

# RUNNING LEAN

hashtag: #leanstartup

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# What is Running Lean

Customer Development

+

Lean Startup

+

Bootstrapping

# Customer Development

Get out of the building.

- Steve Blank

# Lean Startup

Startups that succeed are those that manage to **iterate** enough times **before running out** of resources.

- Eric Ries

# Bootstrapping

Right **Action**, Right **Time**.

- Bijoy Goswami

9/10 *products*  
~~startups~~ fail

# #1 reason

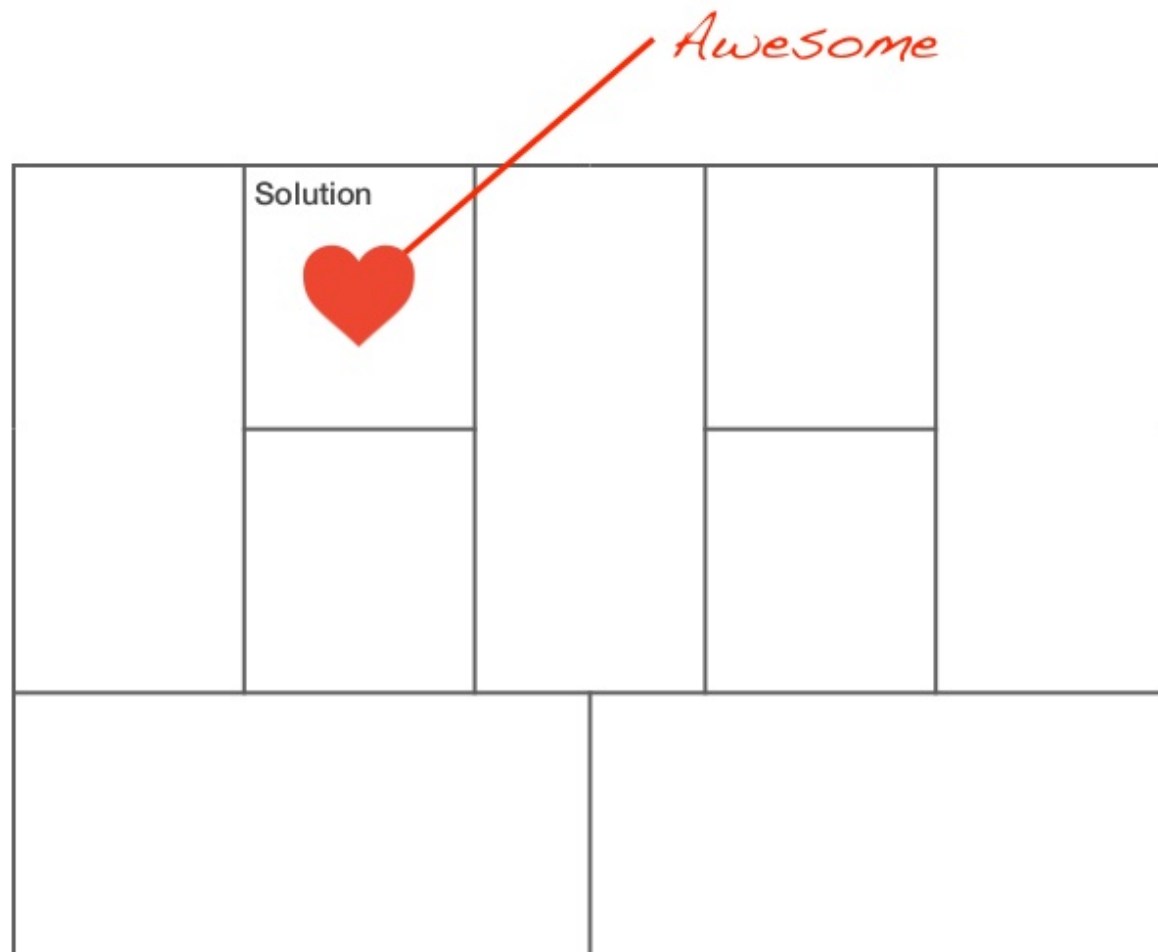
why products fail is because  
we build the **wrong** product

Life's too short to build something  
**nobody wants.**



**Why** does this happen?

**01** We fall in love with our **solution**.



*We built it and we didn't expect it to be a company,  
we were just building this because we thought it was **awesome**.*

- Mark Zuckerberg

02 Product development **gets in the way.**

*Some learning*

*Most learning happens here*



**REQUIREMENTS**

**DEVELOPMENT**

**QA**

**RELEASE**

*Very little learning*

03 Listening to customers is key, but you have to **know how**.

*If I had asked people what they **wanted**,  
they would have said **faster horses**.*

-Henry Ford

*It is not your customer's job to know  
what they **want**.*

*-Steve Jobs*



**How** do you build products  
people want?

Problem	Solution	Unique Value Proposition	Unfair Advantage	Customer Segments
	Key Metrics		Channels	
Cost Structure		Revenue Streams		

Document your Plan A

Reasonably smart people can rationalize anything but entrepreneurs are especially gifted at this.

