

Netflix Advertising Campaign Recommendation: Business Report

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Table of content

Executive Summary.....	3
Introduction	3
Target Audience Analysis	4
Campaign Strategy Recommendation	5
Project Benefits and Risk.....	7
Conclusion	9
References	10
Appendix.....	11
Appendix A.....	11

Executive Summary

Netflix has found itself facing difficulties at a crucial stage in its strategic plan, facing saturation during subscription in the platforms where its products may be mature as well as increasing competition in the streaming environment. The report will present a marketing campaign to the mentioned challenges, focusing on principles of ethics and quantitative research as the foundation to market the ad-supported level of the platform. The two categories of customers that the proposal explicitly targets are the digitally-savvy customers who want the best use of their money and families that seek value (Cramer-Flood, 2024). Messaging is highly personalized and effectively used on different platforms, with the ability to use advanced ad technologies, e.g., AI-based contextual targeting and touching on cross-devices story-telling, that protects Netflix premium brand identity with no harm to user experience. Among the desired consequences are a potential increase in revenue upon about 3-4 billion dollars, advanced user targeting, and strategic planning on the global scale. Reduction in risks and regulatory protection is also incorporated within the campaign structure so as to guarantee sustainable campaign success without compromising user confidence.

Introduction

The international dominance in entertainment enjoyed by Netflix with more than 280 million of subscribers in 190 countries worldwide (Statista, 2025) has become progressively challenged by an increase in content spending, market saturation, and rivalry pressures posed by Disney+ as well as Amazon Prime Video and YouTube. Netflix now has to fight back these

forces by launching a Basic ad-supported plan at the end of 2022 and thus on the way to a hybrid mode of monetization (Merkouris, 2023).

Streaming advertising landscape has grown by leaps and bounds over the last few years. In 2024, the worldwide commitment to CTV advertisement boom exceeded 40 billion dollars because of the power of the customers to find more adaptable viewing alternatives (Mntn, 2024). Advertisers currently are giving more importance to those platforms where they can target their audiences with a high degree of precision, where there is limited ad fatigue, and where there is brand safe content, something Netflix is aptly poised to deliver assuming the company creates a refined, socially conscious advertising platform.

Target Audience Analysis

Netflix ought to maximize users who are susceptible to advertising at the same time being a fairly price inelastic user to create a sustainable growth. Two groups, which are rather promising, are out:

Digital Natives (Aged 18-34 years): They are highly skilled in technology, money savvy and mostly mobile first. According to a 2024 McKinsey study, the members are interested in diversification of content, the possibility to skip advertising, and apps with visible social media integrations.

Value-Seeking Families: Families with children which need affordable, engaging and educational programming. When the relevance of contextual advertising is maximized, parents respond very well to target advertising in respect to suits that are family-oriented (Comscore, 2024).

Beyond the conventional demographics segmentation is therefore necessary. Other variables that relate to ad receptivity include behavioral and psychographic variables, i.e., binge-watching propensities, mobile-streaming habits of the audience. The present study by Kantar of 2024, the global sample, confirms the idea of 74 % of users being ready to tolerate short and relevant advertisement to the conditions of decreasing subscription costs, and Netflix has a chance of finding the right balance between advertisement acceptability and control of subscribers and quality of offered contents.

Campaign Strategy Recommendation

The campaign system of Stream Smarter, Watch Freer aims at repositioning the competitor Netflix to the achievement of which the above directions are key: to demand more user-determined, flexible, and socially conscious streaming platforms of the competitor Netflix. Core messaging provides users with such promise of a value to have an ability to manage their viewing behaviour and keep access to a premium content at a relatively low price. The intended meanings of technological acuity and fiscal responsibility are implied in the slogan, reaching two major market segments, i.e., digital natives aged 18 to 34 and value-seeking families, both of which will not be open to advertising unless provided with concrete benefits, e.g., reduced subscription rates and other appropriate suggestions as to content. The architecture behind the campaign is set on the three pillars which are interdependent among themselves: user control, content value, and ad relevance. Control is achieved via user tailored exposure controls and transparency measures which allow the users to decide on when and how often they want to be exposed to promotion.

The aspect of value is supported by establishing the target of the proposition as cost savings without sacrificing the quality or variety of content. Lastly, relevance will be attained through the application of AI in contextual targeting where relevant ads are presented based on the areas the users are interested in, to curb ad exhaustion and maintain user engagement.

The implementation will be based on a multiplatform-multiformal implementation, which will be used to maximise exposure as well as message resonance. Through social sites like YouTube, Instagram, and Tik Tok, Netflix will release the interactive and short format video content co-produced with the influencers and creators who will reflect the brand tone with their voice. The channels are most suited to the digital natives by their humorous storytelling and relatability capacity. Longer skippable pre-rollers and bumper advertisement structures will be delivered on the CTVs and OTT platforms, e.g., Roku and Samsung Ads, targeting common viewing situations such as family viewings by use of shared viewing context. In the Netflix application, the banner promotion and interactive trailers will be used to motivate organic interactions by not interfering with the key content experience. Dynamic Creative Optimisation methods will support innovation and operational efficiency because the approaches allow dynamically adapting creative assets according to the behavioural signals and region-specific features in real-time. B/A testing will be utilized continuously and in an experimental manner to assess the difference in effects on metrics like the tone of message, the length of message and a call-to-action, and the frequency capping will be done with the help of AI, due to avoiding repeat ad exposure, protecting the brand safety and maintaining audience retention (Zuboff, 2023).

