

Municipal Stakeholder Semi-Structured Interview:

Topics/Questions:

1. What legislation/standards/best practices is the main driver for what you from an IT governance/IT systems/IT security perspective?
2. Which of your municipal manager and/or executive mayors' key performance indicators is directly related to your IT governance challenges?
3. To what extent is IT/IT governance a regular agenda point on municipal council meetings?
4. Do you have an audit and/or risk committee?
5. To what extent does the audit and/or risk committee address IT/IT governance as an agenda point at council meetings?
6. To what extent do you escalate IT/IT governance aspects to the council, possibly via the audit/risk committee? How easy is it to do?
7. Do you have a CIO, or somebody, fulfilling the role of a CIO?
8. Is this person serving on the municipal council, audit or risk committees?
9. What is the typical process followed by the Auditor General during an audit of your municipalities IT?
10. Does the AG use some sort of checklist or compliance list?
11. What relationship exists between district and local municipality regarding IT governance?
12. Are you confident that you know what is required for proper IT systems/IT governance?
13. What type of guidance/tools will be able to assist you towards a better audit report?
14. What skills do you feel is missing or required within the municipality?
15. What courses/training will assist you towards improving?