# **Business Model *versus* Business Plan**

## **Business Model** versus **Business Plan**

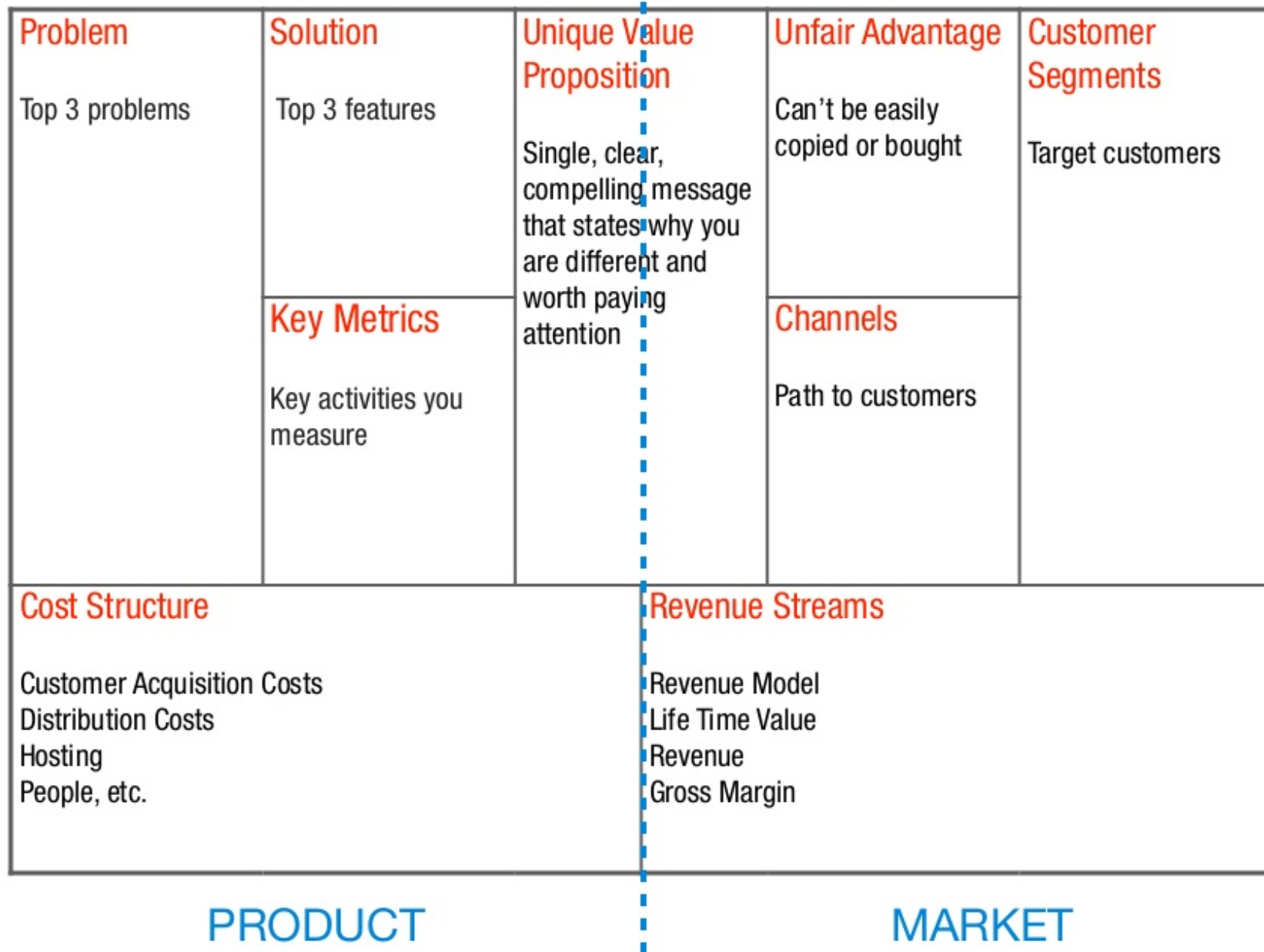


A document investors make you  
write that they don't read

# **Business Model** versus **Business Plan**



A single diagram of your business



Epiphany:

Your business model is **the product**.



