

Listening: At the airport

- Agent: Good afternoon! **Where** are you flying to today?
- Mike: Chicago, please.
- Agent: **Can** I see your passport, please?
- Mike: Here you go.
- Agent: Are you checking any **bags**?
- Mike: **I've got** only one.
- Agent: OK, please place your bag **on** the scale.
- Mike: Thank you, I have a stopover in Miami – Do I need to pick up my **luggage** there?
- Agent: No, no problem. Here is your **boarding** pass – your flight leaves from gate 22H. The boarding process starts **at** 3:20. Your seat number is 16E.
- Mike: Thanks. I'd **like** to travel first class. Can I upgrade my ticket **now**?
- Agent: Sure, one **moment**... All set!
- Mike: Thank you!