



FINAL CASE STUDY REPORT

Submitted By:

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BSCOE 2-6

Submitted To:

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ACHIEVE
WITHOUT BORDERS

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ABOUT COMPANY

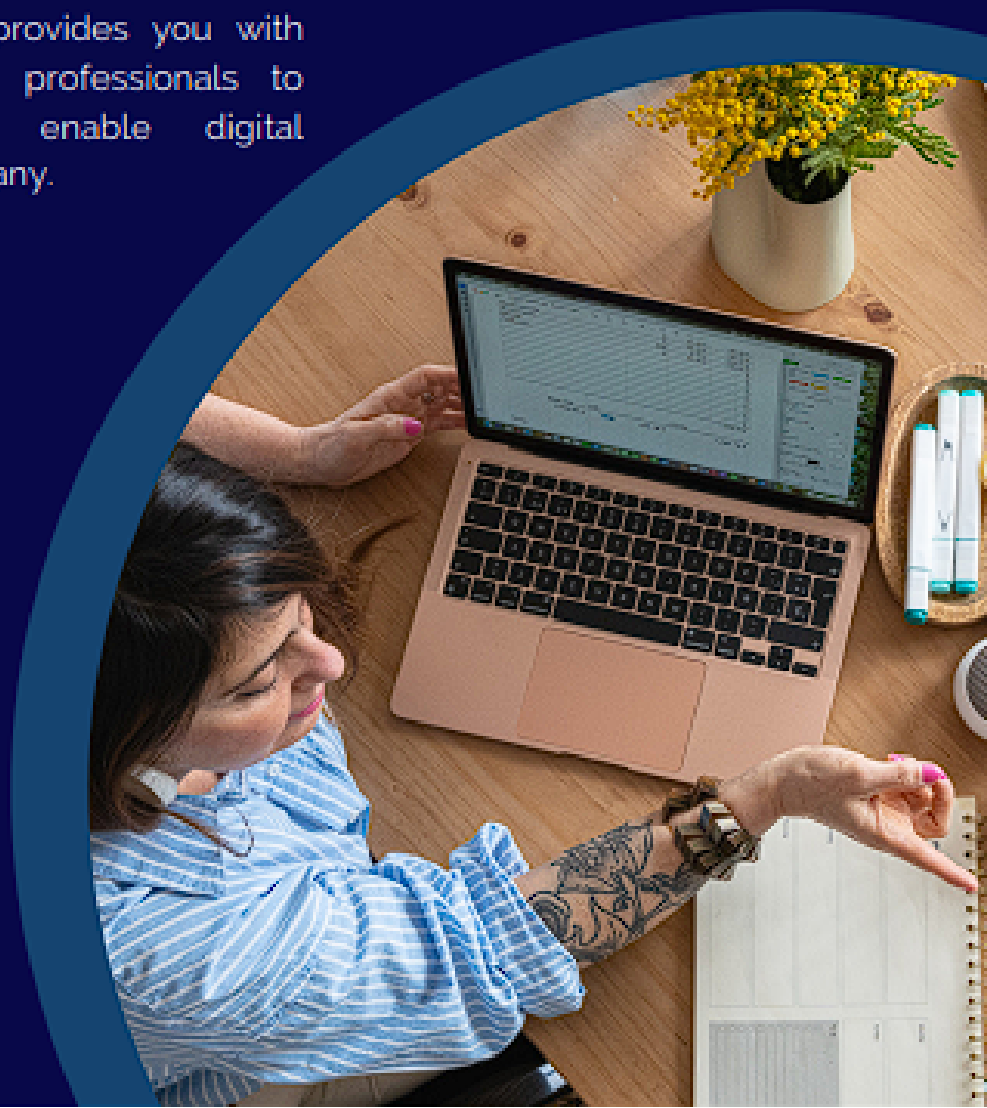


Achieve Without Borders, Inc. (AWB) specializes in helping companies adopt and leverage information technology in growing their business. AWB prides itself on providing the highest quality work with unquestionable integrity to help its clients achieve growth and success.

WHY OUR COMPANY?



Achieve Without Borders provides you with certified and experienced professionals to complete delivery and enable digital transformation in your company.





THE MISSION

We intend to build a business services company that will show the world the innovativeness and value of the Filipino people. We will provide unmatched services to clients anywhere through world-class techniques in quality and productivity. We will always conduct ourselves with utmost integrity, passion, and humor. And we will help individuals in underserved communities who are willing to help themselves.

PRODUCTS & SERVICES

AWB is engaged in software system implementation, software development, business process automation, consulting outsourcing, and other IT-related services.



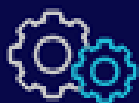
IT SOLUTIONS

- Advisory Services
- Enterprise Resource Planning (ERP)
- UHH - Localized Human Resource information System (HRIS)
- Custom Business Applications
- Website and Web Applications
- Mobile Applications
- Staff Augmentation
- Implementation & Support
- Google / Odoo / Netsuite



NETWORKS

- Hardware - Enterprise network routers, switches, and WiFi APs
- High Availability Networks
- Security Infrastructure
- IT Security Management
- CCTV
- Voice Over IP / 1P-PBX Systems



IT SERVICES

- Design, Build & Maintain IT network infrastructure (voice and data)
- IT Service Desk (Helpdesk)
- Technical Support, Workstation Support
- Design, Build and Operate the IT
- Data Center
- Supply IT equipment



348

HUMAN CAPITAL

10

**YEARS IN
OPERATION**

7

**COUNTRIES
SERVED**

3

**OFFICE
LOCATION**



STAFF AUGMENTATION

ORACLE



COUNTRIES SERVED



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CLASSROOM LEARNINGS/THEORIES USED DURING THE OJT IN AWB - UHH

My On-the-Job Training (OJT) experience provided a clear demonstration of how classroom knowledge translates into real-world impact. Throughout this journey, I delved into various aspects, encompassing software development methodologies, coding, testing, and Agile practices. The application of Software Development Life Cycle (SDLC) principles was a pivotal part of my approach, ensuring that our quality assurance efforts seamlessly aligned with every stage of the development process.