Problem	Solution	Unique Value Proposition	Unfair Advantage	Customer Segments
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	Solution	Unique Value Proposition	Unfair Advantage	
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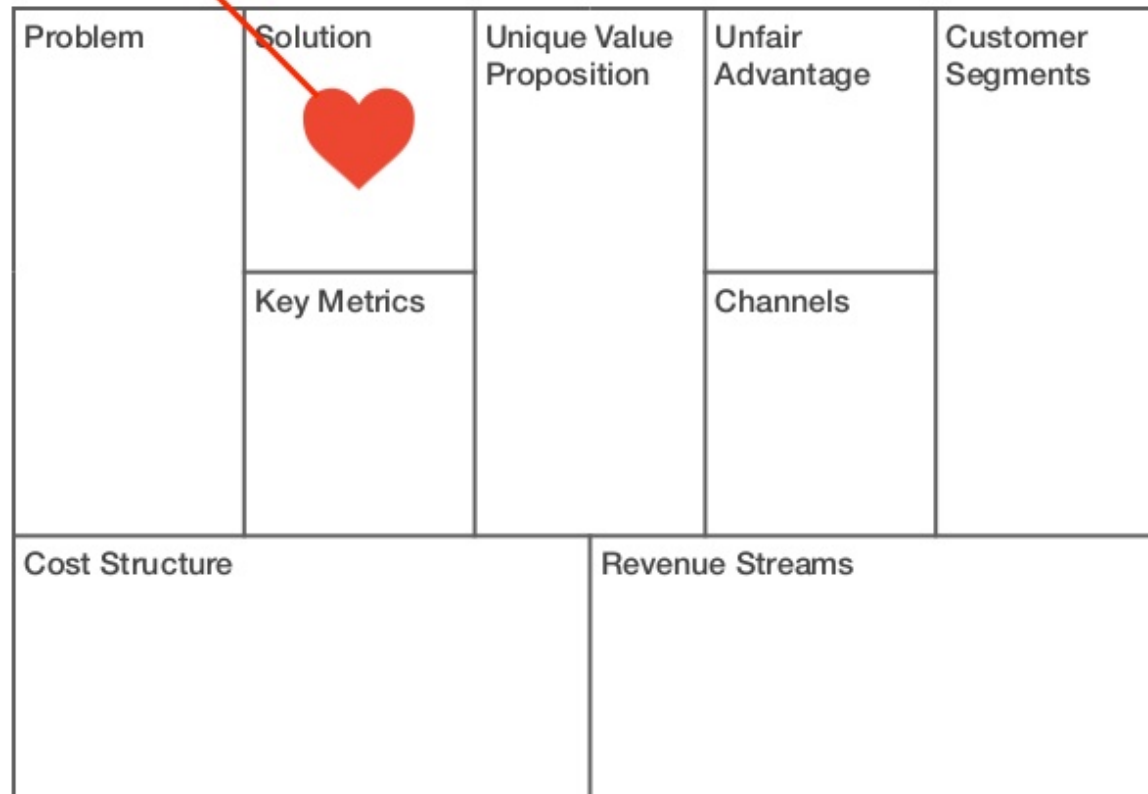
Document your Plan A

Identify the riskiest parts  
of your plan

Building a successful product is  
fundamentally about **risk mitigation**.

