


PERSONAL INFORMATION

Juan Pablo Cancelado Caro

 Diagonal 71B No. 98-20, 111041 Bogota (Colombia)

 (+57) 3157913013

 jpcanceladocar@gmail.com

 Skype jpcanceladocar

OBJECTIVE

To obtain a 2025 internship as data analyst.

EDUCATION AND TRAINING

25/01/2005–21/11/2018

High school diploma

Colegio Colsubsidio Ciudadela

Carrera 110, Cl. 83 #110-58, Bogotá, Engativa (Colombia)

<https://www.colsubsidio.com/afiliados/educacion/colegios/colegio-colsubsidio-ciudadela>

knowledge acquired.

- Linguistic competences, mathematics, science, chemistry, physics.
- Enhanced knowledge in methodology of technological investigation.
- Socio-economics skills
- Food process devolvement (chiefly soft and tough candies)

16/01/2019–04/03/2019

Diploma in French language studies

Alianza Francesa, Bogotá D.C (Colombia)

knowledge acquired:

- Principles of the language (Introduction)
- French A1/A2 (French tenses, structure, and common phrases)

27/01/2020-08/07/2020 Academic English Program

ILSC Language school

80 Bloor St W #800, Toronto, ON M5S 2V1 Canada, ON M5S 2V1 Toronto (Canada).

<https://www.ilsc.com/toronto>

Acknowledge acquired:

- using complex grammar structures in writing and speaking.
- understanding the 80% of English Academic components.

12/01/2021–Present

Industrial Engineering

Universidad de los Andes

Cra. 1 #18a-12, , Bogotá, Colombia

<https://uniandes.edu.co/>

Acknowledge acquired:

- Design algorithms and interfaces in Visual Basic for Applications (VBA), allowing a friendly and efficient way to support the decision-making process.
- Identify problematic situations that can be modeled through systemic thinking.
- Develop solutions and create code to solve different situations in python.

- Acquired skills in object-oriented programming, data structures, computer algorithms and statistical analysis.
- Develop skills in the use of tools and methodologies for the analysis, design and solution of problems in the operation of the supply chain

WORK EXPERIENCE

18/09/2019–15/11/2019

Agente call center. Semi-bilingüe

Teleperformance Colombia S.A.S, Bogota D.C (Colombia)

- Customer service in a transport campaign.
- Solving in the best way all the customer's concerns, following protocols and being as respectful as possible with the customer.

23/07/2020–15/12/2020

Agente call center. bilingüe

Teleperformance Colombia S.A.S, Bogota D.C (Colombia)

- Customer service in a hospitality and food delivery campaign
- Solving in the best way all the customer's concerns, following protocols and being as respectful as possible with the customer.
- Provide information about products and services, take orders, determine charges, and oversee billing or payments.

25/01/2022–06/07/2022

Monitor of Python introductory course

Universidad de los andes, Bogotá D.C (Colombia)

- Solving queries about loops, functions, Data types, methods, and data analyst libraries in python
- Guide the student through the logic of python.

Communication skills

- I am an excellent communicator. I always looking forward to making sure people have the right information from me, because it drives better results.
- I am naturally outgoing and conversational person who quickly find ways to feel comfortable in any circumstance.

Programming skills

- **Programming languages:** Python, C++, Visual Basic for application (VBA) , JavaScript.
- **Big Data & Machine Learning:** Python (eg, scikit-learn, NumPy, pandas, matplotlib), SQL, Access, PowerBi

