

Listening: At the airport

Activity: Listen to the conversation and fill in the gaps.

- Agent: Good afternoon! Where are you flying to today?
- Mike: Chicago, please.
- Agent: Can I see your passport, please?
- Mike: Here you go.
- Agent: Are you checking any bags?
- Mike: I've got only one.
- Agent: OK, please place your bag on the scale.
- Mike: Thank you, I have got a stopover in Miami – Do I need to pick up my luggage there?
- Agent: No, no problem. Here is your boarding pass – your flight leaves from gate 22H. The boarding process starts at 3:20. Your seat number is 16E.
- Mike: Thanks. I'd like to travel first class. Can I upgrade my ticket now?
- Agent: Sure, one moment... All set!
- Mike: Thank you!