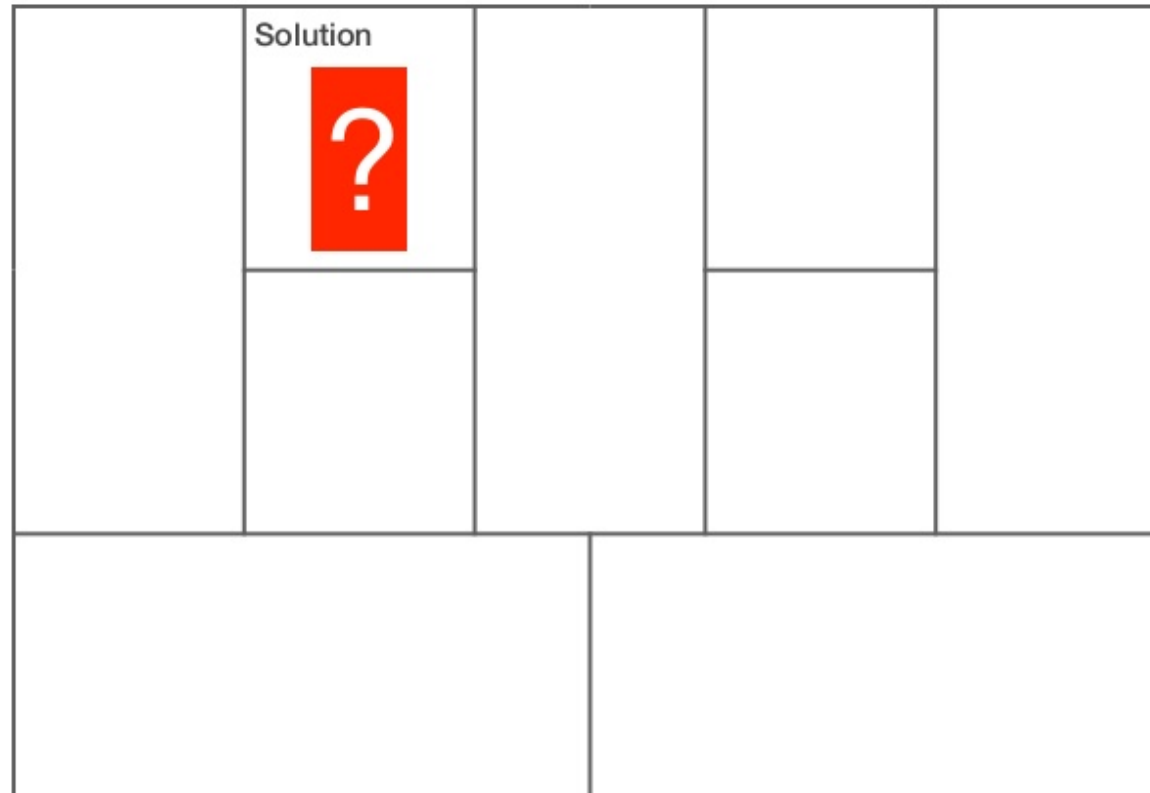
The **true job** of an entrepreneur

*Awesome*



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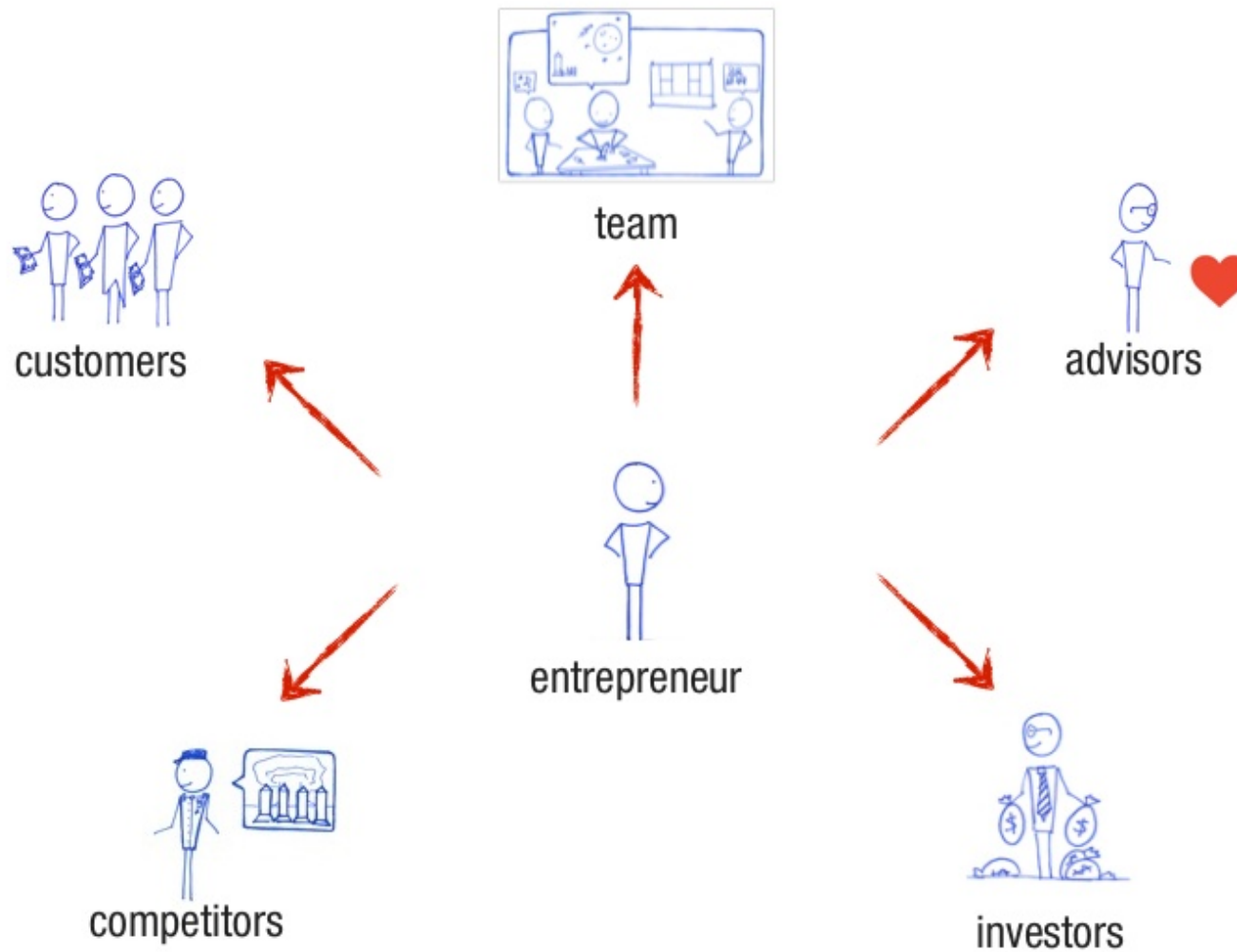


Your “solution” is **NOT** the product



Problem  ?	Solution  ?	Unique Value Proposition  ?	Unfair Advantage  ?	Customer Segments  ?
	Key Metrics  ?		Channels  ?	
Cost Structure  ?		Revenue Streams  ?		

