

ElicitationMethods

For the data collection we put people to test this registry who had not had previous experience with it. Then we measured each one of our respondents in an unconventional way, for example in my case I wrote down all the qualities and aspects that I had in mind at the time of making an investigation of which were the breaking points of the people when making the register, writing down all the points in which a person presented characteristics like tiredness or stress in those points and in the same way the points of success where the people looked somehow "Happy" when being able to finish a task successfully. But not having the same idea and not having a measurable organization at the beginning of the field tests not all colleagues had the same ideas and in the same way in some cases there was no need to measure certain things because they could perform the tasks successfully in a short time without complications but the issue in question was the reason for these situations that we did not realize why there was such a big distinction between people of the same age range that took a couple of minutes to in some cases up to 15, 20 or 30 minutes. For this we agreed to perform measurements on the regular use of applications that had features that would help us to measure these parts of usability as well as the devices they usually use and the time they spend on them.

What we could improve is the communication of the team and take into account all the specific points to be measured before conducting the experiment.