Project Benefits and Risk

The benefits of the usage of the Stream Smarter, Watch Freer concept provide several strategic opportunities to Netflix in the cost-conscious streaming nature that is changing. Top of these benefits is revenue diversification. In a recent projection, Lebow (2024) estimates that the upcoming ad-supported stratum can produce 3 to 4 billion-dollar revenue in a span of 4-years (i.e., by 2026), which is more than 115 % of the present metrics offered by Netflix and therefore accrues an immense new revenue source that will not cannibalize the existing subscriber base that is premium (This is more specifically important since business in the subscription industry will challenge high growth in developed locations like North America or Western Europe) (Statista (2024), It is also expected that the campaign will lead to an increase to the growth of the user base through the attractiveness of the price-sensitive strata in regions such as Latin America, Southeast Asia, and in some segments in Eastern Europe where the affordability is a key issue in the way of entry. As an advertiser, the brand safe, high-quality environment and the ability to target certain people with the help of AI are already gaining attention at Netflix. According to Familia, J. (2024), those advertisements based on high-quality, context-allocating inventory offer higher CPM and allow building an enduring advertiser retention.

Another main advantage is based on the enhanced data analytics. By using ad-tier users, Netflix will be able to gain more points of view into viewing habits, ad responsiveness and content engagement and apply that new vision into future investment decisions and optimization into advertisements. Nonetheless, the project is not free of critical hazards that should be mitigated. The most notable of them is the possibility of user attrition especially to existing premium subscribers who might consider the campaign as the onset of wider ad

intrusion. With that in mind, to overcome this issue, Netflix needs to keep the tier separation as strong as possible to ensure that the free ad-supported experience is not required and completely separated by its value proposition. This phenomenon of brand dilution is another prominent danger, especially when users will see irrelevant advertisements or those that will be too numerous. Some of the mitigation strategies would be the use of AI-powered frequency-capping and contextual instead of behavioral targeting so that it retains relevance without fatiguing the user (Journal of Marketing & Social Research, 2025).

The core of the Netflix in-platform promotion campaign is a good way to spread out the sources of revenue that is relevant to boost competitiveness and profitability. Nevertheless, with closer supervision by organizations like the European Union, Canada, the state of California, all of which are bound by GDPR, PIPEDA, and the California Consumer Privacy Act, respectively, challenges in operations where privacy and regulatory compliance are considered tend to be substantial.

In order to resolve these issues, Netflix is to develop and introduce ethical security features on its site: user-friendly opt-in processes, open and clear control over sharing their personal data, and automatic surveillance of the ad algorithms. To maintain compliance to the changeable standards, a special ethics and compliance committee is needed so that it takes care of the work done with the ad operations.

Overall, it is possible to note that despite all the opportunities the proposed campaign would involve in terms of revenue, user growth, and market positioning, its efficiency will

depend on powerful governance structures, constant A/B tests, and flexible feedback loops that will ensure the alignment of the revenue goals and user trust and experience.

Conclusion

The model of Netflix changing to the ad-based system can be considered a crucial phase of the development of such a platform, requiring commercial flexibility, an understanding of ethical responsibility, and a high level of operational performance. Stream Smarter, Watch Freer program can be considered as a proactive mechanism as it connects personalised delivery of the content with global advertising patterns emerging to trace brand equity and user confidence. The competitive advantage in horrendously competitive streaming industry no longer depends on volumes of content as much as the ability to monetise attention without compromising user experience. To obtain scalable and effective revenue streams the strategy adopts AI-driven insights, dynamic creative optimisation as well as privacy-safe targeting. Most importantly, it demonstrates that Netflix is able to obtain sustainable finance and at the same time to maintain innovation, ethical practices, and empowerment of its user. The effective adoption will require strict pilot phases, cross-functional coordination between the creative and analytical sections, and ongoing feedback of the stakeholders. Therefore, Netflix needs to build a governance framework of ad operations, including compliance audits and ethical controls, to safeguard its image and remain the industry leader. After all, this campaign rewrites the rules of the application of such a premium platform like Netflix as the one that can adjust and become a leader in the modern attention market and live prosperously.

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Appendix

Appendix A

LLM-Generated Outline by ChatGPT

Title: Advertising Campaign Recommendation for Netflix

Executive Summary

Introduction and Background

Overview of Netflix's business model

Overview of the streaming advertising landscape

Target Audience Analysis

Demographics

Psychographics

Viewing behavior

Campaign Strategy Recommendation

Campaign name and slogan

Advertising channels (e.g., YouTube, Meta, in-app ads)

Messaging themes (e.g., freedom of choice, affordability)

Ad formats (pre-roll, banner, personalized content)

Projected Benefits

New revenue streams

User-tier segmentation

Increased brand engagement

Potential Risks

User backlash and churn

Brand dilution

Competitive response

Conclusion and Next Steps

References

After creating a first draft with the help of a Large Language Model (LLM), a criticism was conducted to respond to the question of being complete, with accurate soundness, and strategic depth. Though given that the LLM provided a solid structure, it lacked detail in terms of positioning the campaign and consideration of emerging trends in the streaming monetisation business, as well as issues of ethics in regards to digital advertising. To qualify the outline to a professional level, the recent data of industry sources were incorporated, specifically, the information about Statista (2025), eMarketer (2024), and Kantar (2024). An amended plan was developed containing a specific campaign identity (based on what to call it nothing can top the paradigm shifting Stream Smarter, Watch Freer), clear cut target segments, and progressive personalization concepts. Campaign assessment metrics were baked in and compliance with such areas as GDPR and PIPEDA was highlighted. The following modifications became the conscious change towards a generic framework to high-impact, research-informed, and market-congruent strategic framework.