Your **business model** is the product



Through a series of **conversations**

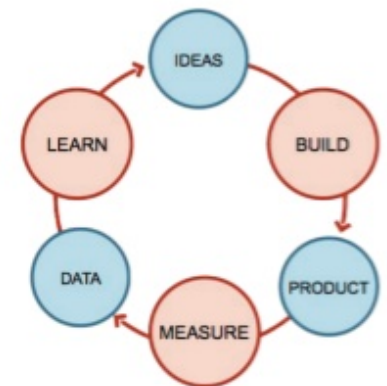
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	Solution	Unique Value Proposition	Unfair Advantage	
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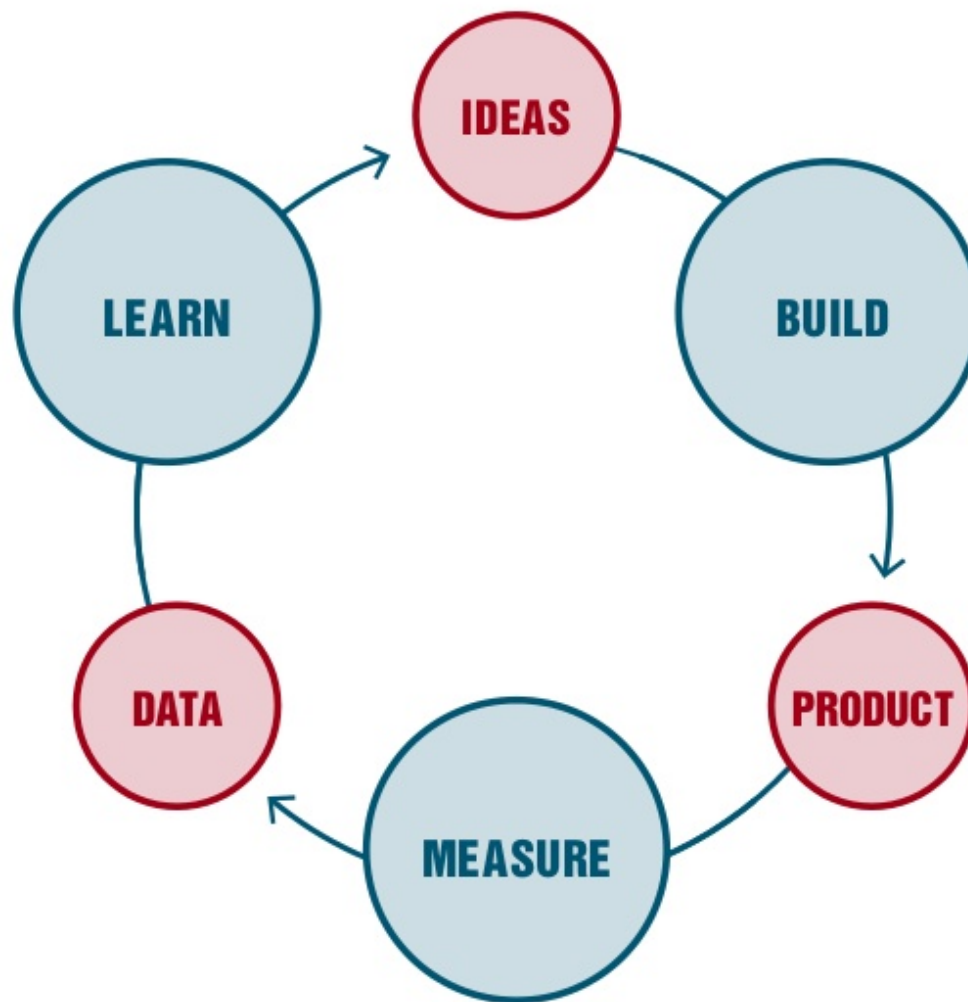
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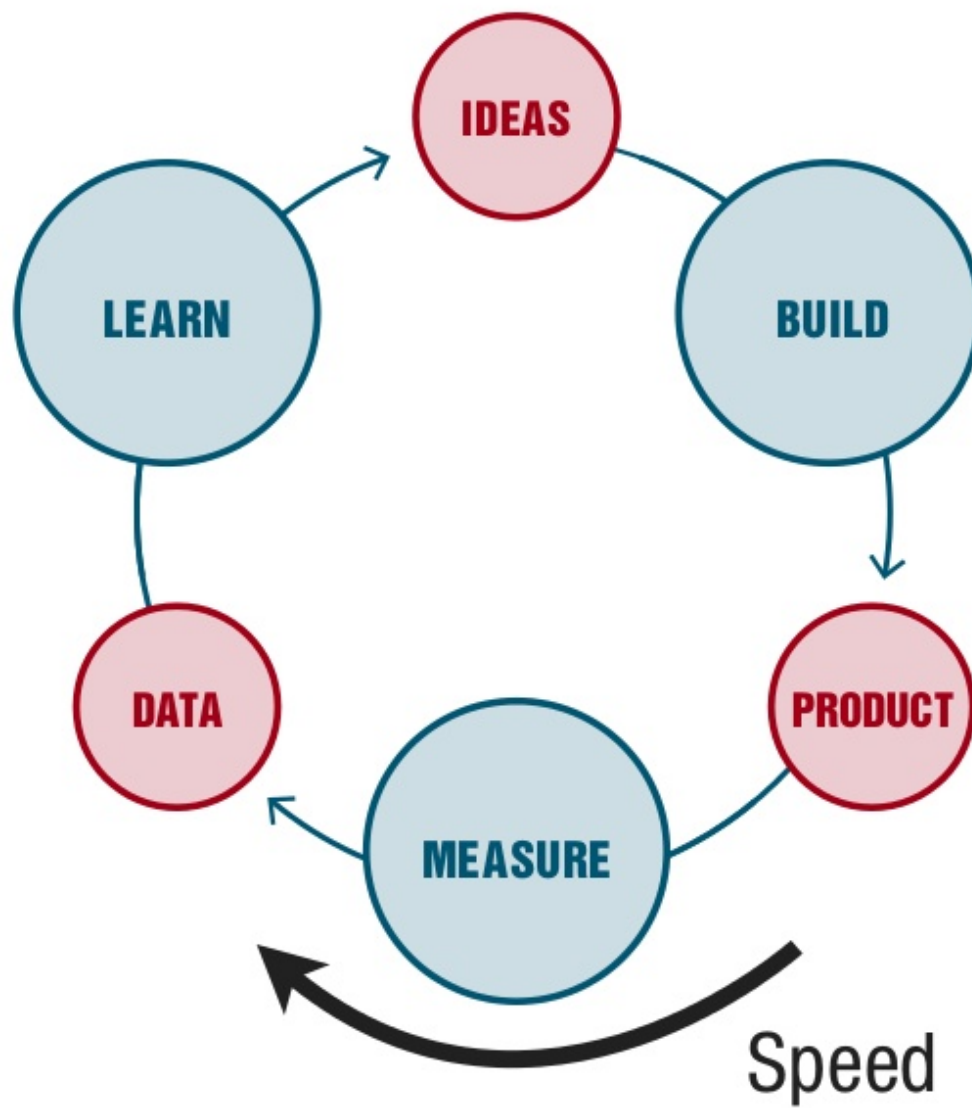