In terms of software testing, I adopted a comprehensive strategy that involved the utilization of diverse testing methodologies and the meticulous creation of test cases. This approach enabled us to identify defects early in the development cycle, ultimately enhancing the overall quality of the software. The incorporation of Object-Oriented Programming (OOP) principles into our testing practices proved to be instrumental in improving software quality.

My understanding of software design played a vital role in my decision-making process. It allowed me to make informed judgments regarding the efficiency and structural aspects of the system, which, in turn, contributed to the creation of robust and efficient software.

exposure to Agile principles and practices was immensely beneficial. It laid the groundwork for my active involvement in Agile ceremonies, such as daily stand-up meetings, sprint planning sessions, and retrospectives. It was enlightening to witness the seamless integration of the agile mindset into real-world projects, resulting in enhanced efficiency and productivity. The alignment with Agile methodologies was also a highlight of my journey, facilitating real-time collaboration and fostering dynamic project management.

My proficiency in data structures and algorithms was evident as I designed tests that rigorously pushed the software to its limits, uncovering performance constraints and edge cases.

In the spirit of effective communication, I engaged with experienced colleagues in a manner that mirrored the collaborative classroom environment where seeking clarification was routine. This alignment ensured that my efforts consistently contributed to the team's overarching goals.

In conclusion, my OJT experience serves as a potent testament to the tangible value of academic knowledge in a professional setting. It substantiates the idea that the bridge between theory and practice is not a mere theory but a driving force for innovation and excellence in the workplace.

ISSUES AND CONCERNS ABOUT THE COMPANY

I wanted to share some concerns I encountered during the self-study onboarding process. While I understand the importance of self-directed learning, I've encountered certain challenges. For instance, it's often unclear where to find the necessary resources or whom to turn to for guidance when questions arise. This lack of structured guidance has made it difficult to navigate the learning process effectively. Furthermore, the absence of regular check-ins or feedback sessions has left me feeling somewhat adrift in terms of gauging my progress and understanding areas that require improvement.

These challenges made me feel that there is room for improvement. I truly appreciated the support I received from my QA lead and supervisor after the onboarding phase. They were instrumental in helping me adapt to my role and provided valuable guidance. Nevertheless, I believe that addressing the issues related to the onboarding process would not only enhance the learning experience for future trainees but also contribute to a smoother transition into the role.

RECOMMENDATION TO IMPROVE THE COMPANY

I recommend implementing a mentorship as part of the onboarding process to provide new trainees with valuable guidance and support. Assign experienced employees as mentors or buddies to offer personalized assistance, share practical insights, and help trainees navigate their initial days in the organization. By offering a direct point of contact for inquiries and assistance, they dispel uncertainties and create a nurturing environment for newcomers. Regular interactions with mentors enable trainees to discuss their progress, address challenges, and set clear goals for improvement. This will create a more welcoming and efficient onboarding experience, ultimately benefiting both new hires and the company as a whole.

SUMMARY

Achieve Without Borders, Inc. (AWB) excels in assisting enterprises in the integration and effective utilization of information technology to facilitate their business expansion. AWB places great emphasis on delivering top-tier work while upholding unwavering integrity to support clients in attaining progress and prosperity. It is actively involved in the implementation of software systems, software development, streamlining of business processes, consultancy, outsourcing, and various other IT-related services. They boast a team of 348 skilled professionals, a decade of operation, service to seven countries, and have established three office locations.

I had the opportunity to immerse myself in various crucial aspects, each contributing significantly to my comprehensive learning journey. These facets encompassed the application of Software Development Life Cycle (SDLC) principles to ensure quality assurance alignment across development stages, mastering a range of software testing methods while intricately constructing test cases, practically employing object-oriented programming (OOP) principles to enhance the quality of software testing, utilizing software design concepts to optimize system efficiency, embracing Agile methodologies for dynamic project management and real-time collaboration, evaluating algorithm efficiency, adeptly leveraging online resources for adaptable troubleshooting, and engaging in open and effective communication with seasoned colleagues to elevate product quality and team cohesion. These diverse skills and knowledge areas collectively enriched my professional development and rendered my OJT experience genuinely transformative.

It is proved to be highly fulfilling, primarily because it exemplified the seamless transition of my capabilities and the knowledge I had acquired, both within and beyond the classroom, into the professional sphere. This experience was profoundly enriching, offering me the opportunity to put into practice the skills and insights I had cultivated throughout my academic journey to address the real-world challenges posed by the company. The most gratifying aspect was the refinement of my skills and the practical experience I gained during the OJT, affirming not only the worth of my academic education but also demonstrating how it could be effectively applied to make a meaningful contribution in a professional context.