Lorena Leon | 27 | 1966 | 16 | 16 |
| Lopez Moran | 44 | 1956 | 23 | 23 |
| Jose Velasquez | 43 | 1949 | 25 | 25 |
| Jesus Pacheco | 43 | 1931 | 35 | 35 |
| Jesus Grajeda | 45 | 1968 | 14 | 14 |
| Jesus Contreras | 40 | 2026 | 2 | 2 |
| Javier Davila | 48 | 1897 | 45 | 45 |
| Isela Leyva | 37 | 1968 | 14 | 14 |
| Guadalupe Villanueva | 49 | 1958 | 22 | 22 |
| Guadalupe Torrico | 31 | 1987 | 9 | 9 |
| Guadalupe Hernandez | 37 | 1915 | 42 | 42 |
| Guadalupe Galindo | 28 | 1991 | 7 | 7 |
| Griselda Galindo | 28 | 1856 | 50 | 50 |
| Total | | 97498 | 1 | 1 |



Año

☐ 2016

☐ 2017

☐ 2018

☐ 2019

MesNombre

☐ enero

☐ febrero

☐ marzo

☐ abril

Nombre

☐ Alberto Bar...

☐ Alberto Ca...

☐ Alberto Ga...

☐ Alberto Trejo

☐ Aldo Carrillo

☐ Alfonso Ra









Edad Grupo

☐ 20-29

☐ 30-39

☐ 40+

| Nombre | Edad | Total Tickets con BLANK | Rank Tickets ALL | Media Satisfaccion | Media Dias Abierto | Rank Satisfaccion | Rank Dias | Rank Total | Rank Final |
|---------------------|------|-------------------------|------------------|--------------------|--------------------|-------------------|-----------|------------|------------|
| Guadalupe Galindo | 28 | ↑ 1991 | 7 | 4,47 | 3,66 | 4 | 4 | 15 | 1 |
| Jesus Grajeda | 45 | ↑ 1968 | 14 | 4,47 | 3,60 | 3 | 1 | 18 | 2 |
| Barbara Grijalva | 52 | ↑ 2003 | 5 | 4,44 | 4,23 | 7 | 16 | 28 | 3 |
| Guadalupe Torrico | 31 | ↑ 1987 | 9 | 4,36 | 3,67 | 16 | 5 | 30 | 4 |
| Aurelio Tanori | 44 | ↑ 2027 | 1 | 4,41 | 4,51 | 11 | 23 | 35 | 5 |
| Melinda Barcelo | 28 | ↑ 2007 | 4 | 4,40 | 4,37 | 13 | 21 | 38 | 6 |
| Willyberto Gonzales | 51 | ↑ 2000 | 6 | 4,38 | 4,26 | 15 | 17 | 38 | 6 |
| Alberto Casillas | 31 | ↑ 1974 | 11 | 4,42 | 4,30 | 9 | 19 | 39 | 8 |
| Marisol Piedrahita | 30 | ↑ 1960 | 21 | 4,44 | 3,83 | 8 | 11 | 40 | 9 |
| Diana Rojo | 28 | ↓ 1927 | 38 | 4,60 | 3,64 | 1 | 2 | 41 | 10 |
| Isela Leyva | 37 | ↑ 1968 | 14 | 4,22 | 3,65 | 24 | 3 | 41 | 10 |
| Lourdes Leon | 52 | ↑ 1961 | 20 | 4,34 | 3,71 | 20 | 7 | 47 | 12 |
| Segura Garcia | 51 | ↓ 1931 | 35 | 4,46 | 3,72 | 5 | 9 | 49 | 13 |
| Darwin Echeverry | 32 | ↓ 1945 | 29 | 4,36 | 4,06 | 17 | 15 | 61 | 14 |
| Javier Davila | 48 | ↓ 1897 | 45 | 4,49 | 4,06 | 2 | 14 | 61 | 14 |
| Enrique Montiel | 39 | ↓ 1938 | 32 | 4,44 | 4,64 | 6 | 28 | 66 | 16 |
| Alberto Gastelum | 27 | ↓ 1889 | 49 | 4,40 | 3,71 | 12 | 8 | 69 | 17 |
| Eva Cardenas | 36 | ↓ 1943 | 30 | 4,41 | 4,72 | 10 | 29 | 69 | 17 |
| Jesus Contreras | 40 | ↑ 2026 | 2 | 4,34 | 5,55 | 19 | 50 | 71 | 19 |
| Yomaira Agudelo | 49 | ↓ 1933 | 34 | 4,17 | 3,82 | 28 | 10 | 72 | 20 |
| Alberto Barraza | 45 | ↑ 1988 | 8 | 4,19 | 5,24 | 27 | 39 | 74 | 21 |
| Silvia Morales | 43 | ↑ 1974 | 11 | 4,12 | 4,89 | 30 | 35 | 76 | 22 |
| Aldo Carrillo | 41 | ↑ 1966 | 16 | 3,78 | 4,55 | 38 | 25 | 79 | 23 |
| Lucero Mata | 35 | ↑ 1969 | 13 | 4,34 | 5,45 | 21 | 46 | 80 | 24 |
| Luis Arguello | 41 | ↓ 1929 | 37 | 3,82 | 3,70 | 37 | 6 | 80 | 24 |
| Flores Sierra | 42 | ↑ 1963 | 18 | 3,99 | 4,75 | 33 | 31 | 82 | 26 |
| Guadalupe Hernandez | 37 | ↓ 1915 | 42 | 4,38 | 4,56 | 14 | 26 | 82 | 26 |
| Luis Torres | 41 | ↓ 1913 | 43 | 4,20 | 3,92 | 26 | 13 | 82 | 26 |
| Rosa Olguin | 39 | ↑ 1950 | 24 | 4,32 | 5,32 | 22 | 40 | 86 | 29 |
| Jose Velasquez | 43 | ↓ 1949 | 25 | 3,69 | 4,52 | 39 | 24 | 88 | 30 |
| Total | | 97498 | 1 | 4,10 | 4,55 | 31 | 25 | 57 | 14 |