Systematically test  
your plan

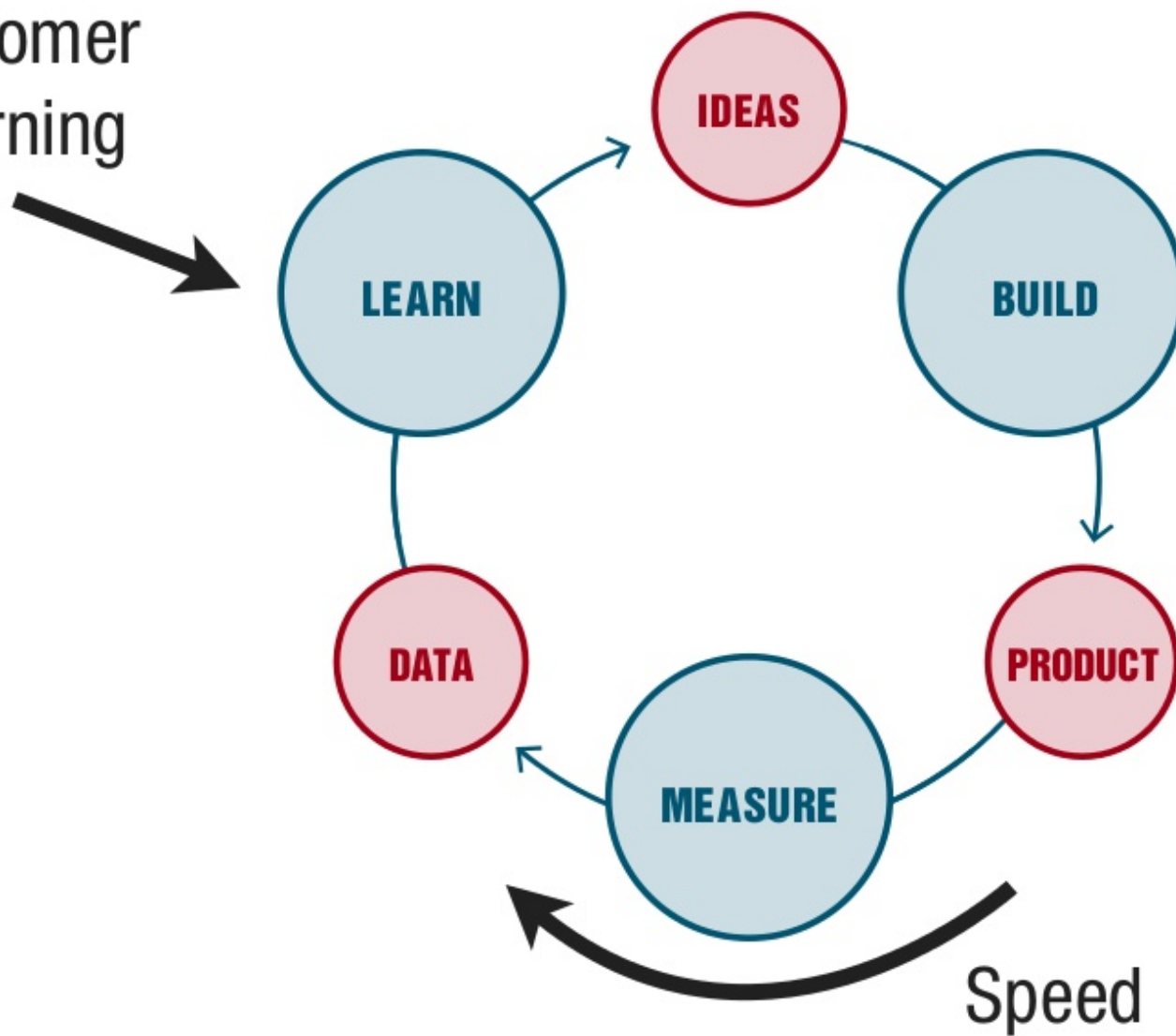


