

# OpenShift 4.x Architecture Workshop for IBM Architects

Welcome and Intro

Sept 2019



**Red Hat**



**Red Hat**

## About Me

Alfred Bach  
Technical Partner Enablement Manager

Living in Austria near by Vienna

4 Years with Red Hat  
Coming from CA and SUSE/NOVELL

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About you ?

# Company Overview

# THE WORLD'S LEADING PROVIDER OF OPEN SOURCE, ENTERPRISE I.T. SOLUTIONS

MORE THAN  
**90%**  
of the  
**FORTUNE  
500**  
use  
**RED HAT**  
PRODUCTS &  
SOLUTIONS\*

**~12,000**  
EMPLOYEES

S&P  
**500**  
LIST

THE FIRST  
**\$2  
BILLION**

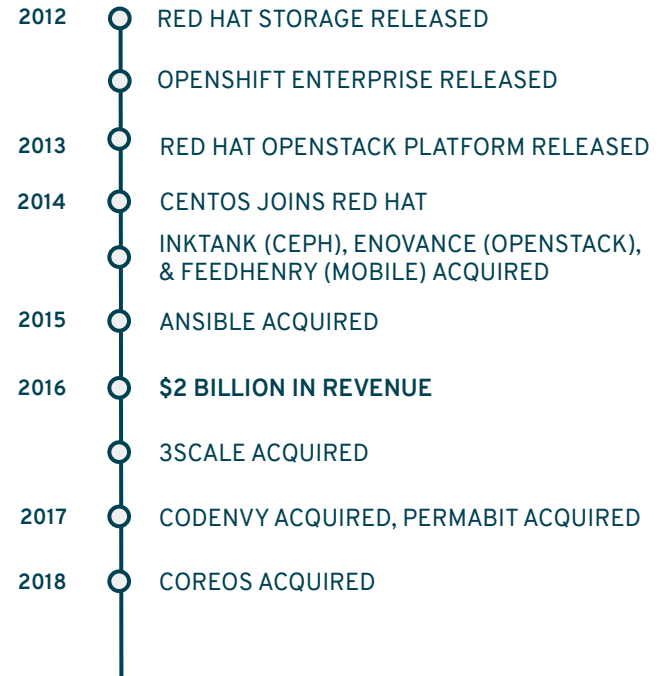
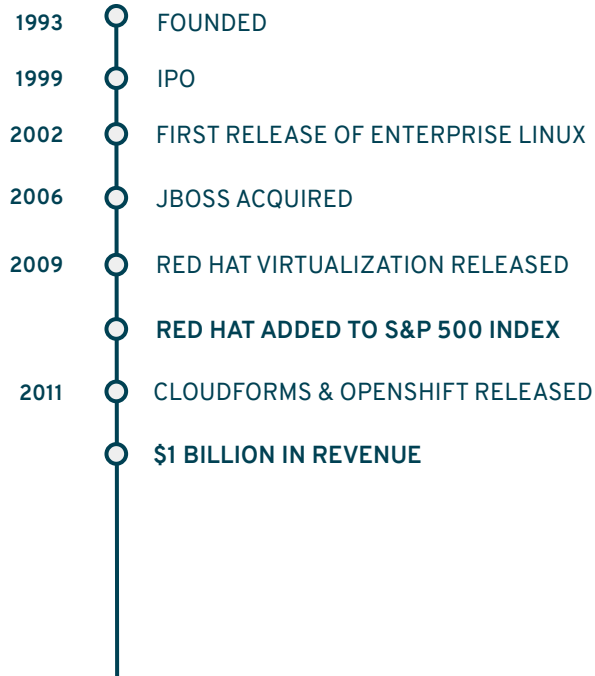
**95**  
OFFICES  
**35**  
COUNTRIES