| Rank Final | ID Agente | Nombre | URL Dropbox | URL Foto | Genero |
|------------|-----------|----------------------------|---|---|--------|
| 1 | 15 | <u>Guadalupe Galindo</u> | https://www.dropbox.com/s/9g996zxgst96y8h/A15.png?dl=0 |  | Mujer |
| 2 | 2 | <u>Jesus Grajeda</u> | https://www.dropbox.com/scl/fi/h3lg54d42dosv79ycmkz3/Chico_1.png?rlkey=cpqyd870mjhc5bnjwbquqtjee&st=pb630k8u&dl=0 |  | Hombre |
| 3 | 24 | <u>Barbara Grijalva</u> | https://www.dropbox.com/s/0o36rta5i1krdn1/A24.png?dl=0 |  | Mujer |
| 4 | 31 | <u>Guadalupe Torrico</u> | https://www.dropbox.com/s/215gkfnohmcjg1x/A31.png?dl=0 |  | Mujer |
| 5 | 48 | <u>Aurelio Tanori</u> | https://www.dropbox.com/s/hqmzqxuaf1c5g7/A48.png?dl=0 |  | Hombre |
| 6 | 35 | <u>Melinda Barcelo</u> | https://www.dropbox.com/s/1fapf84a481lahz/A35.png?dl=0 |  | Mujer |
| 6 | 5 | <u>Willyberto Gonzales</u> | https://www.dropbox.com/scl/fi/0zd6etb3c9h2w7zr88xmo/Chico_3.png?rlkey=gvq6ue8t6l2ti272sseq5obw2&st=6tmbgjld&dl=0 |  | Hombre |
| 8 | 10 | <u>Alberto Casillas</u> | https://www.dropbox.com/s/1f9hzgblcmuen4a/A10.png?dl=0 |  | Hombre |
| 9 | 8 | <u>Marisol Piedrahita</u> | https://www.dropbox.com/scl/fi/r37yqh36a7lfrx6a9p12k/Chica_3.png?dl=0 |  | Mujer |

Genero

☐ Hombre

☐ Mujer

VER MAS DETALLE

TRACTCHUN

Primeros Lugares

Año

Todas

MesNombre

Todas

Agente

Buscar

☐ Alberto Barraza

☐ Alberto Casillas

☐ Alberto Gastelum

☐ Alberto Trejo

Regresar

Desempeño de Agentes - Ranking Final (Últimos Lugares)

50

Sandra Lujan

44

Rank Tickets ALL

48

Rank Satisfaccion

38

Rank Dias

1906

Total Tickets

3,60

Media Satisfaccion

5,20

Media Dias Abierto

49

Nurio Zepeda

28

Rank Tickets ALL

47

Rank Satisfaccion

45

Rank Dias

1946

Total Tickets

3,61

Media Satisfaccion

5,41

Media Dias Abierto

48

Estuardo Ocaño

33

Rank Tickets ALL

34

Rank Satisfaccion

49

Rank Dias

1935









Total Tickets

3,98

Media Satisfaccion

5,52

Media Dias Abierto

| Rank Final | URL Foto | Nombre | Genero |
|------------|---|--------------------------------------|--------|
| 46 |  | Alberto Trejo | Hombre |
| 46 |  | Griselda Galindo | Mujer |
| 43 |  | Armando Sierra | Hombre |
| 43 |  | Lorena Leon | Mujer |
| 43 |  | Miller Gaviria | Hombre |
| 42 |  | Jesus Pacheco | Hombre |
| 41 |  | Carlos Orci | Hombre |
| 40 |  | Guadalupe Villanueva | Mujer |
| 14 | | | |

5

Aurelio Tanori

1

Rank Tickets ALL

11

Rank Satisfaccion

23

Rank Dias

2027

Total Tickets

4,41

Media Satisfaccion

4,51

Media Dias Abierto