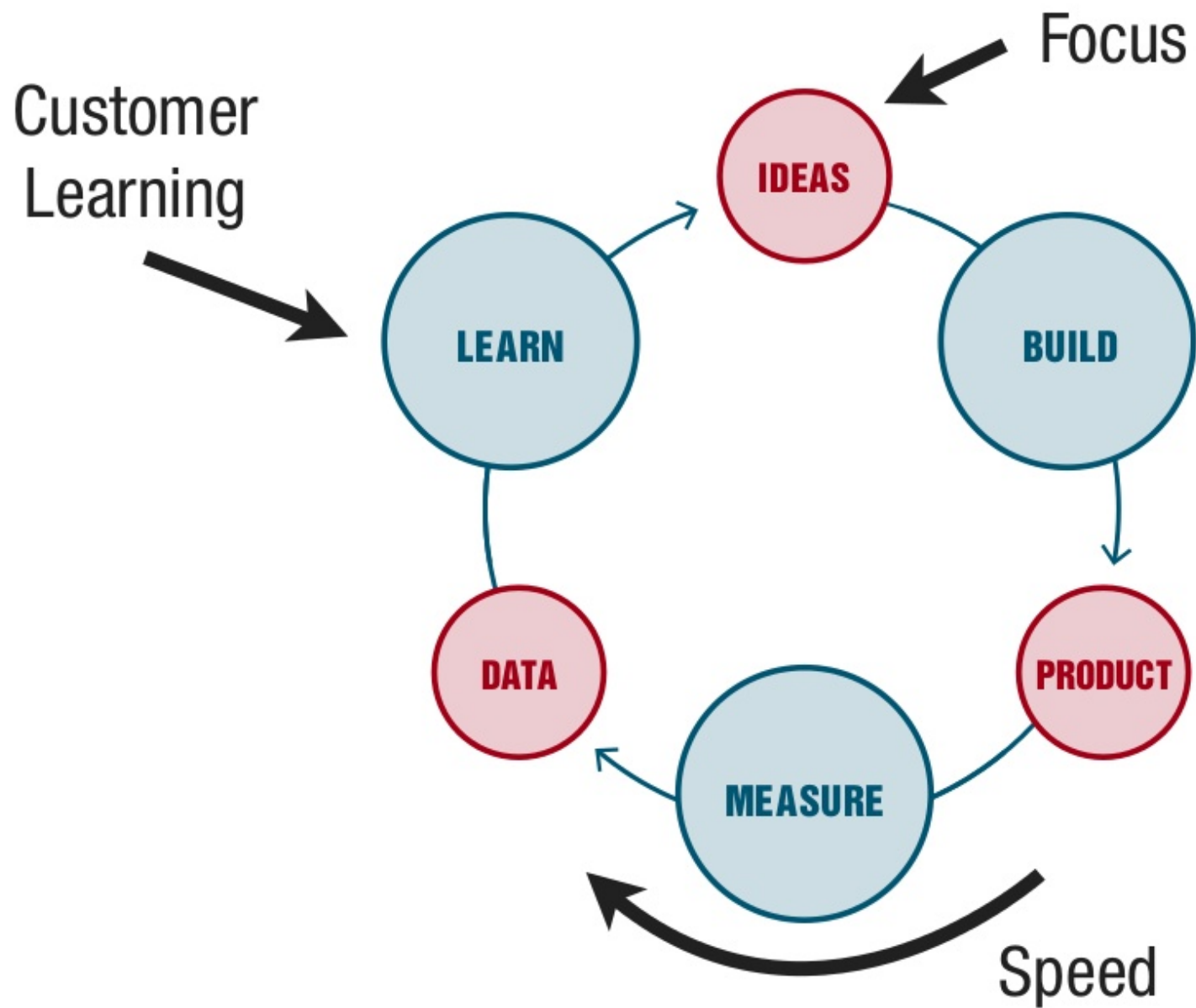
# What is an Experiment?