NYSE  
**LIST**

**OPEN  
SOURCE  
COMPANY**

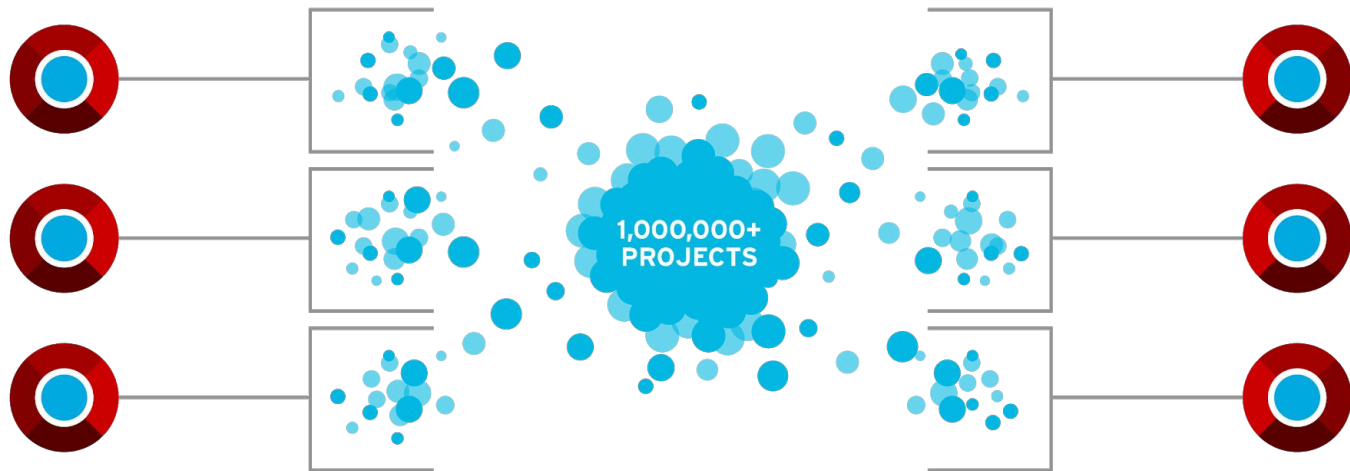
IN THE WORLD

# HOW WE GOT HERE



# OpenSource

# PRODUCT DEVELOPMENT MODEL



## PARTICIPATE

We participate in and create community-powered upstream projects.

## INTEGRATE

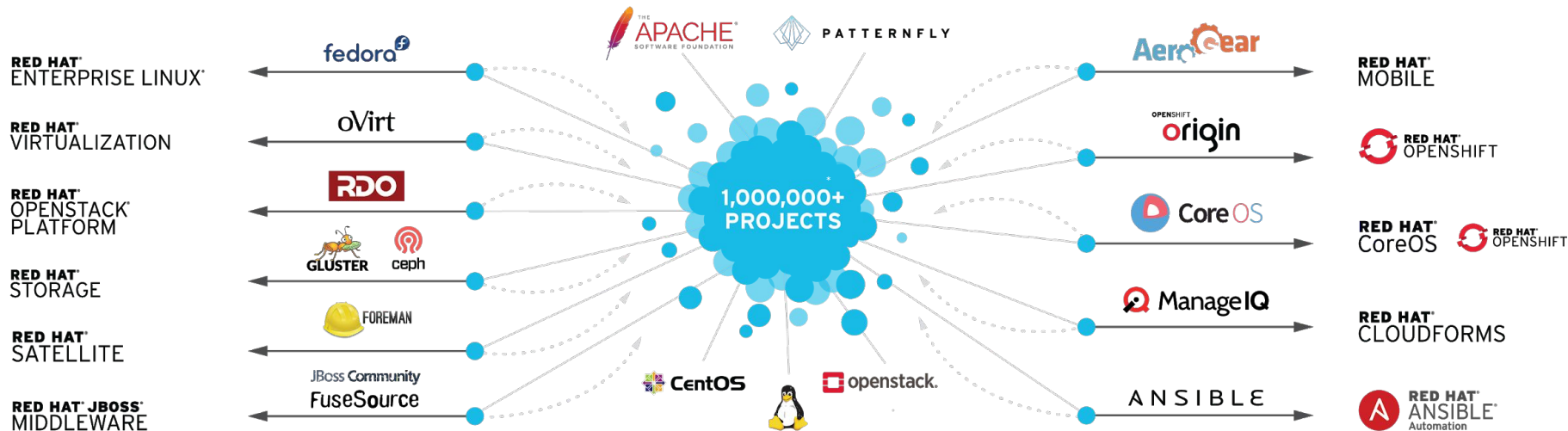
We integrate upstream projects, fostering open community platforms.

