

## **REDES CONVERGENTES**

TEMPLATE queue\_g4.conf

```
[callcenter]
timeout = 45
setinterfacevar = YES
strategy = RRMEMORY
musiconhold = DEFAULT
joinempty = YES
retry=10
;wrapuptime=15

member => SIP/4004
```

```
[administracao]
timeout = 45
setinterfacevar = YES
strategy = RRMEMORY
musiconhold = DEFAULT
joinempty = YES
retry=10
;wrapuptime=15

member => SIP/8011
```

agentes\_g4.conf

```
agent => 000008,123456,Borne
agent => 000007,1234,James Bond
```