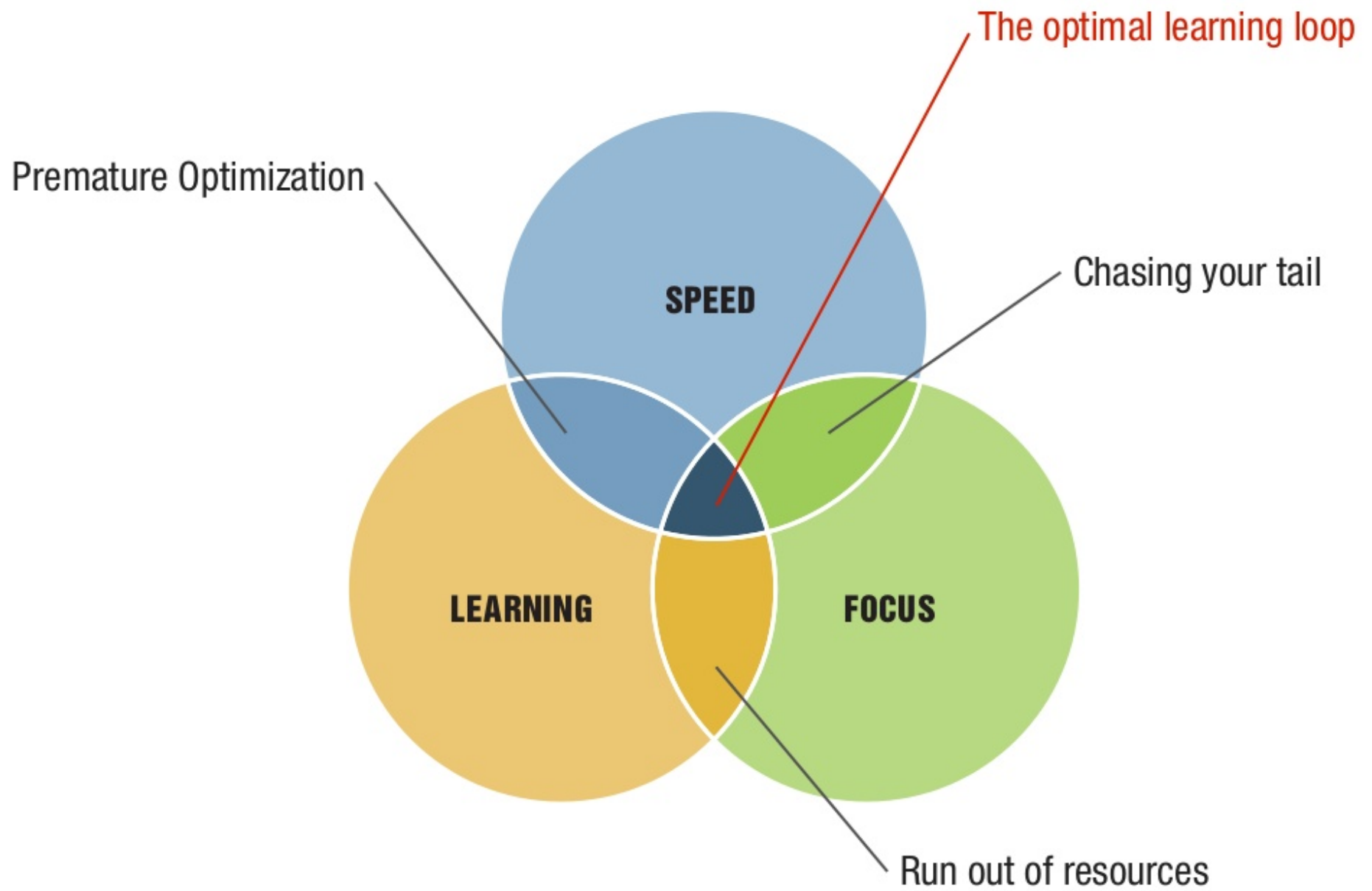




Customer  
Learning







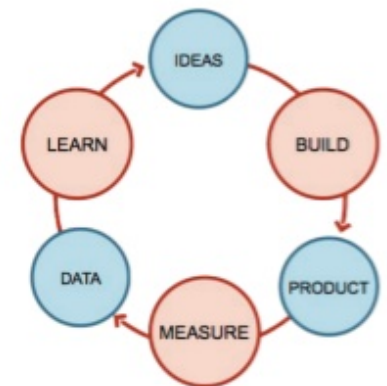
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Systematically test  
your plan



# 3 Stages of a Product



## 3 Stages of a Product



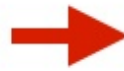
→ *Do I have a problem worth solving?*







THE OFFER



THE MVP

An MVP is the **smallest** solution that  
**delivers customer value.**

## 3 Stages of a Product



*Have I built something people want?*

You don't need lots of users.  
Just a few **good customers.**

## 3 Stages of a Product



*How do I accelerate growth?*