## STABILIZE

We commercialize these platforms together with a rich ecosystem of services and certifications.



# FROM COMMUNITIES TO ENTERPRISE



We take this massive innovation happening in open communities and deliver it in a **safe, secure, reliable** way so enterprises can consume it in their traditional infrastructure.

JIM WHITEHURST

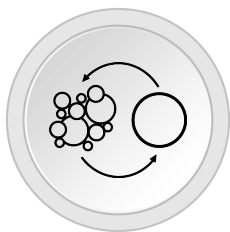
President & CEO, Red  
Hat



# The value of subscriptions

# A RED HAT SUBSCRIPTION

DELIVERS CONTINUOUS VALUE EVERY DAY



CUSTOMER PORTAL



KNOWLEDGE



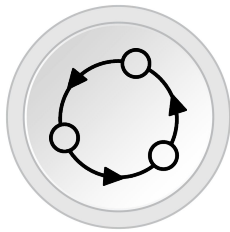
SECURITY



CERTIFICATIONS



SUPPORT



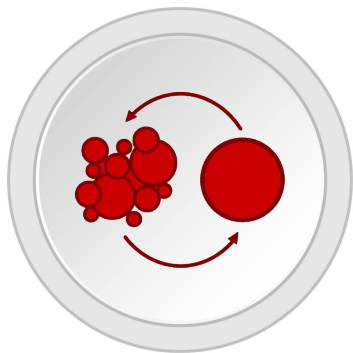
LIFE CYCLE



ASSURANCE

[access.redhat.com/subscription-value](https://access.redhat.com/subscription-value)

# RED HAT CUSTOMER PORTAL



The Year's Ten Best  
Web Support Sites

Your one place for subscription resources—from product documentation and upgrades to intelligent tools, security updates, and technical support.



**PRODUCT  
DOCUMENTATION**



**TOOLS AND  
SOLUTIONS**



**SECURITY  
UPDATES**



**SUPPORT  
SERVICES**



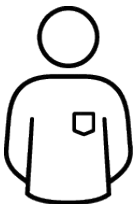
**SUBSCRIPTION  
MANAGEMENT**

**[access.redhat.com](https://access.redhat.com)**

# KNOWLEDGEBASE

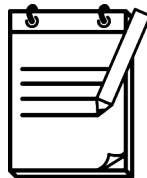


We've published thousands of solutions in our community-driven knowledgebase so you can learn from others, resolve issues yourself, and proactively manage your systems.



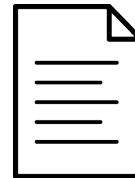
## EXPERTISE

Red Hat Certified Engineers



## EXPERIENCE

1,000,000+ resolved issues



## GUIDANCE

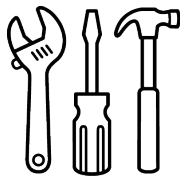
60,000+ technical solutions

[access.redhat.com/search/#/knowledgebase](https://access.redhat.com/search/#/knowledgebase)

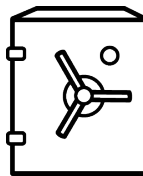
# PRODUCT SECURITY



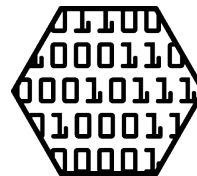
Red Hat's stable code is backed by a dedicated team of engineers who monitor, identify, and address risks to protect you and your customers' data from meaningful security concerns.



**SECURITY TOOLS**



**VULNERABILITY  
RESPONSES**



**CVE DATABASE**

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# SUPPORT

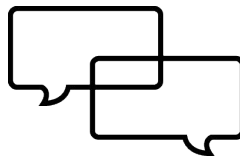


If you need to open a support case, it will be routed to a product specialist. Resolutions enable future updates to our products, making you an active participant in improving open source technology.



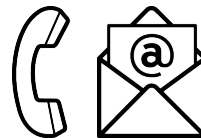
## SUPPORT CASES

Get answers quickly



## LIVE CHAT

With support engineers



## CALL OR EMAIL

With a support expert

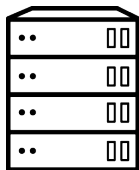
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# CERTIFICATIONS



Red Hat® engineers collaborate with a large ecosystem of partners to ensure your third-party solutions are tested, supported, and certified to perform with Red Hat technologies.



**CERTIFIED  
HARDWARE**



**CERTIFIED  
SOFTWARE**



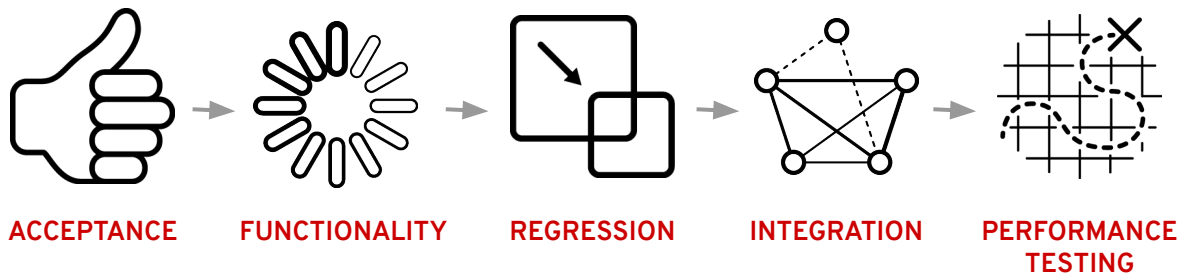
**CERTIFIED  
CLOUD PROVIDERS**

[access.redhat.com/ecosystem](https://access.redhat.com/ecosystem)

# ASSURANCES

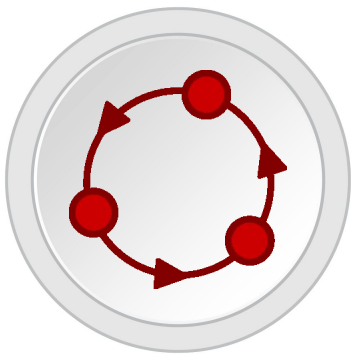


Red Hat's Quality Assurance team works closely with our product development teams and provides the final engineering check before our open source products are released to customers and partners.



[red.ht/open-source-assurance-agreement](https://red.ht/open-source-assurance-agreement)

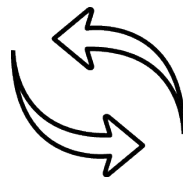
# LIFE CYCLE



Red Hat subscriptions are not tied to a specific version, but cover the entire life cycle of the product. Our longer life cycles mean more choice, flexibility, and ease of planning.



**NO LOCK IN**



**FLEXIBILITY**



**REDUCED COSTS**

[access.redhat.com/support/policy/update\\_policies/](https://access.redhat.com/support/policy/update_policies/)

# THE VALUE OF A RED HAT SUBSCRIPTION

ACCESS TO & ADVOCACY FOR THE THINGS YOU NEED

## ACCESS

Open source enterprise software

Emerging open source technologies

10+ years supported life cycle

Support & expertise

**Security resources**

## ADVOCACY

Visibility & influence over  
Red Hat® Enterprise Linux® roadmap

Open source community leadership

Hardware, software, &  
cloud provider partnership

**Security needs**

Thank you !